

System Scale Printer AC-4000H SERVICE MANUAL



IMPORTANT

- Do not carry out installation, operation, service, or maintenance until thoroughly understanding the contents of this manual.
- Keep this manual available at all times for installation, operation, service, and maintenance.

ISHIDA CO., LTD.

To Provide Service Safely

In order to properly conduct maintenance and prevent the occurrence of accidents, be sure to perform the operations below.

- Turn OFF the power switch, and unplug the power cord from the outlet.
- Keep the area around the machine clean. Particularly with disassembly, if the power is switched ON when an object such as a detached screw is left inside the main unit, serious damage may occur.
- Do not pull directly on the cords of the internal wiring. Doing so may result in broken wires or poor connections. Always grasp the connector when plugging/unplugging a cord. Pay particular attention to the thermal head cable.
- The thermal head and print head can be easily scratched, so be careful when cleaning them.
- Cautions are explained for each point of assembly and adjustment. To ensure proper operation, read this manual thoroughly so that you fully understand it.

You can help improve this manual by calling attention to errors and by recommending improvements. Please convey your comments to the nearest Ishida Company regional representative. Thank you!

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A SERVICE SAFETY

For correct maintenance, and to prevent accidents, please adhere to the following items during service.

- Ensure that the power switch is OFF before any maintenance work and remove the power cable from the main power outlet.
- Keep the machine surroundings clean and tidy. Take additional care, especially during disassembly, not to leave screws etc. inside the machine as this may lead to serious injury.
- Do not pull internal wiring cables as cable breaks, poor contact, etc. may take place. Always hold the connector end before removing. Take special care with thermal head cable, where poor contact may lead to damage.
- Take care when cleaning thermal heads and print heads, as these are easily damaged.
- There are precautions relating to assembly and adjustment parts. Read and understand the manual thoroughly before attempting maintenance.

A SAFETY CONSIDERATIONS

For safe operation, the following safety considerations must be observed.

Grounding

This machine requires protective grounding for safe operation. To avoid potential shock hazards, a protective grounding conductor for the machine must be securely connected to the main grounding provision by qualified service personnel.

Do not remove covers or enclosures

To avoid personal injury and shock, do not open or remove any covers or enclosures of the machine unless specified in the manual.

Do not perform unspecified maintenance

For your personal safety, do not perform any maintenance procedures which are not specified in the manual.

Disconnect power supply before servicing

To ensure your personal safety, disconnect the power supply before servicing.

ACAUTIONS FOR USE



ACAUTIONS FOR INSTALLATION

Avoid the following areas when installing the machine

- Areas subject to high temperatures or high humidity
- Areas exposed to direct sunlight
- Areas where water or other liquids are easily spilled on the machine

- Areas subject to a lot of dust or dirt
- Areas with large voltage fluctuations

- Areas subject to excissive vibration or unstable surfaces
- Areas exposed to direct cold air
- Areas subject to low temperatures

• Areas where the scale is not level

Level adjustment

- Always ensure that the machine is level. If the machine is not level, weighing may not be accurate.
- Adjust the machine to a level position until the bubble is completely centered in the round level indicator.

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CHAPTER 1 OVERVIEW

1.1 Appearance and Name of Each Part

1.2 Display

	₿₿₿₿₿₿	<u>B</u> B,	₽.₽.₽.₽.₽ ₽.₩~	
S kg	R/kg	R	AMOUNT	
AC-400)OH			

1.3 Key Sheet

EXTRA TEXT	COUPON	ADV MSG	PF KEYS	DATE TIME	PLU LIST	STORE NAME	BAR CODE	BS	CHAR DELETE			$[\rightarrow$	ZERO	HELP
DEPT.	GROUP	OPERATOR	Ë	Œ	Ĩ	É	È	Ü	L I NE DELETE	INSERT		S END	RESET	MODE
Ä	Ö	Ñ	С	Å	Æ	Ø	β	NORMAL	ITALIC	HARACT	ER STYL REVERSE	E BOLD	SIZE	COPY
!	,"	#	\$	%	&	\sim	< (=		PRICE CHANGE	ADV PRICE	EDIT PLU	PAPER FEED
Q	W	E	R	Т	Υ	U	Ι	0	Р	?	7	8	9	
A	s	D	F	G	Н	J	К	L	;	@	4	5	6	PRINT
LOWER CASE	Z	X	С	V	В	N	м	,	•		1	2	3	PLU
	SHIFT	GRAND TOTAL	SALES DAILY SALES				SPACE	EDIT	*	NEW LINE	0	CLR	TARE	ENTER

1.4 Printer

1.5 Main Specifications

Item	Content
Weighing capacity	15kg or 30lb
Minimum graduation	5g or 0.01 lb
Weighing accuracy	1/3000 (Single range)
Load cell	HBM made
Size of main body	412(W) x 357(D) x 767(H) mm
Weigh platter material and size	267 mm (diameter)
Printer	Backing paper widthMax. 67mm, Label width38 to 64mm, Effective print widthMax. 60mm, Print speed80mm/second
Label roll size	Inner diameter: 40mm, Outer diameter: 100mm
Label length	30 to 240mm
Sensor	Peel sensor
Кеу	Membrane switch (120 keys)
Display	Fluorescent display tube: 23 digits (Both for customer and operator displays) Character height: 10.1mm, 256 x 16 dots
Operating temperature	-5 to 40°C
Operating humidity	Main body: Max. 95% (40°C), No condensation Printer: Max. 80% (40°C), No condensation
Power supply	Varies depending on where the machine is used. (Specified on the rating plate)
Power consumption	Stand-by: Approx. 40W Operating: Approx. 100W
Weight	15kg
Memory capacity	Standard: 1MB Factory option: 2MB
Interface	RS232C (D-sub 9 pin)
Cash drawer	Output: DC24V/500mA
TCP/IP	10 baseT
LAN cable	Direct connection: Crossing cable When using Hub: Straight cable
SRAM	1M bytes (1,024k bytes) SRAM mapping
	1. Fixed data: Approx. 19k bytes
	Approx. 1k bytes for fixed data year, print speed, and print density, etc., and the remainder is the reserves.
	2. Logo data: Approx. 56k bytes
	3. SRAM file: Approx. 949k bytes
	949k bytes for registration
	9k bytes for file creation (940k bytes available after RAM is cleared)
	PLU, Store name/address, Extra message 1/2/3, Coupon, Preset Label format Field title and Operator

Chapter 1 Overview

CHAPTER 2 INSTALLATION

2.1 Packed Goods

Open the packing case and check whether there are all the packed goods (machine and attachments) and if there are any damaged parts.

- Operation manual, Installation procedures, Keysheet
- 2. Screws
- 3. Arm
- 4. Thermal head cleaner
- 5. Power cable
- 6. Weigh platter
- 7. Main body

2.2 Installation Environment

- Install the machine to the pipe securely fastened. (Withstand load: 150 kgf)
- Install the machine in the place where the liquid such as water does not splash.
- Avoid the place where direct sunshine strikes for a long time.
- Install the machine in the place where the influence such as the winds is not received.
- Secure the installation space enough.

2.3 Installing the main body

Install the main body to the pipe according to the accompanying installation procedures.

2.4 Installing the weigh platter

1 Install the weigh platter to the arm with two screws.

2 Install the arm to the main body.

2.5 Label Loading

1 Open the printer cover.

2 Pull the release lever to raise the print head.

3 Remove labels from first 30 cm (12inches) of backing paper.

5 Secure the end of the backing paper to the winding sleeve with a U-pin.

6 Depress the print head until it locks securely.

7 Close the printer cover.

2.6 Power Cable Connection

- Insert the power cable into the receptacle at the top of the main body.
- Insert the power cable plug into the power outlet.

Note: The power outlet shape varies according to customers.

Ensure to establish a ground at the customer side. 110 V /220 V input power supply can be used. However, set the jumper lead to the required voltage display side before the power is turned ON.

2.7 Power Switch "ON"

- Turn on the power switch located at the left side of main body.
- Note: Push the "O" side of the switch to urn off the power.

1

2.8 Customer's Specification Setup

(Initialization, Setup, and Registration)

Set up required specifications according to the following sequence.

Test mode (Refer to Chapter 3 "Test Mode")

	Hardware test	P.3-2
2.	RAM clear	P.3-7
3.	Printer head	P.3-11
4.	Label sensor check	P.3-13
5.	Total memory	P.3-14
6.	ROM switch	P.3-15
7.	Peel sensor check	P.3-17
	Machine type check	P.3-18

Setup mode (Refer to Chapter 4 "Setup Mode")

P.4-3
2. POS code P.4-10
3. Item code P.4-13
P.4-14 P.4-14
5. Total mode select P.4-16
6. Open price P.4-17
7. PLU selection P.4-18
8. System P.4-26
P.4-3
10. System timer P.4-39
11. Password setup P.4-40
12.Machine number setup P.4-42

2.9 Normal Mode Display

1. All segments blink three times when the power is turned on.

2. Then, the initial display appears.

- **3.** When calling up "Fixed price item" or "Weighing item".
 - Weighing item

;00 I	Q	0.20	00(<i>\$0000</i>
MASS	kg 🜔	R/kg	R	AMOUNT
TE	EST ITEM DA	TA 02		
Fixed price item				
				0, 10
MASS	kg 📗	R/kg	R	AMOUNT
TE	EST ITEM DA	TA 01		

2.10 Label Batch Print Mode

- The following display appears when printing batches of labels.
- The label batch printing is a function which prints the item data and the number of labels registered in advance a for fixed price items.

2.10.1 Basic operation

Assign the BATCH PRINT key (Preset key number: 19) to any one of preset keys.
P04-01 screen menu 19 + [→] + 0 + Preset key

- Press the LABEL BATCH key to enter the label batch print mode. This function is available before an item is called up.
- Call up a fixed price item. Key in an item number, then press the PLU key. Note: An error buzzer sounds when other item is called than fixed price item.
- Specify the number of labels to be printed. Key in the number of labels, then press the ENTER key. Note: An error buzzer sounds when the limited number of labels (9,999 labels) exceeds.
- **3.** Repeat above steps 1. and 2. to specify the number of labels for other items. *Note: An error buzzer sounds when exceeding the maximum number of specified items (99 items).*
- **4.** Press the PRINT key to start printing. Then, printing starts in the sequence from the most recently registered item. Note: An error buzzer sounds when there is no item registered for label batch printing.
- 5. The machine returns to the normal mode after all registered items are printed.

2.10.2 Additional functions

- End of the label batch print mode The machine returns to the normal mode when the MODE key is pressed. The registered data is preserved as it is if there are any registered items.
- **2.** Printing preserved data If there is any preserved print data, printing starts by pressing the PRINT key. *Note: An error buzzer sounds if there is no registered data.*
- **3.** Deleting label batch print data The label batch print data is deleted while sounding an OK buzzer by pressing the ZERO key twice.
- 4. Stop of label batch print operation Label batch print stops by pressing the PRINT key while printing a print reservation data. However, the remaining label batch print items are not deleted. (If printing stops when five labels have been issued for an item specified to issue 10 labels, the remaining 5 labels are preserved.)
- Addition of label batch print data to the preserved data The label batch print data is added to the preserved data. (When there are "40 preserved items", "59 items" can be added.)

2.10.3 Label batch printing on continuous paper

The same operation is applied for continuous paper which is set in the B01-01-05 menu. Refer to 4-4 in Chapter 4.

2.11 Scroll Message Display

• A function to display the registered scroll message. When an item has not been called up, it starts after five seconds have passed.

Maximum number of characters: 96 characters (one byte English code)

2.12 Campaign Function

- Registered campaign items start to be sold at the registered campaign price when the time reaches registered campaign time.
 - Maximum number of campaign: 20
 - Maximum number of items for each campaign: 100
 - Discount method
 - (0: Unit price 1: Special price 2: Amount discount 3: Percent discount 4: Special unit price)
- Campaign 1 becomes top priority for items registered during the overlapping time.
- Priority is given from Campaign 1, 2, and 3 to the last 20 if the same item is registered. That is, priority is given to the campaign 1 even if the same item is registered in campaign 1 and 2 during the overlapping time.
- Registration of the same item is not supported in one campaign.
- An error message appears when a label is issued with a registered price in the campaign greater than the weighing price.

CHAPTER **3** TEST MODE

3.1 Test Mode Menu List

■Hardware test

a)	A/D check	P. 3-2
b)	Key check	P. 3-4
c)	Display check	P. 3-4
d)	RS232C check	P. 3-5
———— e)	Application program number	P. 3-5
f)	BIOS program number	P. 3-6

■RAM clear

a)	RAM clear	P. 3-7
b)	Setup clear	P. 3-8
c)	Test data set	P. 3-8
d)	Application copy	P. 3-9
e)	BIOS copy	P. 3-9

Printer head

a)	Resistance	P.	3-11
b)	Print usage in km	P.	3-12
c)	Resistance value	P.	3-12

Label sensor check

 •	l evel sensor	1	Р	3-	.1	ર
•			г.	3-	<u>' I -</u>	S

Total memory

Total Memory...... P. 3-14

■ROM switch

•	ROM switch P	2. 3-15
•	ROM switch number P	2. 3-15

■Peel sensor check

 ٠	Peel sensor check F	Р. 3-17
 •	Peel sensor F	Р. 3-17

■Machine type check

•	Hardwa	re selection		Ρ.	3-	18
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3.2 Test Mode Start

Reset the main power or press the RESET key, then immediately press and keep pressing any key other than the RESET key for a while until a buzzer sounds, the following test mode menu screen will appear by releasing the key.

3.3 Hardware Test

■HARDWARE TEST

To select a desired menu, press the key to increment a menu, or enter a menu number followed by pressing the $[\downarrow]$ key.

■A/D CHECK [Scale zero point/span check and adjustment]

• In the [C01] display, press the ENTER key to select the A/D CHECK menu. (It will take a few seconds until the A/D board is initialized.)

• Firstly, the A/D original data appears.

Pressing the ZERO key changes to the calibrated data of "20000" counts and "0".
("20000" counts is a data output from the A/D unit, and "0" denotes that "20000" counts are regarded as zero point.)

• In "C01-01-00" menu and after a zero point adjustment, put the same weight as the maximum weighing capacity and press the TARE key to perform an auto-span.

- After the span adjustment, finish to check the zero point and the weighing capacity value by repeating zero point and span adjustments.
- After completing the span adjustment, push the memory button on the board to store the adjustment value in E2ROM.
- When initializing E2ROM of the A/D circuit to the initial value, press the DEL key to initialize.
- When E2ROM storage completes, press the END key to return to the hardware test menu screen.
- Note 1: Changed data is cleared at the end of this menu unless it is stored in E2ROM by pushing the memory button.

Note 2: The memory button is described in "Chapter 5".

KEY CHECK [Membrane key check mode]

1-02					
S kg [R/kg		R	AMOUNT	
2. KEY CHE	CK	[EN1	[ER]	
	ENTER				

• The input membrane key data other than the RESET key is displayed.

CO I-02-00	1			
MASS kg R/kg	R AMOUNT			
* KEY CHECK	KEY DATA			

• Press the RESET key to return to the hardware test menu screen.

DISPLAY CHECK [Multiple tube display check mode]

• Press the END key to return to the hardware test menu screen.

■RS232C CHECK [Driver/receiver test]

• Serial output port (RS232C) driver/receiver test menu screen

• Perform a loop back test to carry out the RS232C input test. Engage the TXD and RXD short-circuited connector with D-SUB 9, press the PRINT key to output test data, and judge by verifying received test data and sent data.

If the data matches, "PASS" is displayed and "OK" buzzer sounds. "Error" is displayed and "NG" (No Good) buzzer sounds.

• Press the END key to return to the hardware test menu screen.

■APPLICATION PROGRAM No. [Program no. and version display check]

Note: The program number for the prototype is the development code "APLY".

• Press the END key to return to the hardware test menu screen.

BIOS PROGRAM No. [Program no. and version display check]

	1-06				
	S kg 🜔	R/kg	R	AMOUNT	
	6. BIOS PROGRAM No.		[EN]	[ER]	
·					

ENTER

• Program number and version of the BIOS program are displayed.

Note: The program number for the prototype is the development code "BOOT".

• Press the END key to return to the hardware test menu screen.

3.4 RAM Clear

RAM CLEAR

Press the $[\downarrow]$ key to increment a menu, or enter a menu number followed by pressing the $[\downarrow]$ key.

• This menu is used when clearing SRAM. When this menu is executed, all the SRAM data is cleared (initialization). SRAM clear is executed by pressing the ZERO key twice.

- When SRAM clear is complete, "PASS" is displayed and "OK" buzzer sounds.
- If an error is detected, "ERR" is displayed and "NG" (No Good) buzzer sounds.
- Press the END key to return to the test mode menu screen.

■TEST DATA SET

SETUP CLEAR [E2ROM default]

• This menu is used when initializing E2ROM to a default value. When this mode is executed, the content of the E2ROM switch is initialized to default. SRAM clear is executed by pressing the ZERO key twice.

- When processing is complete, "PASS" is displayed and "OK" buzzer sounds.
- If an error is detected, "ERR" is displayed and "NG" (No Good) buzzer sounds.
- Press the END key to return to the test mode menu screen.

[02	2-03				
	S kg [R/kg	R	AMOUN	NT
	* TEST DAT	A SET	[]	

- This menu is used when setting up the machine for the first time (when there is no backup data).
- In this mode, execute a set of SRAM clear + E2ROM setup + Dummy data creation.
- The dummy data memorizes 10 PLU data and the store name/address.
- SRAM clear is executed by pressing the ZERO key twice.

- When processing is complete, "PASS" is displayed and "OK" buzzer sounds.
- When an error is detected, "ERR" is displayed and "NG" (No Good) buzzer sounds.
- Press the END key to return to the test mode menu screen.

■APPLICATION COPY [Writing application]

• Write the application part of flash ROM. [1M byte]

- When processing is complete, "PASS" is displayed and "OK" buzzer sounds.
- When an error is detected, "ERR" is displayed and "NG" (No Good) buzzer sounds.

■BIOS COPY [Writing boot program]

• Write the boot program part of flash ROM. [512k byte]

- When processing is complete, "PASS" is displayed and "OK" buzzer sounds.
- When an error is detected, "ERR" is displayed and "NG" (No Good) buzzer sounds.

BIOS COPY is not displayed in test mode.

■When using BIOS COPY

- If the machine locks, or the test mode entry is not possible, enter [APPLY COPY] → [BIOS COPY] and a transmission end message appears in [BIOS COPY], then press the ZERO key twice. [EXEC] + [PASS] is displayed.
- Standing up state after BIOS COPY is operated.
 - Internet Protocol address: 192. 168. 10. 1
 - Log-in: TEST
 - Password: USNET
- Perform "APPLI COPY" in the same operation as the above-mentioned.

■BOOT COPY starting procedure

1. Turn on the power switch while pushing the Memory button.

Note: Press the $[\downarrow]$ key. Then, "BOOT COPY" is displayed.

3.5 Printer Head

■PRINTER HEAD

Press the $[\downarrow]$ key to increment a menu, or enter a desired menu number followed by the $[\downarrow]$ key.

■RESISTANCE [Thermal head resistance value]

[03-0]			
MASS kg	R/kg	R	AMOUNT
* RESISTANCE		(591)

- Set a resistance value of the thermal head.
- Press the COPY key to read ID from the thermal head and set it automatically.

Or, enter a resistance value described on the head followed by the ENTER key.

ENTER

COPY

• Stored data is memorized in E2ROM.

■PRINT USAGE IN km [Label travel distance display and clear]

[[]]	3-02			
	S kg	R/kg		
	* PRINT	USAGE IN km	(0. 0km)	

- This menu is used to check the print total travel distance. It is memorized in 100m unit (0.1km) and displayed.
- When resetting the travel distance: Enter the password "495344", and press the SIZE key.

1					
	S	I	Ζ	Е	
ų				۰,	

■RESISTANCE VALUE ADJUSTMENT [Print density adjustment]

- Adjust the thermal head print density.
- Print density adjustment range: 1 (Thin) to 9 (Thick) [Default value = 5]
- Press the END key to return to the test mode menu screen.
3.6 Label Sensor Check

■LABEL SENSOR CHECK

Press the $[\downarrow]$ key to increment a menu, or enter a desired menu number followed by the $[\downarrow]$ key.



L D 4 - D D MASS kg R/kg * LABEL SENSOR 32 249

- [32] : Label sensor resistance value
- [33] : Label sensor output value (Label + Baking paper)
- [140]: Label sensor output value (Baking paper only)
- At adjustment: Label sensor output value deviation must be 50 or more between the case when a label exists and when no label exists.
- Output from the label sensor is displayed with a value after passing through the A/D converter.
- Adjustment value range: 0 to 255
- Adjustment method: Adjust the label sensor volume in digital form. Key in "0 to 255" and press the ENTER key to store.
- Press the END key to return to the test mode menu screen.

3.7 Total Memory

TOTAL MEMORY

Press the $[\downarrow]$ key to increment a menu, or enter a desired menu number followed by the $[\downarrow]$ key.



- A total memory and a free memory are displayed.
- A free memory is not necessarily corresponding to the remaining amount which can be stored, because it indicates only the one that the block is completely free.
- Press the END key to return to the test mode menu screen.

3.8 ROM Switch

■ROM SWITCH

Press the $[\downarrow]$ key to increment a menu, or enter a desired menu number followed by the $[\downarrow]$ key.



■ROM SWITCH No. [E2ROM switch change and check]



- Change or check the E2ROM switch in this menu.
- Multiple tube display "LL", "HH", "XX" "LL" indicates the E2ROM address. "HH" indicates the E2ROM address data. "XX" monitors the input data.
- To specify an address, use the arrow keys.
- To change a data, enter hexadecimal numerics by using the alphabet of [A to F] and numerics of [0 to 9].
- Press the END key to return to the test mode menu screen.

ROM SWITCH No.

Note: "ROM SWITCH" items and default value vary depending on a country where the machine is used. • Value in () indicates the default value.

- value in () indicates the deladit value.
- [0]: Weight data zero suppression (4)
- [1]: Price data zero suppression (3)
- [2]: Unit price data zero suppression (3)
- [3]: DC motor (41)
- [4]: Fixed price item quantity addition "0": Real number "1": Fixed price item quantity
- [5]: Price calculation rate "0": kg "1": 100g
- [7]: Effective day calculation When ROM SWITCH No.7 is "0", packed date is included. When ROM SWITCH No.7 is other numeric than "0", packed date is not included, therefore, add one day to the current effective day.
- [8]: Time rounding calculation 0, 1 to 30 (0)
 Function to increase the price based on the set minute at time now is set by standard. (Minute/No. 8) * No. 8

[Example]

- $\begin{array}{l} \diamond \\ 1 \rightarrow 0 \text{ min.}, 2 \rightarrow 2 \text{ min.}, 3 \rightarrow 2 \text{ min.}, 4 \rightarrow 4 \text{ min.}, 5 \rightarrow 4 \text{ min.}, \ldots 58 \rightarrow 58 \text{ min.}, 59 \rightarrow 58 \text{ min.} \end{array}$

- [9]: Subtotal label item name mode0 : "sub total" is printed.1: Item name is printed when an item is called.
- [10]: Reset key 0: Enable 1: Disable (0)
- [11]: Automatic clear after totals are sent out 0: Not cleared (default) 1: Clear
- [15]: Price calculation fraction processing (0)0: 3rd decimal digit round-down 1: 3rd decimal digit round off2: 2nd decimal digit round-down 3: 2nd decimal digit round off
- [16] ITF BARCODE check digit calculation processing (0)0: 3131.... from the right 1: 1313... from the right
- [17]: Head fault check (0)0: Not available 1: Available (Set "0" for ASTRA XT)
- [18]: Head fault check timing (0)0: When calling 1: When issuing (no provision) ff: Only when changing to normal mode
- [19]: Head check type (0)0: Always at the head fault 1: When the number of head fault increases.

3.9 Peel Sensor Check

■PEEL SENSOR CHECK

Press the $[\downarrow]$ key to increment a menu, or enter a desired menu number followed by the $[\downarrow]$ key.





- Sensor value display

 [255]: Peel sensor resistance
 [186]: Peel sensor output value (Label + Backing paper)
 [0]: Peel sensor output value (Backing paper only)
- Output from the peel sensor is displayed with a value after passing through the A/D converter.
- Setting range: 0 t o 255
- Input method: Key in 0 to 255, and press the ENTER key to store.
- Press the END key to return to the test mode menu screen.

3.10 Machine Type Check

■MACHINE TYPE SET [Hardware selection by specifying the machine type flag]

Press the $[\downarrow]$ key to increment a menu, or enter the desired menu number followed by the $[\downarrow]$ key.



CHAPTER **4** SETUP MODE

4.1 Setup Mode Menu

■Setup menu list

Labels



- b) Label format edit
- POS code
 - a) Flag setting (Non-PLU)
 - b) Flag setting (PLU)
 - c) POS code system
 - d) POS code type (Non-PLU)
 - e) ITF code type (China specification)
 - f) Manufacturer code
- Item code
 - · Reference data position in bar code
- Default data (Initial value of external reference data)
 - a) Default value of date print flag
 - b) Expiry date
 - c) Processing time
 - d) Expiry time
 - e) Unit type
- Total addition
 - · Available/Not available
- Unit price change prohibition (open price)
 Available/Not available
- Menu selection of PLU registration
- System (Registration menu selection)

- Ethernet setting
 - a) IP address
 - b) Gateway address setup
 - c) Subnet mask setup
 - d) Server address setup
 - e) Log-in name setup
 - f) Password setup
 - g) Mac address setup
 - h) DHCP setup
 - i) Network status
- System timer
- Password setting
 - a) Password
 - b) Registration
 - c) Total
 - d) Subtraction
 - e) Setup

4.2 Starting Procedure for Each Mode

- Setup mode: Enter "6000", and press the MODE key.
- Subtraction: Enter "7000", and press the MODE key.
- Total: Enter "8000", and press the MODE key.
- Registration: Enter "9000", and press the MODE key.

4.3 Starting Procedure for Setup Mode

• Enter "6000", and press the MODE key to enter SETUP MODE from normal or other mode.

• Press the $[\downarrow]$ key to increment a menu.

Setup mode menu screen



Press the [↓] key to increment a menu, or enter a desired menu number followed by pressing the [↓] key.

$$1 \rightarrow \downarrow$$

4.4 Label Format [Print conditions]

LABEL FORMAT



■PRINT SETUP [Print condition setting mode]



■LABEL FORMAT No. [Specifying label format number]



- #1 to #4" are standard formats. (# 10 to #99 can be additionally registered.)
- # 1 is a default when a format number in which there is no specified data.
- Enter the format number, and press the ENTER key.

■LABEL LENGTH + GAP [Setting label length]



Enter the label length and label pitch in 0.1 mm unit.

■LABEL WIDTH [Setting of item name area print width]



- This reflect an automatic line returning for an item name registration.
- When (0.0) is set, a line returning is carried out automatically based on the default value.

■LABEL SENSOR DISTANCE [Setting a distance between label sensor and thermal head]



Enter a numerical value in 0.1 mm unit.

■LABEL DIE-CUT, CONTINUOUS [Specifying label (Die-cut label/Continuous paper)]



STORE NAME, ADDRESS [Specifying whether to print store name/address or not]



601-01-07 E.ELE MASS kg 🛝 R/kg \int R AMOUNT FIELD TITLE PRINT \rightarrow 1:ENABLE Selection 0: No 1:YES ■PEEL SENSOR [Setting availability of peel sensor] ьПІ-ПІ-ПЯ РЕЕГ MASS kg 🛝 R/kg R AMOUNT PEEL SENSOR \rightarrow 1:ENABLE Selection 0: DISABLE 1: ENABLE ■TEST ITEM No. [Specifying PLU number for test print] БЛ I-Л I-ЛЯ - ЕЕЙ

FIELD TITLE PRINT [Specifying whether to print field title in advance or not]



Enter a PLU number when performing test print.

■THERMAL HEAD CHECK [Specifying availability of thermal head fault display]



Note: Thermal head is available only when "C06-00" No. 17 of the E2ROM switch is set "1". *No. 17 (Head fault check) 0: DISABLE 1: ENABLE **SUBTOTAL LABEL FORMAT No.** [Setting availability of specifying the label format]



Enter the format number.

STORE No. PRINT [Setting availability of specifying the shop number]



Selection 0: DISABLE 1: ENABLE

■MACHINE No. PRINT [Setting availability of specifying the machine number]



Selection 0: DISABLE 1: ENABLE

■LABEL FORMAT EDIT [Editing label format]

• How to enter label format edit mode. Enter a password "4141", and press the SIZE key.

Note: A protection is released when the above operation has been performed.



■FORMAT No. + [PLU] [Copying format]

*New label format edit (Example: Format No. 50)

- Enter "50" and press the PLU key to call a label format.
- Enter "1" and press the COPY key to copy FORMAT No.1 data to FORMAT No.50.



UNIT [X/Y axis position selection]



Press the ENTER key to select X or Y axis position.

"X" AXIS POSITION



"Y" AXIS POSITION



- Select "X axis position data" or "Y axis position data" using the $[\rightarrow]$ key.
- Multiple tube display
 - N00 : Label format unit # (1 to 50)
 - 600 : X axis position is adjusted in 0.1mm unit.
 - 400 : Y axis position is adjusted in 0.1mm unit.

■DEFAULT PLU



Specify a default PLU for test print.

UNIT DATA [Editing the unit data]



Move the edit position by using $[\rightarrow][\leftarrow][\uparrow][\downarrow]$ keys and rewrite the data.



Specify the total number of units. The number specified here specifies the number of units including the label format specified at this point.

Specifiable number of units (1 to 50)



■LABEL LENGTH

Set the label length for each label. (This is prioritized over B01-01-02) Specify the label length and the pitch between labels.



4.5 POS Code

■POS CODE





Set one or two digits if necessary.

■10 DIGIT FLAG 8/13 [Setting a PLU flag for source marking]



Set a flag code for source marking.

■POS TYPE [Setting a POS type]



■BAR TYPE [Setting NON PLU 13 code]

		ь02-	64	68r	ĿЧР	Έ	ł		1	
	\leq	MASS	kg 📗	R/I	kg	F	R A	AMOUNT	·	
			BAR TY	PE 1:F	FCCCCC	(CP) PP	PPP ((CD)		
						•••	•	•		
 Set the POS code type "NON PLU 13 code". 										
• Mea	ning of abbrev	iation								
F	: Flag		Μ	: Manut	facturer c	ode	С	: Item c	ode	
(CP): Check price			Р	: Price			(0)	: 0		
E : Weight			Q	: Quant	tity		Ι	: PLU r	10.	
• POS	code type (N	ON PLU 1	3 code)							
1.	FFCCCCC(C	P)PPPP	: Stan	dard 5 dig	gits					
2.	FFCCCCCCF	PPP	: 2 dig	it flag + 6	6 digit cod	le + 4 dig	git prie	се		
3.	3. FCCCCCC(CP)PPPP : 1 digit flag + 6 digit code + Check price + 4 digit price									
4.	FFCCCCCPF	PPP	: 2 dig	it flag + 5	o digit cod	le + 5 dig	git prie	се		
5.	5. FCCCCCCPPPPP : 1 digit flag + 6 digit code + 5 digit price									
6.	6. FFCCCC(CP)PPPPP : 2 digit flag + 4 digit code + Check price + 5 digit price									9
7.	FFCCCCCCW	/ V V V V V V V V V V V V V V V V V V V		it flag + 6	algit coo	le + 4 alg	jit we	ight		
0. Q	FCCCCCCW	~~~~	• 1 dig	it flag ± 5	digit cod		yit we hit Pl	igni H		
10	FECCCCCC	PPP	· 2 dia	it flag + 6	digit cod	le + 4 dic	nit pri	ce EA	AN	
11.	FFCCCCCC	NWWW	: 2 dig	it flag + 6	6 digit cod	le + 4 dic	ait we	iaht E	AN	
	Note: In a not	rmal barco	de, if the	price or v	veight be	comes of	ver fix	ked digit	s, the ba	rcode will not be
	printed	out. For e	xample,	4-digit pri	ices will c	only print	out u	ıp to 9,9	999. Baro	codes will not be
	printed	for prices	over 10,0	000. In "E	AN" code	, prices o	over a	given a	ligit num	ber will only print
	out the	upper digi	ts. There	fore, if the	e price is	10,000, t	he ba	rcode (I	EAN cod	e) will be printed
	as 1,00	00. Note tl	hat EAN	code fla	gs are fix	ed 2X. I	When	n one lo	wer digi	t is deleted, the
40	second	digit of th	e flag wil	l be incre	eased.	\ _ !! . !	., .			
12.	FFCCCC(CP) / / / / / / / / / / / / / / / / / / /	V:4 dig	it item co	de + (CP) + 5 digi	it wei	gnt Jair Od	init ondo	. E distiturias
13.	FFIMIMINUCCP			it flag + 3	algit mai	nuracture		10 + 2 0 10 + 2 0	igit code	+ 5 digit price
14.	FFININICCCF		. 2 uig · 2 dia	it flag ± 5	digit cod			t price	igit code	+ 5 digit price
16	FFCCCCCW	\\/\/\/\/\/	· 2 dig	it flag + 5	digit cod	le + 5 dic	nit we	iaht		
17.	FFCCCCCPF	PPP	: 2 dig	it flag + 5	5 diait cod	le + 5 dic	ait prie	ce		
	Note: The lea	ast significa	ant digit o	of the tota	al amount	is omitte	ed for	barcod	le printin	q.
18.	FFCCCCC(C	P)PPPP	: 2 dig	it flag + 5	digit cod	le + Che	ck pri	ce + 4 d	digit price	3
	Note: The lea	ast significa	ant digit o	of the tota	al amount	is omitte	əd for	barcod	le printin	g.
19.	FFCCCCC(C	P)WWWW	/ : 2 dig	it flag + 5	o digit cod	le + Che	ck pri	ce + 4 d	digit weig	jht
20.	FCCCCCPPF	PPP	: 1 dig	it flag + 5	5 digit cod	le + 6 dig	git prie	се		
21.	FFCCCCPPF	PPP	: 2 dig	it flag + 4	digit cod	le + 6 dig	git pri	ce		
22.	FCCCWWW	WPPPP	: 1 dig	it flag + 3	B digit cod	le + 4 dig	git we	ight + 4	digit pri	ce
23.	FFCCCCQQI	РРРР	: 2 dig	it flag + 4	digit cod	le + 2 dig	git qua	antity +	4 digit p	rice
24.			: 1 dig	it flag + 6	algit PLU digit PLU		lit pric	e e		
20.			. 2 uig • 1 dia	it flag ± /	l digit cod) + 4 uly 10 ± 7 dia	nit pric			
20. 27	FIIIIIPPPPP		· 1 dia	it flan + 6	digit PI I	J + 5 dia	lit pric	сс се (1/10)	
28	FFIIIIIPPPP		: 2 dia	it flag + 6	6 diait PLI	J + 4 dia	lit pric	ce (1/10)	
29.	FCCCCCCPI	эррр	: 1 dia	it flag + 6	6 digit cod	le + 5 dic	git prie	ce (1/10))	
30.	FFCCCCCCF	PPPP	: 2 dig	it flag + 6	digit PL	J + 4 dig	it pric	e (1/10)	
31.	FFCCCCCQ	QQQQ	: 2 dig	it flag + 5	o digit cod	le + 5 dig	git qua	antity		

■ITF [Setting ITF code]



- 3. FFCCCCCPPPPPWWWW(CD): 2 digit flag + 5 digit code + 5 digit price + 5 digit weight
 4. FFCCCCCPPPPQQQQQ(CD) : 2 digit flag + 5 digit code + 5 digit price + 5 digit quantity
- The FFCCCCCPPPPPQQQQQ(CD) type ITF barcode is printed for a fixed price item when ITF is set "1". And the FFCCCCCPPPPWWWWW(CD) type ITF barcode is printed for an weighing item.

■MANUFACTURE CODE



Specify a manufacturer code.

4.6 Item Code

■ITEM CODE POSITION



■BARCODE POSITION [Setting an item code]

• Set "Position" and "Number of digits" of the item code to be reflected in the barcode.



• "45" is a default value specifying the five digits from the upper fourth digit in 8 digit item code are taken in the barcode.

:For example, "45678" (12345678) is taken in the barcode.

■DEPARTMENT CODE

• Set "Position" and "Number of digits" of the item code to be reflected on the department code.



• "31" is a default value specifying one digit from the upper third digit in 8 digit item code. :For example, "3" (12345678) is taken in the department code.

■GROUP CODE

• Set "Position" and "Number of digits" of the item code to be reflected on the group code.



• "42" is a default value specifying two digits from the upper fourth digit in 8 digit item code. :For example, "45" (12345678) is taken in the group code.

4.7 **Default Data**

■DEFAULT DATA



Selection

- 1: Print prohibited
- 3: Expiry date print

2: Packing date print

4: Both packing date and expiry date print = defaults

■USED BY [Setting the number of days for expiry date]



Specify the number of days for an expiry date. "1" denotes "Today".

■PACKING TIME FLAG [Setting a print flag for packing time print]



■EXPIRY TIME FLAG 604-04 6 6,56 ł MASS kg 🔍 \int AMOUNT R/kg R EXPIRY TIME FLAG \rightarrow 1:PROHIBIT Selection 1: Prohibit 2: Relative 3: Designated ■BEST BEFORE FLAG 604-05 6EForE F 1 MASS kg 👠 R/kg Ŋ R AMOUNT BEST BEFORE FLAG \rightarrow 1:NO PRINT 1: No print Selection 2: Print ■BEST BEFORE DATE 604-06 6EForE Ь \mathbb{Z} MASS kg 🛴 R/kg R AMOUNT BEST BEFORE DATE (0 to 999) Specifiable up to 999 days. ■UNIT TYPE 604-07 Unit ESPE 5 5 MASS Ŋ AMOUNT kg 🐧 R/kg R UNIT TYPE \rightarrow 5:PC(S). Selection 1 : oz 2 : lb 3 : kg 4 : g 5 : pc.

6 : box

- 11 : cup 16 : LB
 -)

7 : bundle

12 : pkt

10 : slice

15 : bottle

8 : pack

13 : bag

9 : cut

14 : bunch

4.8 Total Mode Select

TOTAL MODE SELECT



DAILY TOTAL

Select availability of daily total when issuing labels. (Default value 1: Enable)



WEEKLY TOTAL

Select availability of weekly total when issuing labels. (Default value 1: Enable)



4.9 Open Price [Prohibition of Unit Price Change]

■OPEN PRICE



■OPEN PRICE AVAILABILITY [Selection of open price or unit price change prohibition]

• Select a temporary unit price change or a open price in normal mode.



Selection

0: Open price (Allow) Default1: Temporary unit price change prohibited (Prohibit)

4.10 PLU Select [Editing PLU File]

■PLU SELECT



Selection 0: Disable 1: Enable

UNIT PRICE



Selection 0: Disable 1: Enable

■MD (Mark Down) FLAG



Selection 0: Disable 1: Enable

■MD (Mark Down) PRICE



■FIXED WEIGHT 608-06 F, SEd 2E, GHE ! MASS kg 🔍 Л R/kg R AMOUNT FIXED WEIGHT \rightarrow 1:ENABLE Selection 0: Disable 1: Enable ■PCS (Quantity) 608-07 PR[5 908-E. E. MASS \mathbb{Z} AMOUNT kg 👠 R/kg R PACK QUANTITY \rightarrow 1:ENABLE Selection 0: Disable 1: Enable ■TARE 608-08 ERrE ! MASS kg 🛴 Л R/kg R AMOUNT TARE \rightarrow 1: ENABLE 0: Disable 1: Enable Selection ■DATE PRINT 608-09 dALE Print ł MASS kg 👢 R/kg Ŋ R AMOUNT DATE PRINT \rightarrow 1: ENABLE Selection 0: Disable 1: Enable ■USED BY 608-10 ИЗЕА БУ ł MASS R/kg R AMOUNT kg 🜔 \mathbb{Z} USED BY \rightarrow 1:ENABLE Selection 0: Disable 1: Enable

■BEST BEFORE DATE FLAG



■EXPIRY TIME DATA 608-16 E E, NE JAEA ! MASS kg 🛴 Л R R/kg AMOUNT E. TIME DATA \rightarrow 1: ENABLE Selection 0: Disable 1: Enable ■ITEM CODE 608-17 · EEn Code ! MASS ℝ AMOUNT kg 👢 R/kg ITEM CODE \rightarrow 1:ENABLE Selection 0: Disable 1: Enable ■BARCODE TYPE 608-18 68r ESPE -MASS kg 🕼 R/kg 🕼 R AMOUNT BAR TYPE \rightarrow 1: ENABLE Selection 0: Disable 1: Enable ■POS CODE TYPE 608-19 Pos EYPE MASS Ŋ kg 🔍 R/kg R AMOUNT POS TYPE \rightarrow 1:ENABLE 1: Enable Selection 0: Disable ■POS CODE FLAG 608-20 Pos FLAG ł MASS R AMOUNT kg 📗 R/kg Ŋ POS FLAG \rightarrow 1:ENABLE Selection 0: Disable 1: Enable

■POS CODE



■COUPON MESSAGE 608-26 Collon MASS kg 👢 \int R/kg R AMOUNT COUPON MESSAGE \rightarrow 1:ENABLE Selection 0: Disable 1: Enable ■LOGO IMAGE 1 608-27 LoGo ! ! MASS R/kg \int R AMOUNT kg 👠 LOGO IMAGE 1 \rightarrow 1:ENABLE Selection 0: Disable 1: Enable ■LOGO IMAGE 2 608-28 собо 2 ! MASS Л kg 👢 R/kg R AMOUNT LOGO IMAGE 2 \rightarrow 1:ENABLE Selection 0: Disable 1: Enable ■LABEL FORMAT No. 608-29 Forüßt ! MASS kg 🔍 \int R AMOUNT R/kg LABEL FORMAT No. \rightarrow 1:ENABLE Selection 0: Disable 1: Enable ■UPPER LIMIT 608-32 UPPEr ! MASS R AMOUNT kg 👠 R/kg \int UPPER LIMIT \rightarrow 1:ENABLE Selection 0: Disable 1: Enable

■LOWER LIMIT



■COST PR	ICE										
	ь 0 6	1-38 CoSt									
	MASS	S kg R/kg	R AMOUNT								
		COST PRICE	→ 1:ENABLE								
Selection	0: Disable	1: Enable									
■POP MESSAGE											
	608	1-39 PoP									
		6 kg 🛛 R/kg	R AMOUNT								
		POP MESSAGE	→ 1:ENABLE								
Selection	0: Disable	1: Enable									

System [Availability of Registration Mode Menu] 4.11

■SYSTEM

■PLU



Selection 0: Disable 1: Enable Note: P01 and P03 mode can not be used.

■COMMODITY NAME



■STORE ADDRESS 609-05 StorE ! MASS kg 🔍 \mathbb{Z} R R/kg AMOUNT STORE ADDRESS \rightarrow 1:ENABLE (1) 1: Enable Selection 0: Disable ■DATE 609-06 dREE ! MASS R/kg R AMOUNT kg 🛴 \mathcal{I} DATE \rightarrow 1:ENABLE (1) Selection 0: Disable 1: Enable ■EXTRA MESSAGE 1 609-07 RESSAGE | | MASS kg 🕼 R/kg 🕼 R AMOUNT EXTRA MESSAGE1 \rightarrow 1:ENABLE (1) 0: Disable 1: Enable Selection ■OPEN PLU 609-08 oPEn PLU ! MASS Ŋ kg 🛴 R/kg R AMOUNT OPEN PLU → 1:ENABLE (1) Selection 0: Disable 1: Enable ■ITEM LIST 609-09 L, SE ! R/kg MASS R AMOUNT kg 🛴 \mathcal{N} ITEM LIST \rightarrow 1:ENABLE (1) Selection 0: Disable 1: Enable

■RS232C COMMUNICATION



■OPERATOR NAME 609-24 оРЕгятог ! MASS Ŋ kg 👠 R/kg R AMOUNT OPERATOR → 1:ENABLE (1) 0: Disable 1: Enable Selection ■TITLE MESSAGE 609-25 E, ELE ! MASS R AMOUNT kg 🛴 R/kg Л TITLE MESSAGE \rightarrow 1:ENABLE (1) Selection 0: Disable 1: Enable ■ADVERTISEMENT MESSAGE 609-26 Rd 750 -Л MASS kg 🛴 🛛 R/kg R AMOUNT ADVERTISEMENT \rightarrow 1:ENABLE (1)Selection 0: Disable 1: Enable ■DEPARTMENT 609-27 dEPArtiEntl MASS kg 🔍 R/kg ∬ R AMOUNT DEPARTMENT → 1:ENABLE (1) Selection 0: Disable 1: Enable ■GROUP 609-28 СгоЦР ! MASS R AMOUNT kg 👠 R/kg Л GROUP \rightarrow 1:ENABLE (1) Selection 0: Disable 1: Enable

■CAMPAIGN ITEM



AC-4000H Service Manual No. 085-7323-08
4.12 Ethernet Setup [Ethernet Data Setting]

■ETHERNET SET



■GATEWAY ADDRESS SETUP

• Set a gateway address.



■SUBNET MASK SETUP

• Set a subnet mask.



■SERVER ADDRESS SETUP

• Set a server address.



■LOG-IN NAME ADDRESS SETUP

• Set a log-in name.



• Enter a log-in name using numeric or character keys. Characters must be lower-case letters.



■PASSWORD SETUP

• Set a password.

	ь IC] -	88	PŖ	ናናረር	nrd			
\leq	MAS	S	kg 🜔		R/kg		R	AMOUNT	
		>	* PASS	WORD	SETUP		[ENT	ER]	

• Enter a password using numeric or character keys. Characters must be lower-case letters.

ь 10-06-01 р			<u> </u>		
	S kg [R/kg		R	AMOUNT
	PASSWOR	D	(usne	et)	

MAC ADDRESS SETUP

- Checking MAC address
- As the MAC address is unique to the CPU board, modified use is strictly prohibited. When the board is exchanged, Use the MAC address memorized in a new board. If the stored data is cleared due to any trouble of the board, it is possible to set an address. In this case, release a protection by entering a password.
- Enter a password "495344", and press the SIZE key.



■DHCP SETUP

Selection

Data of IP, Gateway, Subnet, and Mask is obtained from the DHCP server. This cannot be used when not using the DHCP server.



■NETWORK STATUS



Refer to page 4-43 if a communication error occurs.

4.13 System Timer

SYSTEM TIMER



- A function to maintain called data only for a specified time period when there no scale operation is performed in normal mode.
- Time period: 10 to 1,000 seconds (Default: 60 seconds, 1,000 seconds: Not used)

4.14 Password Setup

■PASSWORD



- To enable any mode after B12-01, it is necessary to enter the password. The initial password is "495344". The password can be changed in B12-06.
- Password input

Example: Password "555555" Enter " 555555 " and press the ENTER key.

■REGISTRATION

Input a password (4 digits) for Registration Mode.



■TOTAL

Input a password (4 digits) for Total Mode.



■SUBTRACTION

Input a password (4 digits) for Subtraction Mode.



■SETUP

Input a password (4 digits) for Setup Mode.



■PASSWORD CHANGE

Change the password to execute B12 mode.



4.15 Machine Number Setup

Input a machine number.



The lower three digits of IP address are referred to.

THECHNICAL REPORT : AC-4000H ONLINE B10-09 FUNCTION

When there s a communication problem in AC-4000H online specification (TCP/IP), please refer the following information order to settle the problem.

B10-09-02 IP ADDRESS B10-09-03 MAC ADDRESS B10-09-04 SUBNET MASK B10-09-05 GATEWAY ADDRESS

B10-09 function

1) When turn on the power (Reset) in ONLINE: set value will be displayed. B10-09-02 IP ADDRESS = B10-01 IP ADRESS B10-09-03 MAC ADDRESS = B10-07 MAC ADRESS B10-09-04 SUBNET MASK = B10-03 SUBNET MASK B10-09-05 GATEWAY ADDRESS = B10-02 GATEWAY ADRESS

2) When turn on the power (Reset) in OFFLINE:

B10-09-02 IP ADDRESS = default setting (000, 000, 027, 254) will be displayed. B10-09-03 MAC ADDRESS = default setting (0000, 1bfe, 1001) will be displayed. B10-09-04 SUBNET MASK = default setting (000, 000, 027, 254) will be displayed. B10-09-05 GATEWAY ADDRESS = default setting (000, 000, 027, 254) will be displayed.

When default setting is displayed, it means the scale is in OFFLINE.

Please note these B10-09-XX NO. shows the information at "power (Reset) on" so scale dose n otcheck communication status (connect / not connect) in real time.

When communication error (not connect) occurs, please check if the set value is displayed or not in B10-09-02 and B10-09-04.

If set value is not displayed, the scale is in OFFLINE. In this case, please turn ON the scale again (or Reset) and set the scale ONLINE, then check the communication.

If there is any problem or question, please do not hesitate to ask the address of <sc_tec_r@st.ishida.co.jp>.

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CHAPTER 5 ELECTRICITY COMPOSITION

5.1 Block wiring diagram



5.2 Main Board [PK-950B]



5.3 Connector Specifications

Name	B6B-VH				
Pin No.	Function	I/O	Remarks		
1	+24V	Power source			
2	+24V	Power source			
3	+24V	Power source			
4	GND	Power source			
5	GND	Power source			
6	GND	Power source			

Power supply connector (1)

Power supply connector (2)

Name	B2B-VH				
Pin No.	Function	I/O	Remarks		
1	+24V	Power source	Supplying to extension path		
2	GND	Power source	Supplying to extension path		

Ethernet (2)	
--------------	--

Name		B4B-F	B4B-PH-K-S		
Pin No.	Function	I/O	Remarks		
1	TX+	Output			
2	TX-	Output			
3	RX+	Input			
4	RX-	Input			

Stepping motor (2)

Stepping motor (2) (XJ17						
Name		B6B-XH-A				
Pin No.	Function	I/O	Remarks			
1	A	Output				
2	В	Output				
3	A-	Output				
4	B-	Output				
5	+24V	Power source				
6	+24V	Power source				

RS-232C (2)

RS-232C (2)		(XJ2)
Name B4B-XH-A			XH-A
Pin No.	Function	I/O	Remarks
1	R x D	Input	
2	ТхD	Output	
3	DTR	Output	
4	GND	Power source	
5	RTS	Output	
6	CTS	Input	

(XJ5)

(XJ6)

Name

ASTRA type scale section

|--|

Key board	(2)
Marsa	

Name	HIF6A-26PA-1. 27DSA					
Pin No.	Function	I/O	Pin No.	Function	I/O	
A1	KS0	Power source	B1	KS1	Output	
A2	KS2	Power source	B2	KS3	Output	
A3	KS4	Power source	B3	KS5	Output	
A4	KS6	Power source	B4	KS7	Input	
A5	KD0	Power source	B5	KD1	Input	
A6	KD2	Power source	B6	KD3	Input	
A7	KD4	Power source	B7	KD5	Input	
A8	KD6	Power source	B8	KD7	Input	
A9	KD8	Power source	B9	KD9	Output	
A10	KD10	Power source	B10	KD11	Output	
A11	KD12	Power source	B11	KD13	Output	
A12	KD14	Power source	B12	KD15	Output	
A13	BZR	Output	B13	VCC	Output	

AC-3000 type VFD display

AC-3000 typ	e VFD display		(XJ11)
Name	B9B-XH-A		
Pin No.	Function	I/O	Remarks
1	+5V	Power source	
2	GND	Power source	
3	+24V	Power source	
4	GND	Power source	
5	D+	Input/Output	
6	D-	Input/Output	
7	FG	Power source	
8	GND	Power source	
9	RES-	Output	

Pin No.	Function	I/O
1	DF_XIN	Power source
2	XIN	Output
3	SDATA	Input/Output
4	0.01/	Ou strain t

2		Output	
3	SDATA	Input/Output	
4	SCK	Output	
5	GND	Power source	16Bit A/D: CS signal
6	-		
7	CAL (RES#)	Output	
8	DRDY	Input	
9	GND	Power source	
10	+24V/+12V	Power source	
11	-		

9/11pin stacking connector

5-4

(XJ27)

(XJ7)

Remarks

Chopping clock

Span memory switch connector

Name	B2B-XH-A		
Pin No.	Function	I/O	Remarks
1	Span SW	Input	
2	GND	Power source	

Name	B4P-SHF-1AA		
Pin No.	Function	I/O	Remarks
1	LED+	Output	
2	GND	Power source	
3	+5V	Power source	
4	SENS	Input	

Label sensor

(XJ30)

(XJ9)

(XJ29)

Name	B5P-SHF-1AA		
Pin No.	Function	I/O	Remarks
1	+5V	Power source	
2	LED+	Output	
3	GND	Power source	
4	SENS	Input	
5	-		

2inch Thermal head

15

LATCH

(XJ22) Name HIF3FC-30PA-2.54DSA Pin No. I/O Function I/O Function Pin No. 1 GND Power source 16 -(History) Output 2 VH (PchFET) Power source 17 -(History) Output 3 GND Power source 18 DATA Output 4 VH (PchFET) Power source 19 TH1 Input 5 20 GND Power source TH2 Input VH (PchFET) RIO0 6 Power source 21 Input 7 GND Power source 22 RIO1 Input 8 VH (PchFET) Power source 23 RIO2 Input 9 Power source 24 GND -(History) Output 10 VH (PchFET) Power source 25 ENABLE1 Output 11 GND Power source 26 Output -(History) 12 +5V Power source 27 -(History) Output 13 Output Output DATA 28 ENABLE2 CLOCK Output Output 14 29 -(History)

30

Output

-(History)

Output

Battery			(XJ25)
Name		B2P-S	HF-1AA
Pin No.	Function	I/O	Remarks
1	BAT (+3V)		
2	GND		

5.4 PK-229A (A/D board)

• The PK-229A (A/D board) is fixed by the two spacers on the PK-950B (Main board), and Five leads of the Load Cell cable are soldered to the PK-229A (A/D board).



Note: The load cell output cable and the A/D board (PK-229A) are soldered.

Confirm not to make a mistake in wiring when installed.



5.5 Lithium Battery

- The battery connector is connected with the PK-950B (XJ25). To remove the battery, pull out the connector.
- The battery is fixed by a nylon clamping. To remove the battery, remove the screw (M4 x 10).



5.6 Power Unit (PB-LSF150-S)

External view



Block diagram

Changing the Power Supply Unit

Voltage	110V	89-2760-03	LSF100-24S
	220V	89-2771-09	LSF100-24S

110V and 220V can be changed by switching over Jumper Pin on PB-LSF150-S



5.7 PK-232 (TCP/IP)

Connecting LAN cable

When connecting the LAN cable, securely insert the connector into the LAN port until it clicks.



Cable connection method

- Use a crossing cable for connecting the PC and the AC-4000H.
- Use a straight cable for connecting the PC, Hub, and the AC-4000H.

Ethernet Port

PK-950B supports 10 Mbit Ethernet through an RJ45 connector.



5.8 PK-236A (Span switch)

Changed data is cleared when completing this mode unless it is memorized in "E2ROM" by pushing the "Memory Button".

Note: An authorization test may be required if "A/D DATA" is changed according to the measurement regulations where the machine is used.



Note: The operation procedure is described in Section 3.4 of Chapter 3.

5.9 PK-240 (DC/DC converter)



5.10 P-862A (Key board)

Two harnesses are connected from the key sheet to the P-862A (Keyboard).



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CHAPTER 6 TROUBLESHOOTING

6.1 Error List

Error-2: When ITEM characters exceed the limit number of characters.



Error-3: When POP MESSAGE exceeds the limit number of characters.



Note: Pressing the CLR key returns to normal mode.

Error-4: When EXTRA MESSAGE exceeds the limit number of characters.



Note: Pressing the CLR key returns to normal mode.

Error-7: When STORE NAME/ADDRESS exceeds the limit number of characters.



Note: Pressing the CLR key returns to normal mode.

Error-8: When a label paper runs out.



Note: Pressing the CLR key returns to normal mode.

Error-9: When a label size is not suitable.



Note: Pressing the CLR key returns to normal mode.

Error-10: When an error occurs in a discount calculation.



Note: Pressing the CLR key returns to normal mode.

Error-11: When EXTRA MESSAGE 2 exceeds the limit number of characters.



Note: Pressing the CLR key returns to normal mode.

Error-12: When EXTRA MESSAGE 3 exceeds the limit number of characters.



Note: Pressing the CLR key returns to normal mode.

Error-13: When COUPON exceeds the limit number of characters.



Note: Pressing the CLR key returns to normal mode.

Error-16: When actual memory overflows.



Note: Pressing the CLR key returns to normal mode.

Error-21: Thermal head fault error.



Note: Pressing the CLR key returns to normal mode.

Error-40: When an error occurs in internal memory.



Note: Pressing the CLR key returns to normal mode.

Weight over error : Blank

Weight under error : -----

Over error : Indicated by three beeps. Display: REMOVE THE ITEM ON THE PLATTER Remove the item on the weigh platter.

6.2 Symptom, Cause, And Measures

Symptom	Cause	Measures
Power is not applied.	 Power plug has come off. Fuse burns. Defect of main board (PK-950B) Defect of power supply unit (PB- LSF150-S) 	 Insert the power plug. Replace with a new fuse. Replace with a new PK-950B. Replace with a new PB-LSF150-S.
	5. Defect of power switch	5. Replace with a new power switch.
enters test mode.	2. Defect of PK-950B 2. Defect of keyboard switch	 Replace with a new PK-950B. Replace with a new keyboard switch.
No further process after display check	 Defect of load cell Vibration from the outside. Defect of A/D board (PK-229A) Defect of main board (PK-950B) Defect of power supply unit (PB-LSF150-S) 	 Loading cell adjustment and exchange Confirmation and transfer of installation location Replace with a new PK-229A. Replace with a new PK-950B. Replace with a new PB-LSF150-S.
Weighing margin occurs. (Flickering)	 Four corners limit screw comes in contact. Foreign obstacle under the load cell. Defect of A/D board (PK-229A) Defect of load cell Defect of main board (PK-950B) 	 The four corners limit screw is adjusted Removal of foreign body Replace with a new PK-229A. Adjustment and exchange of load cell Replace with a new PK-950B.
Specific segment does not light.	 The connection is abnormal of the connector. Defect of main board (PK-950B) Defect of display board 	 The connector connection is con- firmed. Replace with a new PK-950B. Replace with a new display board.
A key is not entered.	 Defect of key sheet Improper connection of connector 	 Replace with a new key sheet. The connector connection is con- firmed.
Registered data changes.	 Defect of battery Defect of main board (PK-950B) Noise from the outside or influence of static electricity 	 Replace with a new battery. Replace with a new PK-950B. The installation location is confirmed and transferred.
All the display goes off.	 Voltage fluctuation Defect of power supply unit (PB- LSF150-S) Defect of display board Defect of main board (PK-950B) 	 The power-supply voltage is confirmed. Replace with a new PB-LSF150-S. Replace with a new display board. Replace with a new PK-950B.
Print is not carried out.	 Abnormality of thermal head cable Defect of power supply unit (PB- LSF150-S) Defect of thermal head Defect of main board (PK-950B) 	 Confirmation of cable Head sign acceptable voltage confirmation PB-LSF150-S exchange Thermal head adjustment and exchange Replace with a new PK-950B.

CHAPTER 7 PARTS REPLACEMENT

7.1 Removing the covers



When disassembling the machine, pull the power plug out of the outlet. If a LAN cable is used for connecting the machine to the external device, disconnect the cable so that the power supply is completely shut off.

Removing the front cover (shop side)

- **1.** Cut the seal wire.
- **2.** Remove the seal screw.
- **3.** Unscrew the two screws (M4 \times 8) to remove the top cover.
- **4.** Remove the nine screws (M4 x 8) from the front cover (shop side).
- **5.** Disconnect the connectors (CN, J2) from the interior of the front cover.



■Removing the rear cover (customer side)

To remove the load cell, it is necessary to remove the front and rear covers.

- **1.** Disconnect the connector from the board attached to the rear cover.
- **2.** Remove the nine screws (M4 x 8) and the seal screw from the rear cover (shop side).



7.2 Detaching Internal Parts

This work must be carried out after finishing preceding section 7.1.

Detaching the keyboard relay board (P-862A)

- **1.** Pull out harnesses 1 and 2 of the key sheet from the P-862A.
- **2.** Remove the 4 M4 screws fixing the key relay board (P-862A).



■Detaching the key sheet

- **1.** Peel off the sheet from the edge of the key sheet.
- Note: Care must be paid so as not to damage the main body when peeling off the key sheet.



Detaching the operator display

1. Remove the four screws securing the display.



Detaching the customer display

- **1.** Pull out the "CN" connectors.
- **2.** Remove the four screws securing the display.



■Detaching the power supply

- **1.** Pull out the "CN1" and "CN2" connectors.
- 2. Remove the two screws (M4 x 7) from the left side



Detaching the span switch (PK-236A)

- **1.** Pull out the "J1" connector.
- **2.** Remove the two screws (M3 x 6).



■Detaching the PK-232 (TCP/IP)

- **1.** Pull out the "CN1" connector.
- **2.** Remove the two screws (M3 x 6).



■Detaching the PK-240 (DC/DC converter)

- **1.** Pull out all the harnesses connected with the main board.
- **2.** Pull out the PK-240 from card spacers.



Detaching the PK-229A (A/D board)

- **1.** Pull out the PK-229A from card spacers.
- **2.** Pull out the PK-229A (J2) and the PK-950B (XJ7) connectors.
- **3.** Remove soldering of the load cell output cable.
- Note 1: Perform span adjustment after the PK-229A is exchanged.
 - 2: Check wirings when installing the load cell output cable.





■Detaching the PK-950B (Main board)

- **1.** Pull out all the harnesses connected with the main board.
- **2.** Remove the four screws (M4 x 8).
- **3.** Remove the 4 card spacers from the board.



Note 1: Ensure to tighten the 2 screws (M4 x 6) when assembled for establishing a ground. 2: Referring to the previous item, remove the PK-299A installed on the PK-950B with the connector.
Detaching the load cell

- 1. Remove the leads soldered to the PK-229A.
- **2.** Remove the two screws (M5 x 15) fixing the load cell.
- Note 1: Ensure not to mistake wirings when installing the load cell output cable.
 - 2: Check the four corner limit after exchanging the load cell.
 - 3: Perform span adjustment after exchanging the load cell.



■ limit adjustment

• For the overload from the outside to protect the load cell, this machine has installed the limit screw.



• Adjust the clearance (a) between the end of the adjustment screw and the bottom of the main body to 12 mm.

Detaching the thermal head

- **1.** Pull out the thermal (harness) connector.
- **2.** Remove the two screws.





Thermal head specifications

Model	LH3124WH (Double-density thermal head) made by TDK
Total dot number	448 dots
Dot pitch	0.135mm
Head resistance	R=528 to 672 (automatic setting)
Power consumption	0.66W/dot
Applied voltage	24V

Adjusting thermal head print conditions

- Loosen the two screws (M3 x 6) slightly, and move the thermal head back and forth.
- Adjust to match the top point of the print roller with the thermal head applied point.



Cleaning the thermal head

• Clean the thermal head using a cotton swab periodically as shown in the right figure.



■Adjusting the belt tension

• Remove the four (4) screws and adjust the belt tension by moving the belt motor up or down as shown in the right figure.



■Cleaning the label sensor/peel sensor

• The label sensor and peel sensor are easily influenced by the environment. Sensitivity may deteriorate due to corrosion caused by dust and moisture outdoors.



7.3 Periodical Replacement Parts

Thermal head (LH3124WH)

Replacement period: Label travel distance 40 to 60km (standard)

Note: The label travel distance varies depending on the label material or thermal head cleaning conditions.

Display tube (Display board)

Life: Brightness must be 80% or more of the standard lower bound after lighting for 1,000 hours under the condition of all segments lighting by the standard ratings drive.

Life expectancy: 30,000 hours or more when using it by standard ratings drive.

(Life here is assumed to be a value that the average brightness becomes half of the standard lower bounds.)

■Print roller

Replacement period: 300km in the travel distance. (standard)



Design and specifications are subject to change without notice.

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