WM-4000 AUTOMATIC WRAPPER
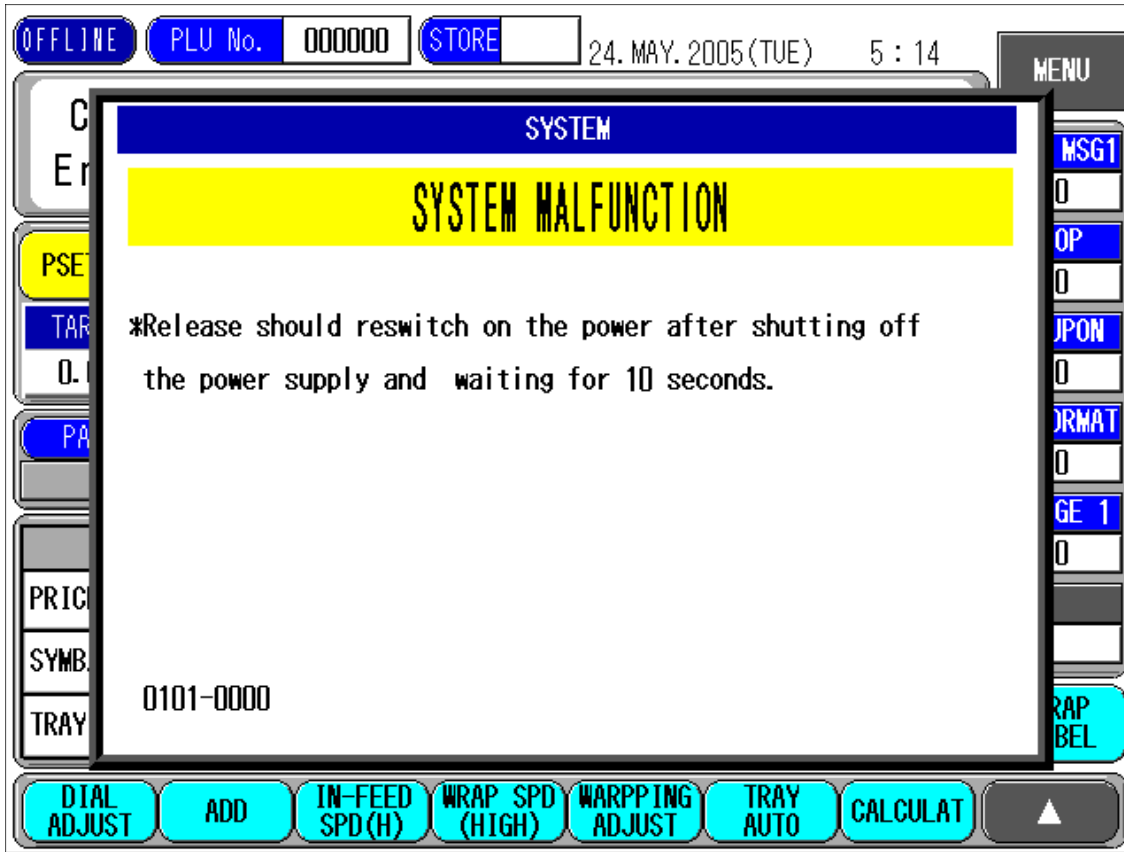
Error Codes and Solutions

## 100 – 399

March 2015

0101

SYSTEM

SYSTEM MALFUNCTION

*Release should reswitch on the power after shutting off
 the power supply and waiting for 10 seconds.

0101-0000

| [Error content]	The system has become unstable.
[Detail]	malloc area was not secured.
[Solution]	Restore power.
[Remarks]	
[Cause]	Does not occur during normal operation.
[Response]	Contact S/C if this error occurs.

0102
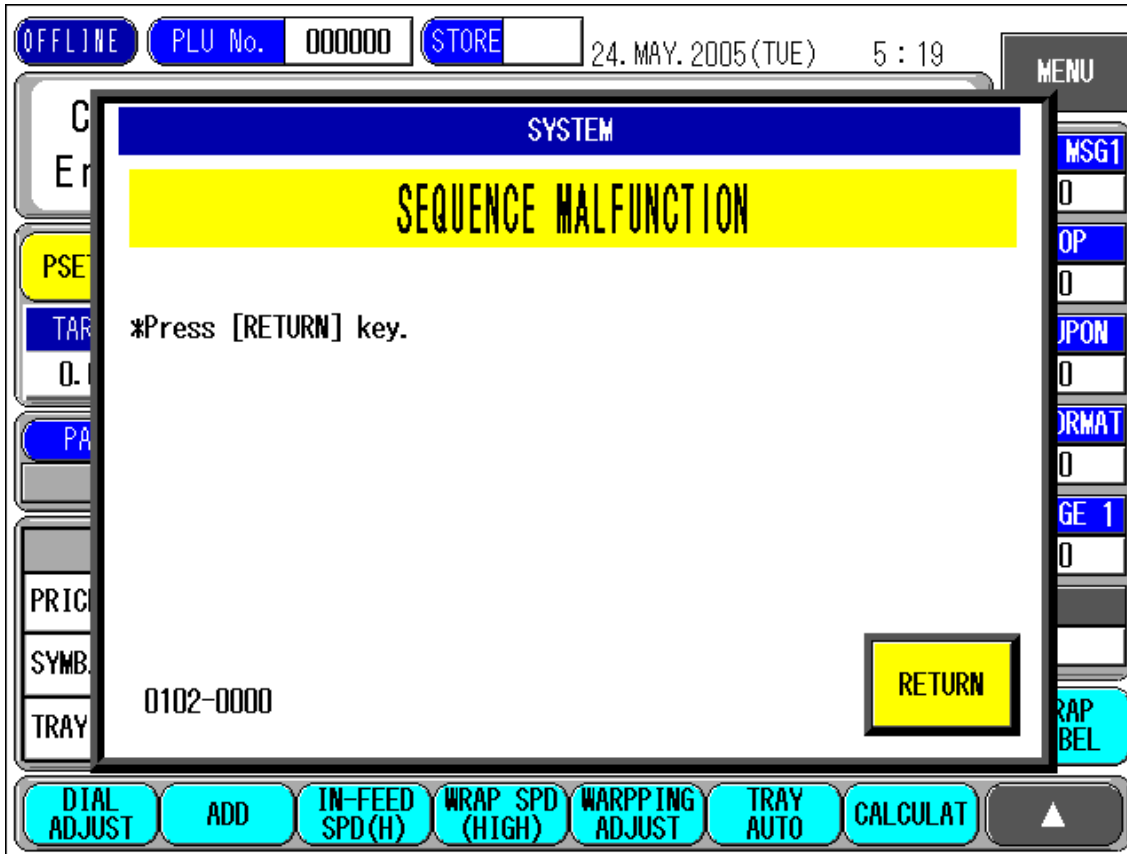
[Error content]	A commodity is out of sequence.
[Detail]	The peripheral devices are controlled by assigning each cycle a sequence number. This error occurs when these are not consistent.
[Solution]	[Return] button
[Remarks]	When this error occurs, communication log with the peripheral devices is cut.
[Cause]	The peripheral devices are controlled by assigning each cycle a sequence number. These are inconsistent.
[Response]	Does not occur during normal operation. Contact S/C if this error occurs.

0103
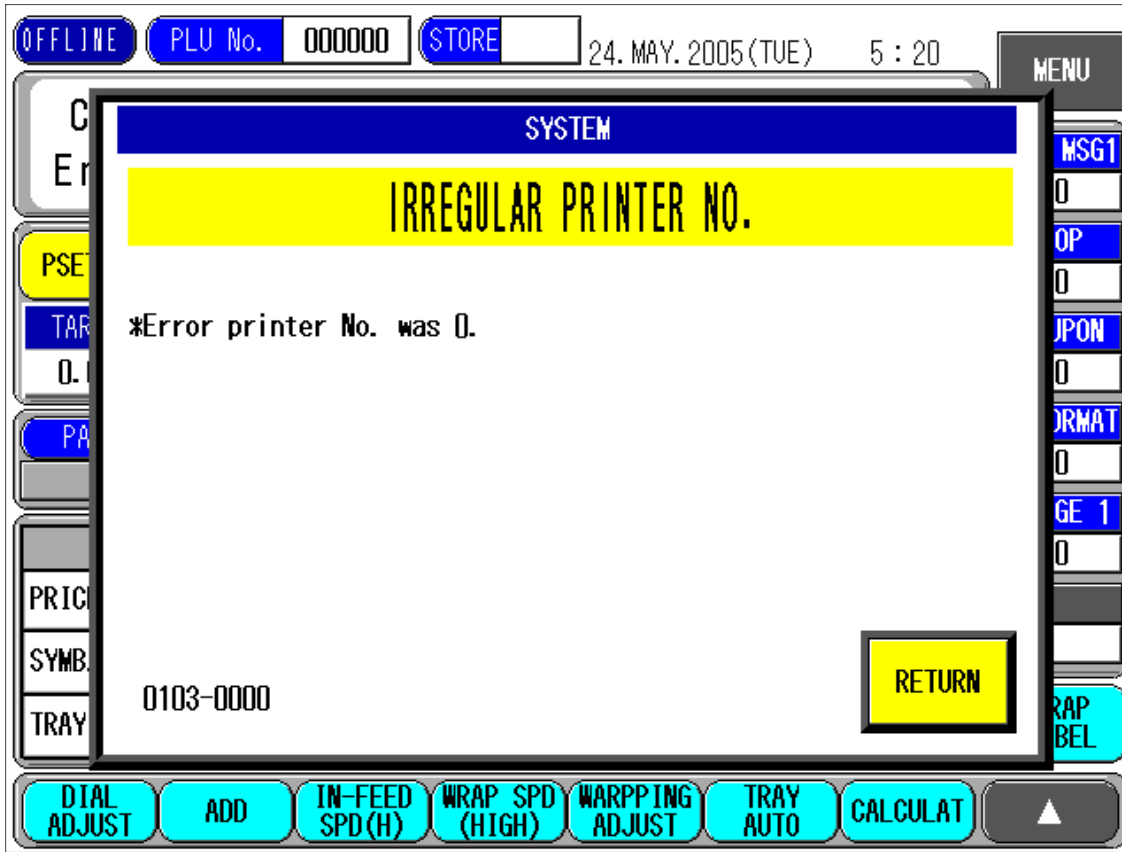
[Error content]	Attempting to send a message to a non-existent printer.
[Detail]	
[Solution]	Resolve the error with the return button
[Remarks]	Possible to locate where a sub-error has become an error.
[Cause]	Does not occur during normal operation.
[Response]	Contact S/C if this error occurs.

0104
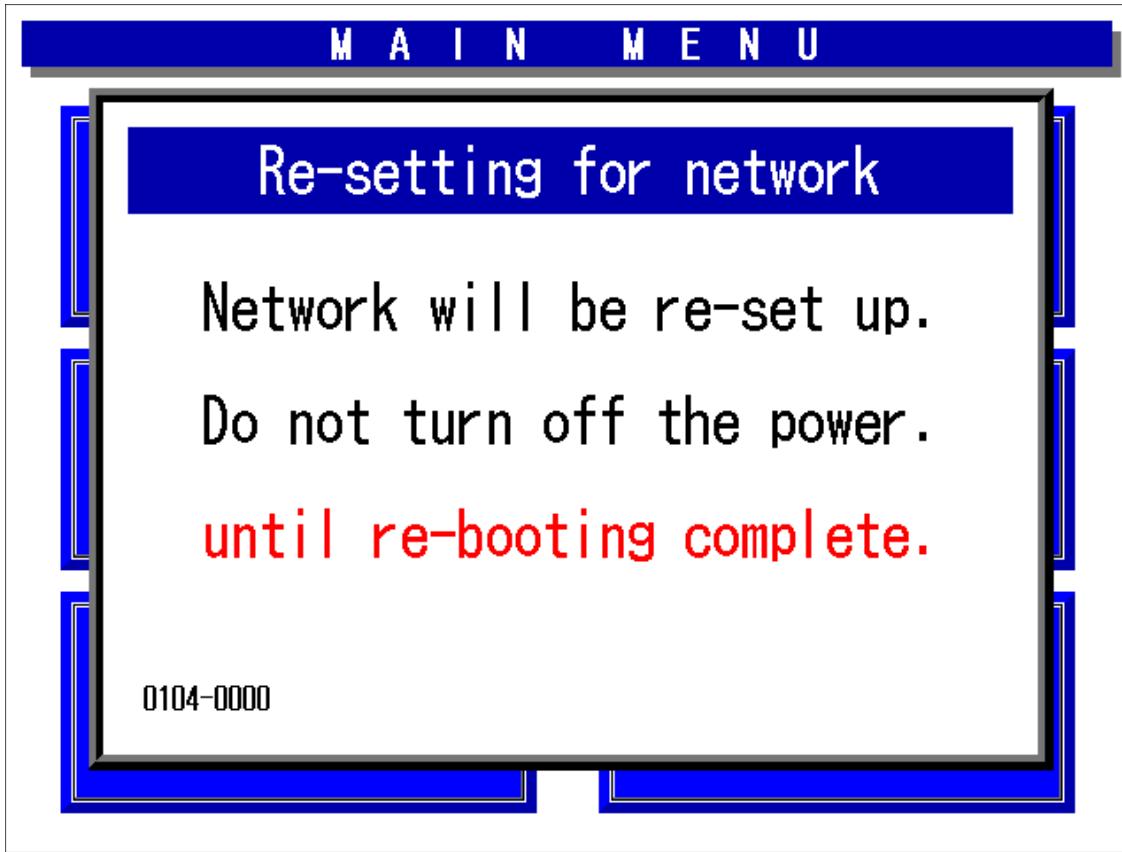
| [Error content]	Network settings have been lost.
[Detail]	
[Solution]	Restarts automatically
[Remarks]	Reset network settings.
[Cause]	Performing network setting.
[Response]	The device will automatically restart. Please wait a moment.

0105

```
[OFFLINE]  [PLU No.  000000]  [STORE        24.MAY.2005(TUE)    5:21 ]    MENU
┌─────────────────────────────────────────────────────────────┐
│  C                        SYSTEM                              │  MSG1
│  Er  ┌───────────────────────────────────────────────────┐   │  0
│      │  MEMORY INITIALIZATION IS OK                       │   │  OP
│  PSE └───────────────────────────────────────────────────┘   │  0
│  TAR   *Perform memory initialization.                        │  JPON
│  0.                                                           │  0
│  PA                                                           │  RMAT
│                                                               │  0
│                                                               │  GE 1
│  PRIC                                                         │  0
│  SYMB                                           ┌─────────┐   │
│       0105-0000                                 │   OK    │   │  RAP
│  TRAY                                           └─────────┘   │  BEL
└─────────────────────────────────────────────────────────────┘
[DIAL    ] [ADD ] [IN-FEED] [WRAP SPD] [WARPPING] [TRAY ] [CALCULAT] [ ▲ ]
[ADJUST  ]        [SPD(H) ] [(HIGH)  ] [ADJUST  ] [AUTO ]
```
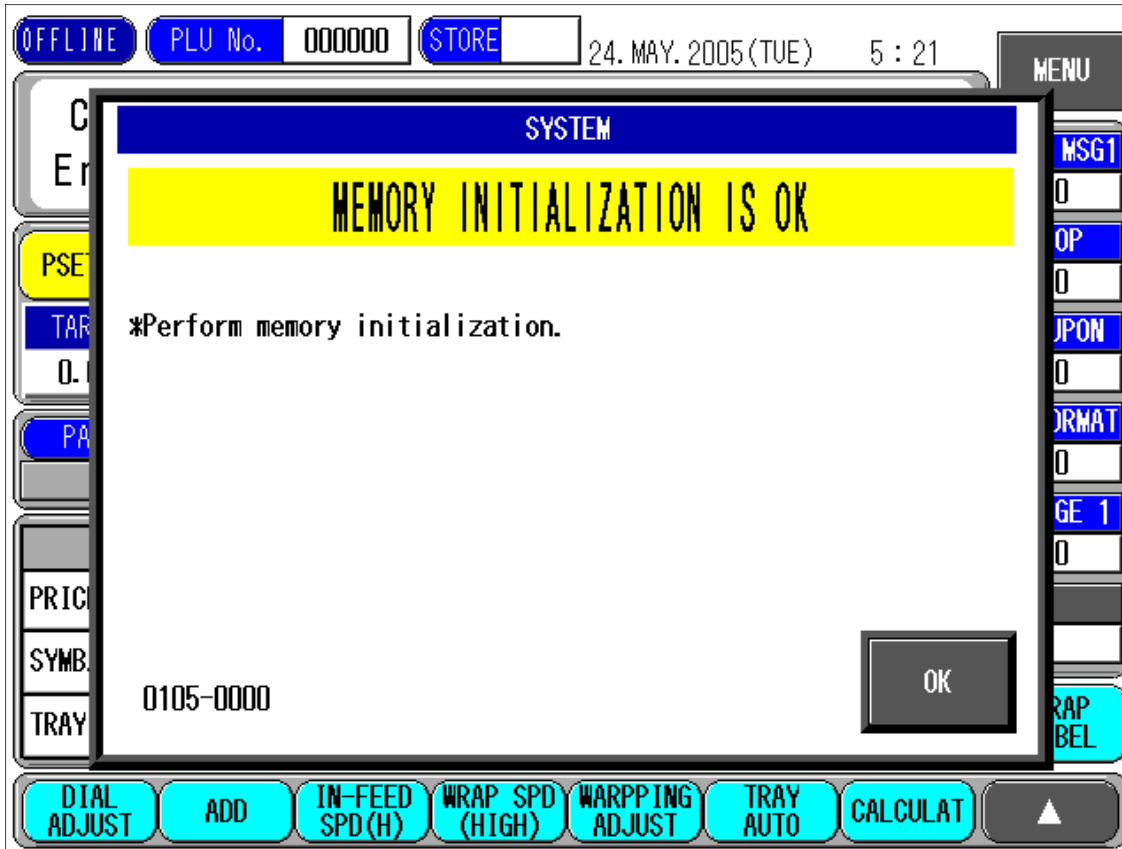
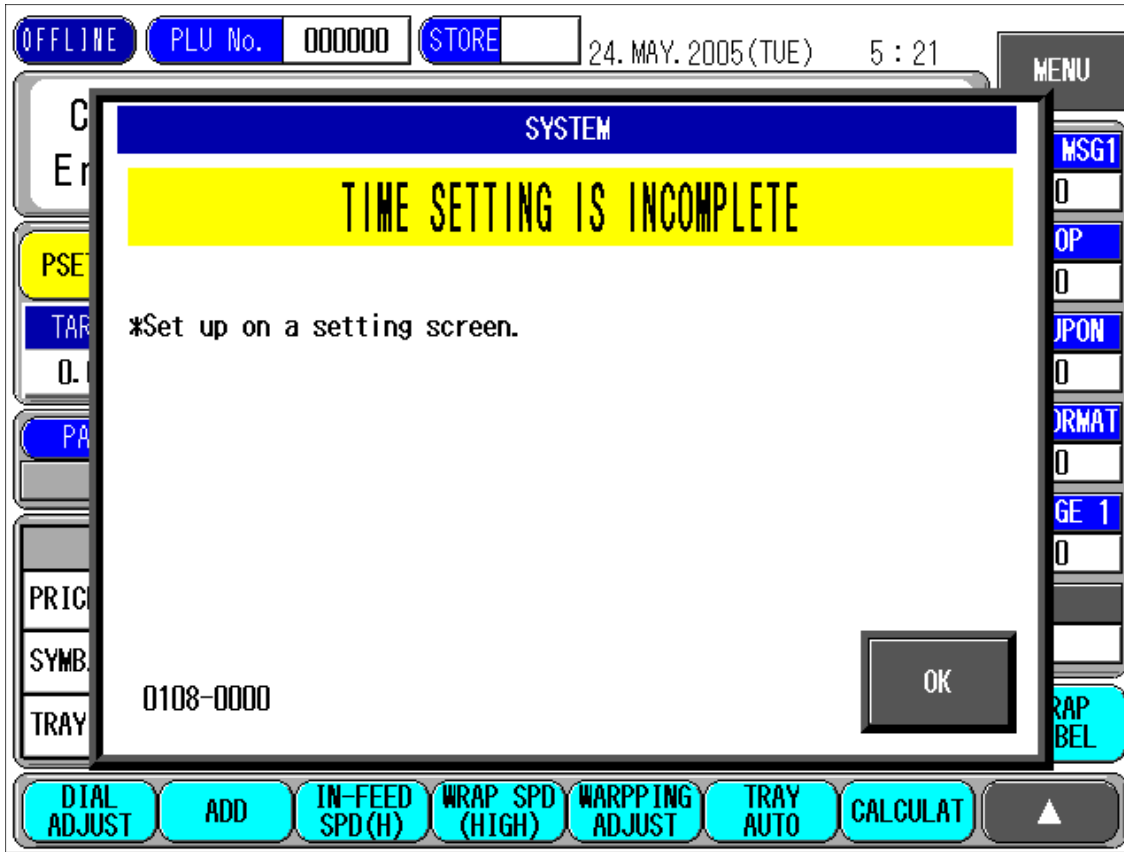| [Error content]	Memory has not been initialized.
[Detail]	
[Solution]	[OK] button, Numeric keys
[Remarks]	Memory needs to be cleared in test mode memory initialization. Can you enter from test mode.
[Cause]	Initialization of P−910 memory has not been performed.
[Response]	Initialize P−910 memory in test mode.

0106

SYSTEM

BATTERY IS DEFECTIVE

*Battery switch is turned off or exhausted.

OK

0106-0000
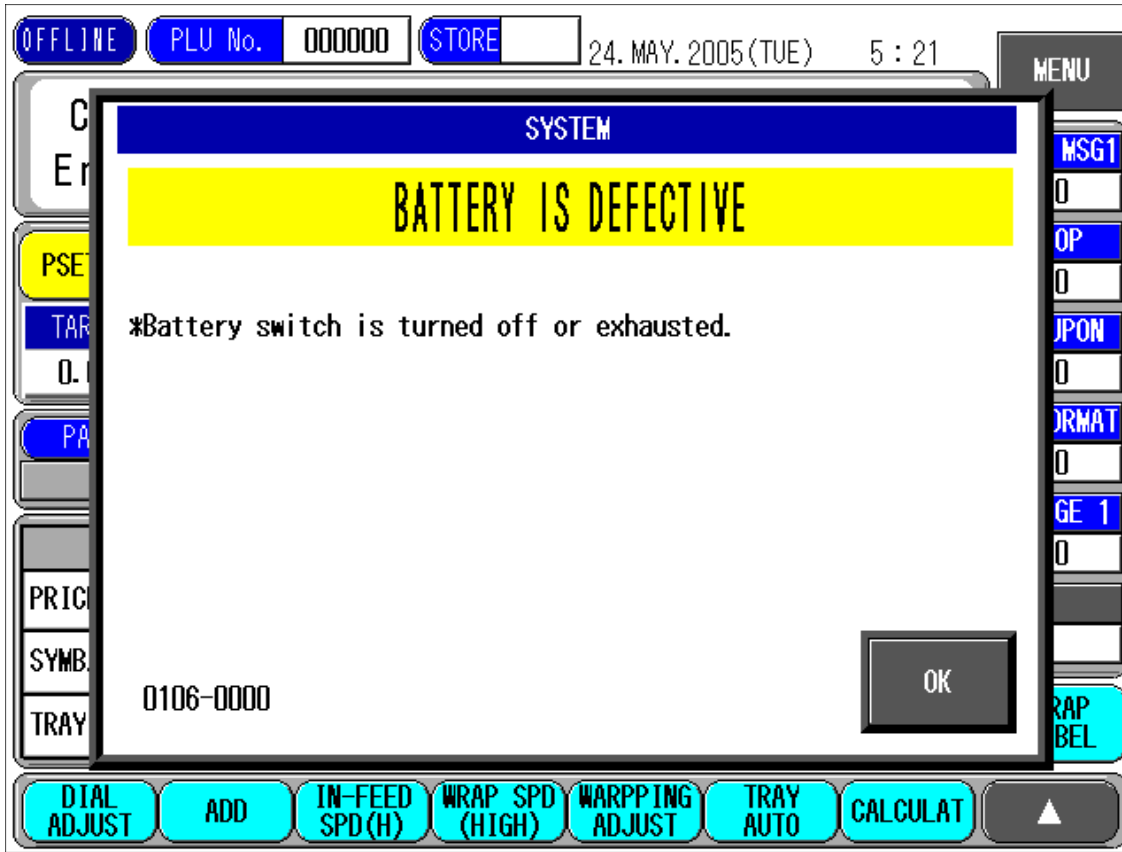
| [Error content]	P-910 battery switch is OFF or the battery is exhausted.
[Detail]	
[Solution]	[OK] button, Numeric keys
[Remarks]	Can only enter test and system modes.
[Cause]	P-910 battery switch is OFF or burnt out.
[Response]	1. Confirm switch is in the ON position, switch ON. 2. If the battery is ON, the battery is exhausted. Replace P-910 main board.

0107
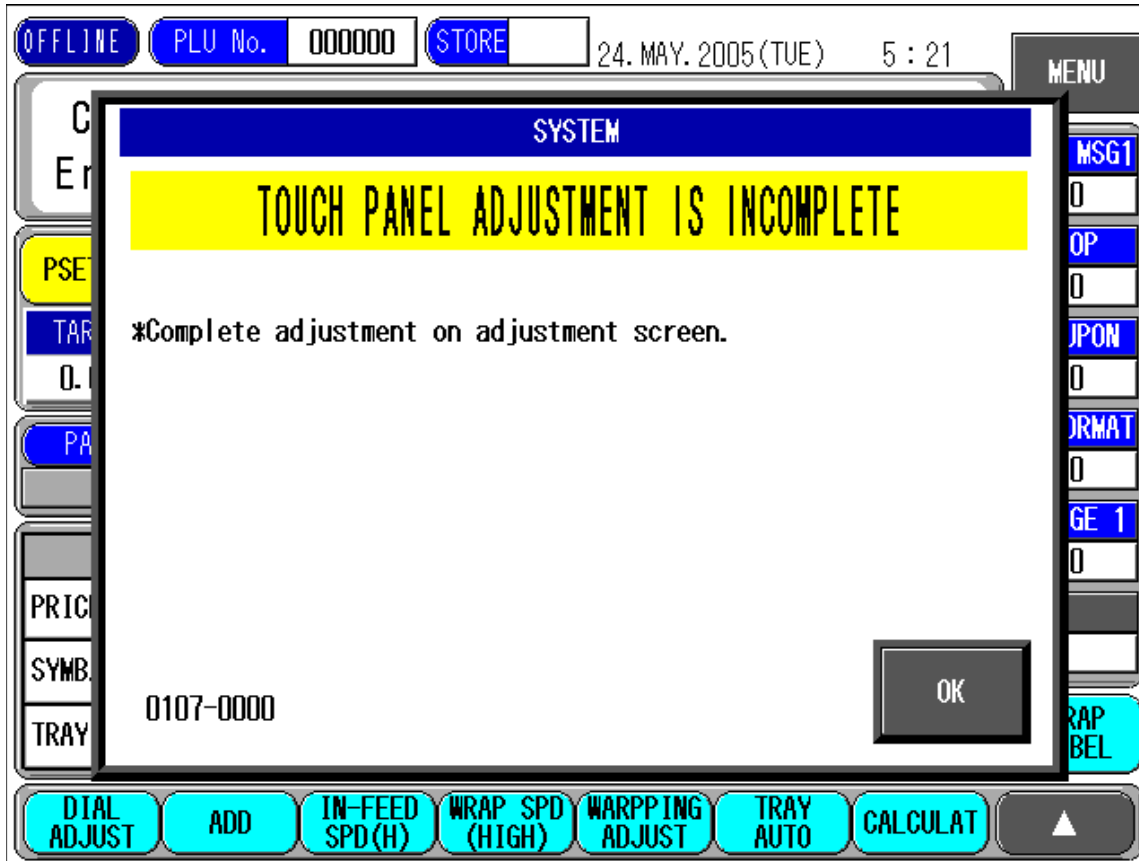
| [Error content]	Touch panel adjustment is incomplete.
[Detail]	
[Solution]	[OK] button, Numeric keys
[Remarks]	Can only enter test mode and system mode.
[Cause]	Touch panel adjustment is incomplete.
[Response]	Perform touch panel adjustment on adjustment screen.

0108

| OFFLINE | PLU No. | 000000 | STORE | 24. MAY. 2005 (TUE) | 5 : 21 | MENU |

```
C
Er

PSE
TAR
0.
PA

PRIC
SYMB.
TRAY
```

SYSTEM

TIME SETTING IS INCOMPLETE

*Set up on a setting screen.

0108-0000

OK

| DIAL ADJUST | ADD | IN-FEED SPD(H) | WRAP SPD (HIGH) | WARPPING ADJUST | TRAY AUTO | CALCULAT | ▲ |

〚Error content〛	Time setting is incomplete.
〚Detail〛	
〚Solution〛	〚OK〛 button, Numeric keys
〚Remarks〛	
〚Cause〛	Time setting is incomplete.
〚Response〛	Set clock.

0109
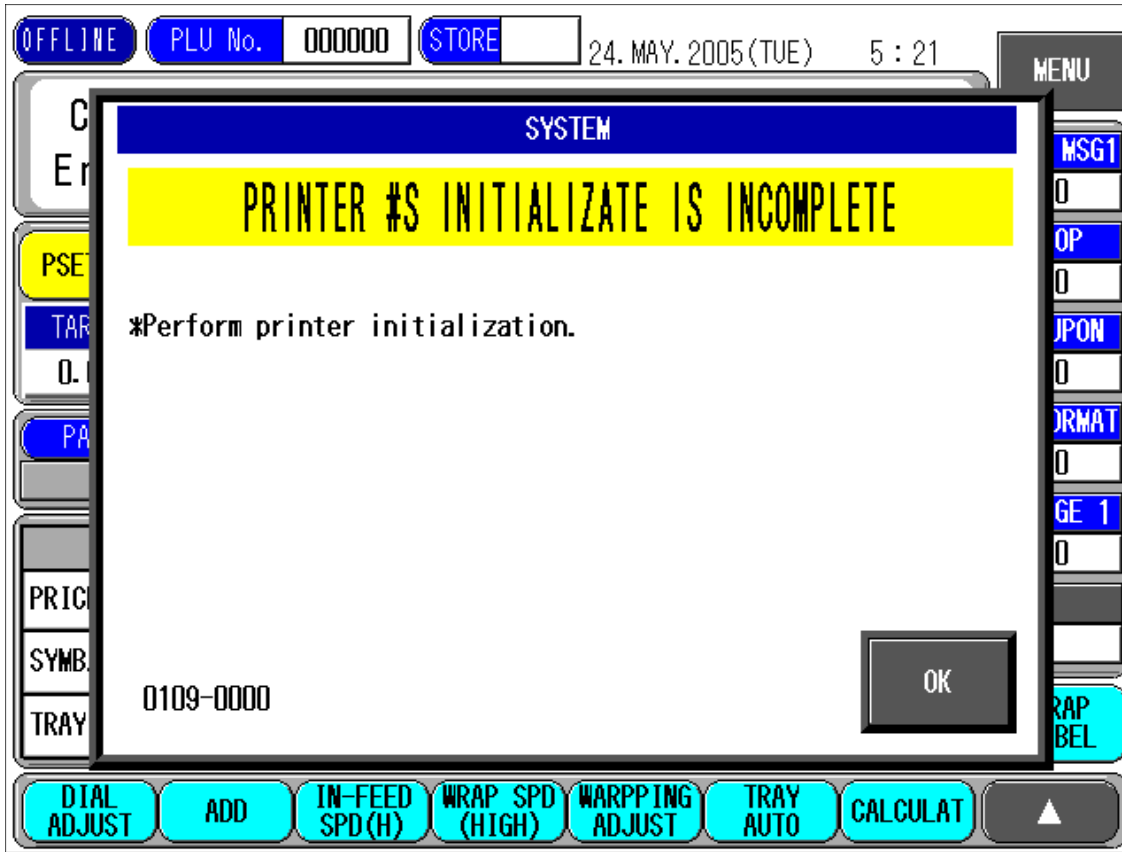
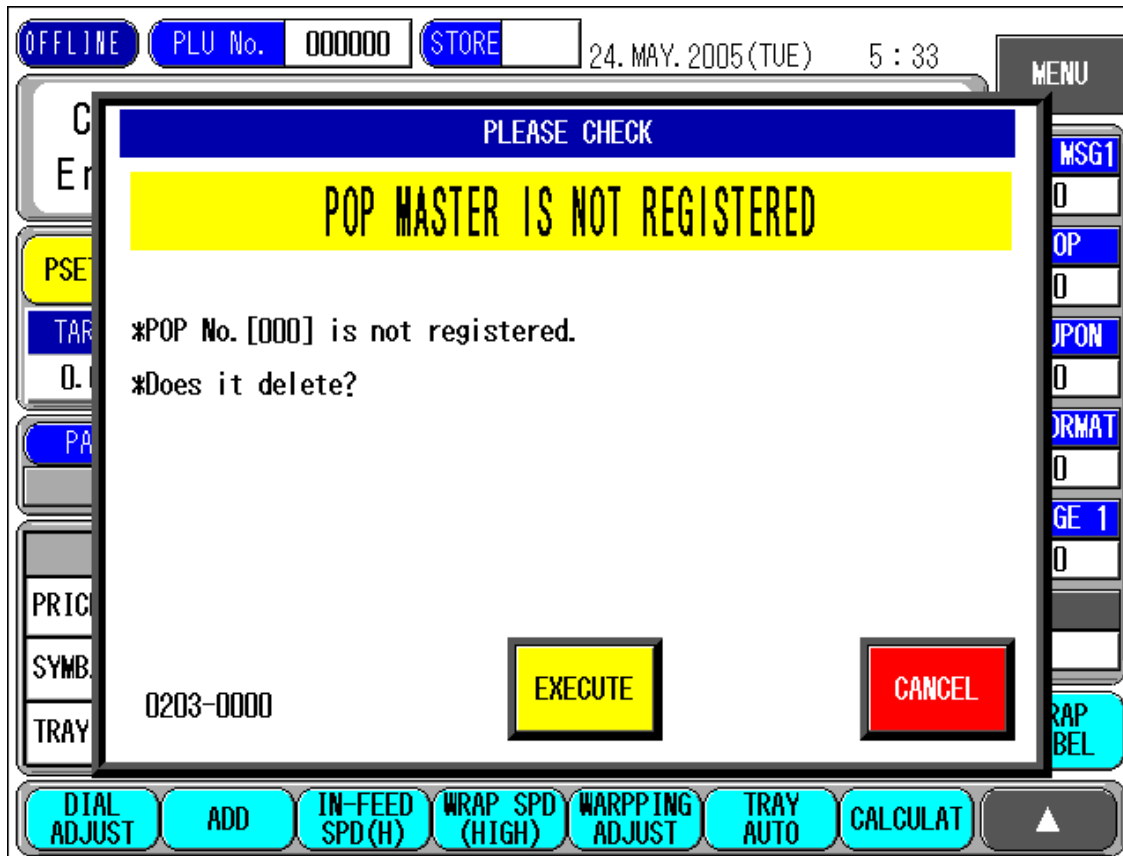| [Error content]	Printer initialization is incomplete.
[Detail]	Sub-error is the printer number.
[Solution]	[OK] button, Numeric keys
[Remarks]	Can you enter from test mode or system modes.
[Cause]	Printer initialization is incomplete.
[Response]	In test mode, initialize printer unit memory in printer adjustment screen 1/2.

0110
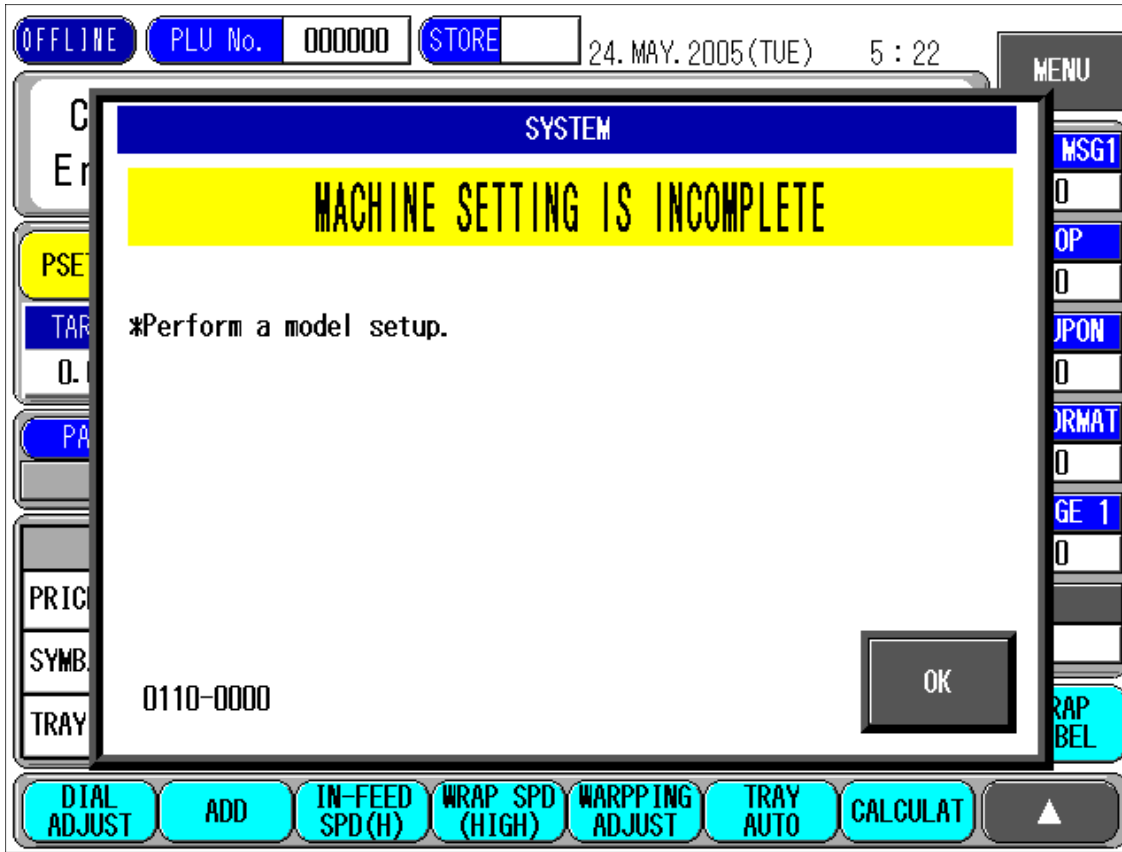
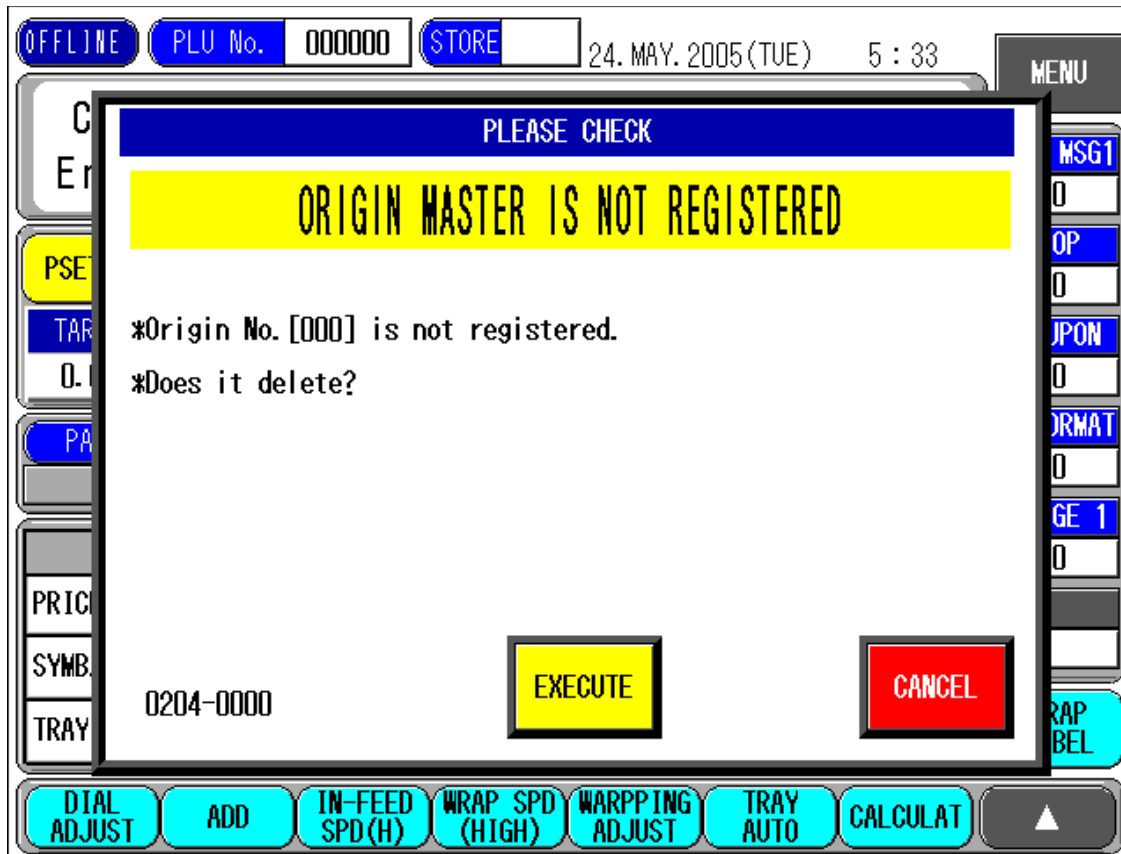| [Error content]	Model setting is incomplete.
[Detail]	
[Solution]	[OK] button, Numeric keys
[Remarks]	Can you enter from test mode or system modes.
[Cause]	Model setting is incomplete.
[Response]	Set model settings in test mode.

0202
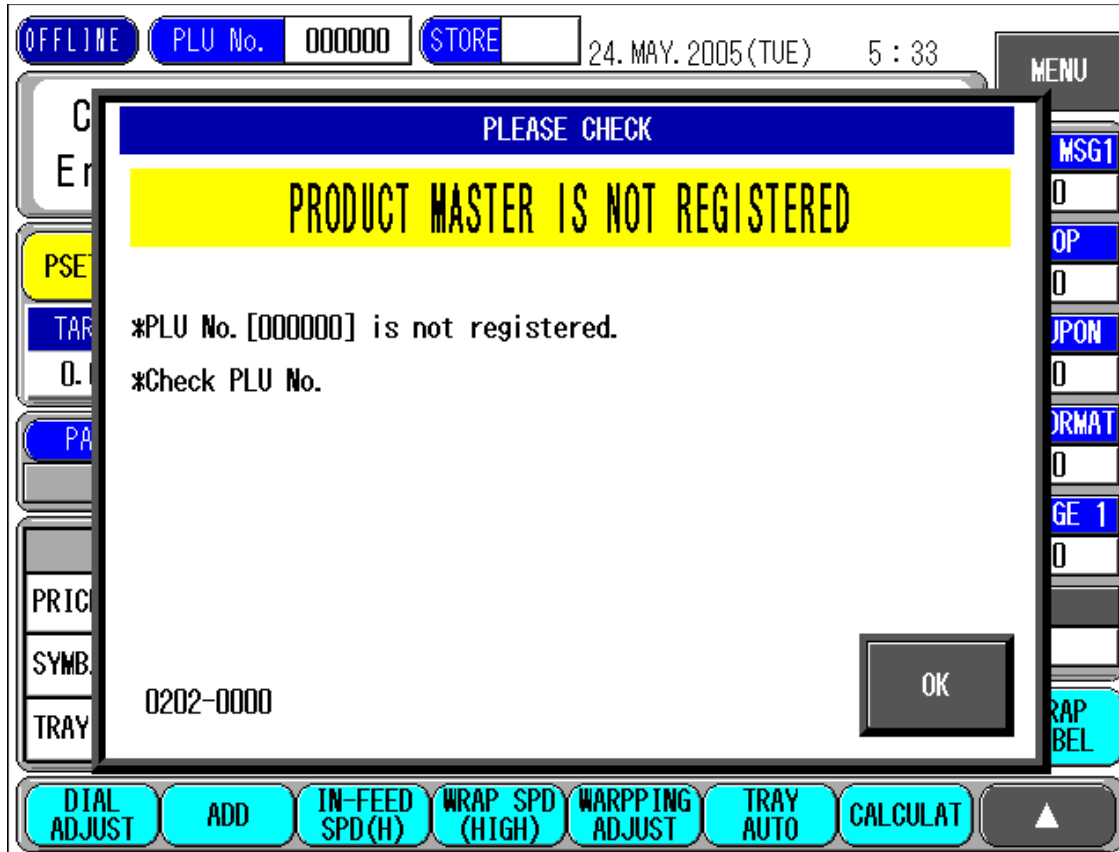
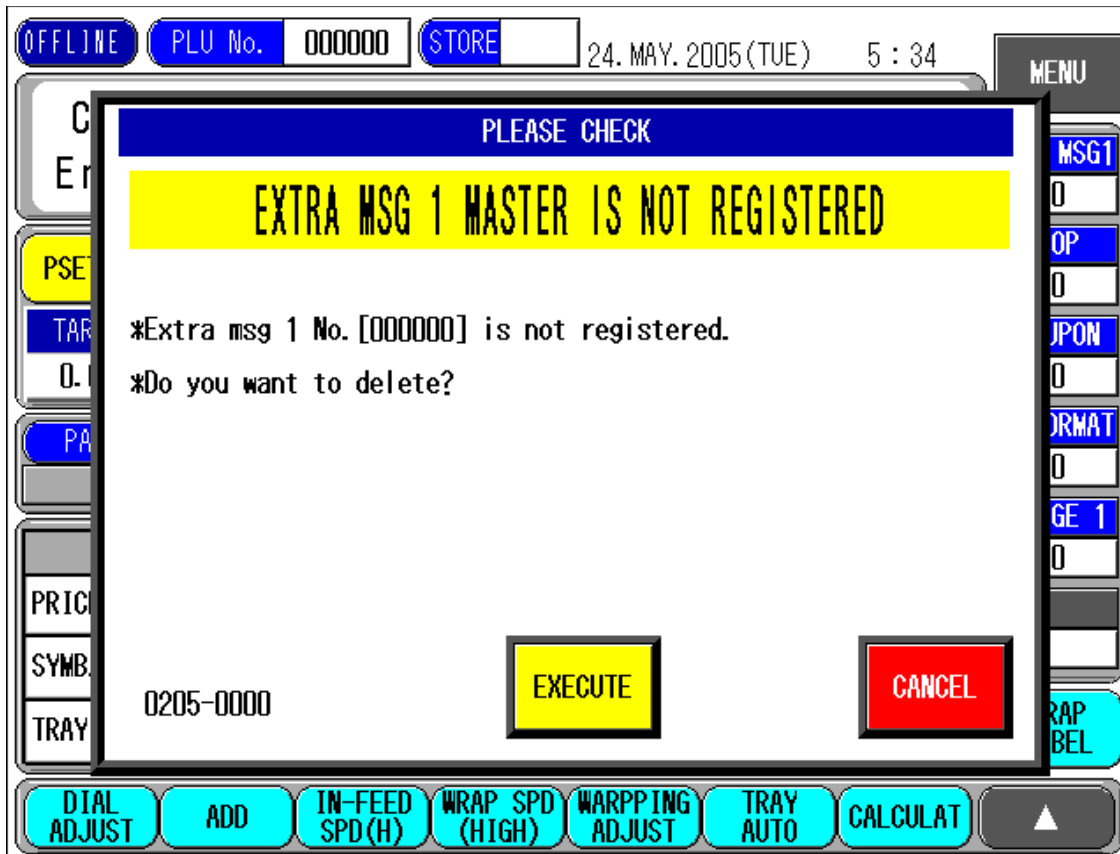| [Error content]	Product master is not registered.
[Detail]	Does not exist in internal master.
[Solution]	Numeric keys, [OK] button
[Remarks]	Product number is displayed.
	Product master is not registered.
[Cause]	Product master is not registered.
[Response]	Register product master.

0203

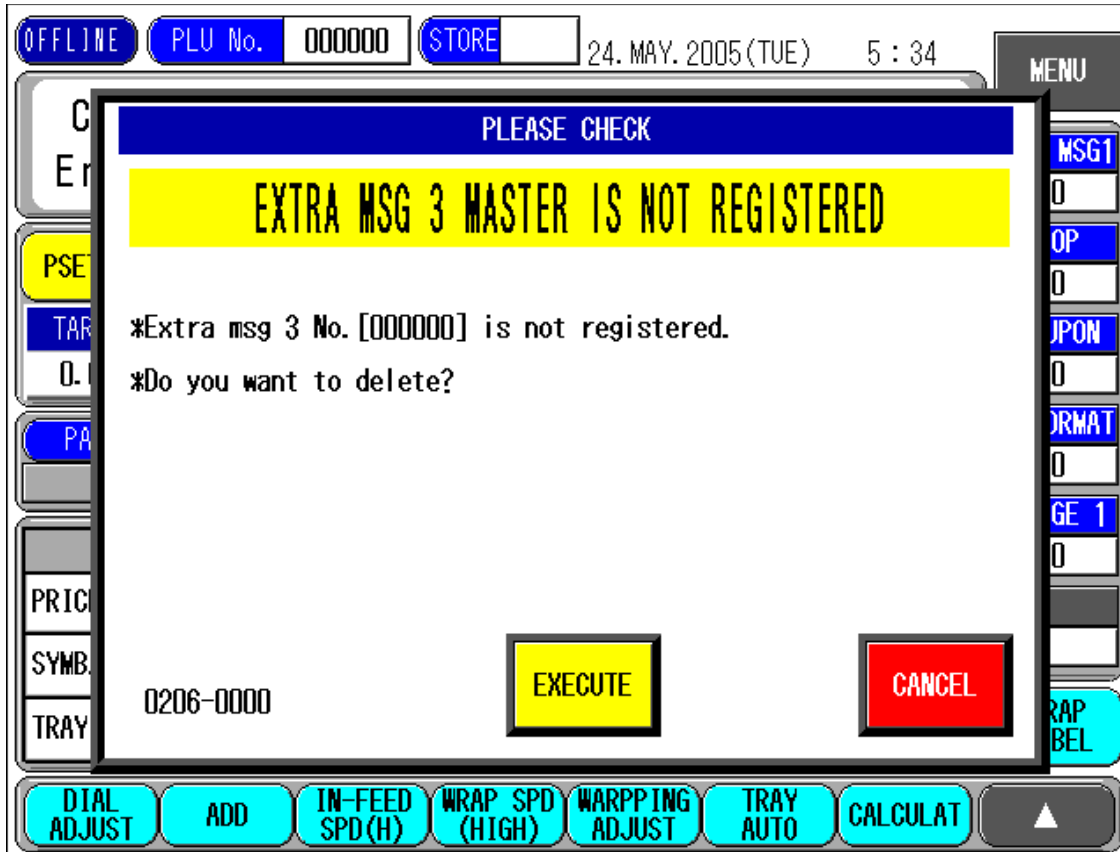| [Error content]	POP master is not registered.
[Detail]	Does not exist in internal master.
[Solution]	[EXECUTE] button: Delete Product Master POP No. [CANCEL] button: Cancel error.
[Remarks]	In the case of no automatic POP No. update, it is not deleted even after pressing [EXECUTE]. Error display can be changed in link master error settings.
[Cause]	POP master is not registered.
[Response]	Register POP master.

0204

[Error content]	Origin master is not registered.
[Detail]	Does not exist in internal master.
[Solution]	[EXECUTE] button: Delete product origin master no. [CANCEL] button: Cancel error.
[Remarks]	In the case of no automatic origin update, it is not deleted even after pressing the [EXECUTE] button. Error display can be changed in link master error settings.
[Cause]	Origin master is not registered.
[Response]	Register origin master.

0205

[Error content]	Extra message 1 master is not registered.
[Detail]	Does not exist in internal master.
[Solution]	[EXECUTE] button: Delete extra message 1 master. [CANCEL] button: Cancel error.
[Remarks]	In the case of no automatic extra message 1 master update, it is not deleted even after pressing [EXECUTE]. Error display can be changed in link master error settings.
[Cause]	Extra message 1 master is not registered.
[Response]	Register extra message 1 master.

0206

```
OFFLINE   PLU No.  000000  STORE        24. MAY. 2005(TUE)    5 : 34    MENU

        PLEASE CHECK                                          MSG1
                                                               0
    EXTRA MSG 3 MASTER IS NOT REGISTERED                      OP
  PSE                                                          0
                                                              JPON
   TAR   *Extra msg 3 No.[000000] is not registered.          0
   0.    *Do you want to delete?                             ORMAT
   PA                                                          0
                                                             GE 1
                                                               0
  PRIC
  SYMB
        0206-0000        EXECUTE          CANCEL             RAP
  TRAY                                                       BEL

  DIAL   ADD   IN-FEED  WRAP SPD WARPPING  TRAY   CALCULAT    ▲
  ADJUST       SPD(H)   (HIGH)   ADJUST    AUTO
```

| [Error content]	Storage method master is not registered.
[Detail]	Does not exist in internal master.
[Solution]	[EXECUTE] button: Delete product master storage method no. [CANCEL] button: Cancel error.
[Remarks]	In the case of no storage method automatic update, it is not deleted even after pressing the [EXECUTE] button. Error display can be changed in link master error settings.
[Cause]	Storage method master is not registered.
[Response]	Register storage method master.

0207
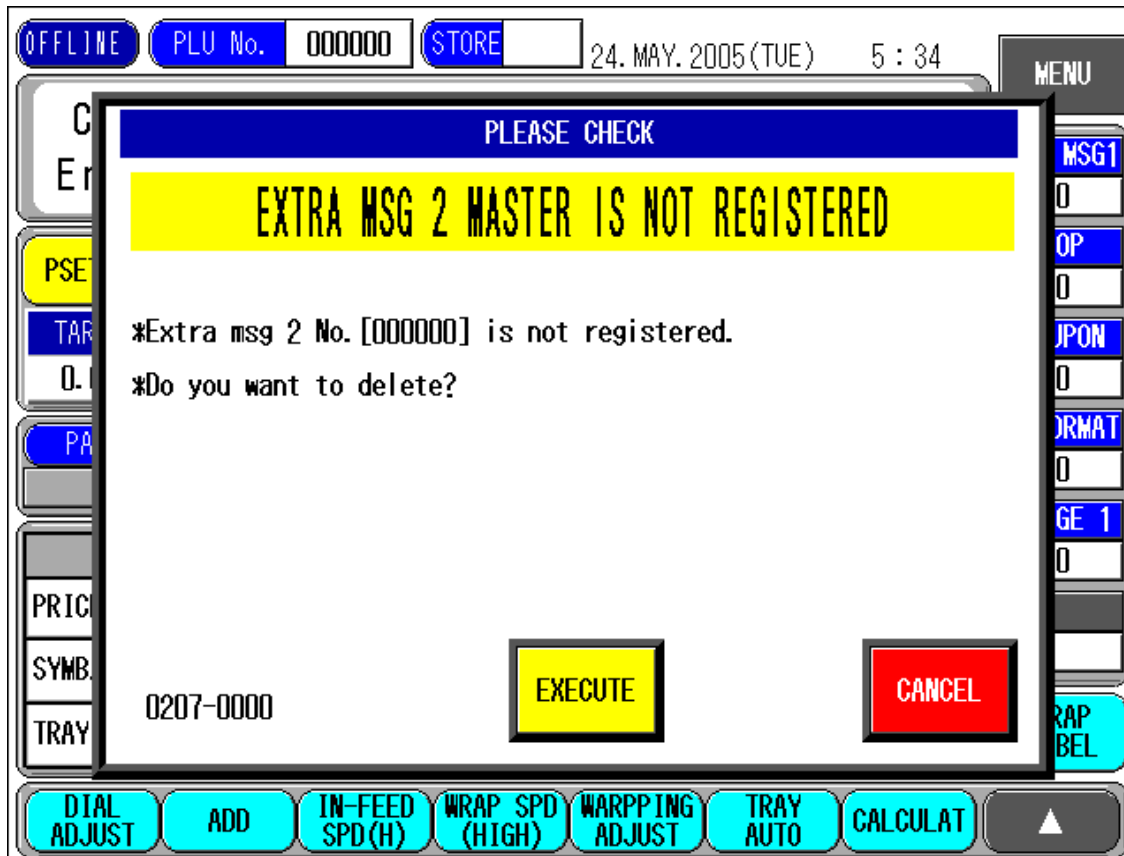
| [Error content]	Storage Temperature master is not registered.
[Detail]	Does not exist in internal master.
[Solution]	[EXECUTE] button: Delete product master storage temperature no. [CANCEL] button: Cancel error.
[Remarks]	In the case of no automatic storage temperature update, it will not be deleted even after pressing [EXECUTE]. Error display can be changed in link master error settings.
[Cause]	Storage temperature master is not registered.
[Response]	Register storage temperature master.

0208
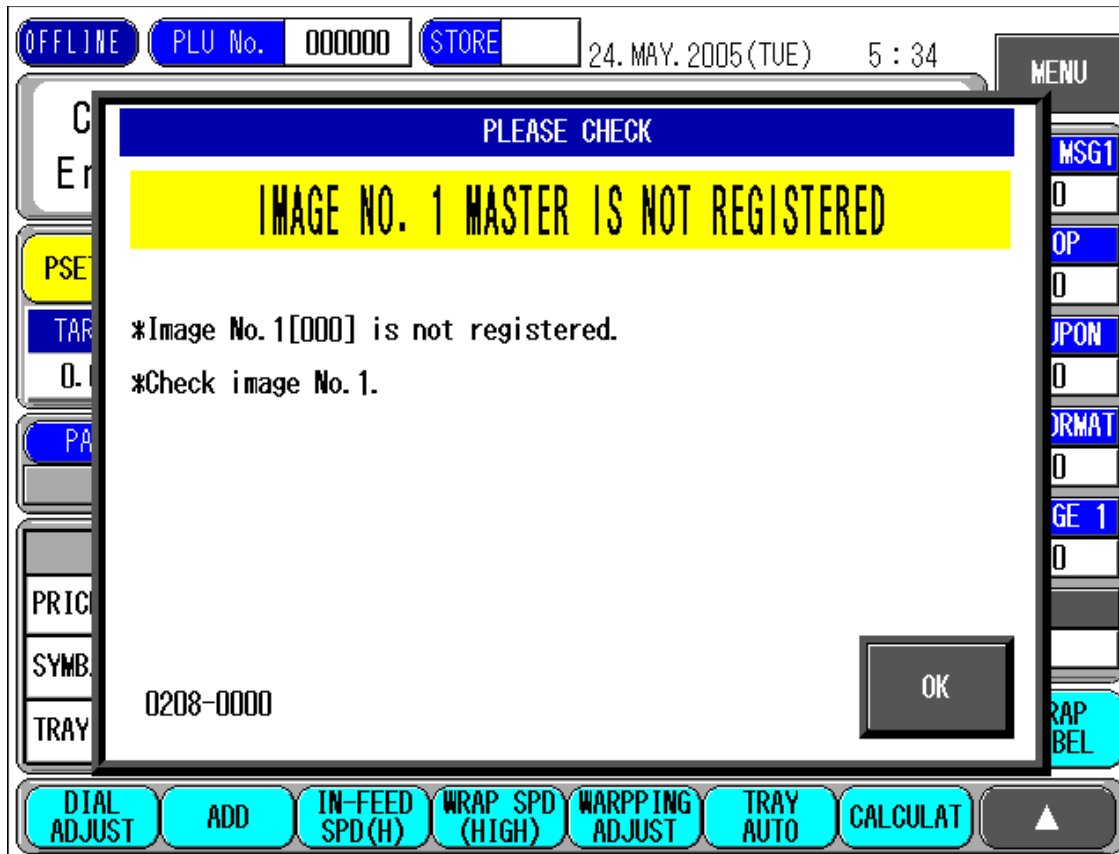
[Error content]	Image no. 1 master is not registered.
[Detail]	
[Solution]	[EXECUTE] button: Delete item master image No. 1 [CANCEL] button: Cancel error.
[Remarks]	In the case of no automatic image No. 1 update, it is not deleted even after pressing [EXECUTE].
[Cause]	Image no. 1 master is not registered.
[Response]	Register image no. 1 master.

0209

IMAGE NO. 2 MASTER IS NOT REGISTERED

PLEASE CHECK

*Image No.2[000] is not registered.
*Check image No.2.

0209-0000

OK
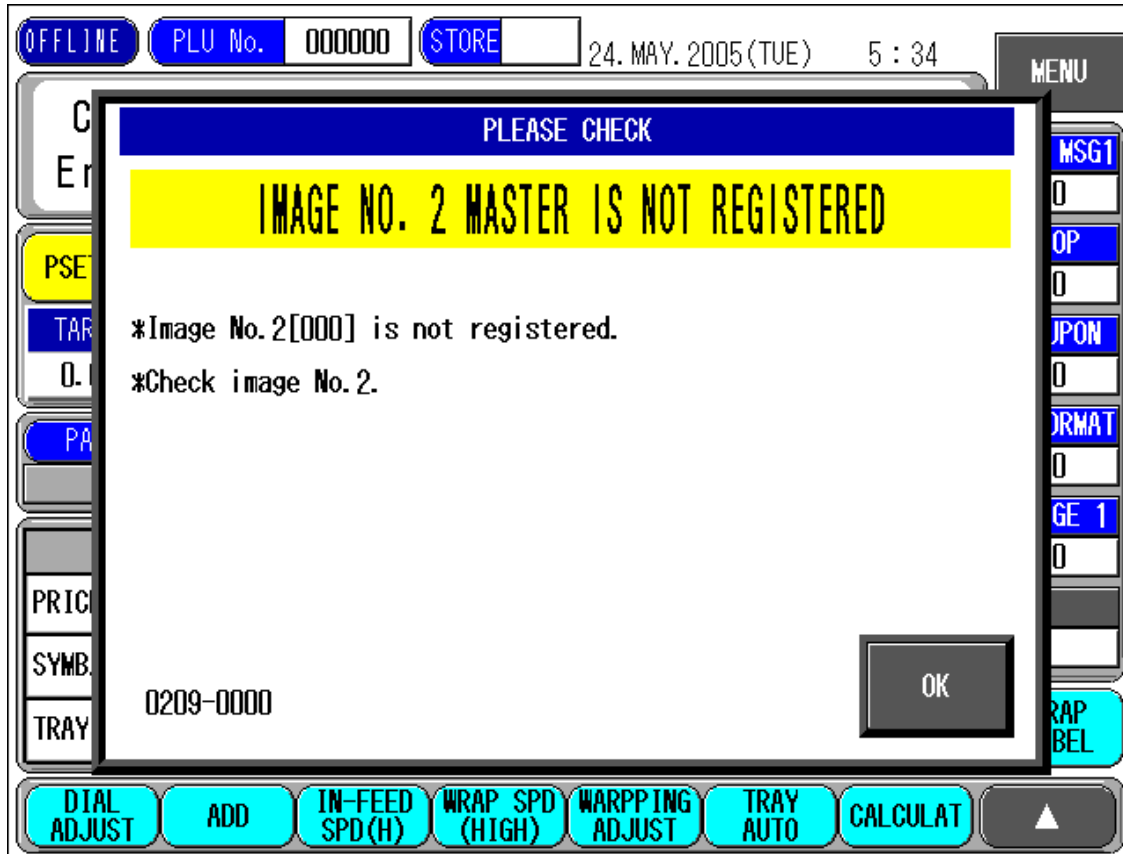
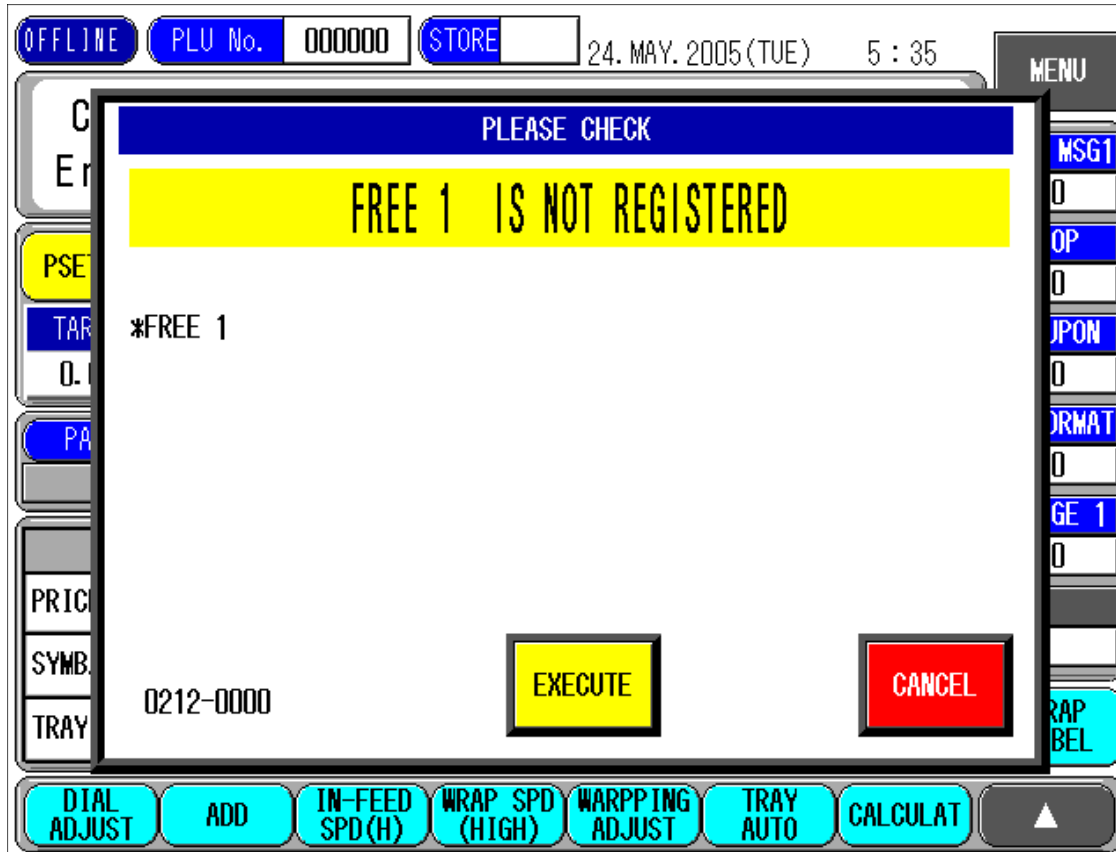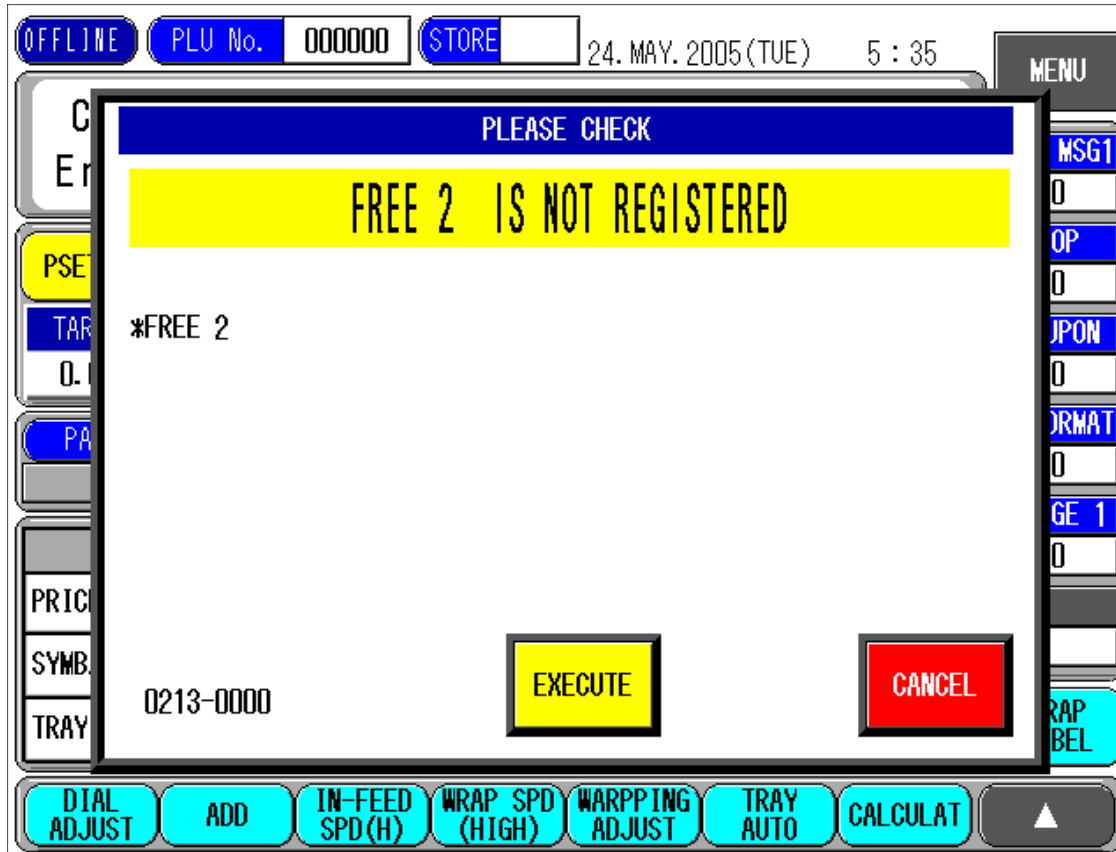| [Error content]	Image no. 2 master is not registered.
[Detail]	
[Solution]	[EXECUTE] button: Delete item master image no. 2 [CANCEL] button: Cancel error.
[Remarks]	In the case of no automatic image no. 2 update, it is not deleted even after pressing [EXECUTE].
[Cause]	Image no. 2 master is not registered.
[Response]	Register image no. 2 master.

0210
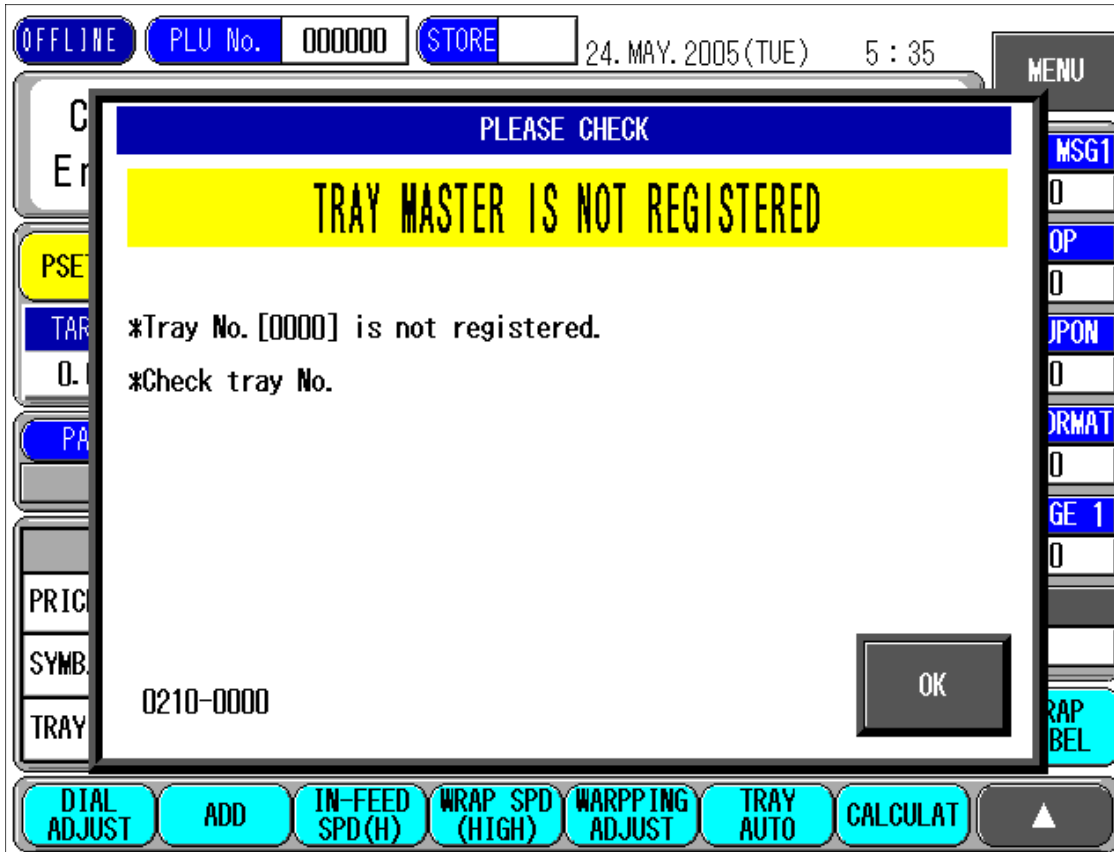
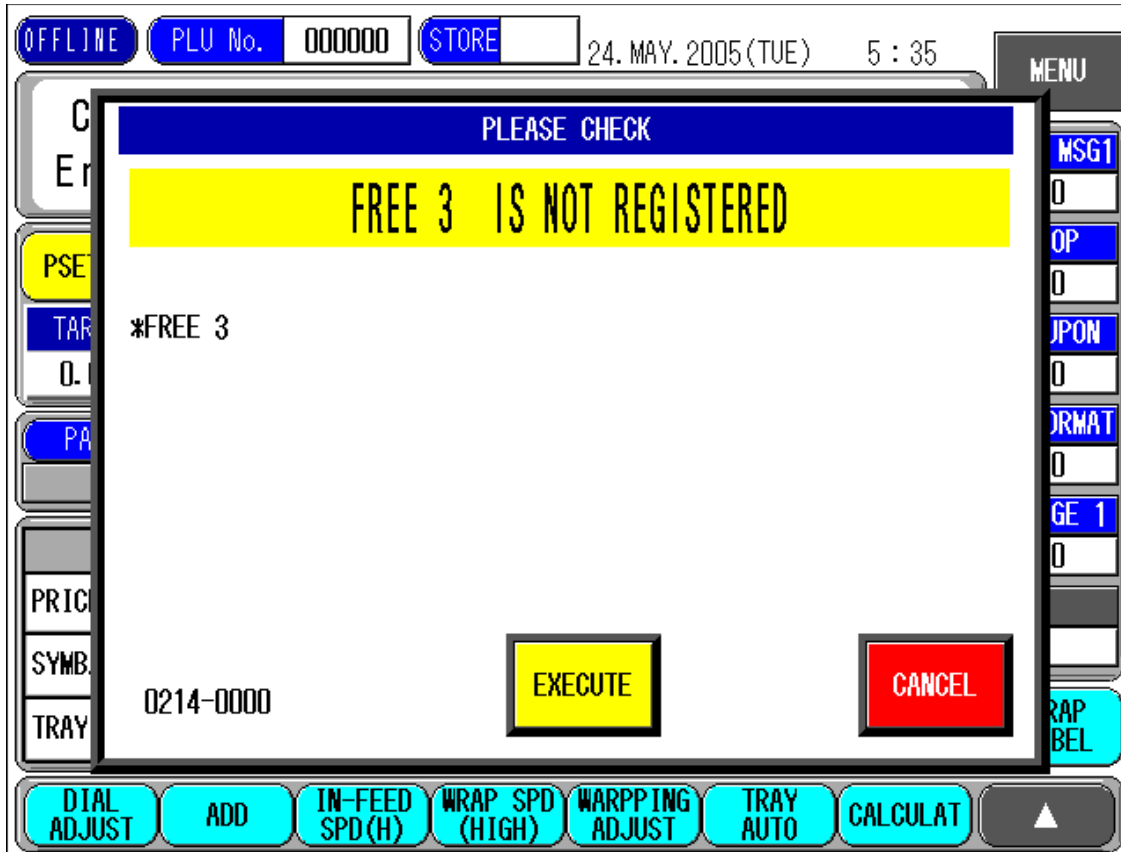| [Error content]	Tray master is not registered.
[Detail]	
[Solution]	[OK] button
[Remarks]	In the case of no automatic tray update, it is not deleted even after pressing [EXECUTE].
[Cause]	Tray master is not registered.
[Response]	Register tray master.

0212

[Error content]	Free 1 master is not registered.
[Detail]	
[Solution]	[EXECUTE] button: Delete product master free no. 1. [CANCEL] button: Cancel error.
[Remarks]	In the case of no free 1 automatic update, it is not deleted even after pressing [EXECUTE]. It is possible to change the name of free 1 in "Free master name settings" in system mode. Error display can be changed in link master error settings.
[Cause]	Free 1 master is not registered.
[Response]	Register free 1 master.

0213

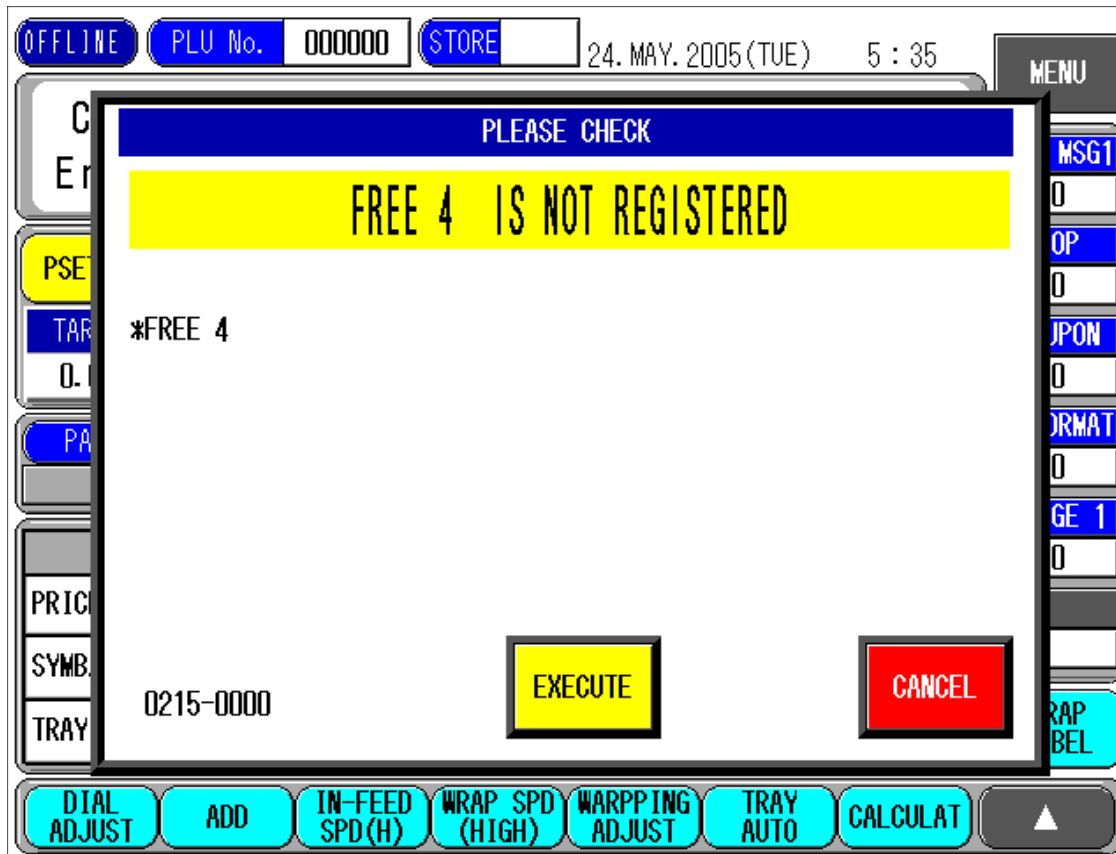| [Error content]	Free 2 master is not registered.
[Detail]	
[Solution]	[EXECUTE] button: Delete product master free no. 2. [CANCEL button: Cancel error.
[Remarks]	In the case of no automatic free 2 update, it is not deleted even after pressing [EXECUTE]. It is possible to change the name of Free 2 in "Free master name settings" in system mode. Error display can be changed in link master error settings.
[Cause]	Free 2 master is not registered.
[Response]	Register free 2 master.

0214

[Error content]	Free 3 master is not registered.
[Detail]	
[Solution]	[EXECUTE] button: Delete product master free no. 3. [CANCEL] button: Cancel error.
[Remarks]	In the case of no automatic free 3 update, it is not deleted even after pressing [EXECUTE]. It is possible to change the name of free 3 in "Free master name settings" in system mode.
[Cause]	Free 3 master is not registered.
[Response]	Register free 3 master.

0215

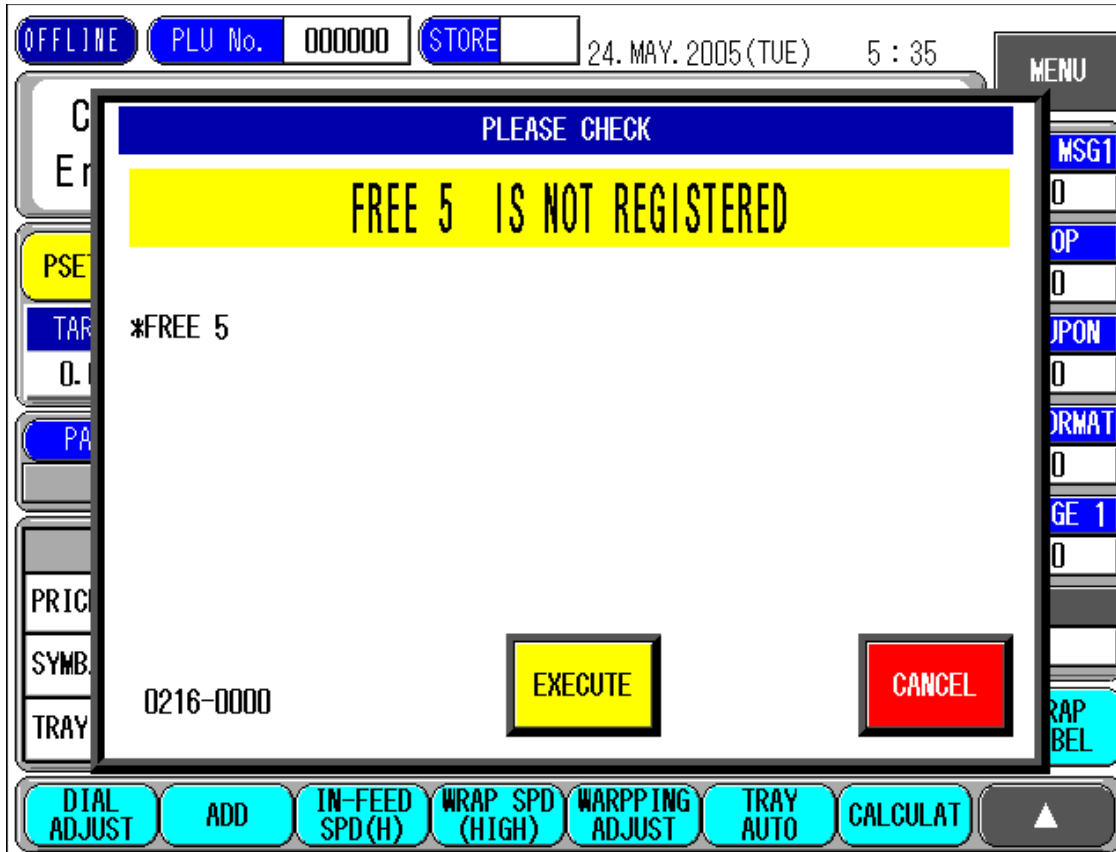| [Error content]	Free 4 master is not registered.
[Detail]	
[Solution]	[EXECUTE] button: Delete product master free no. 4. [CANCEL] button: Cancel error.
[Remarks]	In the case of no automatic free 4 update, it is not deleted even after pressing the [EXECUTE] button. It is possible to change the name of free 4 in "Free master name settings" in system mode. Error display can be changed in link master error settings.
[Cause]	Free 4 master is not registered.
[Response]	Register free 4 master.

0216

[Error content]	Free 5 master is not registered.
[Detail]	
[Solution]	[EXECUTE] button: Delete product master free no. 5. [CANCEL] button: Cancel error.
[Remarks]	In the case of no automatic free 5 update, it is not deleted even after pressing [EXECUTE]. It is possible to change the name of free 5 in "Free master name settings" in system mode. Error display can be changed in link master error settings.
[Cause]	Free 5 master is not registered.
[Response]	Register free 5 master.

0219

[Error content]	Store Master is not registered.
[Detail]	Does not exist in internal master.
[Solution]	Numeric keys, [OK] button
[Remarks]	
[Cause]	Store Master is not registered.
[Response]	Register Store Master.

0220

[Error content]	PLU link master is not registered.
[Detail]	This error occurs when alphabetical search is attempted in normal mode and there is no PLU link master.
[Solution]	[OK] button
[Remarks]	
[Cause]	PLU link master by word is not registered.
[Response]	Register the PLU link master by word.

0221

OFFLINE | PLU No. 000000 | STORE | 24. MAY. 2005(TUE) 5 : 36 | MENU

PLEASE CHECK

EXCEEDED MAXIMUM TARE WEIGHT (5.998kg)

*Exceeding maximum tare weight (5.998kg).

*Reset tare weight.

*Tare wgt is cleared after error is cleared.

0221-0000

OK

DIAL ADJUST | ADD | IN-FEED SPD(H) | WRAP SPD (HIGH) | WARPPING ADJUST | TRAY AUTO | CALCULAT | ▲
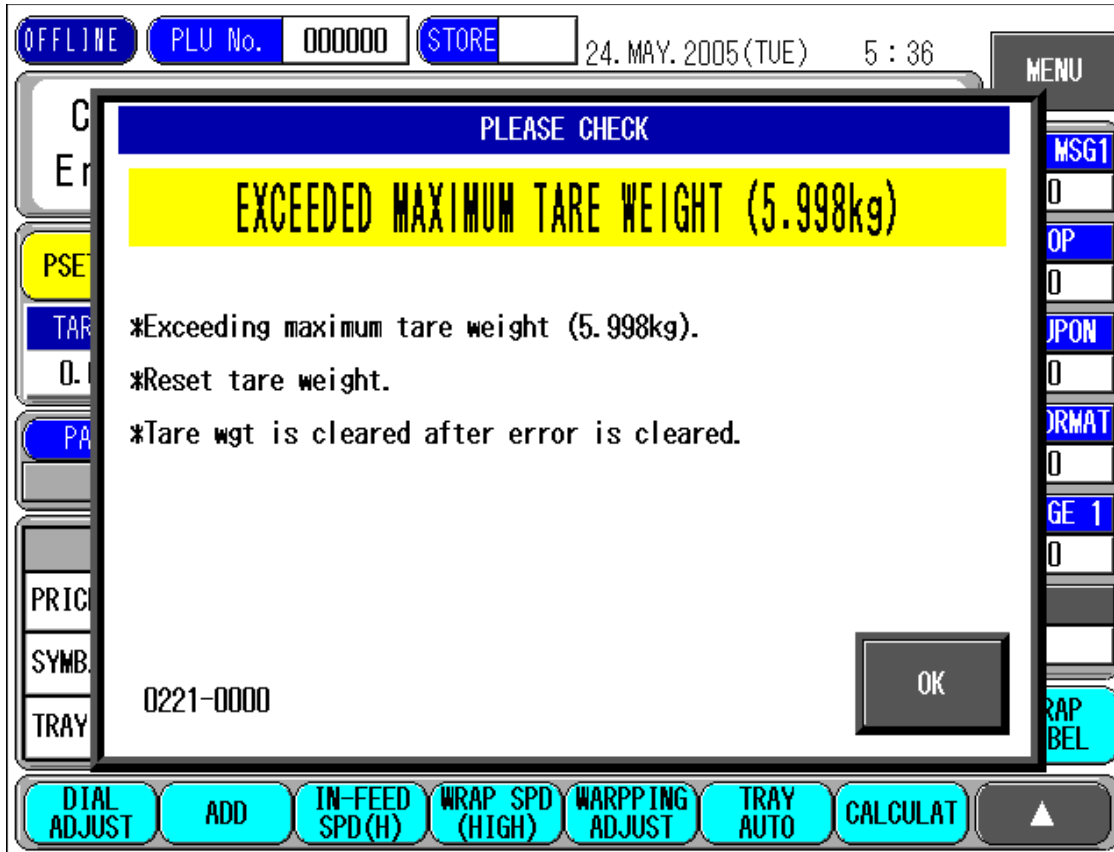
[Error content]	Tare is greater than 999g.
[Detail]	
[Solution]	Numeric keys, [OK] button
[Remarks]	Tare is cleared after the error is cleared.
[Cause]	Tare is greater than 999g.
[Response]	Check tare.

0222

OFFLINE | PLU No. 000000 | STORE | 24.MAY.2005(TUE) 5:36 | MENU

PLEASE CHECK

TARE WEIGHT IS SET AT 0

*Enter the tare weight.

0222-0000

OK

DIAL ADJUST | ADD | IN-FEED SPD(H) | WRAP SPD (HIGH) | WARPPING ADJUST | TRAY AUTO | CALCULAT | ▲

[Error content]	Tare weight is set at 0.
[Detail]	
[Solution]	Numeric keys, [OK] button
[Remarks]	Tare weight is set at 0 error does not occur when ″Do not display″ is selected.
[Cause]	Tare weight is set at 0.
[Response]	Enter the tare weight.

0223
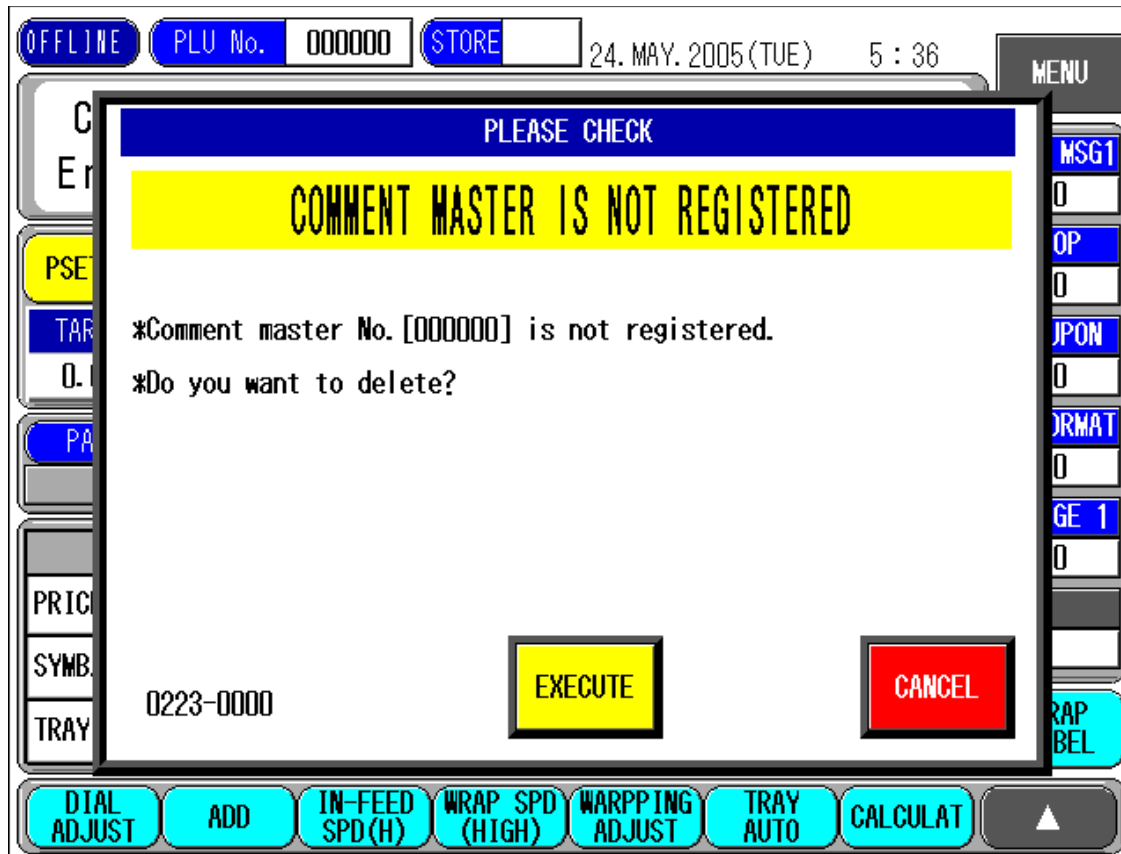
[Error content]	Comment master is not registered.
[Detail]	Does not exist in the internal master.
[Solution]	[EXECUTE] button: Delete product master comment no. [CANCEL] button: Cancel error.
[Remarks]	In the case of no automatic comment update, it is not deleted even after pressing [EXECUTE]. Error display can be changed in link master error settings.
[Cause]	Comment master is not registered.
[Response]	Register comment master.

0224

OFFLINE PLU No. 000000 STORE 24. MAY. 2005 (TUE) 5 : 36 MENU

PLEASE CHECK

LABEL MASTER IS NOT REGISTERED

*Check the label setup master No.
*Do you want to set No.[00] default?

0224-0000

EXECUTE   CANCEL

DIAL ADJUST ADD IN-FEED SPD(H) WRAP SPD (HIGH) WARPPING ADJUST TRAY AUTO CALCULAT ▲

[Error content]	Label master no. unregistered error.
[Detail]	Occurs when trying to create a new label master no. in System Mode>Label Issue Pattern Settings>Label Details.
[Solution]	[EXECUTE] button: New registration by call number [CANCEL] button: Cancel.
[Remarks]	
[Cause]	Label master no. unregistered error.
[Response]	Register label master.

0225

PLEASE CHECK

LABEL FORMAT IS NOT REGISTERED

*Format No. [00] is not registered.

*Check the format No.

0225-0000

OK
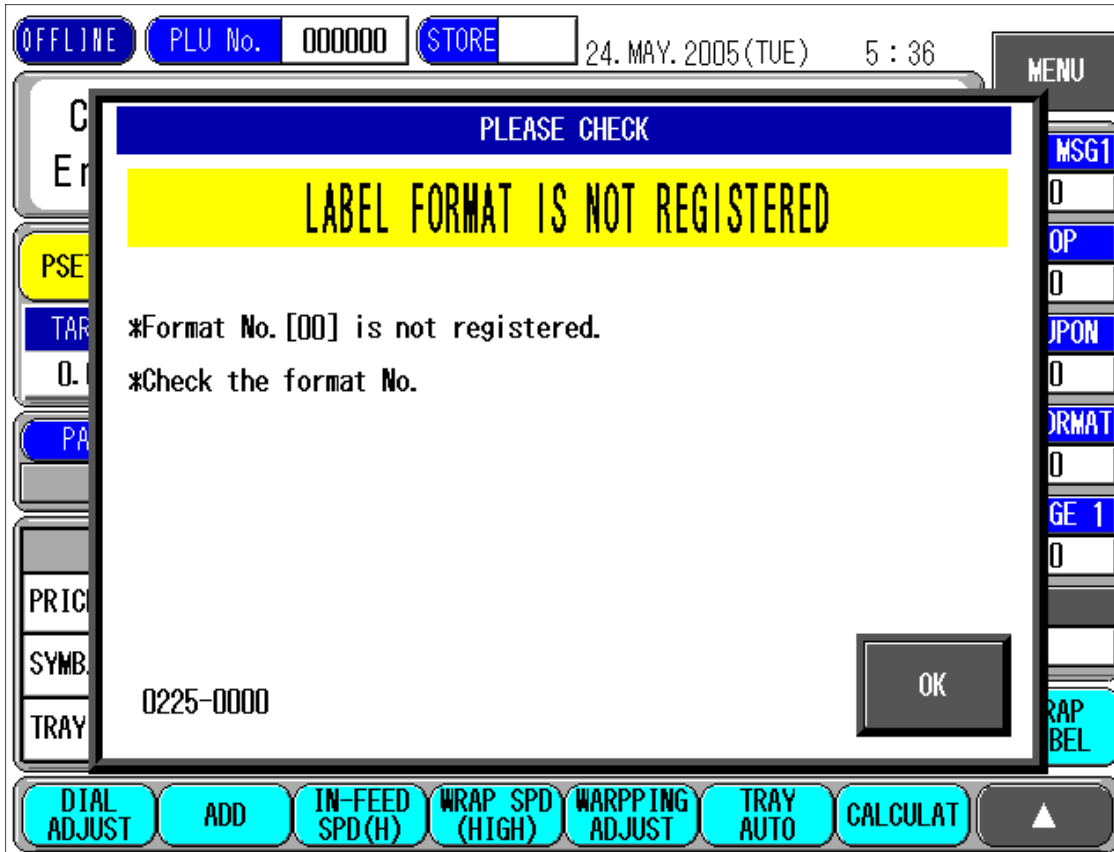
[Error content]	The label format no. attempted to configure is not registered.
[Detail]	
[Solution]	[OK] button
[Remarks]	
[Cause]	The label format no. attempted to configure is not registered.
[Response]	Register format.

0226
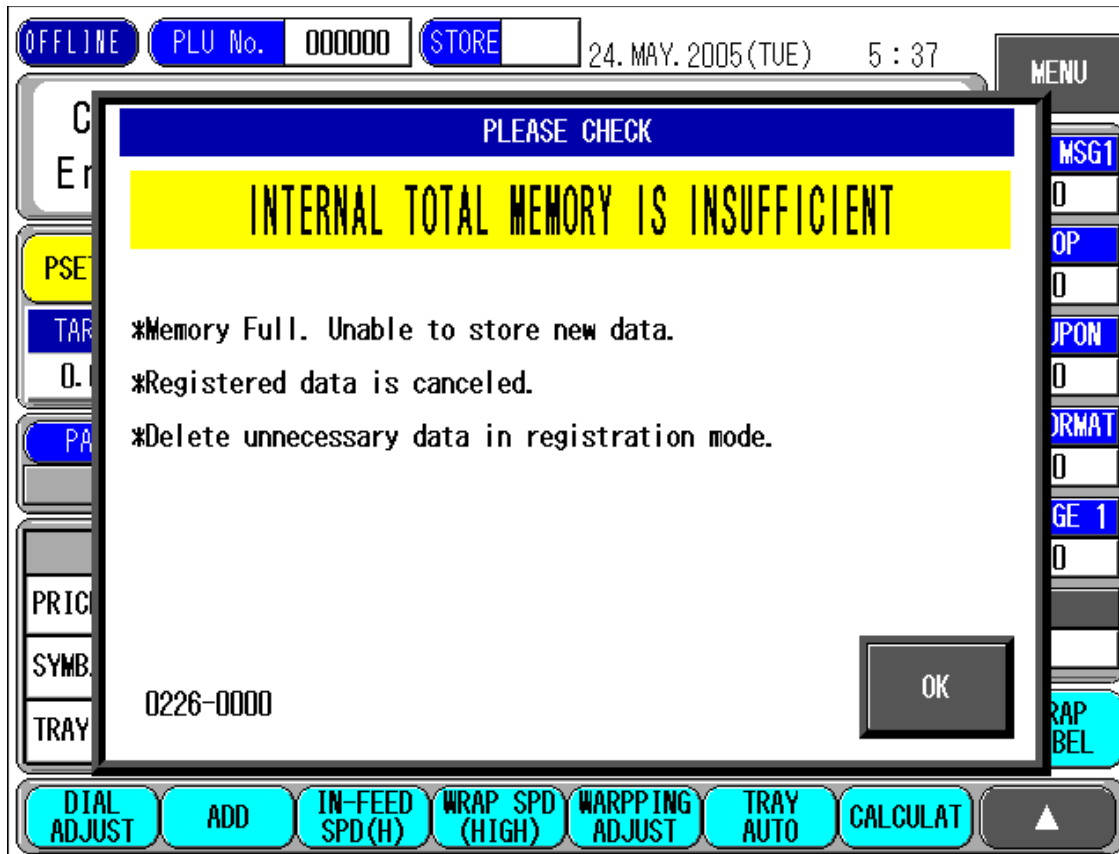
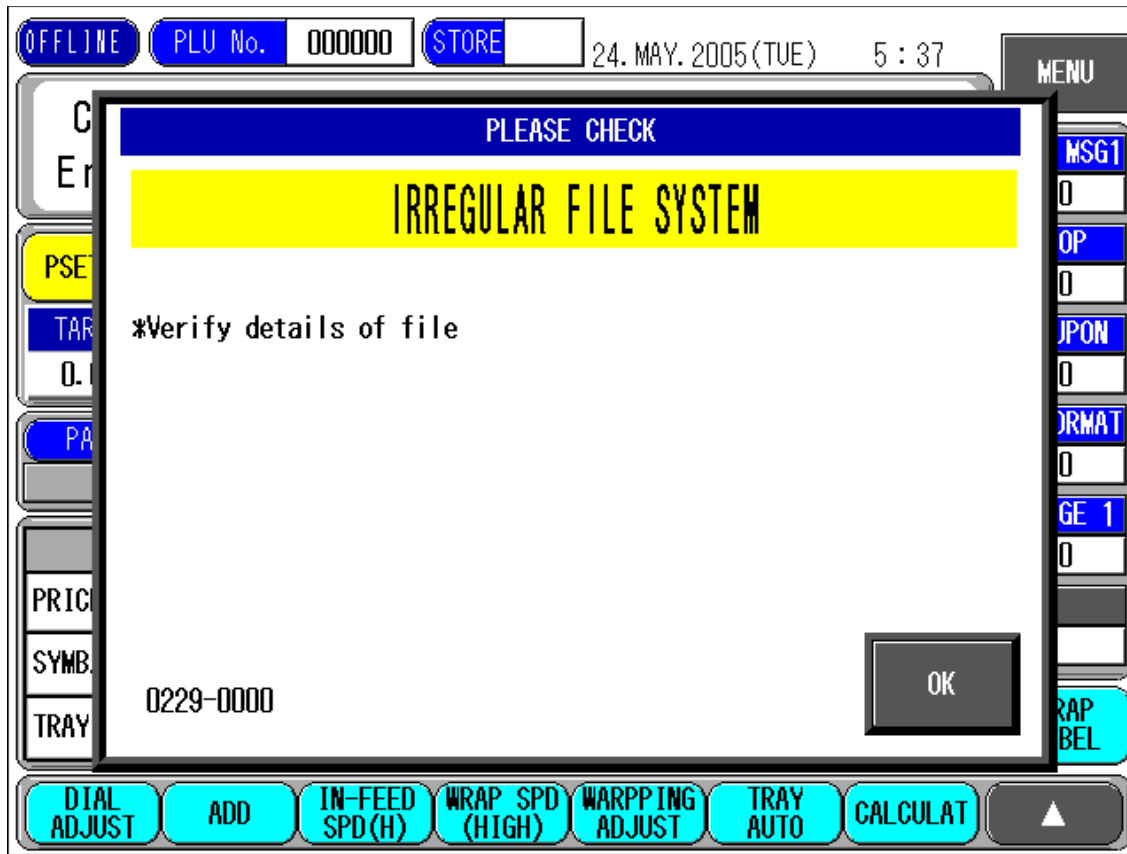| [Error content]	Internal memory full error.
[Detail]	Insufficient internal master area free space.
[Solution]	[OK] button
[Remarks]	The data to be saved will be lost. Delete unnecessary data.
[Cause]	Internal memory full error.
[Response]	Delete unnecessary data.

0227

```
OFFLINE   PLU No.  000000   STORE        24.MAY.2005(TUE)    5:37        MENU
┌─────────────────────────────────────────────────────────────────┐
│ C                         PLEASE CHECK                            │ MSG1
│ E r                                                               │ 0
│          INTERNAL TOTAL MEMORY IS FULL                            │ OP
│ PSET                                                              │ 0
│ TAR      *The latest PLU is not add to the total.                 │ JPON
│ 0.       *Clear totals after Output necessary total.              │ 0
│ PA       *Total is not add until total is cleared.                │ RMAT
│                                                                   │ 0
│                                                                   │ GE 1
│ PRIC                                                              │ 0
│ SYMB                                        ┌─────────┐           │
│          0227-0000                          │   OK    │           │ RAP
│ TRAY                                        └─────────┘           │ BEL
└─────────────────────────────────────────────────────────────────┘
 DIAL    ADD    IN-FEED   WRAP SPD  WARPPING    TRAY    CALCULAT   ▲
ADJUST          SPD(H)    (HIGH)     ADJUST     AUTO
```
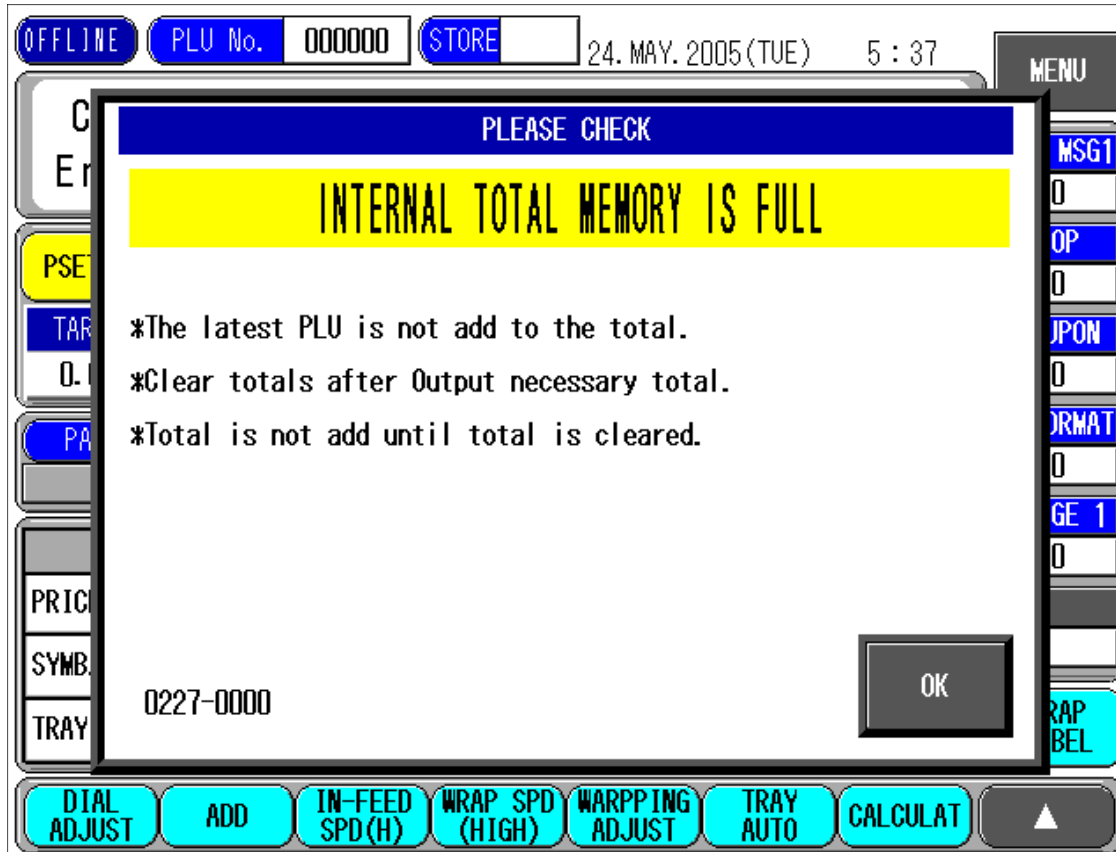
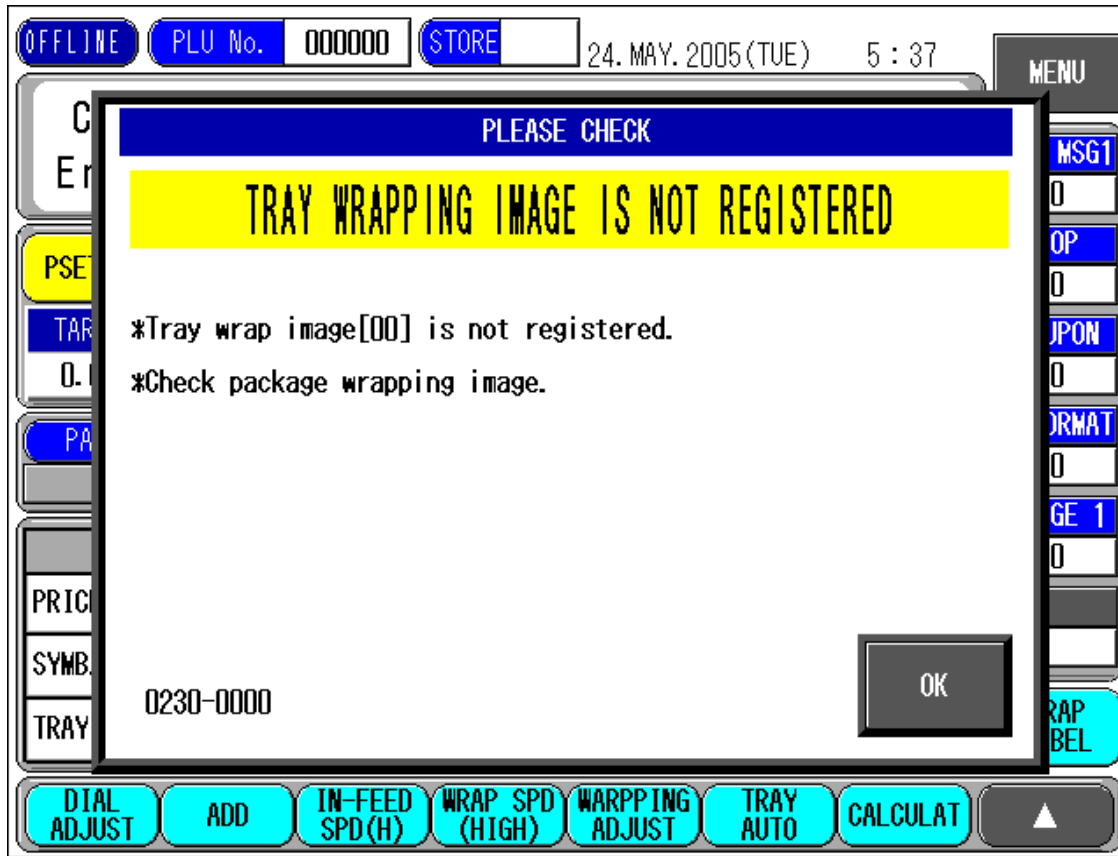| [Error content]	Internal total memory full error.
[Detail]	Insufficient total memory.
[Solution]	[OK] button
[Remarks]	The data to be added will be lost. Delete total data
[Cause]	Internal total memory full error.
[Response]	Delete total data.

0228
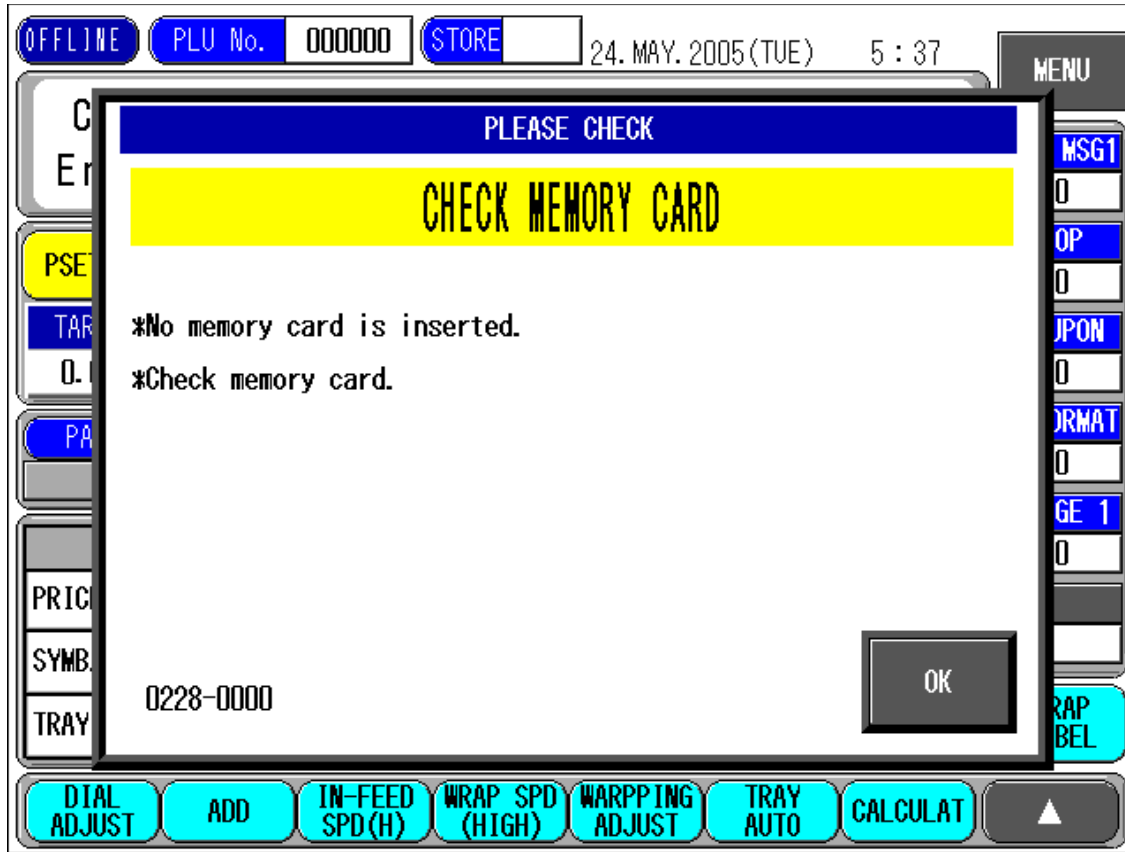
[Error content]	No memory card is inserted.
[Detail]	This error occurs when save results are set to CF−2, SRAM 1, SRAM 2 in system mode option settings and the card is not inserted when normal mode is entered.
[Solution]	[OK] button
[Remarks]	
[Cause]	No memory card is inserted.
[Response]	Insert memory card.

0229

```
OFFLINE   PLU No.  000000   STORE        24. MAY. 2005(TUE)    5:37      MENU

                          PLEASE CHECK

                     IRREGULAR FILE SYSTEM


        *Verify details of file




          0229-0000                                    OK


   DIAL    ADD   IN-FEED  WRAP SPD  WARPPING  TRAY   CALCULAT   ▲
  ADJUST         SPD(H)   (HIGH)    ADJUST    AUTO
```

| [Error content]	Occurs when there is an internal file is abnormal.
[Detail]	Sub-error enters internal error details. (FMGR, H)
[Solution]	[OK] button
[Remarks]	Re-setup.
[Cause]	・ No file ・ Unformatted
[Response]	1. Remove the battery and let stand for ten minutes. Replace battery and reformat the RAM disk. 2. If it isn't fixed after reformatting, replace the P-910 board.

0230

PLEASE CHECK

TRAY WRAPPING IMAGE IS NOT REGISTERED

*Tray wrap image[00] is not registered.

*Check package wrapping image.

0230-0000

OK

| DIAL ADJUST | ADD | IN-FEED SPD(H) | WRAP SPD (HIGH) | WARPPING ADJUST | TRAY AUTO | CALCULAT | ▲ |

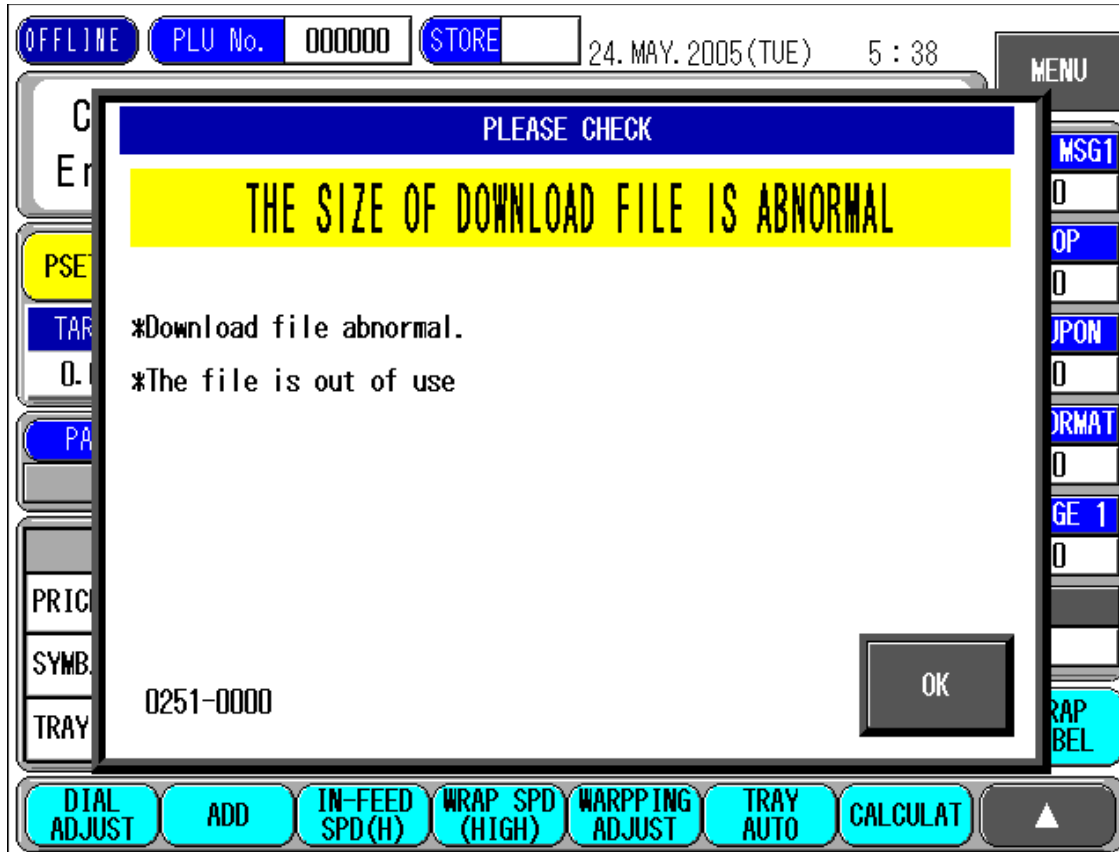| [Error content]	Occurs when tray and packaging image is not in CF.
[Detail]	Occurs when multiple value functions have been set and the image for that number is not in CF.
[Solution]	[OK] button
[Remarks]	Re-setup
[Cause]	Occurs when tray and packaging image is not in CF
[Response]	Register tray and packaging image in CF.

0231
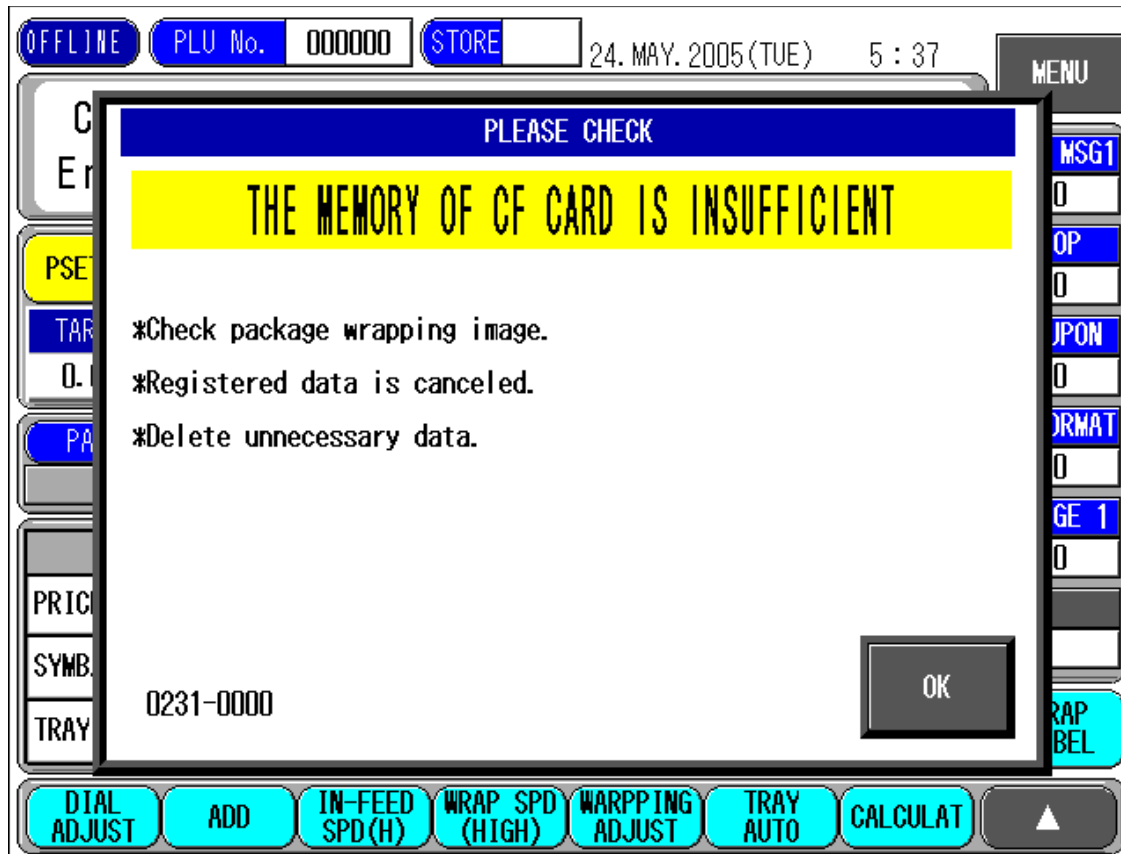
[Error content]	Occurs when there is insufficient memory to write data on the CF card.
[Detail]	Occurs when there is insufficient CF card memory.
[Resolution]	[OK] button
[Remarks]	
[Cause]	Occurs when there is insufficient memory to write data on the CF card.
[Response]	Ensure space for writing data on the CF card.

0250
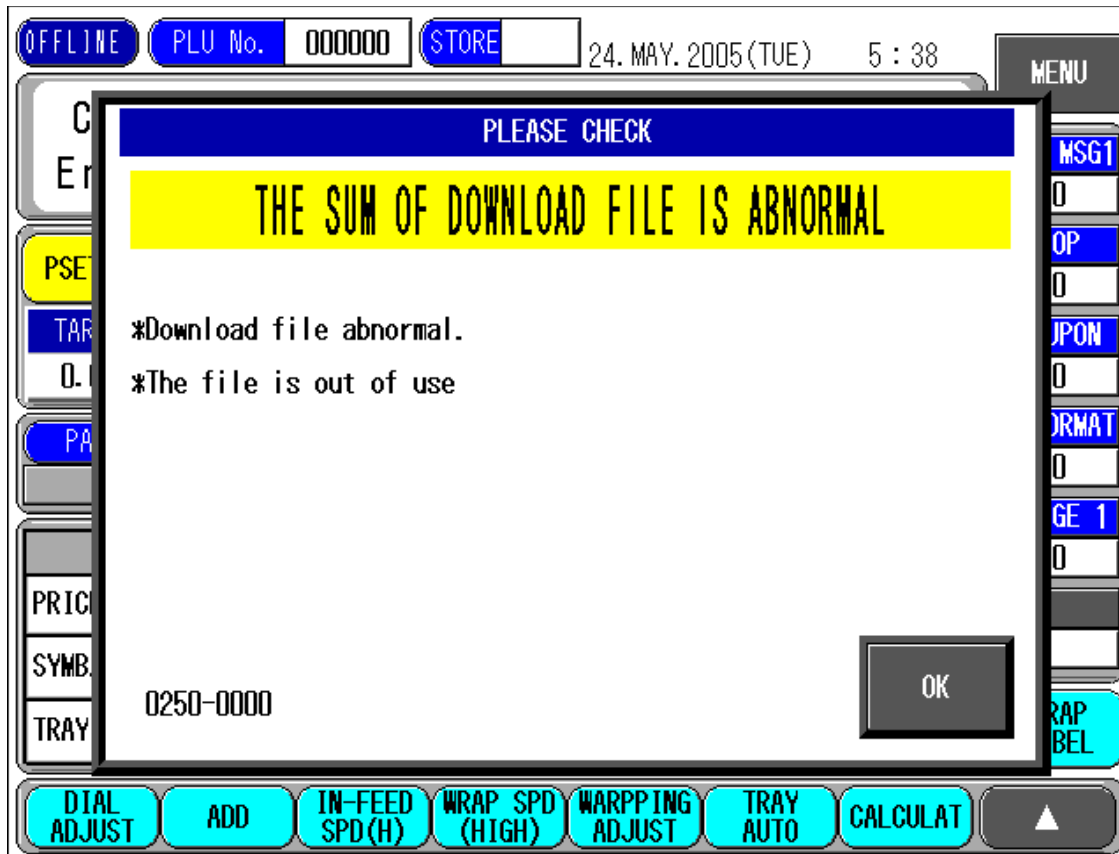
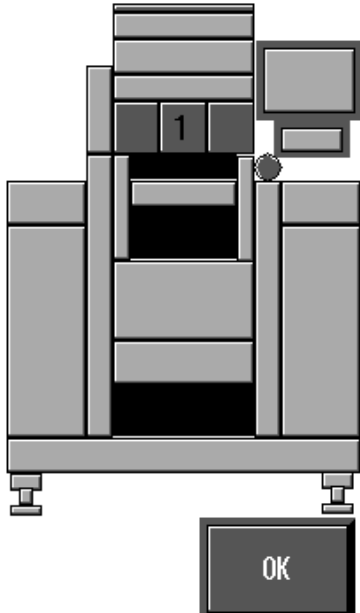| [Error content]	Download file sum error.
[Detail]	Occurs during execution of program download in test mode. Occurs when the SUM value is out of sync in the download file (*.MOI).
[Solution]	[OK] button
[Remarks]	
[Cause]	1. There is an abnormality in the ***.MOI file on the CF. 2. CF is defective
[Response]	1. Replace all software on the CF. (There is the possibility of a writing error to CF) 2. Change CF .

0251

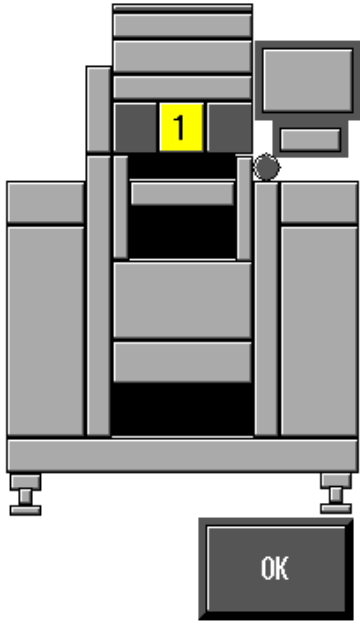| [Error content]	Download file size error.
[Detail]	Occurs during execution of program download in test mode. Occurs when the download file (∗.MOT) is larger than its download location.
[Solution]	[OK] button
[Remarks]	
[Cause]	Download file size error.
[Response]	This error does not normally occur. Reception-side space is already ensured when sending from the P-910 CF to the writing board. When this error occurs, re-write the program information on the CF board.

0301

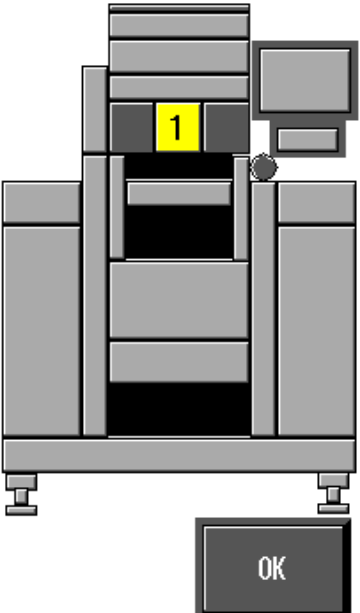| [Error content]	Emergency stop switch is pressed.
[Detail]	The emergency stop switch is pressed before operation. The emergency stop switch is blinking red on the wrapping unit display.
[Solution]	Release emergency stop switch, [OK] button
[Remarks]	
[Cause]	Emergency stop switch is pressed.
[Response]	Release emergency stop switch.

0302

[Error content]	Emergency stop switch is not pressed.
[Detail]	This occurs when the emergency stop switch is not pressed.
[Solution]	Press the emergency stop switch, [OK] button.
[Remarks]	
[Cause]	Emergency stop switch is not pressed.
[Response]	Press the emergency stop switch.

0303

PACKING CONTROL PART

THE FRONT COVER IS OPEN

*Close front cover.
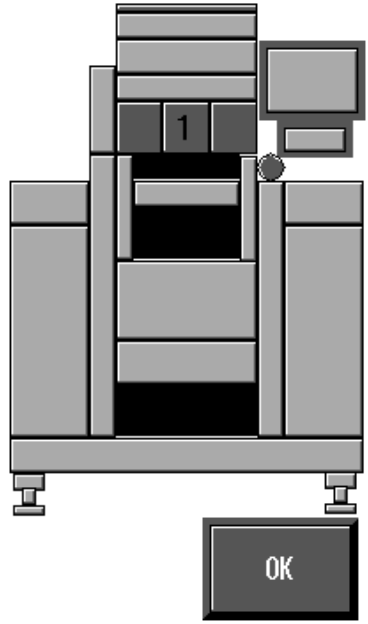
1

OK

0303-0000

[Error content]	The front cover is open.
[Detail]	Occurs when the front cover is open before operation.
[Solution]	Close the front cover, [OK] button
[Remarks]	
[Cause]	The front cover is open.
[Response]	Close the front cover.

0304

[Error content]	The infeed lower cover is open.
[Detail]	This occurs when the infeed lower unit cover is open before operation.
[Solution]	Close the infeed lower cover, [OK] button
[Remarks]	
[Cause]	The infeed lower cover is open.
[Response]	Close the infeed lower cover.

0305

[Error content]	The infeed cover is open.
[Detail]	Occurs when the infeed unit is open before operation.
[Solution]	Close the infeed cover, [OK] button
[Remarks]	
[Cause]	The infeed cover is open.
[Response]	Set the infeed unit.

0306

PACKING CONTROL PART

RIGHT SIDE FILM REMOVAL DOOR IS OPEN

*Close film remove door.

1

OK

0306-0000
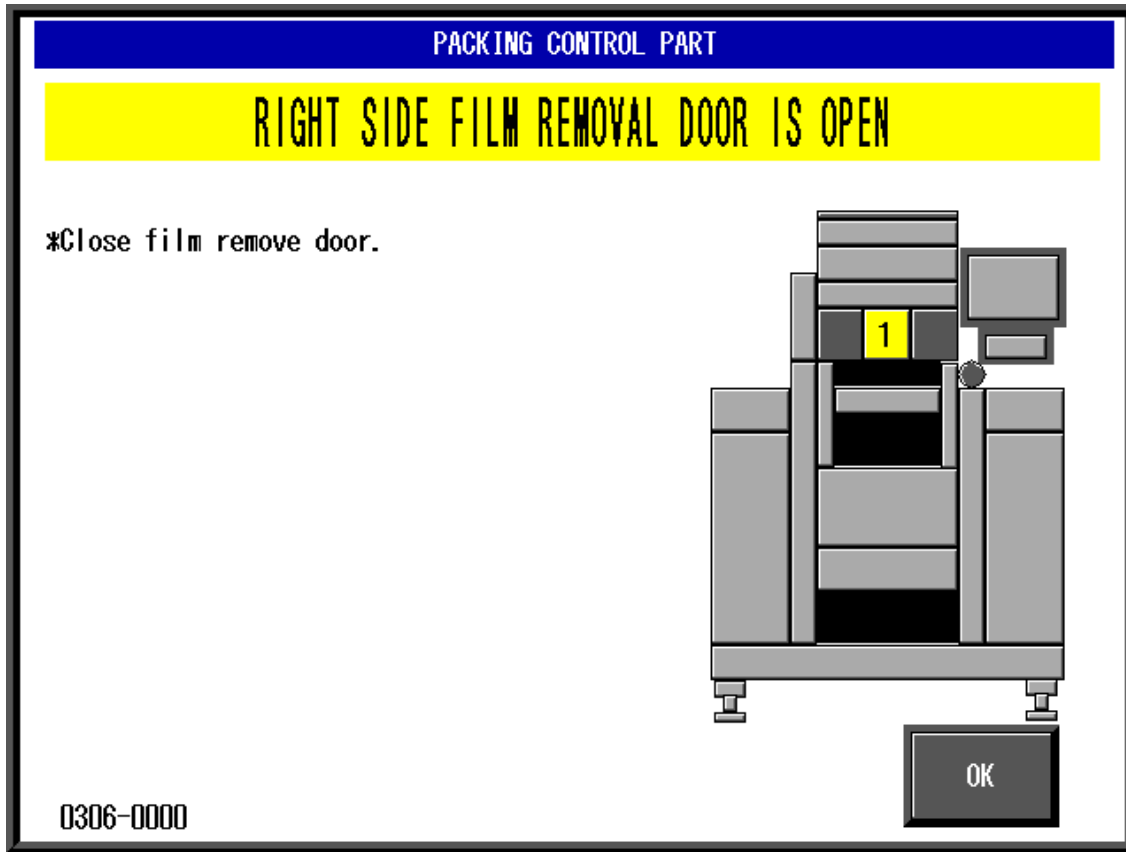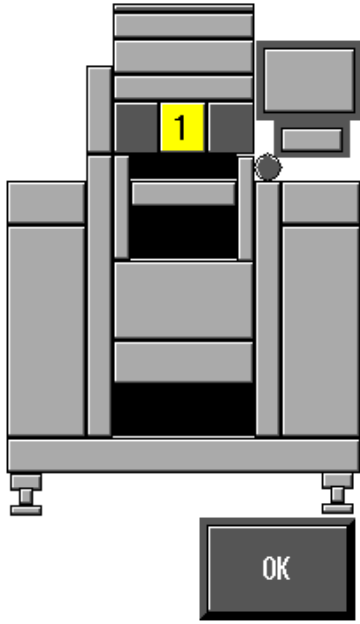
[Error content]	Right side film removal door is open.
[Detail]	Occurs when the right side film removal cover is open before operation.
[Solution]	Close right side film removal door, [OK] button
[Remarks]	
[Cause]	Right side film removal door is open.
[Response]	Close right side film removal door.

0307

0307-0000

[Error content]	Left side film removal door is open.
[Detail]	Occurs when the left side film removal cover is open before operation.
[Solution]	Close left side film removal door, [OK] button
[Remarks]	
[Cause]	Left side film removal door is open.
[Response]	Close left side film removal door.

0308

[Error content]	Right film replacement door is open.
[Detail]	Occurs when the right film replacement cover is open before operation.
[Solution]	Close right film replacement door, [OK] button
[Remarks]	
[Cause]	Right film replacement door is open.
[Response]	Close right film replacement door.

0309
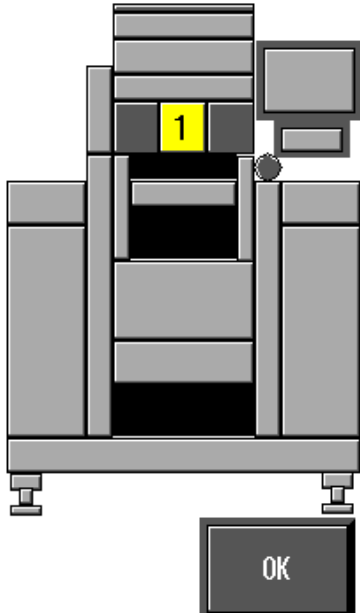
[Error content]	Left side film replacement door is open.
[Detail]	Occurs when the left side film replacement cover is open before operation.
[Solution]	Close left side film replacement door, [OK] button
[Remarks]	
[Cause]	Left side film replacement door is open.
[Response]	Close left side film replacement door.

0310

[Error content]	The outfeed unit is pushed up.
[Detail]	Occurs when the outfeed unit is pushed up before operation.
[Solution]	Lower outfeed unit, [OK] button
[Remarks]	
[Cause]	The outfeed unit is pushed up.
[Response]	Lower outfeed unit.

0312
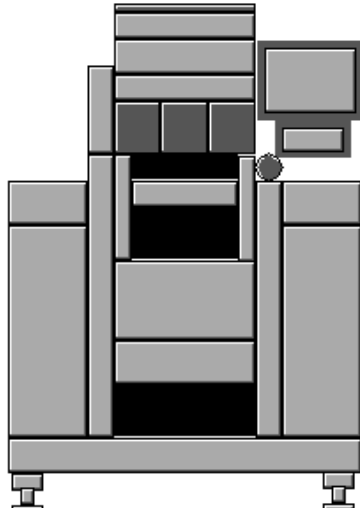
```
                        PRINTER

               EXTRA LABELS REMAIN

 *Remove the following labels.
 *Press numeric key to clear error.
 *Press numeric key to clear error.



                                                    OK

 0312-0000
```

[Error content]	Label remains in the printer when operation started.
[Detail]	Separated by Bit. Bit0 : Printer no. 1 Bit1 : Printer no. 2 Bit2 : Printer no. 3 Bit3 : Printer no. 4 Bit7 : Applicator Bit11 : Product in the wrapper
[Solution]	Remove label, numeric keys
[Remarks]	
[Cause]	Label remains in the printer when operation started.
[Response]	Remove the label according to the sub-error.
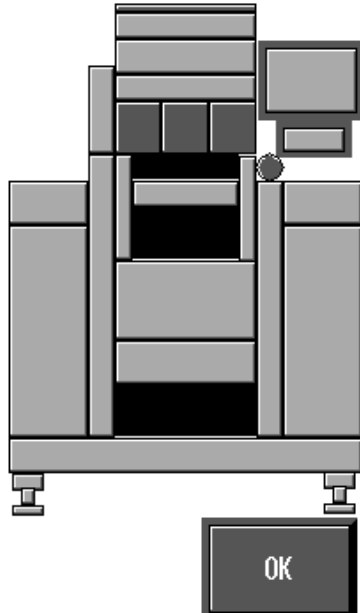
0313

[Error content]	The printer thermal head is in the up position.
[Detail]	Separated by Bit. Bit0 : Printer no. 1 Bit1 : Printer no. 2 Bit2 : Printer no. 3 Bit3 : Printer no. 4
[Solution]	Set thermal head, [OK] button
[Remarks]	
[Cause]	The printer thermal head is in the up position.

[Response]	According to the sub-error
	
	  1. Set thermal head.
	  2. Check head up sensor.

0315

OFFLINE　PLU No.　000000　STORE　　24. MAY. 2005 (TUE)　5 : 47　MENU

PACKING CONTROL PART

ITEMS HAVE ACCUMULATED IN STOCK PART

*Item is remaning in stock conveyer.

*Take out item to clear error.

0315-0000

OK

DIAL ADJUST　ADD　IN-FEED SPD(H)　WRAP SPD (HIGH)　WARPPING ADJUST　TRAY AUTO　CALCULAT　▲
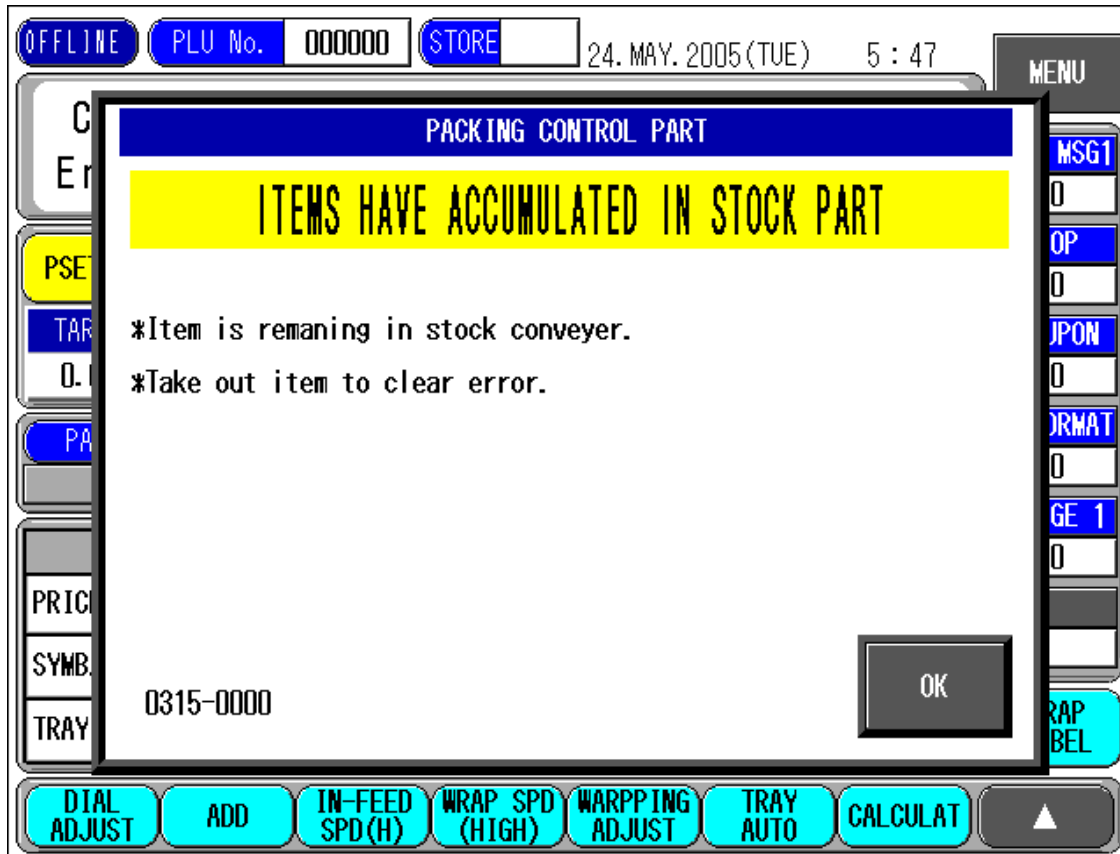
[Error content]	Items remain in the stock unit.
[Detail]	
[Solution]	[OK] button, remove item in stock unit
[Remarks]	This error only occurs in type J.
[Cause]	Items remain in the stock unit.
[Response]	1. Confirm that product does not remain in the stock unit. 2. Check capacity detection sensor movement.

0316
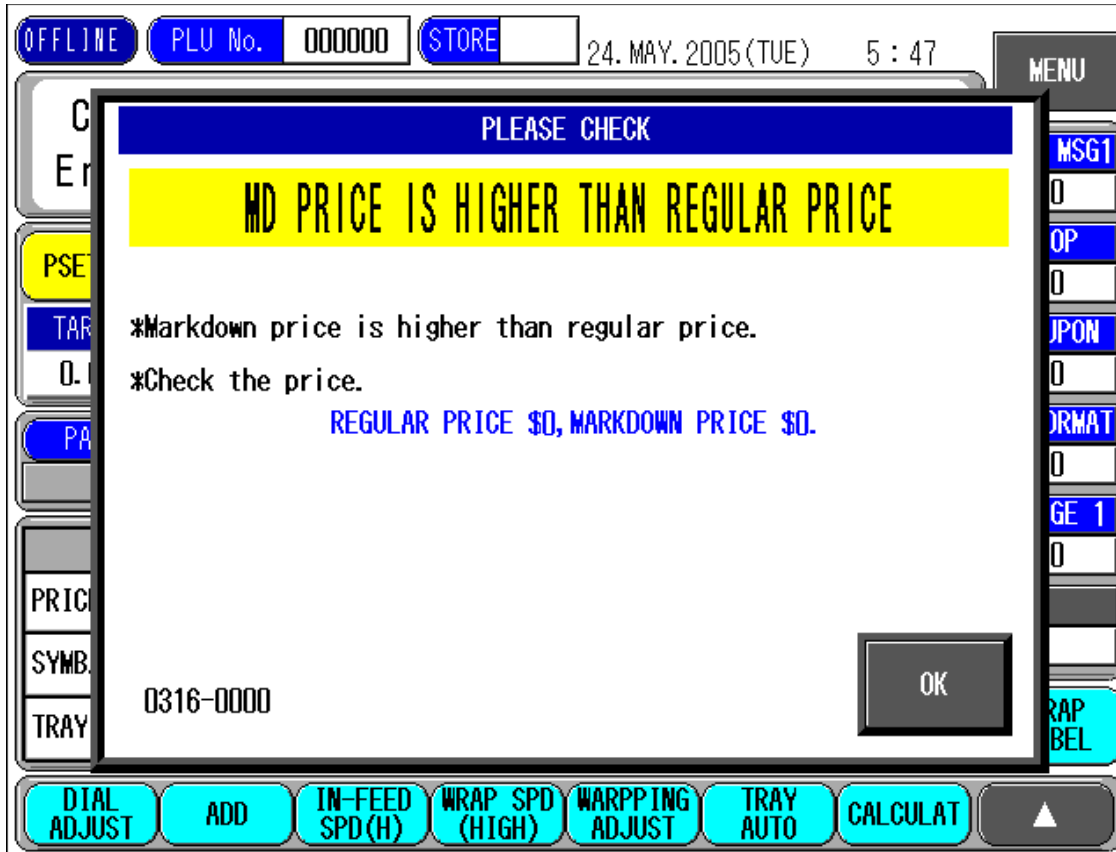
[Error content]	Markdown price exceeds regular price.
[Detail]	
[Solution]	Numeric key, [OK] button
[Remarks]	
[Cause]	Markdown price exceeds regular price.
[Response]	Confirm and correct markdown price.

0317

PLEASE CHECK

PRICE APIECE IS LOWER THAN REGULAR PRICE

*Machine set up is incomplete.

*Execute after proceeding machine set up.

0317-0000

OK
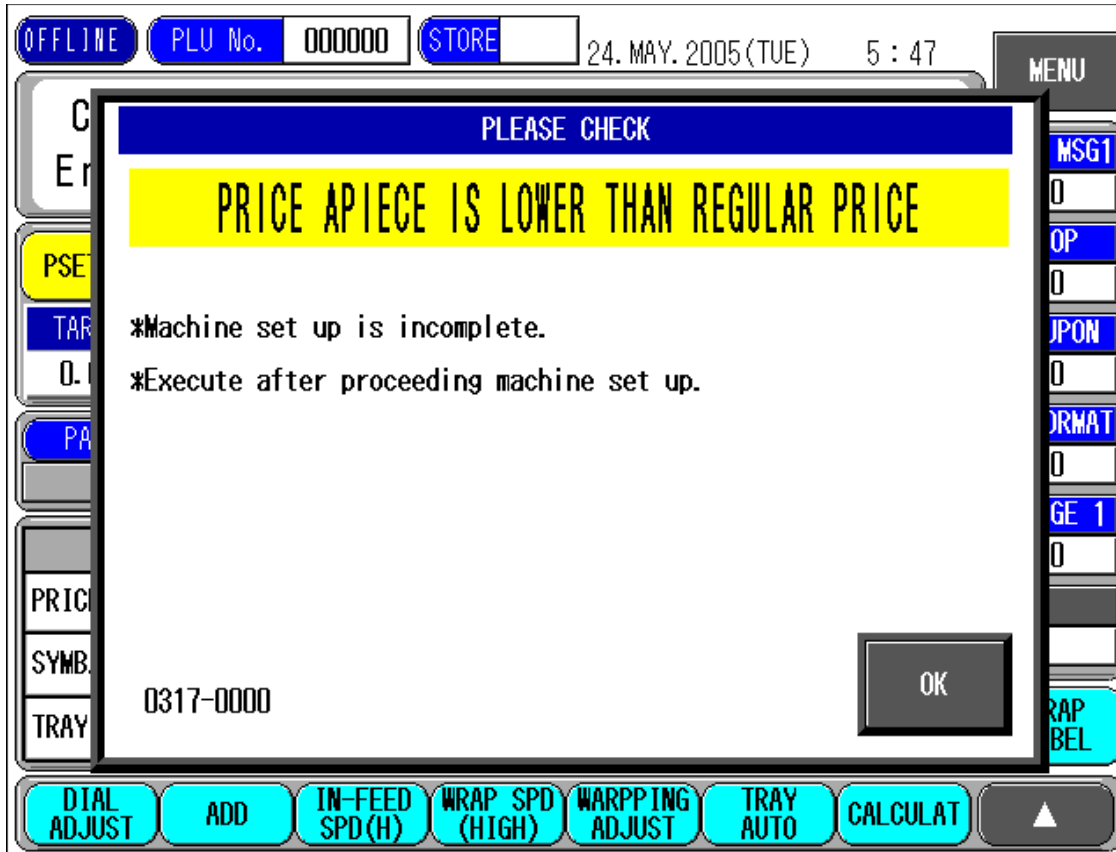
[Error content]	Selected price exceeds regular price.
[Detail]	
[Solution]	Numeric key, [OK] button
[Remarks]	
[Cause]	Selected price exceeds regular price.
[Response]	Set selected price as a bigger difference from the regular price.

0318

PLEASE CHECK

MD UNIT PRICE IS HIGHER THAN REGULAR PRICE

*MD unit price is higher than regular price.

*Check the price.

UNIT PRICE $0, MD UNIT PRICE $0.

0318-0000

OK
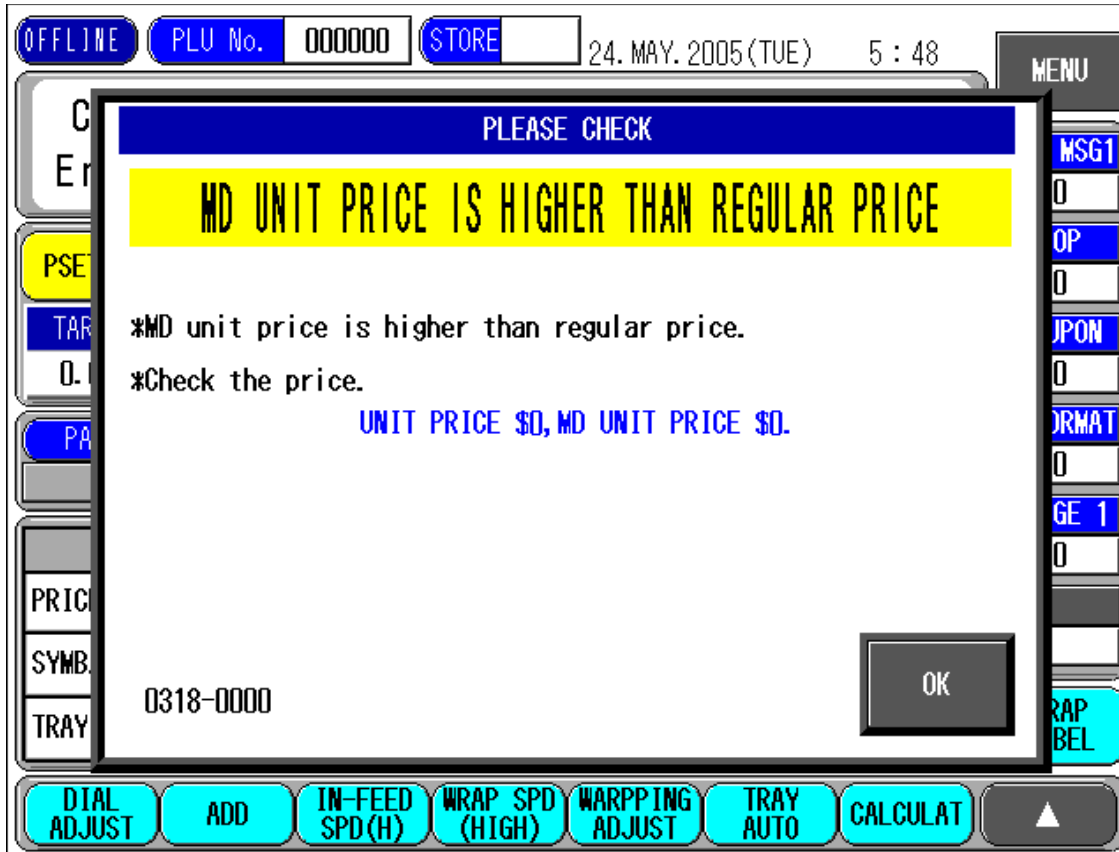
[Error content]	Markdown unit price exceeds the regular unit price.
[Detail]	
[Solution]	Numeric key, [OK] button
[Remarks]	
[Cause]	Markdown unit price exceeds the regular unit price.
[Response]	Set markdown unit price less than the regular unit price.

0319
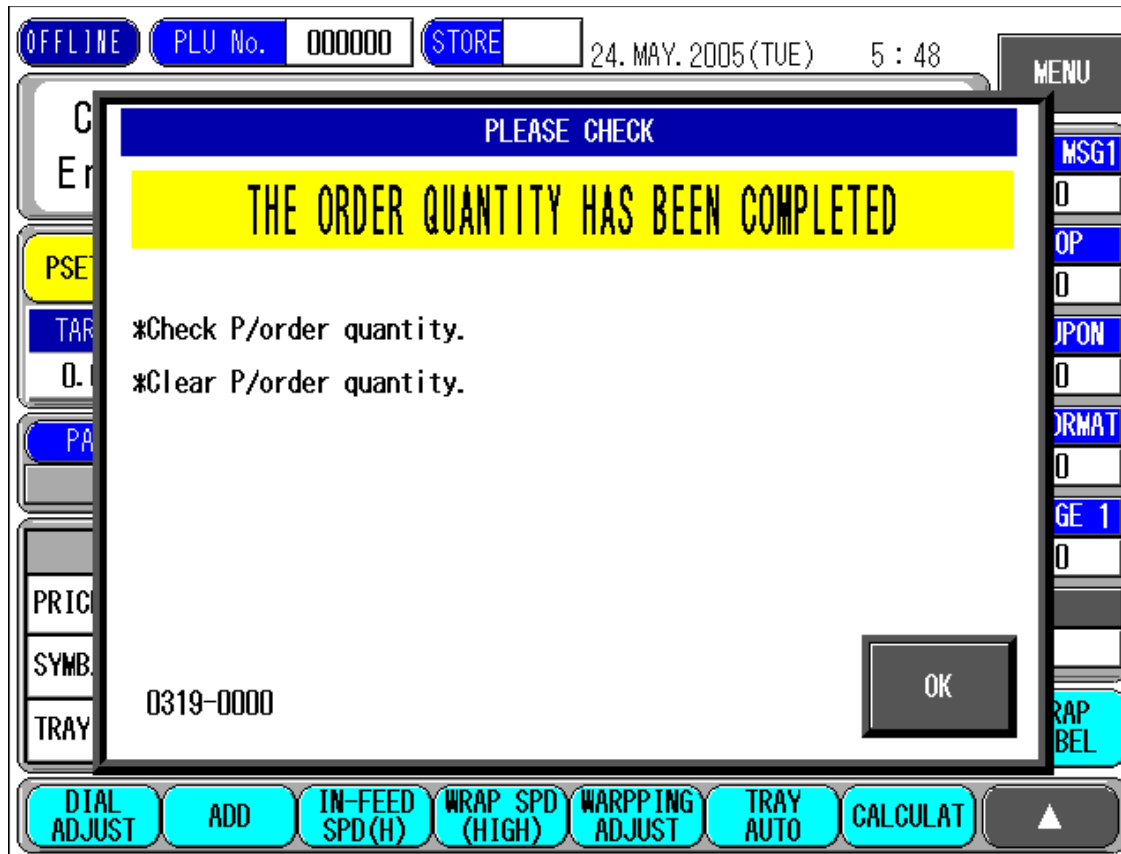
OFFLINE | PLU No. | 000000 | STORE | 24. MAY. 2005 (TUE) 5 : 48 | MENU

PLEASE CHECK

THE ORDER QUANTITY HAS BEEN COMPLETED

*Check P/order quantity.

*Clear P/order quantity.

0319-0000

OK

MSG1
0
OP
0
UPON
0
ORMAT
0
GE 1
0

PSET
TAR
0.
PA
PRIC
SYMB
TRAY

DIAL ADJUST | ADD | IN-FEED SPD(H) | WRAP SPD (HIGH) | WARPPING ADJUST | TRAY AUTO | CALCULAT | ▲

[Error content]	The order quantity has been completed.
[Detail]	
[Solution]	Numeric key, [OK] button
[Remarks]	Clears p/order quantity.
[Cause]	Attempted to turn out more than the designated quantity.
[Response]	Press [OK] and continue with the next operation.

0321

[Error content]	No price entered.
[Detail]	
[Solution]	Numeric key, [OK] button
[Remarks]	Does not occur when "do not display" is selected for 0 price error.
[Cause]	No price entered.
[Response]	Enter price.

0322

0322-0000
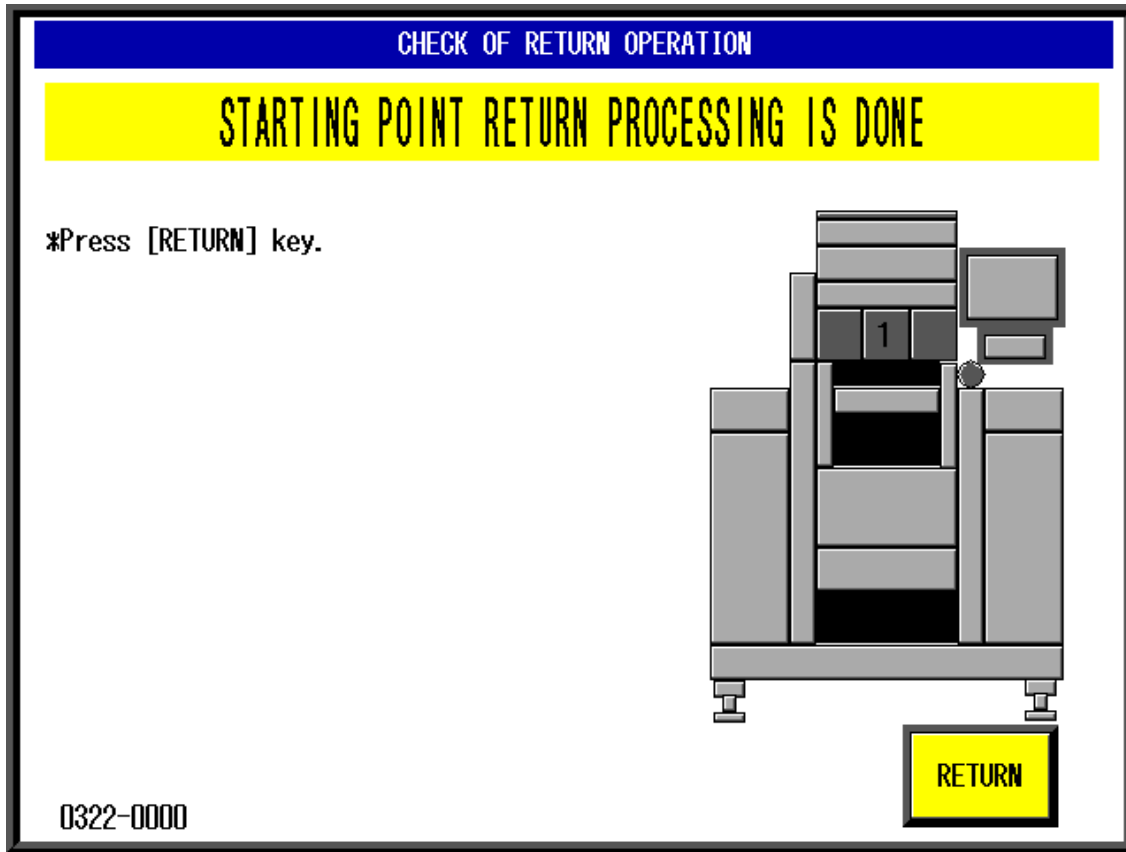
[Error content]	Starting point return processing is done.
[Detail]	
[Solution]	[RETURN] button
[Remarks]	Starting point return processing is performed by pressing the [RETURN] button. Only when the power supply is first turned ON.
[Cause]	Perform starting point return processing.
[Response]	Displayed when the power supply is turned ON and each mechanical position returns to default.

0323
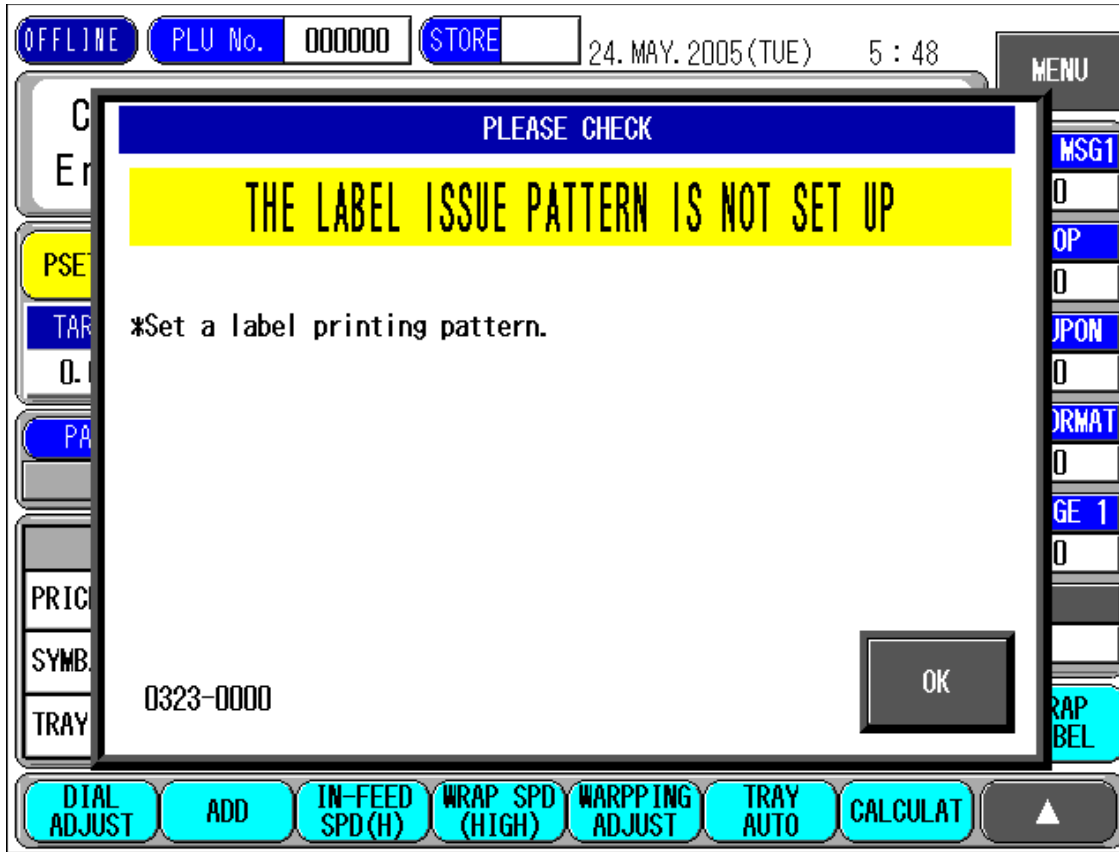
[Error content]	Label issue pattern is not set.
[Detail]	
[Solution]	Numeric key, [OK] button
[Remarks]	Perform label issue pattern setting in system mode.
[Cause]	Label issue pattern is not set.
[Response]	Perform label issue pattern setting.

0324

[Error content]	Label setting master is not set.
[Detail]	
[Solution]	Numeric key, [OK] button
[Remarks]	
[Cause]	Label setting master is not set.
[Response]	Set label setting master.

0325
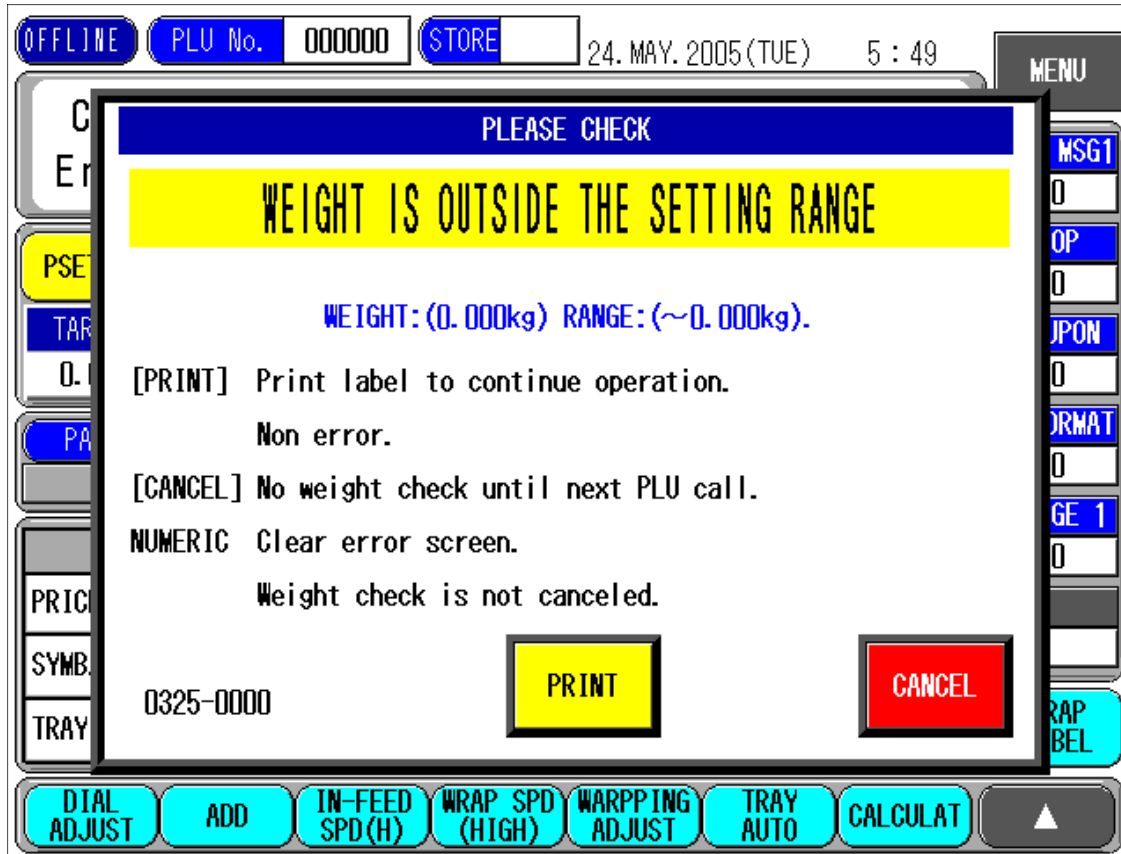
[Error content]	Weight is outside the set range.
[Detail]	
[Solution]	[PRINT] button: print label; error will not occur. [STOP] button: will not check weight until next unit is called. Numeric key ﹥ resolves error, but does not resolve weight check.
[Remarks]	Does not check product limits when ″No″ is selected for product weight measurement in system data settings.
[Cause]	Weight is outside the set range.
[Response]	Adjust weight to within the set range.

0326

```
OFFLINE   PLU No.  000000  STORE        24.MAY.2005(TUE)    5:49    MENU

   C                    PLEASE CHECK                              MSG1
   E                                                              0
                   THE TRAY WAS UNDETECTABLE                      OP
  PSE                                                             0
                                                                 JPON
  TAR   *Move a tray to left-hand side.                           0
  0.    *If tray is moved/replaced, It can work again.           ORMAT
  PA                                                              0
                                                                 GE 1
                                                                  0
 PRIC
 SYMB.
                                              OK              RAP
 TRAY      0326-0000                                         BEL

  DIAL     ADD   IN-FEED  WRAP SPD WARPPING  TRAY   CALCULAT   ▲
 ADJUST          SPD(H)   (HIGH)   ADJUST    AUTO
```

[Error content]	Tray detection error.
[Detail]	The right side of the tray is protruding.
[Solution]	Fix tray placement, [OK] button
[Remarks]	
[Cause]	Tray detection error.
[Response]	1. Fix tray placement. 2. If the error persists: ◦ Is the tray dirty? ◦ Is it exposed to direct sunlight? ◦ Have the surroundings changed since the camera was adjusted? ◦ Perform camera adjustment if the problem is not resolved by the above.

0327

```
OFFLINE    PLU No.  000000   STORE        24. MAY. 2005(TUE)     5 : 49     MENU

   C              PLEASE CHECK                                      MSG1
   Er                                                               0
            THE TRAY WAS UNDETECTABLE                               OP
  PSE                                                               0
  TAR                                                              JPON
                                                                    0
  0.     *Move a tray to right-hand side.
                                                                   JRMAT
  PA     *If tray is moved/replaced, It can work again.            0

                                                                   GE 1
                                                                    0
  PRIC
  SYMB                                        OK
                                                                   RAP
  TRAY     0327-0000                                               BEL

    DIAL      ADD    IN-FEED  WRAP SPD WARPPING   TRAY   CALCULAT   ▲
   ADJUST           SPD(H)   (HIGH)   ADJUST    AUTO
```

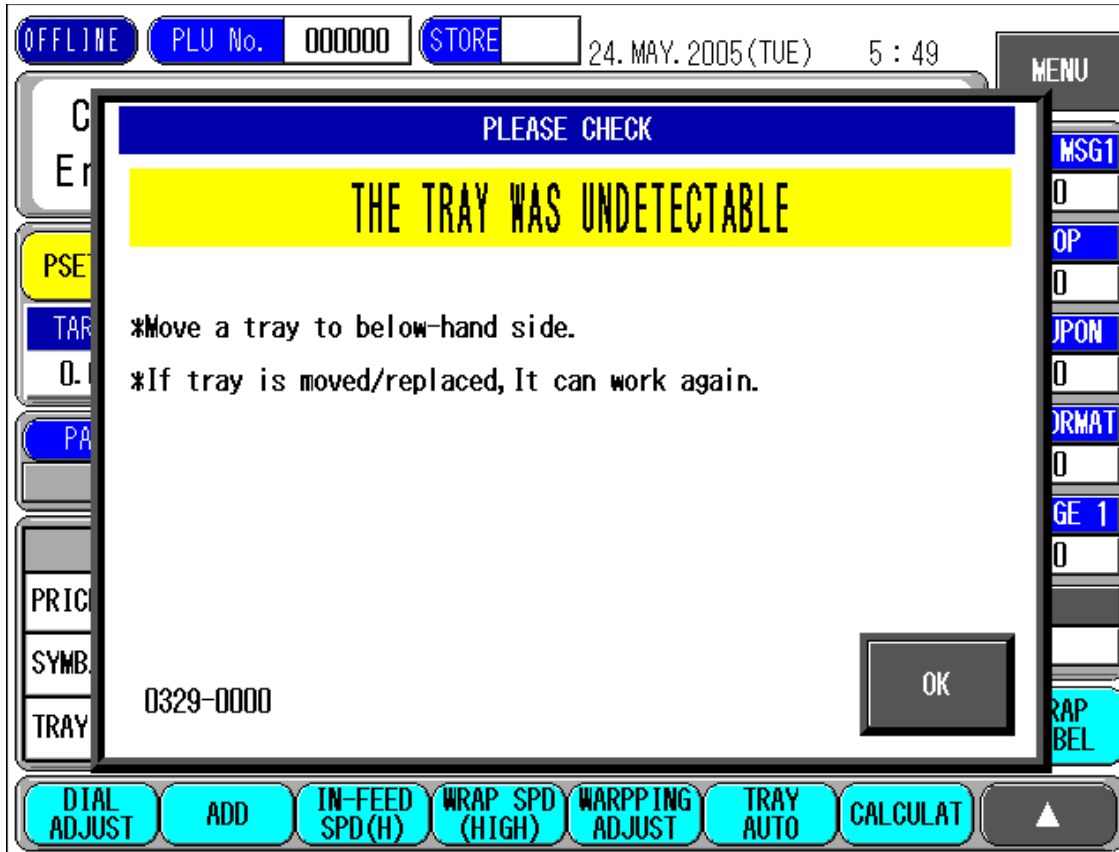| [Error content]	Tray detection error.
[Detail]	The left side of the tray is protruding.
[Solution]	Fix tray placement, [OK] button
[Remarks]	
[Cause]	Tray detection error.
[Response]	1. Fix tray placement. 2. If the error persists: ▪ Is the tray dirty? ▪ Is it exposed to direct sunlight? ▪ Have the surroundings changed since the camera was adjusted? ▪ Perform camera adjustment if the problem is not resolved by the above.

0328

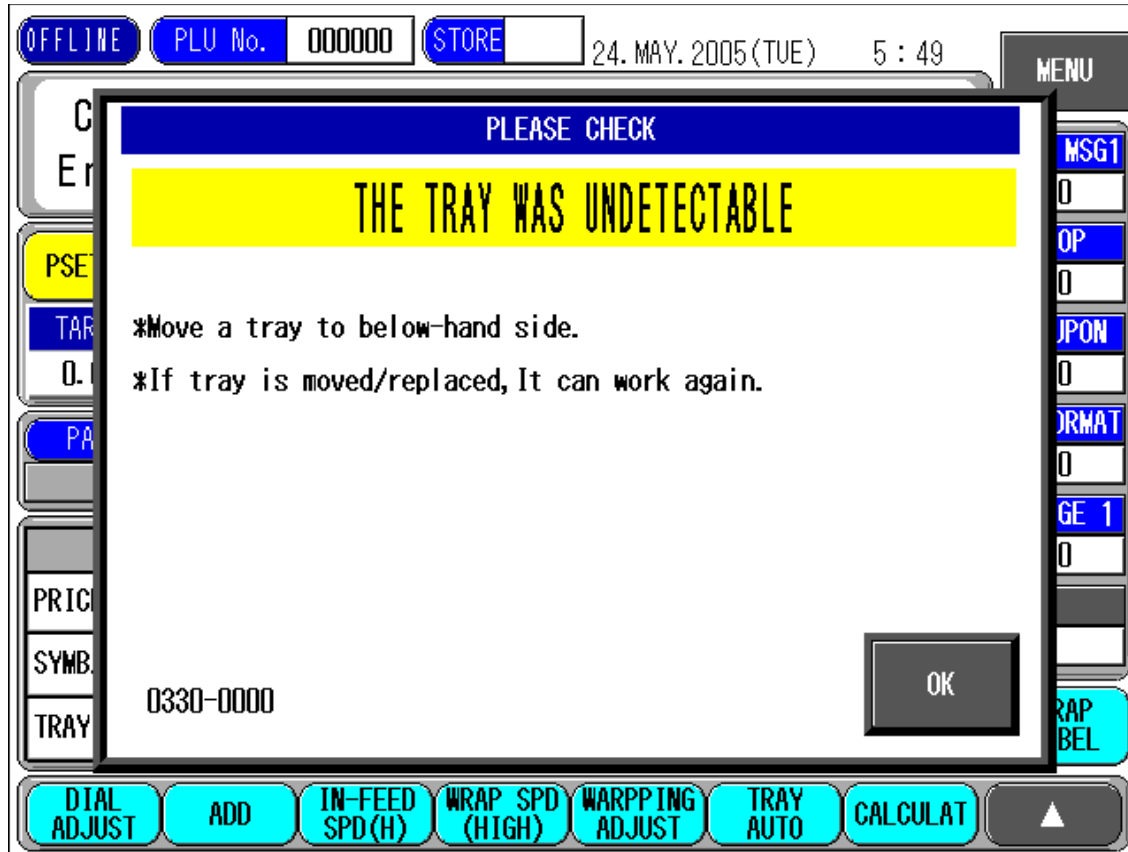| [Error content]	Tray detection error.
[Detail]	Right and left sides of the tray are protruding. Sub-error 1 data anomaly
[Solution]	Fix tray placement, [OK] button
[Remarks]	
[Cause]	Tray detection error.
[Response]	1. Fix tray placement. 2. If the error persists: ■ Is the tray dirty? ■ Is it exposed to direct sunlight? ■ Have the surroundings changed since the camera was adjusted? ■ Perform camera adjustment if the problem is not resolved by the above.

0329

[Error content]	Tray detection error.
[Detail]	Top of the tray is protruding.
[Solution]	Fix tray placement, [OK] button
[Remarks]	
[Cause]	Tray detection error.
[Response]	1. Fix tray placement. 2. If the error persists: ▪ Is the tray dirty? ▪ Is it exposed to direct sunlight? ▪ Have the surroundings changed since the camera was adjusted? ▪ Perform camera adjustment if the problem is not resolved by the above.

0330

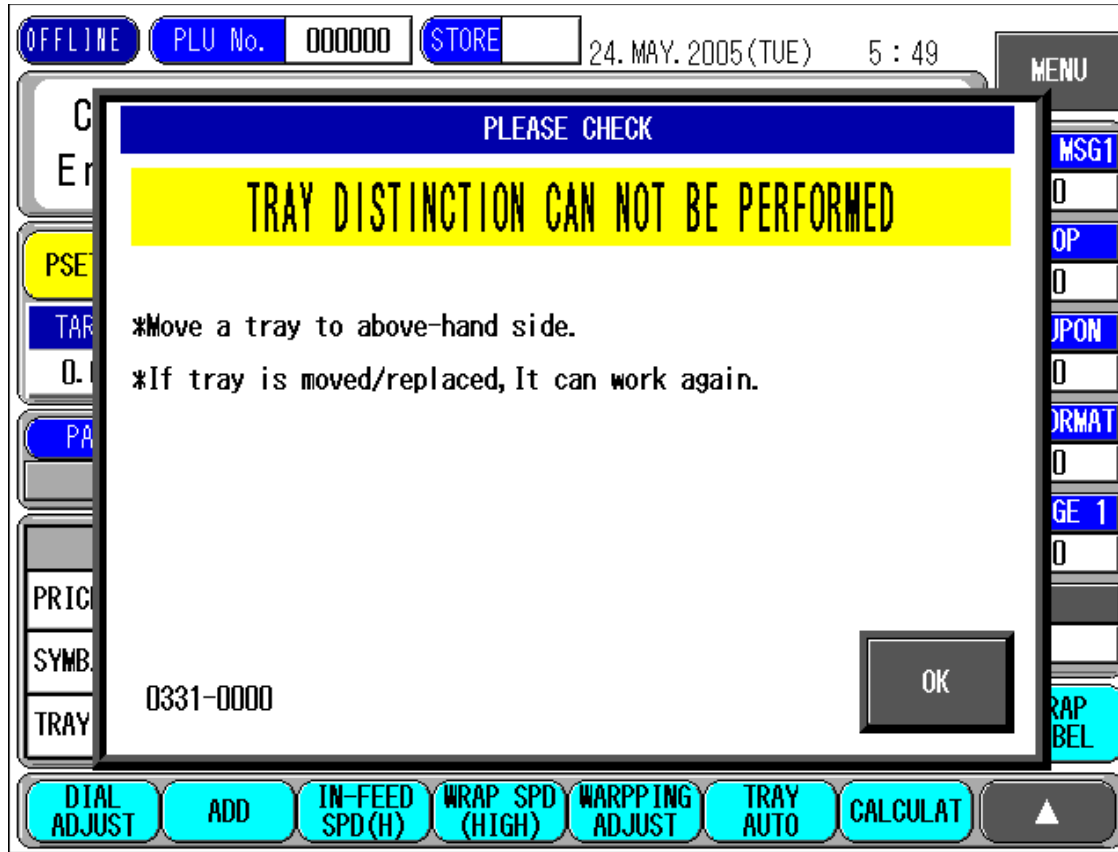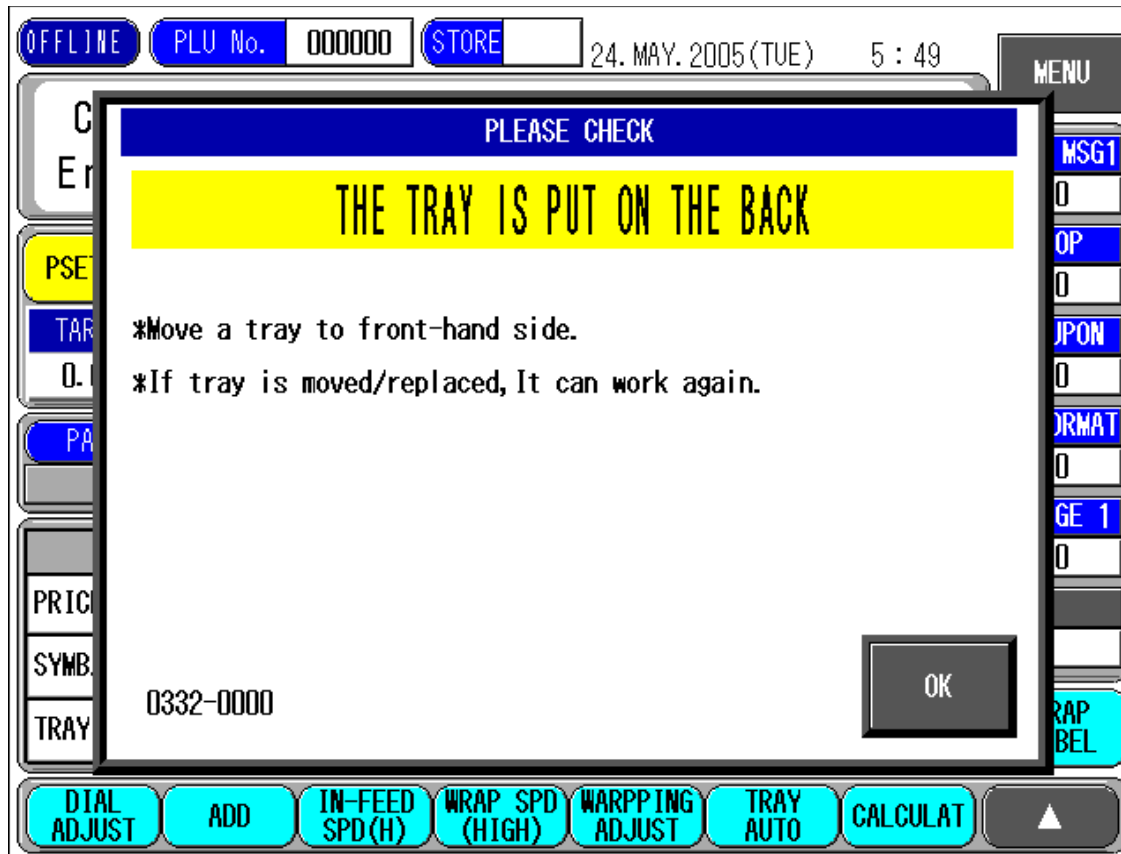| [Error content]	Tray detection error.
[Detail]	Bottom of the tray is protruding.
[Solution]	Fix tray placement, [OK] button
[Remarks]	
[Cause]	Tray detection error.
[Response]	1. Fix tray placement. 2. If the error persists: ◦ Is the tray dirty? ◦ Is it exposed to direct sunlight? ◦ Have the surroundings changed since the camera was adjusted? ◦ Perform camera adjustment if the problem is not resolved by the above.

0331

```
OFFLINE    PLU No.  000000   STORE        24.MAY.2005(TUE)    5:49      MENU

                        PLEASE CHECK
      C
      Er    TRAY DISTINCTION CAN NOT BE PERFORMED               MSG1
                                                                0
                                                                OP
      PSE                                                       0
      TAR   *Move a tray to above-hand side.                    JPON
      0.    *If tray is moved/replaced, It can work again.      0
      PA                                                        JRMAT
                                                                0
                                                                GE 1
                                                                0
      PRIC
      SYMB                                         OK
      TRAY   0331-0000                                          RAP
                                                               BEL

    DIAL    ADD    IN-FEED  WRAP SPD  WARPPING   TRAY   CALCULAT   ▲
   ADJUST          SPD(H)   (HIGH)    ADJUST     AUTO
```

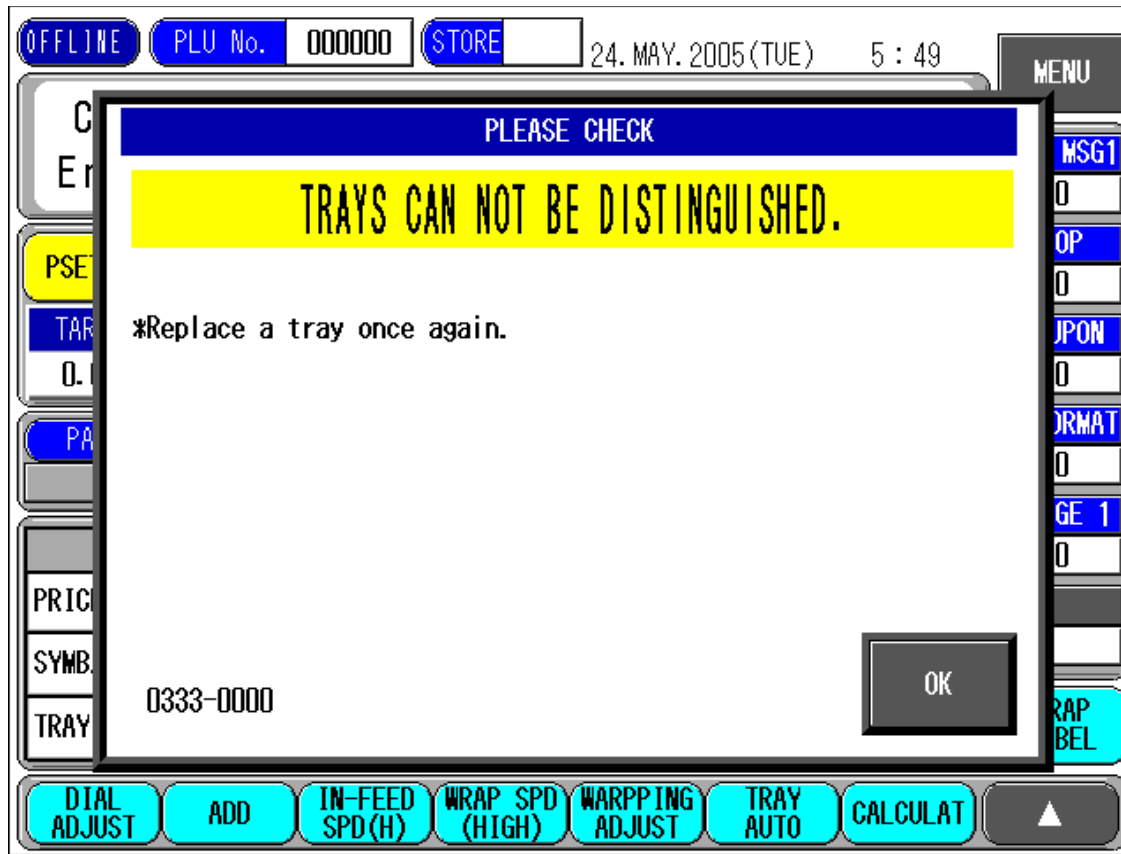| [Error content]	Tray detection error.
[Detail]	Top and bottom of the tray are protruding.
[Solution]	Fix tray placement, [OK] button
[Remarks]	
[Cause]	Tray detection error.

[Response]	1. Place tray as indicated.
	2. If this error persists:
	
	  ◦ Is the tray dirty?
	  ◦ Is it exposed to direct sunlight?
	  ◦ Have the surrounding changed since the camera was adjusted?
	  ◦ Perform camera adjustment if the problem is not resolved by the above.

0332

[Error content]	Tray detection error.
[Detail]	Tray is located more than 5cm from the infeed bar.
[Solution]	Fix tray placement, [OK] button
[Remarks]	
[Cause]	Tray detection error.
[Response]	1. Place tray as indicated. 2. If the error persists: ◦ Is the tray dirty? ◦ Is it exposed to direct sunlight? ◦ Have the surroundings changed since the camera was adjusted? ◦ Perform camera adjustment if the problem is not resolved by the above.

0333

```
┌──────────────────────────────────────────────────────────────────┐
│ (OFFLINE) (PLU No. [000000] (STORE [    ] 24.MAY.2005(TUE)  5:49  (MENU) │
│ ┌─ C ───────────────────────────────────────────┐  (MSG1) │
│ │ E            PLEASE CHECK                       │   0     │
│ │ ┌─────────────────────────────────────────────┐│  OP     │
│ (PSE│ TRAYS CAN NOT BE DISTINGUISHED.           ││   0     │
│ (TAR│ └─────────────────────────────────────────────┘│  UPON   │
│  0. │  *Replace a tray once again.                   │   0     │
│ (PA │                                                 │  RMAT   │
│     │                                                 │   0     │
│     │                                                 │  GE 1   │
│ PRIC│                                                 │   0     │
│ SYMB│                                      ┌───────┐  │         │
│     │  0333-0000                           │  OK   │  │  RAP    │
│ TRAY│                                      └───────┘  │  BEL    │
│ └───────────────────────────────────────────────┘         │
│ (DIAL )(ADD)(IN-FEED)(WRAP SPD)(WARPPING)(TRAY )(CALCULAT)(▲) │
│ (ADJUST)    (SPD(H))(HIGH)   (ADJUST)(AUTO)              │
└──────────────────────────────────────────────────────────────────┘
```

[Error content]	Tray detection error.
[Detail]	Sub-error 0: No corresponding tray. Sub-error 1's column is 1: Detected length data is 0 Sub-error 10's column is 1: Detected narrow side data is 0 Sub-error 100's column is 1: Detected height data is 0
[Solution]	Fix tray placement, [OK] button
[Remarks]	
[Cause]	Tray detection error.
[Response]	1. Fix tray placement. 2. If the error persists: 　◦ Is the tray dirty? 　◦ Is it exposed to direct sunlight? 　◦ Have the surroundings changed since the camera was adjusted? 　◦ Perform camera adjustment if the problem is not resolved by the above.

0334

PLEASE CHECK

THE CORRESPONDING TRAY IS NOT REGISTERED

*Register a tray into 5 selling-price table.

*Choose tray near detected size & press sell-price table to register.

*The tray is not changed by [OK] key but release is possible.

  Moreover, when tray No. is displayed in red, it is tray size error.

  Enter tray No. and touch one table again.

PRICE	g O R	g O R	g O R	g O R	g O R
No.	0	0	0	0	0
NAME					

The tray near dected size

OK

0334-0000   INPUT

[Error content]	Corresponding tray is not registered in the 5 selling-price table.
[Detail]	
[Solution]	Register the tray in the 5 selling-price table.
[Remarks]	
[Cause]	Corresponding tray is not registered in the 5 selling-price table.
[Response]	Register the tray in the 5 selling-price table.

0335

```
PLEASE CHECK

THE TRAY OF A NEAR SIZE IS REGISTERED

*Overwrite tray currently displayed in red & delete it.

*Enter tray No. & touch one table to overwrite.

*Enter 0 and touch one table to delete.

*It will cancel,if tray displayed in red is lost.

*The tray is not changed by [OK] key,
```

| PRICE	g 0 R	g 0 R	g 0 R	g 0 R	g 0 R
No.	0	0	0	0	0
NAME					

```
But release is possible.

                                              OK

0335-0000
                                    INPUT [        ]
```

[Error content]	Similar tray registered in the 5 selling-price table.
[Detail]	Tray data exists in the 5 selling-price table in system mode automatic tray recognition input limitation settings.
[Solution]	Delete similar tray.
[Remarks]	
[Cause]	Similar tray registered in the 5 selling-price table
[Response]	Confirm tray registration contents.

0336
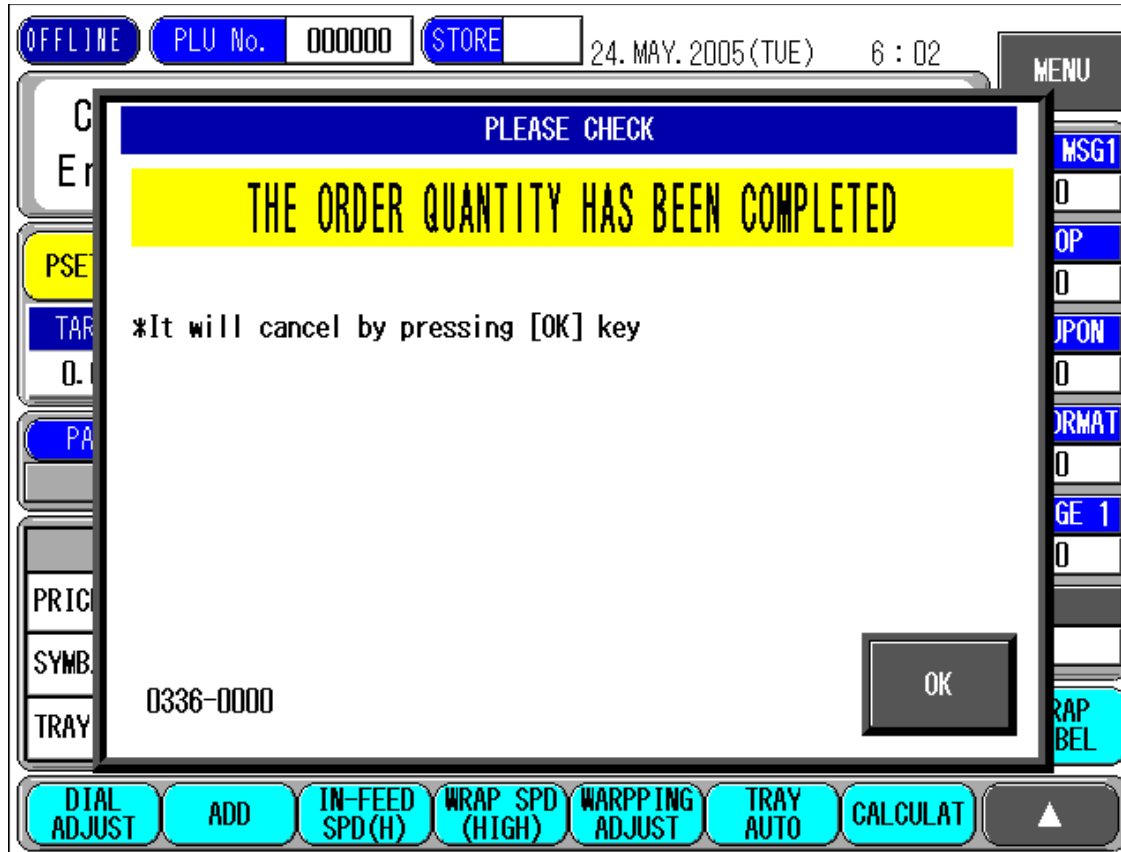
PLEASE CHECK

THE ORDER QUANTITY HAS BEEN COMPLETED

*It will cancel by pressing [OK] key

0336-0000

OK

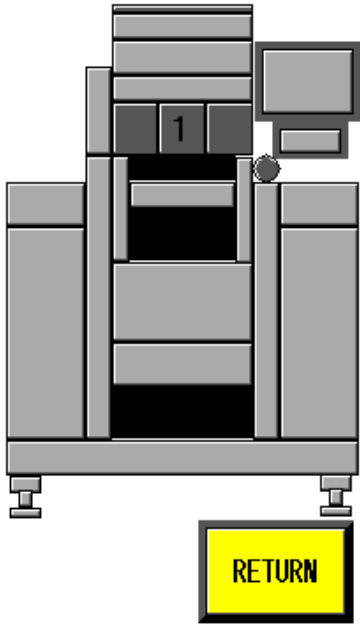| [Error content]	The order quantity has been completed.
[Detail]	
[Solution]	Numeric keys, [OK] button
[Remarks]	Displayed when "End message" is selected in system data settings in system mode.
[Cause]	The order quantity has been completed.
[Response]	Confirm order quantity.

0337

CHECK OF RETURN OPERATION

IMMEDIATE BEFORE DATA IS DELETED
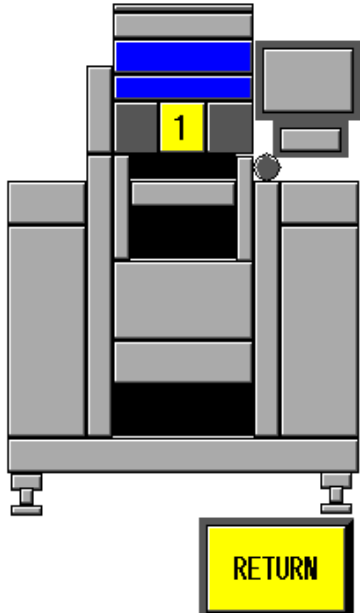
*The items inside wrapper became invalid.

《REMOVE THE FILM AND LABEL》

1)Press ENERGENCY switch, REMOVE
   item on lift and infeed conveyor.

2)Open the front cover and remove the label.

*Display goes back when the label is removed.

*Label feeds by pressing flashing yellow.

1

RETURN

0337-0000

[Error content]	Data has been deleted.
[Detail]	
[Solution]	Perform return processing by pressing the [RETURN] button.
[Remarks]	This screen is displayed when the data value and items in the wrapper become invalid.
[Cause]	Data has been deleted.
[Resolution]	Perform return processing by pressing the [RETURN] button.

0339
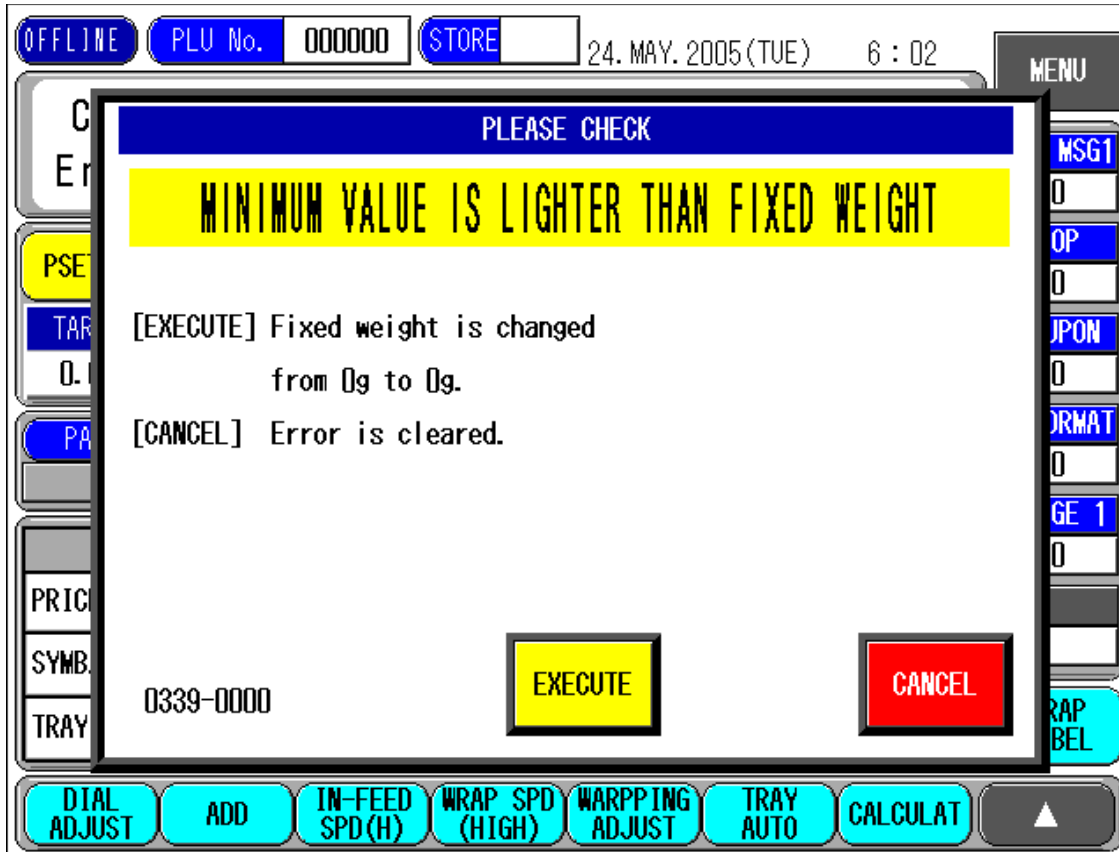
[Error content]	Minimum value is lighter than the fixed weight.
[Detail]	Attempted to enter a minimum value lighter than the fixed weight in fixed weight mode.
[Solution]	[EXECUTE] button: Set fixed weight to the minimum value. [CANCEL] button: Release error.
[Remarks]	The minimum value will remain the same if the error is released.
[Cause]	Minimum value is lighter than the fixed weight.
[Response]	Set minimum value equal to or larger than the fixed weight. ・Set it so the fixed weight≦minimum value.

0340

CHECK OF RETURN OPERATION

ITEM ELIMINATION WAS PERFORMED

*The items inside wrapper became invalid.
《REMOVE THE FILM AND LABEL》
1)Press ENERGENCY switch, REMOVE
  item on lift and infeed conveyor.
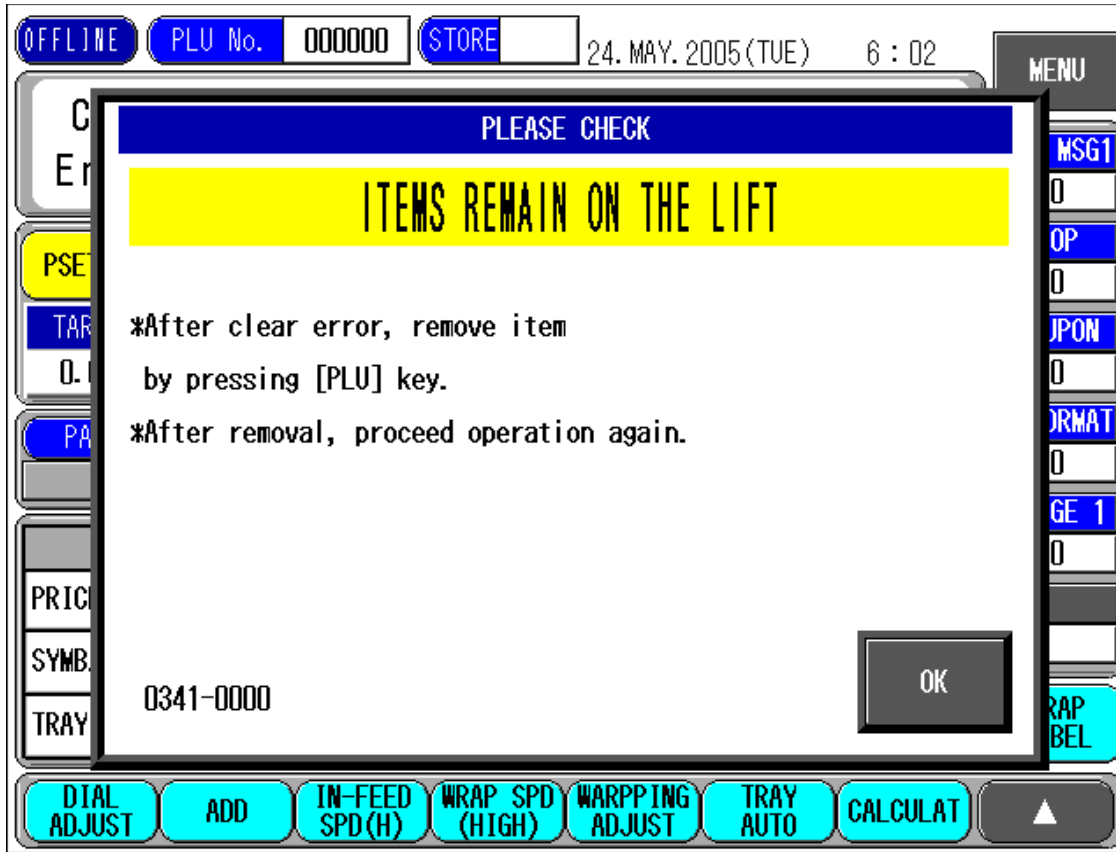2)Open the front cover and remove the label.

*Display goes back when the label is removed.
*Label feeds by pressing flashing yellow.

1

RETURN
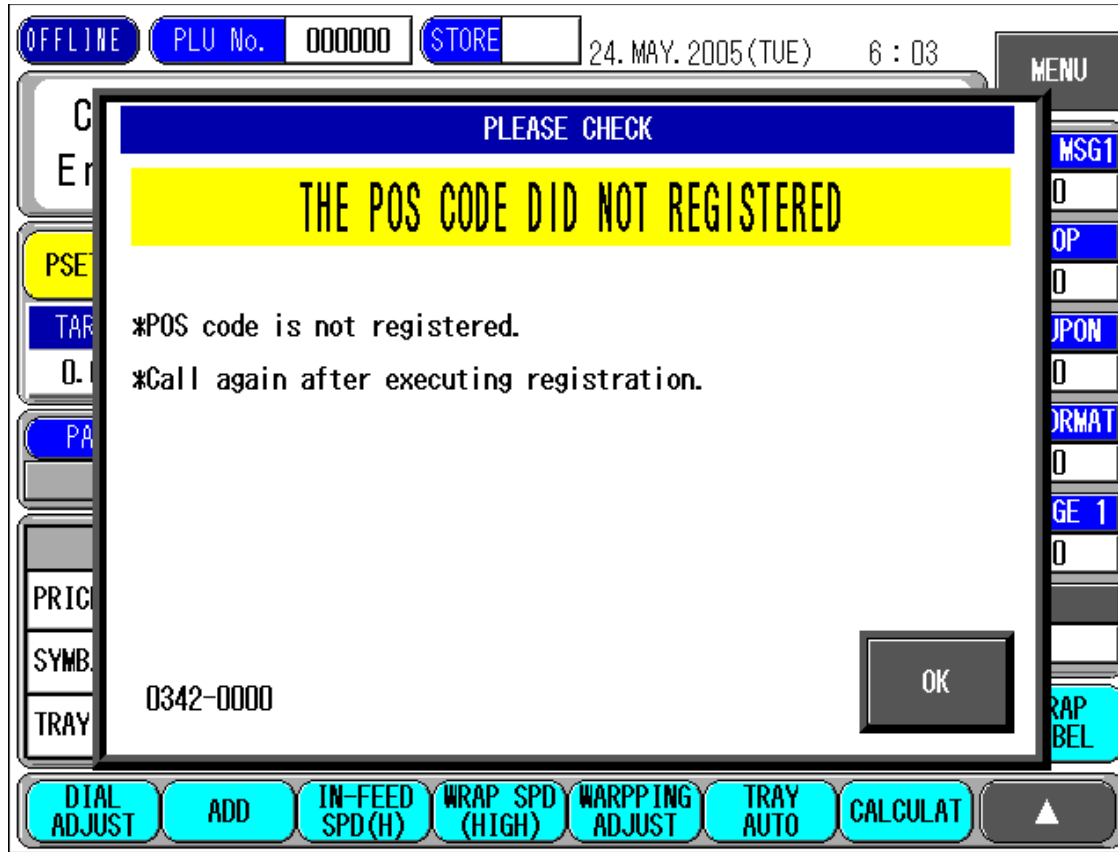
0340-0000

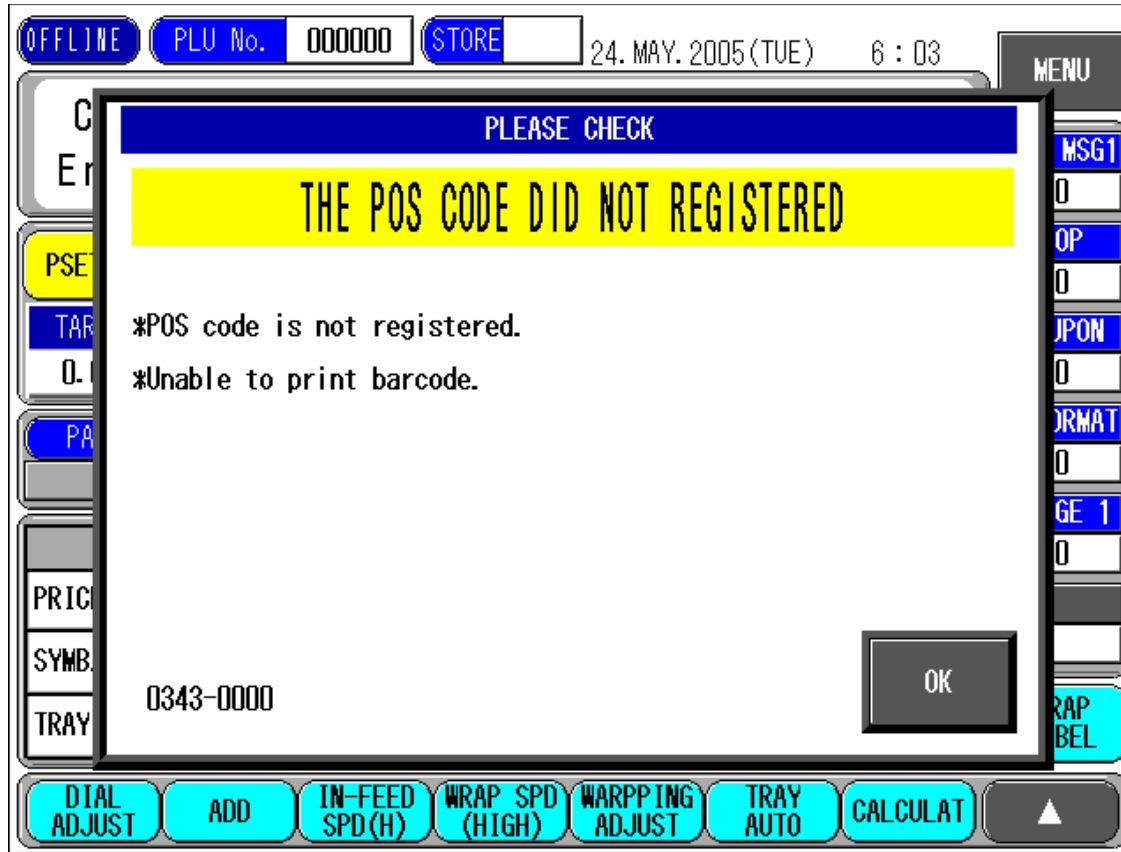| [Error content]	The item was deleted.
[Detail]	
[Solution]	Press the [RETURN] button to perform return processing.
[Remarks]	This screen is displayed when the item in the wrapper becomes inavalid as a result of item deletion.
[Cause]	The item was deleted.
[Response]	Press the [RETURN] button to perform return processing.

0341

PLEASE CHECK

ITEMS REMAIN ON THE LIFT

*After clear error, remove item
 by pressing [PLU] key.

*After removal, proceed operation again.

0341-0000

OK

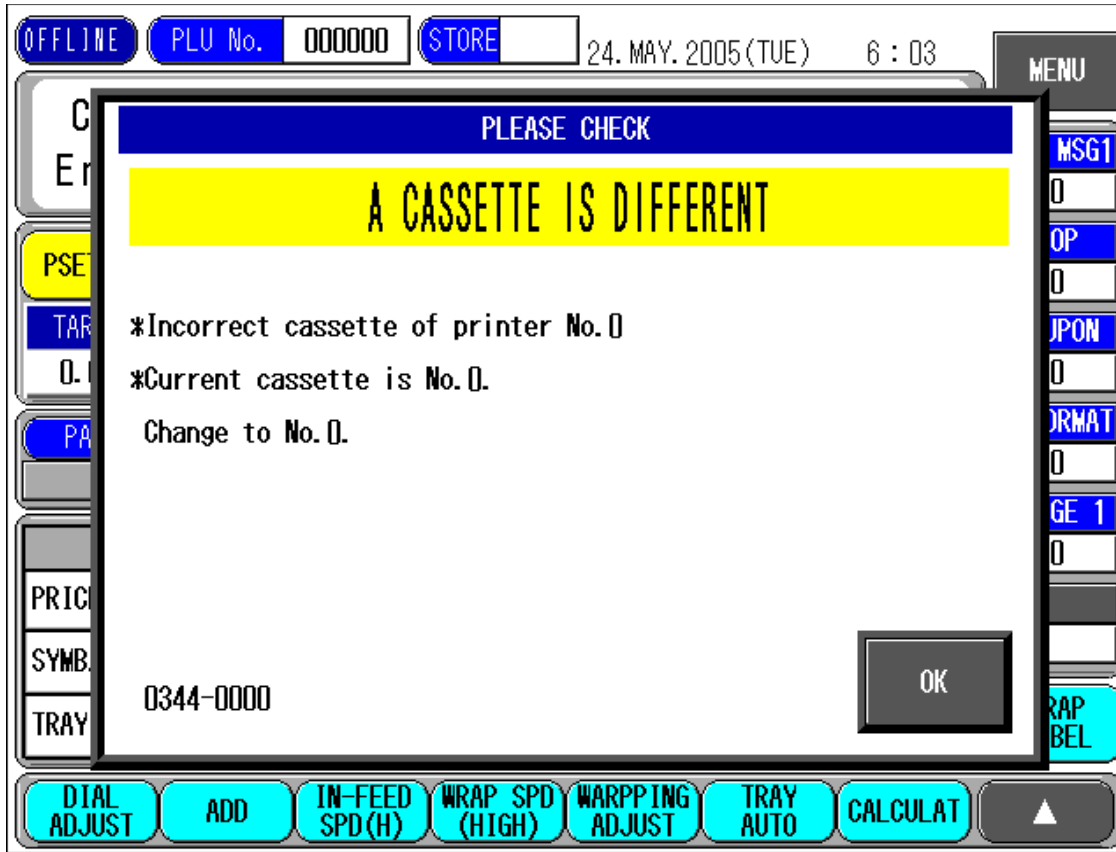| [Error content]	Items remain on the lift.
[Detail]	
[Solution]	[OK] button
[Remarks]	Press the [PLU] button and remove the item after clearing the error.
[Cause]	Items remain on the lift.
[Response]	1. Confirm no items remain on the lift. 2. Check the commodity on lift detection sensor.

0342

[Error content]	POS code is not registered.
[Detail]	
[Solution]	[OK] button
[Remarks]	This error only occurs when "POS code unregistered error" is set. Labels cannot be issued.
	Shown when printing is not allowed in the event of a POS code unregistered error in setting mode 2 (error processing selection settings).
[Cause]	POS code is not registered.
[Response]	Register POS code.

0343

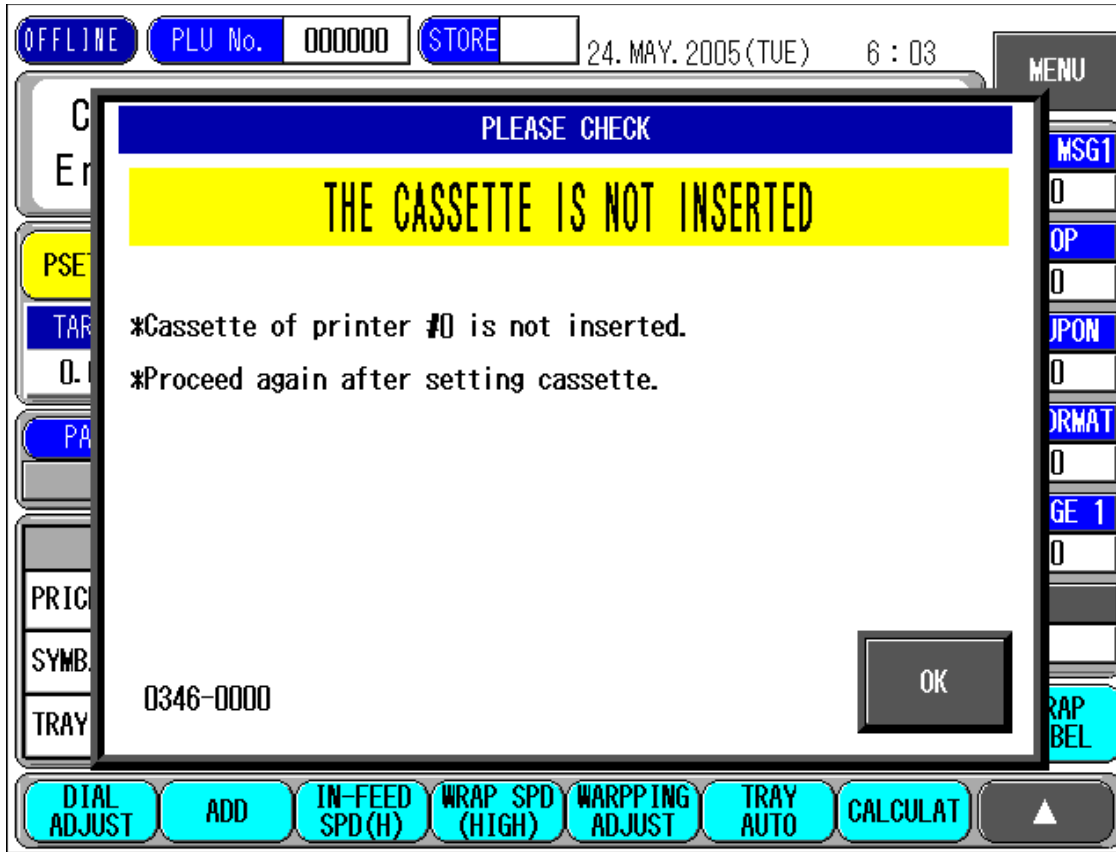| [Error content]	POS code is not registered.
[Detail]	
[Solution]	[OK] button
[Remarks]	This error occurs only when "POS code unregistered error" is set. Labels can be issued, but barcodes will not be printed.
	Shown when "no barcode" is set for POS code unregistered error in seting mode 2 (error processing selection settings).
[Cause]	POS code is not registered.
[Response]	Register POS code.

0344

PLEASE CHECK

A CASSETTE IS DIFFERENT

*Incorrect cassette of printer No.0

*Current cassette is No.0.

Change to No.0.

0344-0000

OK

[Error content]	Incorrect casette is set for the printer.
[Detail]	
[Solution]	[OK] button
[Remarks]	This error is not shown for the WM-4000.

0345
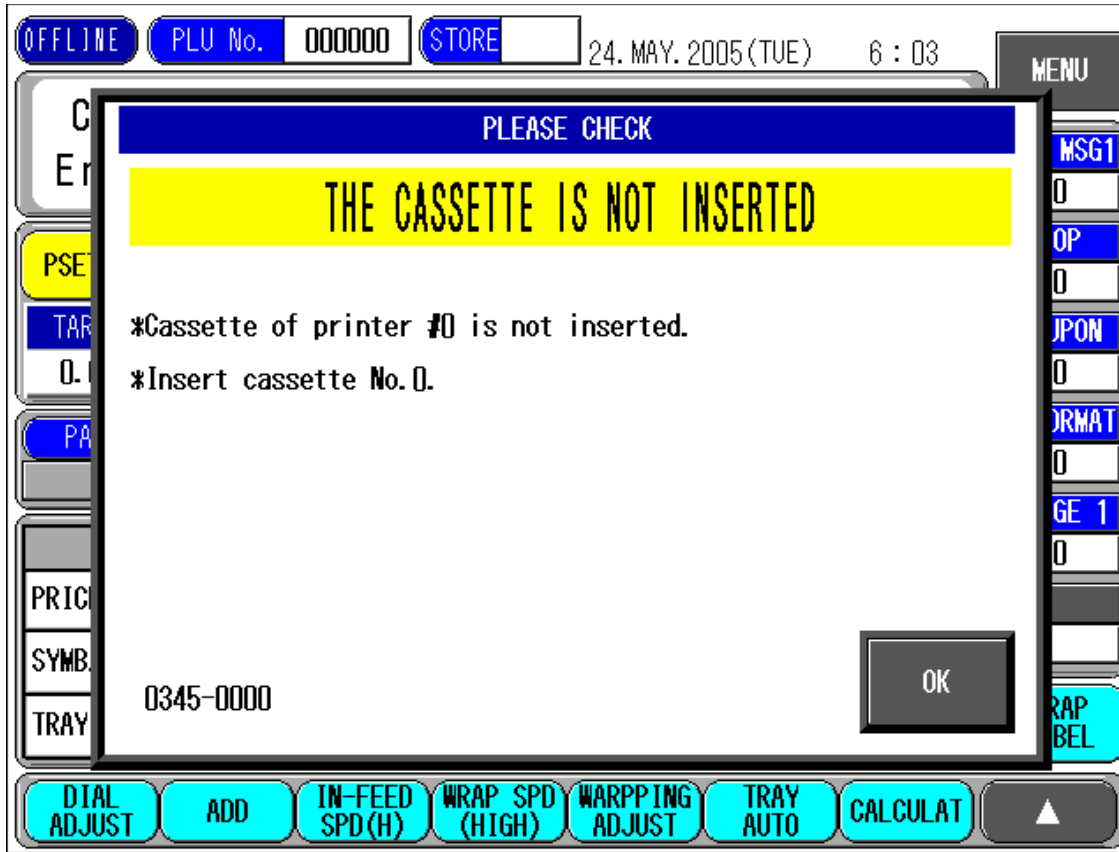
[Error content]	Casette is not inserted into the printer.
[Detail]	
[Solution]	[OK] button
[Remarks]	This error is not shown for the WM-4000.

0346

OFFLINE PLU No. 000000 STORE   24.MAY.2005(TUE)   6:03   MENU

PLEASE CHECK

THE CASSETTE IS NOT INSERTED

*Cassette of printer #0 is not inserted.

*Proceed again after setting cassette.

0346-0000

OK

DIAL ADJUST | ADD | IN-FEED SPD(H) | WRAP SPD (HIGH) | WARPPING ADJUST | TRAY AUTO | CALCULAT | ▲

[Error content]	Preliminary feeding was performed without the casette inserted in the printer.
[Detail]	
[Solution]	[OK] button
[Remarks]	This error is not shown for the WM-4000.

0347

| OFFLINE | PLU No. | 000000 | STORE | 24. MAY. 2005 (TUE) | 6 : 03 | MENU |

PRINTER

THE DOT OF A THERMAL HEAD HAS RUN OUT

0347-0000

OK
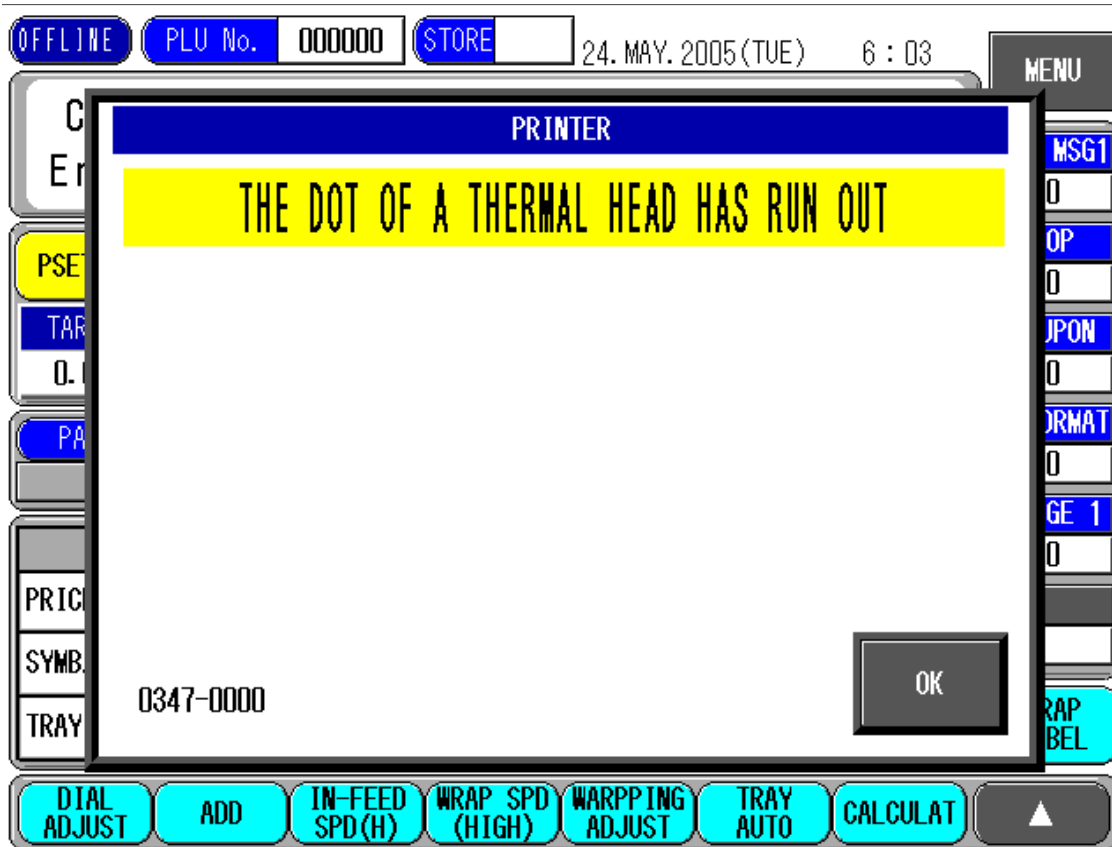
| DIAL ADJUST | ADD | IN-FEED SPD(H) | WRAP SPD (HIGH) | WARPPING ADJUST | TRAY AUTO | CALCULAT | ▲ |

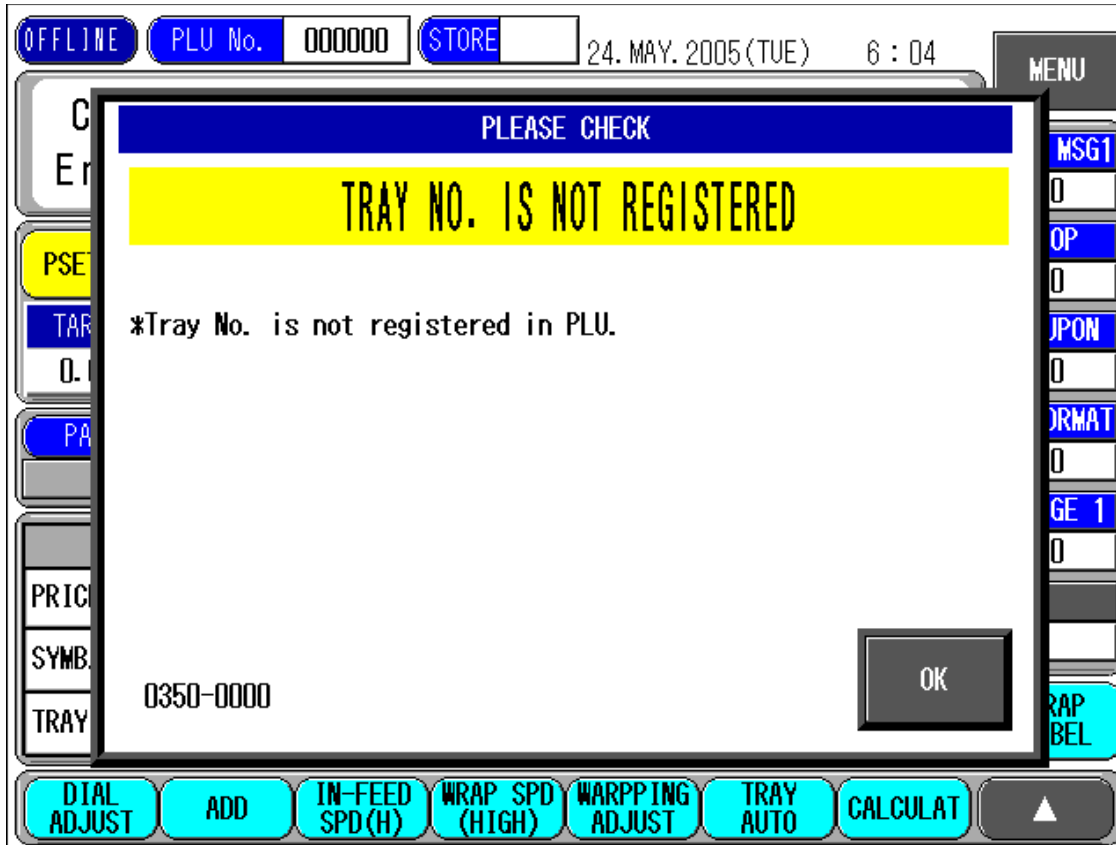| [Error content]	Thermal head error
[Detail]	
[Solution]	[OK] button
[Remarks]	This only occurs when display ″Thermal head error″ is set.
[Cause]	The thermal head error
[Response]	1. Replace thermal head. 2. If you do not have a thermal head: ◦ Change the error display in Settings Mode 2>Error processing selection.

0348
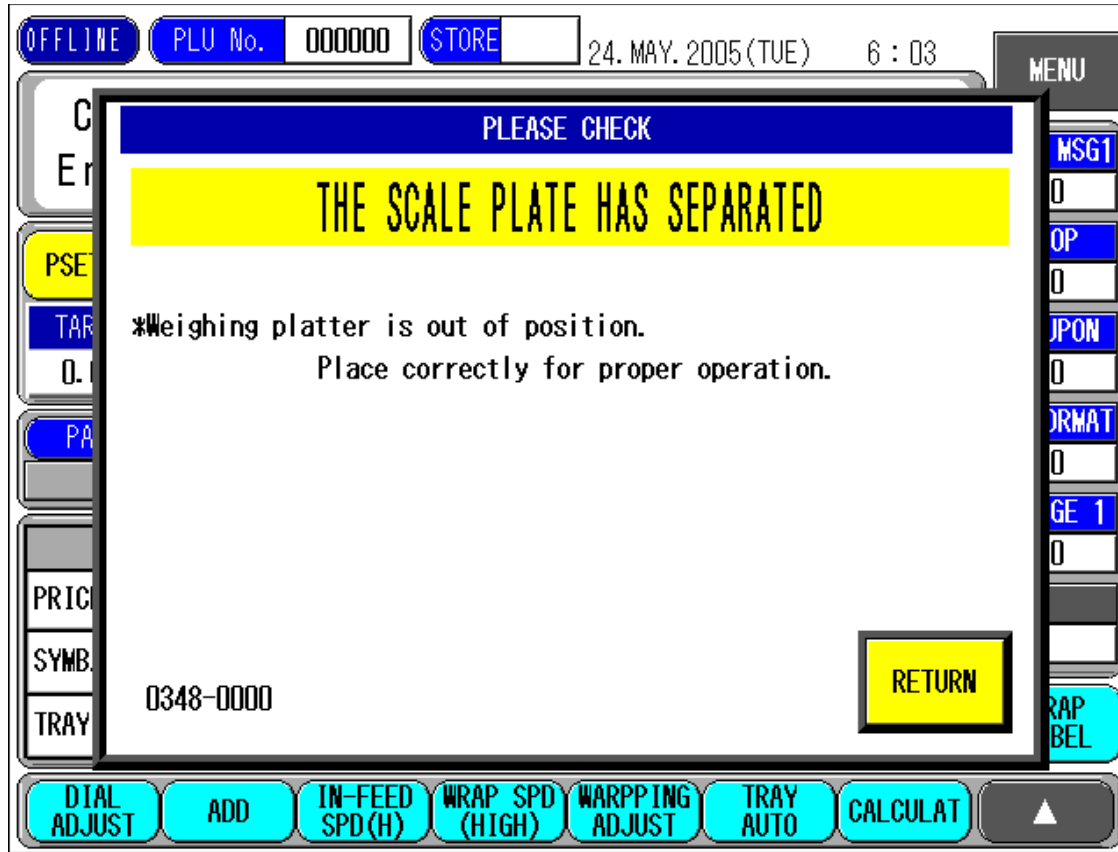
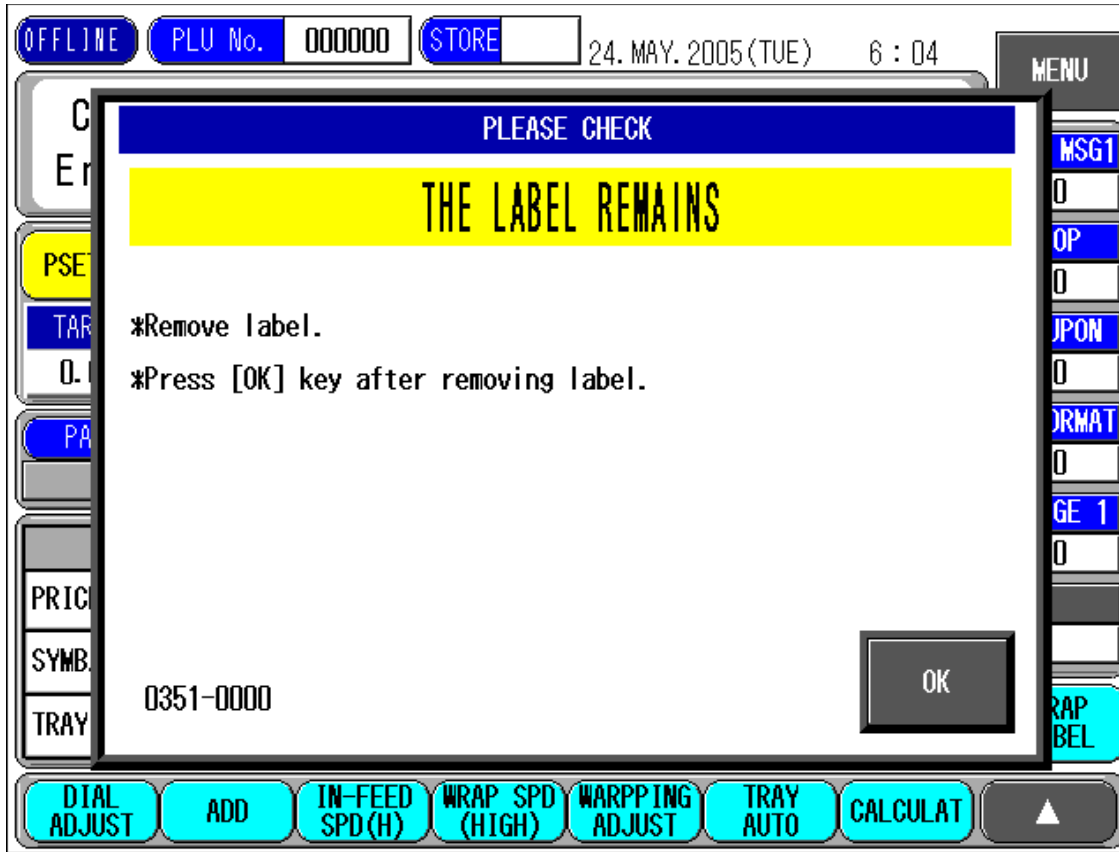| [Error content]	Scale plate has separated.
[Detail]	
[Solution]	Replace the scale plate, [RETURN] button
[Remarks]	
[Cause]	−500g is displayed due to the separation of the scale plate, etc.
[Response]	Check if the scale plate is separated, check weight.

0349

[Error content]	Store No. is not called.
[Detail]	Occurs when call item has been completed but call store no. hasn't been completed and is attempting to change to production during store changeover.
[Solution]	Numeric keys, [OK] button
[Remarks]	
[Cause]	Store No. is not called.
[Response]	Call the store no.

0350

OFFLINE | PLU No. 000000 | STORE | 24. MAY. 2005(TUE) 6 : 04 | MENU

PLEASE CHECK

TRAY NO. IS NOT REGISTERED

*Tray No. is not registered in PLU.

0350-0000

OK

DIAL ADJUST | ADD | IN-FEED SPD(H) | WRAP SPD (HIGH) | WARPPING ADJUST | TRAY AUTO | CALCULAT | ▲

[Error content]	Tray no. is not registered in PLU
[Detail]	
[Solution]	Numeric entry, [OK] button
[Remarks]	
[Cause]	Tray no. is not registered in PLU
[Response]	Set tray no.

0351

```
OFFLINE   PLU No.  000000   STORE        24.MAY.2005(TUE)     6:04        MENU

         C                    PLEASE CHECK                          MSG1
         E                                                      0
                            THE LABEL REMAINS                       OP
         PSE                                                    0
          TAR    *Remove label.                                    JPON
          0.    *Press [OK] key after removing label.          0
          PA                                                       RMAT
                                                               0
                                                                   GE 1
         PRIC                                                   0
         SYMB
                  0351-0000                       OK
         TRAY                                                      RAP
                                                                  BEL
         DIAL      ADD    IN-FEED  WRAP SPD WARPPING  TRAY   CALCULAT   ▲
        ADJUST            SPD(H)   (HIGH)   ADJUST    AUTO
```

[Error content]	A label remains.
[Detail]	
[Solution]	Remove label, [OK] button
[Remarks]	
[Cause]	A label remains.
[Response]	1. Remove label. 2. Check label sensor.

0353

```
OFFLINE   PLU No.  000000   STORE      24.MAY.2005(TUE)    6:04      MENU

 C                        PLEASE CHECK                            MSG1
 E                                                                0
                MEMO PRESET IS ALREADY REGISTERED                 OP
 PSE                                                              0
 TAR      *PLU No.[0] already registered.                         UPON
 0.       *Check line [0].                                        0
 PA                                                               RMAT
                                                                  0
                                                                  GE 1
                                                                  0
 PRIC
 SYMB
                                                          OK      RAP
 TRAY     0353-0000                                               BEL

  DIAL      ADD    IN-FEED  WRAP SPD WARPPING   TRAY   CALCULAT  ▲
 ADJUST           SPD(H)   (HIGH)   ADJUST     AUTO
```

[Error content]	Memo preset is already registered for the called item.
[Detail]	
[Solution]	[OK] button
[Remarks]	The already preset part is shown blinking after the error is canceled.
[Cause]	Memo preset is already registered for the called item.
[Response]	Operation has become redundant.

0355
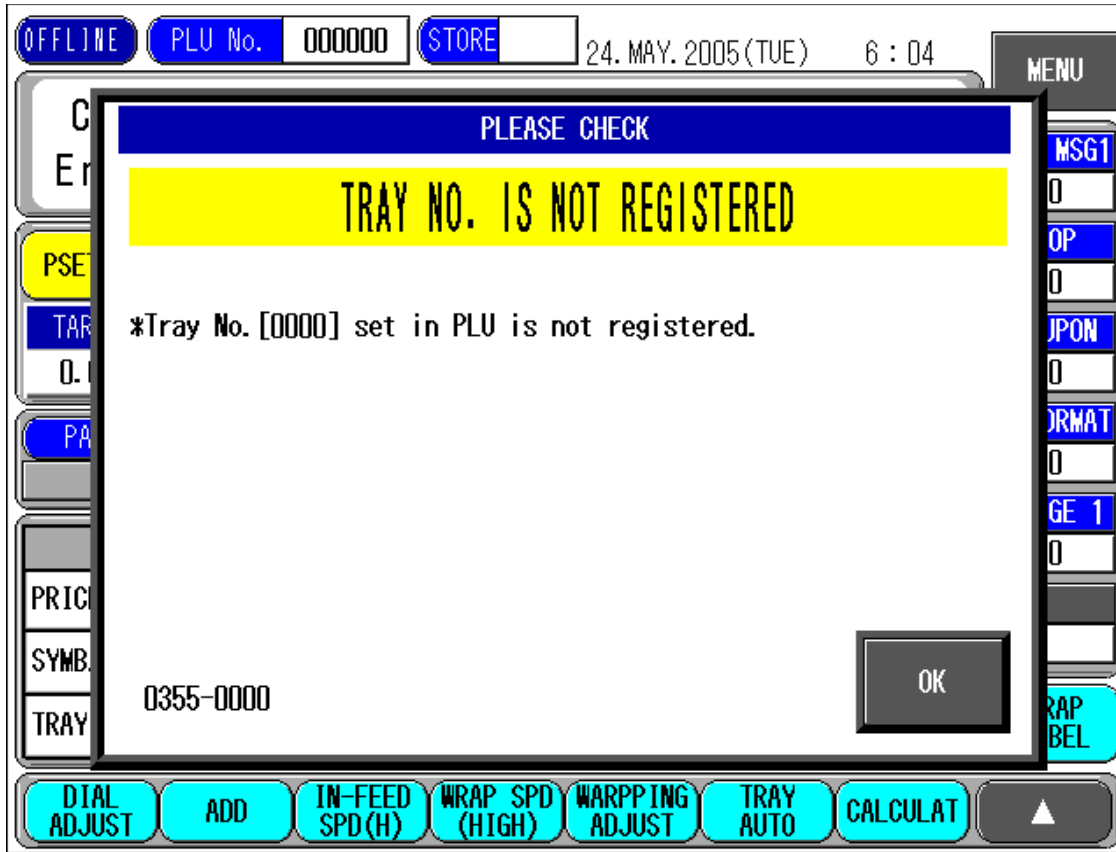
| [Error content]	The tray number set for the item is not registered in the tray master.
[Detail]	
[Solution]	Numeric keys, [OK] button
[Remarks]	
[Cause]	The tray number set for the item is not registered in the tray master.
[Response]	Register in the tray master.

0356
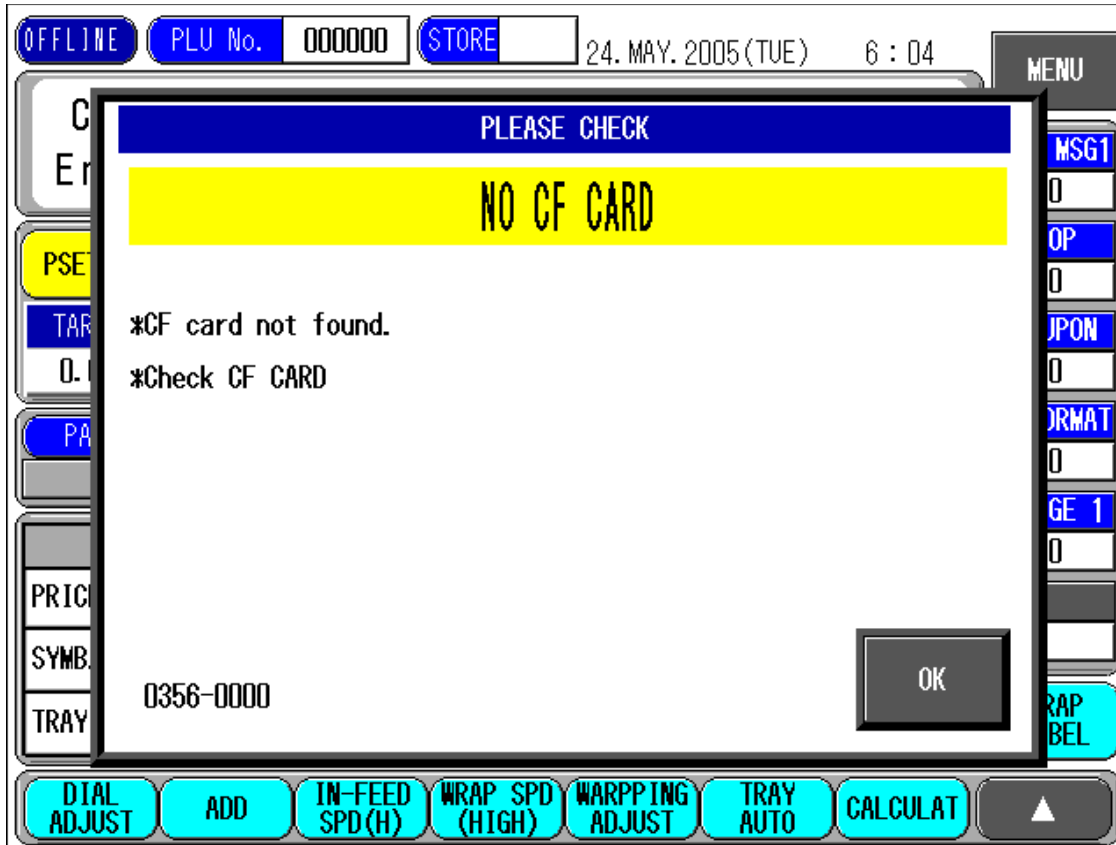
[Error content]	CF card is not inserted
[Detail]	
[Solution]	[OK] button
[Remarks]	
[Cause]	CF card is not inserted
[Response]	Insert CF card.

0357
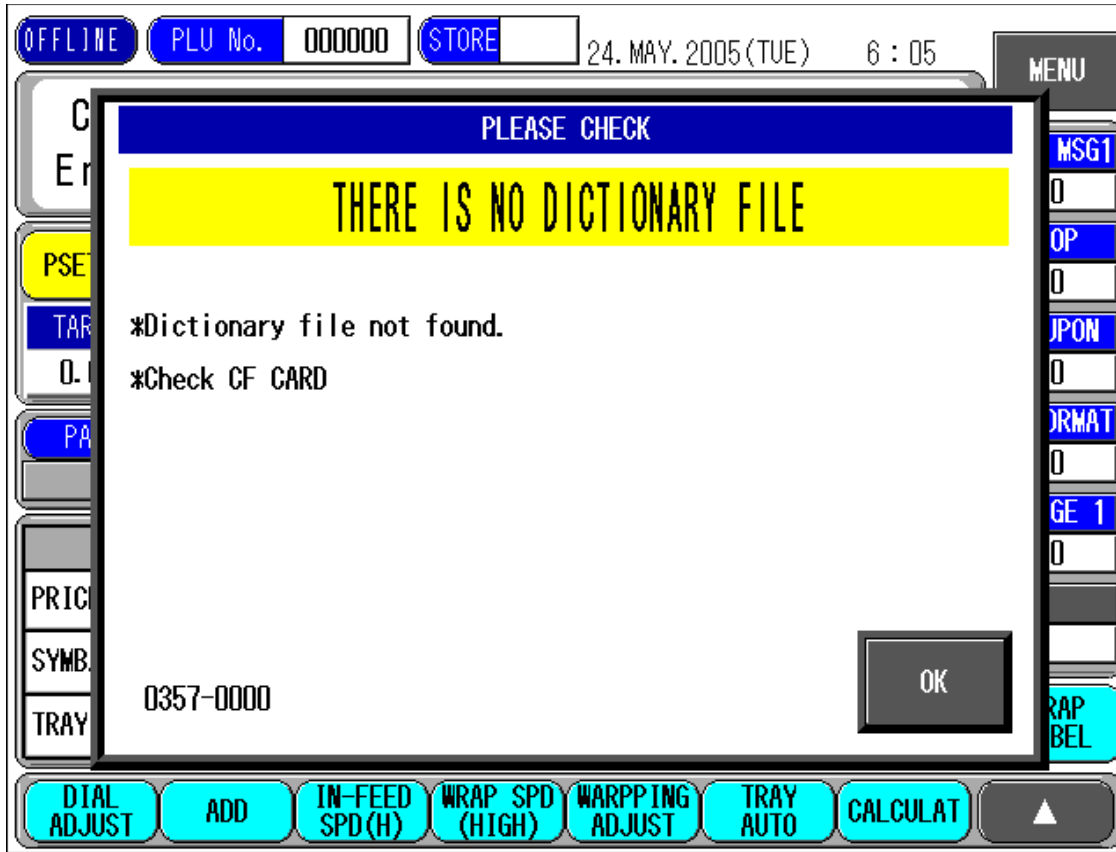
[Error content]	Dictionary file does not exist on the CF card.
[Detail]	
[Solution]	[OK] button
[Remarks]	
[Cause]	Dictionary file does not exist on the CF card.
[Response]	Put dictionary file on the CF card.

0358
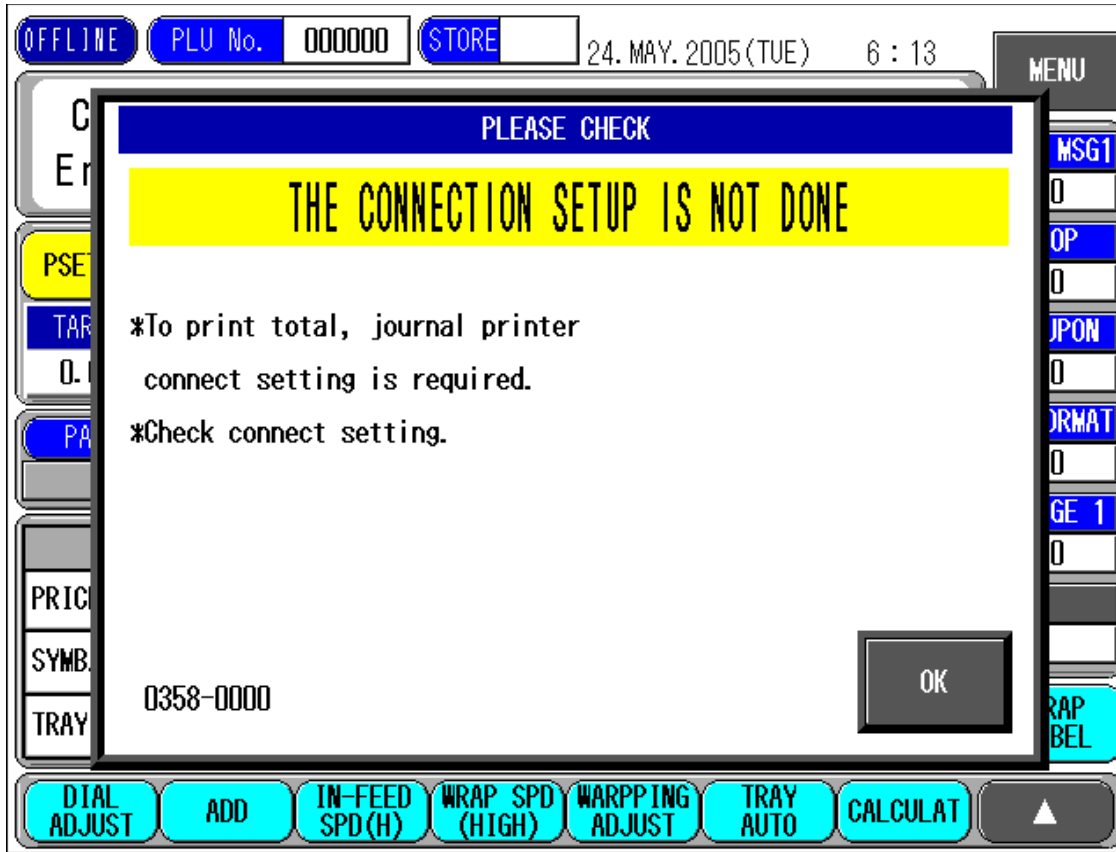
[Error content]	Journal printer connection setup is not done.
[Detail]	
[Solution]	Numeric keys, [OK] button
[Remarks]	
[Cause]	Journal printer connection setup is not done.
[Response]	Connect journal printer.

0359
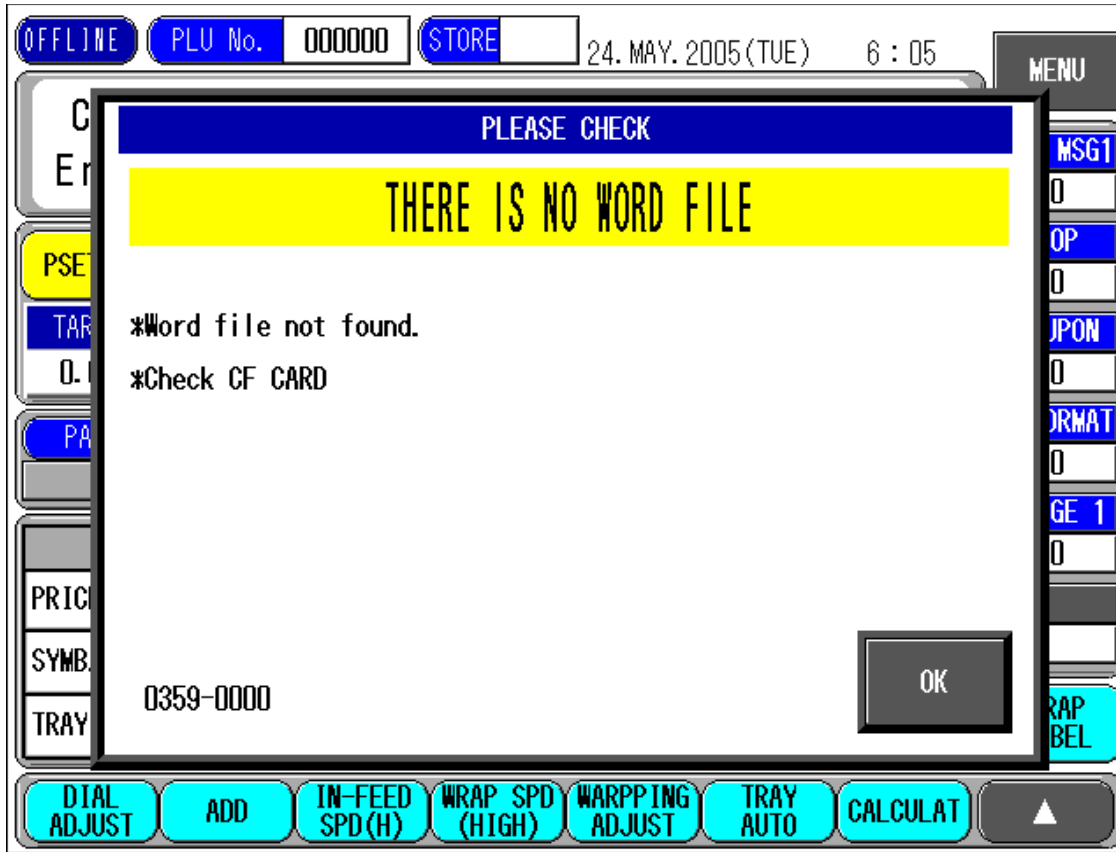
[Error content]	Word file does not exist on the CF card.
[Detail]	
[Solution]	[OK] button
[Remarks]	
[Cause]	Word file does not exist on the CF card.
[Response]	Put word file on the CF card.

0361

[Error content]	This error records the power is applied to the error log.
[Detail]	This is never displayed on the error screen.
[Solution]	
[Remarks]	This error number records the power being applied to the error log. This is not displayed on the device.

0363

PLEASE CHECK

TRAY DETECTION CAN NOT BE PERFORMED

*Replace the tray.

*If a transparent tray,

place it without centering.

0363-0000

OK
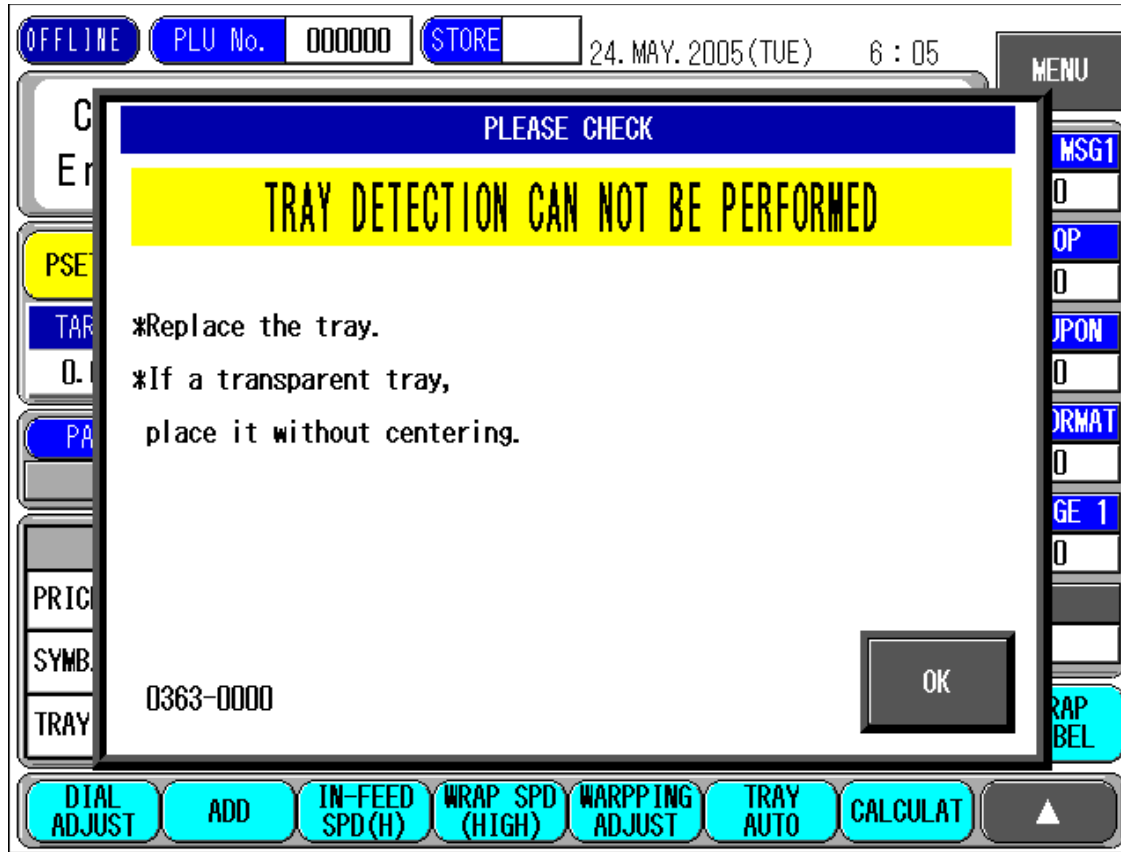
[Error content]	Tray can't be detected
[Detail]	Occurs when a centered tray can't be detected normally. Occurs when a transparent tray is set to the above conditions.
[Solution]	Unstable, [OK] button
[Remarks]	
[Cause]	Tray can't be detected
[Response]	· If it is a clear tray, place it without centering. · If it is a regular tray, perform camera adjustment.

0364

[Error content]	Container packing no. is not registered. (unit price/tray master both 0)
[Detail]	Occurs when "do not print" is set in error processing selection settings.
[Solution]	Numeric keys, [OK] button
[Remarks]	Displayed when "Do not issue" is set for contariner packing no. unregistered in setting mode 2 (error processing selection settings).
[Cause]	Container packing no. is not registered.
[Response]	Set container packing no.

0365

[Error content]	Container packing no. is not registered. (unit price/tray master both 0)
[Detail]	Occurs when no container wrapping image print is set in error processing selection settings.
[Solution]	Numeric keys, [OK] button
[Remarks]	Displayed when "no container wrapping image print" is set for container wrapping unregistered error in setting mode 2 (error processing selection setting screen).
[Cause]	Container packing no. is not registered.
[Response]	Set container packing no.

0366

[Error content]	The container no. is registered, but no container image exists on the CF card.
[Detail]	This error occurs when ″Do not print″ is set in error processing seletion setting.
[Solution]	Numeric keys, [OK] button
[Remarks]	Displayed when ″do not issue″ is set for containter wrapping unregistered error in setting mode 2 (error processing selection setting).
[Cause]	The container no. is registered, but no container image exists on the CF card.
[Response]	Save container image file to the CF card.

0367
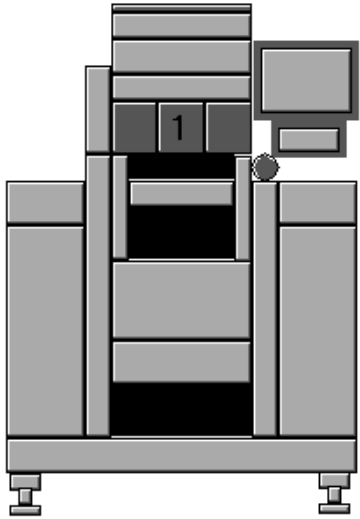
[Error content]	The container no. is registered, but no container image exists on the CF card.
[Detail]	This error occurs when "No container image" is set in error processing seletion setting.
[Solution]	Numeric keys, [OK] button
[Remarks]	Displayed when "no container image" is set for containter wrapping unregistered error in setting mode 2 (error processing selection setting).
[Cause]	The container no. is registered, but no container image exists on the CF card.
[Response]	Save container image file to the CF card.

0368

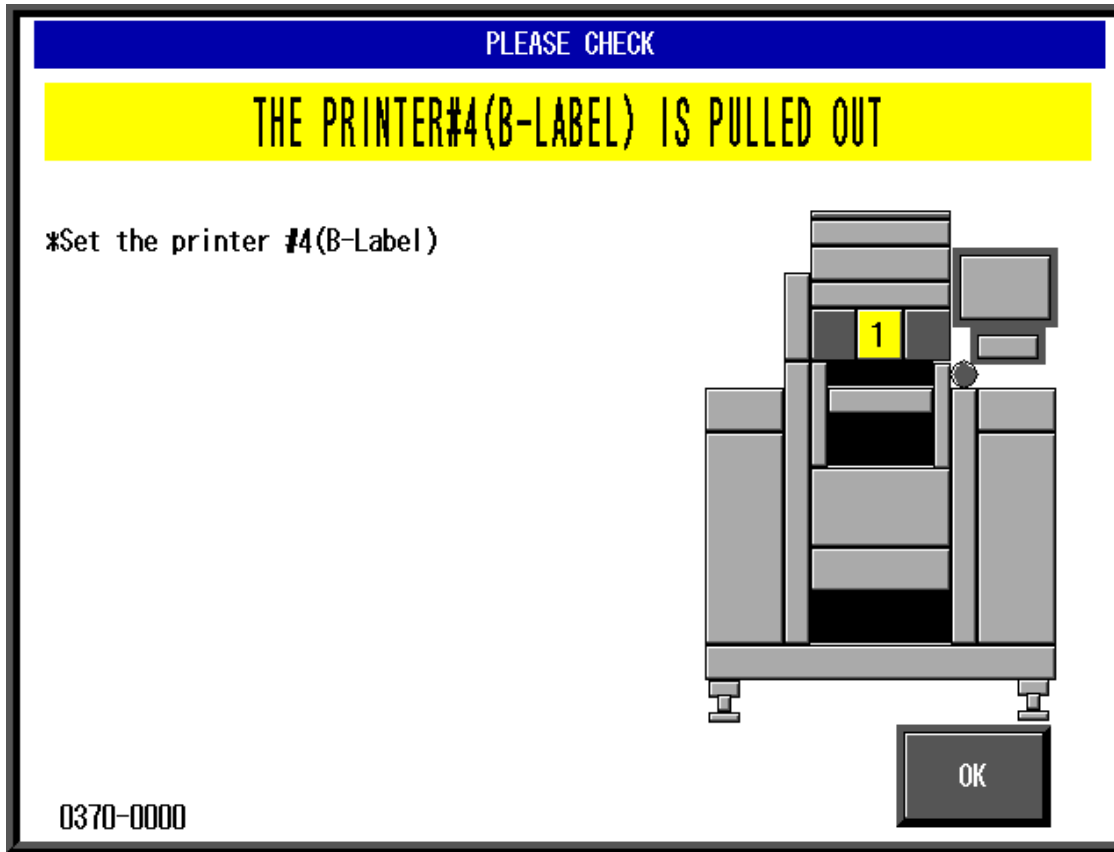PLEASE CHECK

ITEMS REMAIN IN THE WRAPPER

*Close front cover.

*Then, Discharge by [PLU] key.

0368-0000

[Error content]	The front cover was opened when the wrapper stopped and items remained on the lift.
[Detail]	This is an error for when the front cover was opened in the initial stages.
[Solution]	[PLU] key
[Remarks]	Item is discharged by pressing the [PLU] key. Added to the total amount.
[Cause]	The front cover was opened when the wrapper stopped and items remained on the lift.
[Response]	To close the cover, press the [PLU] key to discharge the item.
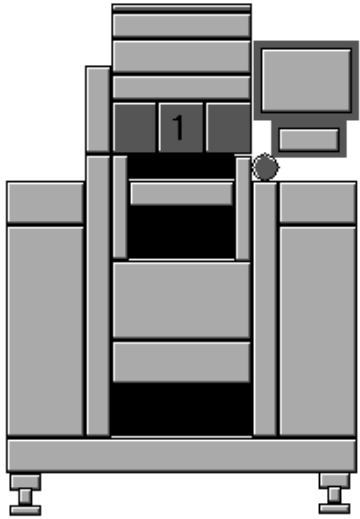
0369

PLEASE CHECK

ITEMS REMAIN IN THE WRAPPER

*Lower a camera

*Then, Discharge by [PLU] key.

1

0369-0000

[Error content]	The camera unit was lifted up when the wrapper was stopped and items remained on the lift.
[Detail]	This was a 351 error in the initial stage.
[Solution]	[PLU] key
[Remarks]	Press the [PLU] key to dischaarge the item. Added to the total amount This error only eccurs in manual wrapping
[Cause]	The camera unit was lifted up when the wrapper was stopped and items remained on the lift.
[Response]	Lower the camera unit and discharge the item by pressing the [PLU] key.

0370

[Error content]	Printer #4 (B label printer) is pulled out.
[Detail]	The b-label printer was pulled out before operation. The wrapper b-label printer unit is flashing red on the screen.
[Solution]	Set bottom applicator, [OK] button
[Remarks]	This error only occurs in variations with a bottom roller.
[Cause]	Printer #4 (B label printer) is pulled out.
[Response]	1. Set the B label printer. 2. Check the bottom applicator sensor operation 3. Check sensor wiring >P-922(XJ1) 4. Replace board P-922

0371

PLEASE CHECK

THE ROLLER PART IS NOT SET

*Set the B-Label roller.

1

OK

0371-0000
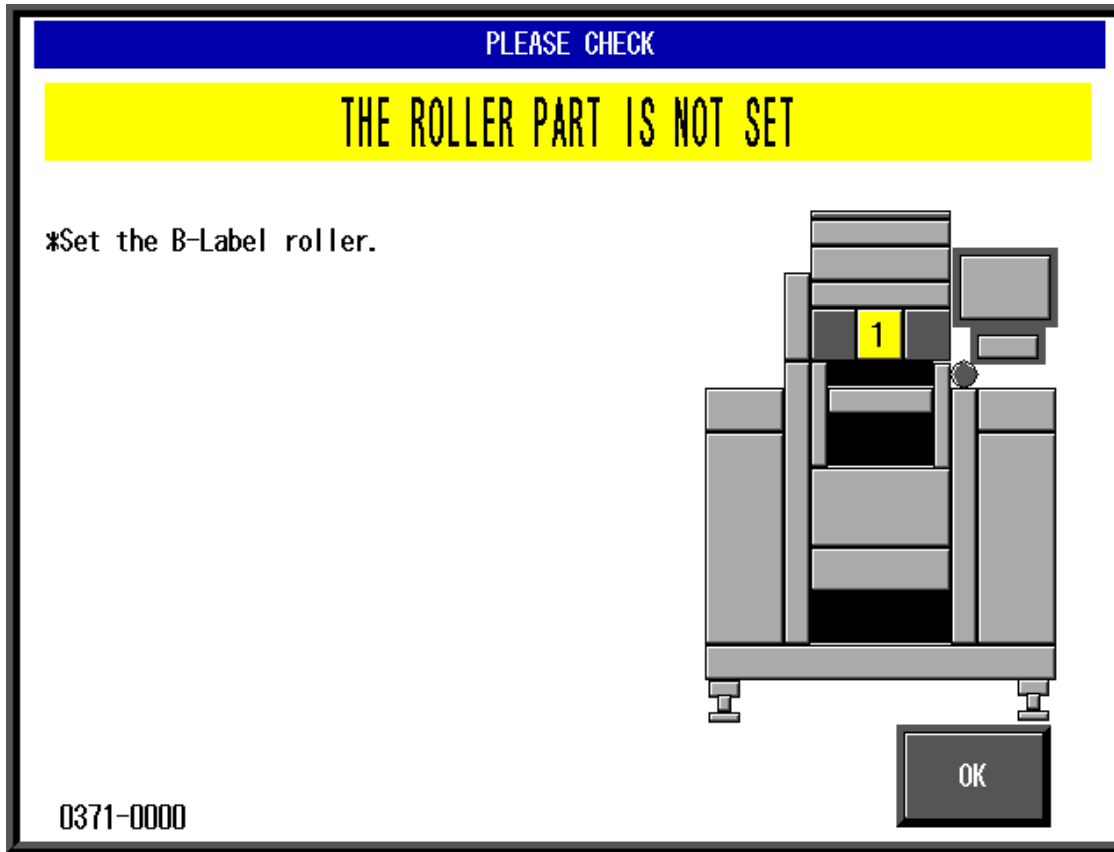
[Error content]	The bottom roller part is not set.
[Detail]	The bottom roller unit is not set before operation. The wrapper bottom roller unit is flashing red.
[Solution]	Set bottom roller, [OK] button
[Remarks]	This error only occurs in the variations with a bottom roller.
[Cause]	The bottom roller part is not set.
[Response]	1. Check the bottom roller installation 2. Check the bottom roller discharge sensor operation 3. Check wiring [sensor – P-922(XJ1)] 4. Replace board P922
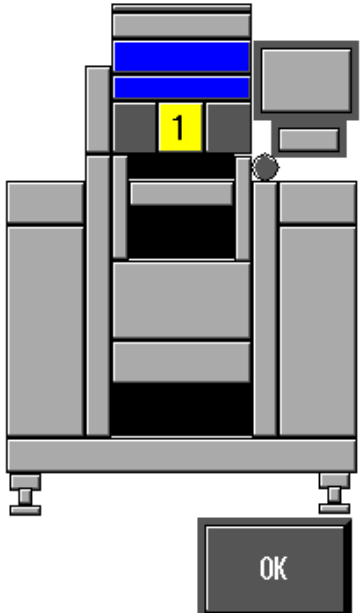
0372

PLEASE CHECK

CHOOSE AUTO-PASTE / DP MODE

*AUTO LABELING → Close the front cover,
              Set the printer #4(B-Label).
*DP mode → Open the front cover,
              Pull out the printer #4(B-Label)

1

OK

0372-0000

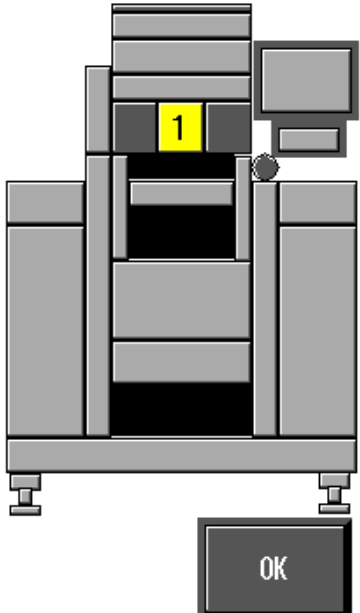| [Error content]	Choose auto-paste/DP mode
[Detail]	This only occurs for items with b-labels in the following cases of scale stability: The front cover is opened and the B-label printer is set. The front cover is closed and the B-label printer is pulled out.
[Solution]	Set bottom applicator and close the front cover. Pull out the bottom applicator and open the front cover. [OK] button
[Remarks]	This error only occurs in versions with a bottom applicator.
[Cause]	When the front cover is opened and the B-label printer is set. When the front cover is closed and the B-label printer is pulled out.
[Response]	1. Bottom applicator is set: check if the front cover is closed 2. Bottom applicator is pulled out: check if the front cover is closed 3. Check the bottom label sensor operation 4. Check the wiring [sensor – P922 (XJ1)]

0373

PLEASE CHECK

SET A STOCK PART

*PLU with B-Label

  It is necessary to set a stock part.

*Set it to clear error.

1

OK

0373-0000

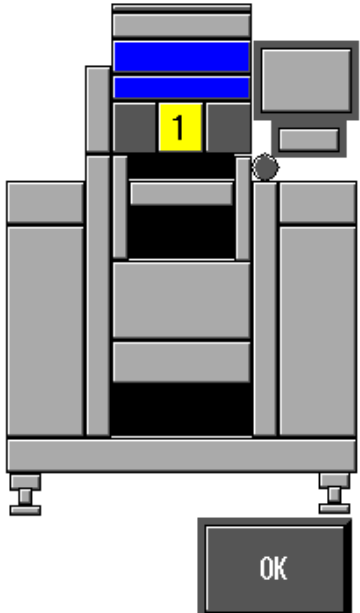| [Error content]	Set a stock part
[Detail]	The following occurs for items with b-labels when the scale is stable and a stock unit part is not set.
[Solution]	Set a stock part [OK] button
[Remarks]	This error only occurs in variations with a bottom applicator
[Cause]	The following occurs for items with b-labels when the scale is stable and a stock unit part is not set.
[Response]	1. Is the stock conveyor un-folded? 2. Check the folding sensor operation 3. Check the wiring [sensor - P922 (XJ15)]

0374

PLEASE CHECK

PRODUCE IN DP MODE

*The machine is set as manual labeling.

*Able to operate in DP Mode.

*Open the front cover,
 Pull out the printer #4(B-Label)

1

OK

0374-0000

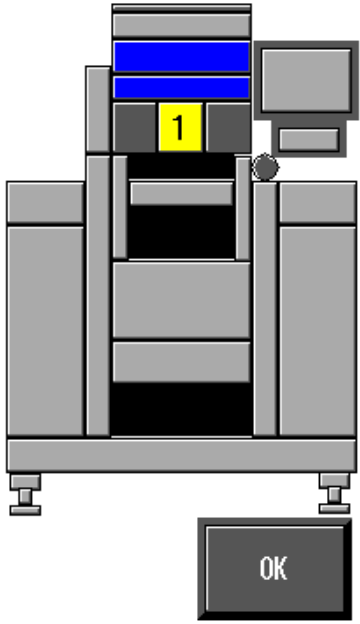| [Error content]	Produce in DP mode
[Detail]	This only occurs for items with b-label when the scale is stable and in the case of hand labeling (the applicator brings the labels).
[Solution]	[OK] button
[Remarks]	This error only occurs in variations with a bottom applicator.
[Cause]	The item master is set for manual labelling and the front cover is open
[Response]	Is the B-label printer set?

0375

PLEASE CHECK

PRODUCE IN DP MODE

*The machine can operate in DP Mode only.

*Open the front cover,

 Pull out the printer #4(B-Label)

1

OK

0375-0000

[Error content]	Produce in DP mode
[Detail]	There are three labels issued for each product with a bottom label. Regular＋Additional label＋Bottom label
[Solution]	[OK] button
[Remarks]	This error only occurs in variation with a bottom applicator
[Cause]	The machine is not in DP mode.
[Response]	1. Is the front cover open? 2. Is the bottom applicator not set?