





# TicketPress™ Ticket Printer

## Operator Card





**Warning**  **Electric shock hazard. Only qualified personnel should operate the equipment.**  
 Refer all repairs and modifications to your distributor or service technician. Failure to heed may result in serious injury or death.

### Control Panel Features

LCD Display and Status Indicators	
LCD Display	Two line by sixteen-character display used to convey current printer status information and for printer configuration.
POWER Indicator	Off – Printer is off. On – Printer is on and ready to receive data. Flashing: Random pattern = Data being received from host. Steady pattern = Printer is in setup mode, input data is ignored.
FAULT Indicator	Off – The printer is operating normally. On – The printer has detected a fault condition that prevents printing. See Operator's Manual.
Audible Alarm	Sounds when a fault condition has occurred.
Front Panel Control Buttons	
	Press to turn the printer on. Press and hold for approximately five seconds to turn the printer off.
 Enter	These buttons are only used to initiate a self test or for printer configuration. See Operators Manual
	The Print button action is determined by the current settings and whether a fault condition currently exists. See Operators Manual.

## Printer Operation

1. Press  to turn printer on.
2. Insert a ticket.
3. Send print from weight indicator.

 **Note** *If user activates print from TicketPress, cable modification may be required. (See Operators Manual PN 128032).*

### Insert ticket



















1. Slide ticket into the printer as shown above.
2. Align right edge of ticket with the edge guide.
3. Slide ticket in far enough to align desired print position with print line indicator.

If the TicketPress receives data to print and no ticket has been inserted, the printer will sound a long beep and display **Ticket Out** on the display. If this happens:

1. Make sure a ticket has been inserted, is aligned with the ticket edge guide, and inserted far enough to be aligned with the print line indicator.
2. When the ticket is inserted properly, the printer will automatically continue printing.




### Time and Date

1. Turn the printer off.
2. Press and hold , press and release , continuing to hold  until **Entering Setup Menus** is displayed.
3. Options will display, press and hold  about 2 seconds to enter menu.
4. Press  to cycle through choices and  to select **Loc, Time, Date, ID.**
5. Press  to select print position, if needed.
6. Press  until time is displayed.
7. To update **Time** use  to change highlighted portion and  to move to next portion.
8. Press and hold  to advance.

9. To update **Date** use  to change highlighted portion and  to move to next portion.
10. When complete, press  until **Option Menu** is displayed. Screen will display time and date updated.
11. Press  until **Exit Setup Menus, Save Changes** is displayed.
12. Press  again to exit menus and save changes.

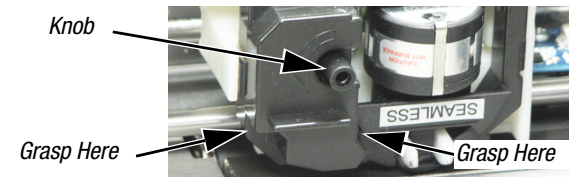
## Printer Self Test & Monitor Mode

The printer performs many self-diagnostics each time power is applied. If you wish to perform an actual printing test and/or use the Hex Dump mode to diagnose host data sent to the printer, use the following steps.

1. Make sure the printer is powered off.
2. Make sure the printer has a ribbon installed and a blank ticket loaded. This ticket must be at least 4" wide and 9" long. You may also use a blank piece of copier/laser paper.
3. Press and hold .
4. Turn the printer on while continuing to hold .
5. When printer beeps, release . The printer will automatically begin to print. Display screen shows entering **Self Test Mode.**
6. After the self test has completed, the printer is left in **Monitor mode.** Insert a blank sheet to print subsequent jobs in Hexadecimal representation for diagnostic purposes.
7. To exit the Self Test & Monitor mode, turn the printer off.

## Replace Ribbon Cartridge

1. Open printer cover to expose the print head area.
2. Remove used ribbon by grasping side as indicated below.
3. Take new ribbon cartridge (PN 128031) from its packaging and turn knob in the direction indicated until fabric is taut.
4. Orient and press the ribbon onto the carriage as shown below.



Refer to Operator's Manual (PN 128032) for detailed instructions  
 Manuals are available on our web site at [www.ricelake.com/manuals](http://www.ricelake.com/manuals)



