

Warranty

Rice Lake Weighing Systems (RLWS) warrants that all RLWS brand equipment and systems properly installed by a Distributor or Original Equipment Manufacturer (OEM) will operate per written specifications as confirmed by the Distributor/OEM and accepted by RLWS. All systems and components are warranted against defects in materials and workmanship for one (1) year from the date of shipment from RLWS, unless otherwise stated in the product catalog or manual.

RLWS warrants that the equipment sold hereunder will conform to the current written specifications authorized by RLWS. RLWS warrants the equipment against faulty workmanship and defective materials. If any equipment fails to conform to these warranties, RLWS will, at its option, repair or replace such goods returned within the warranty period subject to the following conditions:

- Upon discovery by Buyer of such non-conformity, RLWS will be given prompt written notice with a detailed explanation of the alleged deficiencies.
- Individual electronic components returned to RLWS for warranty purposes must be packaged to prevent electrostatic discharge (ESD) damage in shipment. Packaging requirements are listed in the publication, "Protecting Your Components From Static Damage in Shipment," available from RLWS Equipment Return Department.
- Examination of such equipment by RLWS confirms that the non-conformity actually exists, and was not caused by accident, misuse, neglect, alteration, improper installation, improper repair or improper testing. RLWS shall be the sole judge of all alleged non-conformities.
- Such equipment has not been modified, altered or changed by any person other than RLWS or its duly authorized repair agents.
- RLWS will have a reasonable time to repair or replace the defective equipment. Buyer is responsible for shipping the product to RLWS. RLWS is responsible for shipping the product back to the customer.
- In no event will RLWS be responsible for travel time or on-location repairs, including assembly or disassembly of equipment. Nor will RLWS be liable for the cost of any repairs made by others.

These warranties exclude all other warranties, expressed or implied, including without limitation warranties of merchantability or fitness for a particular purpose. Neither RLWS nor distributor will, in any event, be liable for incidental or consequential damages.

RLWS and buyer agree that RLWS' sole and exclusive liability hereunder is limited to repair or replacement of such goods. In accepting this warranty, the buyer waives any and all other claims to warranty.

Should the seller be other than RLWS, the buyer agrees to look only to the seller for warranty claims.

No terms, conditions, understanding or agreements purporting to modify the terms of this warranty shall have any legal effect unless made in writing and signed by a corporate officer of RLWS and the Buyer.

Load Cell Non-Warranty Evaluation Notice

Effective April 1, 2006, Rice Lake Weighing Systems has applied a per unit flat rate change of \$45 for non-warranty product evaluations.

This change only applies to items returned outside the specific product warranty period and will be waived if you proceed with a billable repair.