When attempting a firmware download to the 920i, you may experience a failure message such as:
- Flash Update Failure
- APP Size Exceeded

These errors apply to Board level H and beyond.

If you encounter these errors, ensure you are using the latest version of iRev which is available on the website (5.0).

If you are using the latest Version of iRev you may see the error message following:

- Flash update failure. Cycle power on the indicator.

If this message appears, cycle the power and try the update one or two more times. This is an indication of the WebUpdater timing out before the firmware was fully updated.

If, after three times, the indicator has still failed to update and you are using the latest version of iRev, call Rice Lake Weighing Systems for assistance at 1-800-472-6703.

Update:
After the flash update failure message, the display of the 920i should show the below data.

$BAUD 115200
$SYSLOAD
$DONE
$

- When this message appears, close the Rice Lake Web Update utility and open a terminal program such as ProComm Plus or Hyper terminal and connect at baud 115200,8N,1.
- Type BOOT, and press Enter. The reason for this is that the flash updated completely, but the Web Server may have prematurely timed out.
- In the display of the 920i you will see $BOOT and then the indicator will finish update and go to the normal screen.

NOTE: The Rice Lake Web Update utility has only two bauds: 9600 and 115200. If your system is set up for a different baud rate, you will need to change it to either 115200 or 9600.

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