# iDimension<sup>®</sup> Plus

Static Dimensioning System

# **UPS WorldShip® Setup Manual**





An ISO 9001 registered company © Rice Lake Weighing Systems. All rights reserved.

Rice Lake Weighing Systems<sup>®</sup> is a registered trademark of Rice Lake Weighing Systems. All other brand or product names within this publication are trademarks or registered trademarks of their respective companies.

All information contained within this publication is, to the best of our knowledge, complete and accurate at the time of publication. Rice Lake Weighing Systems reserves the right to make changes to the technology, features, specifications and design of the equipment without notice.

The most current version of this publication, software, firmware and all other product updates can be found on our website:

www.ricelake.com

# Contents

1.0	Intro	duction	1
	1.1 1.2	Regulatory Information	1 2
2.0	Conr	nections	3
	2.1 2.2 2.3 2.4 2.5	Connect the iDimension Plus to the UPS WorldShip Computer         USB Hub Connections         Connect the BenchPro to the USB Hub         Connect the USB Hub to the iDimension Plus         Connect Computer to USB Hub         2.5.1       RS-232 Serial Converter         2.5.2       USB Serial Port	345666
3.0	Conf	iguration	7
	3.1 3.2 3.3	Computer Configuration           3.1.1         Direct Connection           3.1.2         Network Connection           Device Manager         1           QubeVu® Configuration         1	7 7 1 2
4.0	<b>UPS</b> 4.1	WorldShip Configuration         1           UPS WorldShip         1	<b>8</b> 8
	4.2	Optimize Performance	0



Technical training seminars are available through Rice Lake Weighing Systems. Course descriptions and dates can be viewed at **www.ricelake.com/training** or obtained by calling 715-234-9171 and asking for the training department.



Rice Lake continually offers web-based video training on a growing selection of product-related topics at no cost. Visit **www.ricelake.com/webinars** 

# 1.0 Introduction

This manual is intended to assist a user in the setup and configuration of the iDimension Plus to interface with UPS WorldShip.

Ensure the iDimension Plus unit is fully assembled by following the instructions of the iDimension Plus Assembly Instructions (PN 197164).

After assembly, ensure the iDimension Plus is fully setup and configured by following the iDimension Plus Setup and Operation Manual (PN 195439).

When interfacing this device to third parties software, please reference the software manufacturer's documentation for setup and configuration parameters as necessary.



Manuals and additional resources are available from the Rice Lake Weighing Systems website at <u>www.ricelake.com</u> Warranty information can be found on the website at <u>www.ricelake.com/warranties</u>

#### **Additional Manual Resources**

- iDimension Plus Assembly Instructions (PN 197164). The iDimension Plus Assembly Instructions describes how to assemble the iDimension Plus.
- iDimension Plus Setup and Operation Manual (PN 195439). The iDimension Plus Setup and Operation Manual provides an overview of the iDimension Plus setup and operation instructions.
- iDimension Plus QubeVu Managers Guide (PN 195441). The iDimension Plus QubeVu Managers Guide is a detailed overview of the QubeVu Manager, the embedded firmware of the iDimension Plus.

# 1.1 Regulatory Information

This product is a Class 1 Laser Product according to IEC 60825-1:2007 Ed. 2.0 and complies with 21 CFR 1040.1 pursuant to Laser Notice No. 50. A laser source with a diffraction optical element is embedded in the product, which produces a maximum output power of 1.1 mW at the aperture with a maximum wavelength of 825 nm.

#### FCC

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their own expense. Changes or modifications not expressly approved by Postea, Inc. could void the user's FCC granted authority to operate the equipment



## 1.2 Safety

#### Safety Signal Definitions:



Indicates an imminently hazardous situation that, if not avoided, will result in death or serious injury. Includes hazards that are exposed when guards are removed.



Indicates a potentially hazardous situation that, if not avoided, could result in serious injury or death. Includes hazards that are exposed when guards are removed.

Indicates a potentially hazardous situation that, if not avoided, could result in minor or moderate injury.

CAUTION



Indicates information about procedures that, if not observed, could result in damage to equipment or corruption to and loss of data.

## **General Safety**



Do not operate or work on this equipment unless this manual has been read and all instructions are understood. Failure to follow the instructions or heed the warnings could result in injury or death. Contact any Rice Lake Weighing Systems dealer for replacement manuals.

## WARNING

Failure to heed could result in serious injury or death.

#### Electric shock hazard!

There are no user serviceable parts. Refer to qualified service personnel for service.

The unit has no power switch, to completely remove power from the unit, disconnect the power source at the AC outlet.

For pluggable equipment the socket outlet must be installed near the equipment and must be easily accessible.

When cycling power, use the in-line power cord at a power outlet, do not power at the base.

Always disconnect from main power before performing work on the device.

Do not allow minors (children) or inexperienced persons to operate this unit.

Do not operate without all shields and guards in place.

Do not place fingers into slots or possible pinch points.

Do not use this product if any of the components are cracked.

Do not make alterations or modifications to the unit.

Do not remove or obscure warning labels.

Do not use near water, avoid contact with excessive moisture.

Keep the unit dry.

Retain packaging. When transporting the unit, always disassemble and pack it in its original packaging.

Use only supplied power adapter. Never short-circuit the power adapter or the device.

Never remove the iDimension Plus head cover or the electrical connection panels at the base of the pole assembly.

Never modify or attempt to repair the unit. Service must be performed by Rice Lake Weighing Systems only.

Handle cables and cable connectors with care.

Never use damaged power cords, plugs or loose electrical sockets.

Never touch the power cord with wet hands.

Ensure that the base plate, pole assembly and head unit are all securely attached before attempting to move the unit.

Never lift the unit by grasping only the pole assembly.

Always ensure that both sections of the pole assembly and the base plate are supported.

Never drop or allow an impact to the head.

Mount on a flat surface.

Never use product for anything other than its intended purpose.



# 2.0 Connections

This section provides instructions on how to connect the iDimension Plus, USB hub kit and the BenchPro scale.

# 2.1 Connect the iDimension Plus to the UPS WorldShip Computer

The following connections are available in the back of the iDimension Plus base:



Figure 2-1. Electrical Base

Item No.	Description
1	Standard USB Port (type A, for use with scale, barcode scanner or USB hub)
2	Ethernet Port (used to connect to network in order to interface compatible software)
3	Power (DC in) - 24 V1

Table 2-1. Electrical Base Connections



Prior to powering on the iDimension Plus, see the iDimension Plus Operation Manual (PN 195439) for system setup and configuration.

1. Attach the power cable connector to the port labeled Input 24 V, prior to plugging the power cable connector into an AC outlet.



Figure 2-2. AC Power Connection

2. Connect the Ethernet Cable to the iDimension Plus base.



iDimension Plus UPS WorldShip

# 2.2 USB Hub Connections

See Figure 2-3 for USB hub connection information:



Item No.	ltem	Description
1	+5V DC	Reserved for +5V DC power cable
2	USB	Reserved for USB hub cable, USB-B to USB-A cable to iDimension Plus base
3	USB 1	Reserved for supplied USB-B to USB-A cable to connect USB hub to BenchPro
4	USB 2	Reserved for an optional barcode scanner
5	USB 3	Reserved for supplied USB to RS-232 converter cable assembly for connection to computer
6	USB 4	Additional port for additional use

Table 2-2. USB Hub Port Application

1. To power the USB hub, connect the +5V DC power cord to the USB hub via the +5V DC port.



Figure 2-4. +5V DC Connection

# 2.3 Connect the BenchPro to the USB Hub

To display information on the operator display of the BenchPro, the display cable must be connected. See Figure 2-5 for BenchPro connection information:



Figure 2-5. BenchPro Connections - Back of Unit with Platter Removed

Item No.	ltem	Description
1	Power Adapter	Reserved for +5V DC power cable
2	RS-232	Reserved for USB hub cable, USB-B to USB-A cable to iDimension Plus base
3	USB HID	Reserved for supplied USB-B to USB-A cable to connect USB hub to BenchPro
4	Display	Reserved for an optional barcode scanner

Table 2-3. USB Hub Port Application

- 1. Connect the display cord attached to the operator display to the display port.
- 2. Connect the USB-B to USB-A cable to the USB port of the BenchPro using the USB-B head.

Note The USB-B to USB-A cable provides power to the BenchPro Series scale while connected via the USB port.

3. Connect the USB-A head to the USB 1 port of the USB hub.







5

# 2.4 Connect the USB Hub to the iDimension Plus

- 1. Connect the USB-A head to the iDimension Plus base. See Section 2.1 on page 3 for iDimension Plus base connection information.
- 2. Connect the USB-B head to the USB port of the powered USB hub.



Figure 2-7. USB Port Connection

## 2.5 Connect Computer to USB Hub

1. Connect a FTDI USB to serial converter cable to the USB 3 port on the USB hub.



Figure 2-8. FTDI USB to Serial Converter Connection

Identify which type of serial port will be used on the computer, USB-B to USB-A or 9-pin RS-232 and follow the instructions below:

#### 2.5.1 RS-232 Serial Converter

1. Connect the head of the FTDI USB serial converter via the mini null modem adapter.



Figure 2-9. FTDI USB to Serial Converter (2) and Null Modem Adapter

2. If an RS-232 port is available on the computer connect the null modem adapter head from the FTDI USB serial converter.

#### 2.5.2 USB Serial Port

- 1. Connect the two FTDI USB to serial converters via the mini null modem adapter (Figure 2-9).
- 2. Connect the FTDI USB to serial converter to the USB port of the PC.

Note

Rice Lake Weighing Systems has tested and recommends using two FTDI USB to serial converters and one slimline null modem DB9 F/F gender changer.

# 3.0 Configuration

This section provides instructions on how to set up and configure the computer, QubeVu Manager and iDimension Plus for UPS WorldShip.

# 3.1 Computer Configuration

Connect a computer to the iDimension with the Ethernet cable, either directly or over the network. Type the IP address of the iDimension into a browser to access the QubeVu Manager tools.



#### Note If this is the initial configuration, the computer must be connected directly to the iDimension.

#### 3.1.1 Direct Connection

Connect the iDimension directly to a computer with an Ethernet cable. If an Ethernet port is not available on the computer, contact Rice Lake Service for support using the USB to Ethernet adapter (PN 175621).

#### 3.1.2 Network Connection

The iDimension can be installed on the network with the Ethernet cable, and configured with a static IP address or using DHCP. Consult your network administrator to determine the best approach.

#### **Network Settings (Windows)**

See the following procedure to configure the PC's IP address.

- 1. Press Windows + R.
- 2. Within the open field type the following: control ncpa.cpl



Figure 3-1. Run Shell Open

3. Select Ok.



Figure 3-2. Run Shell Confirmation



7

4. Network Connections will display.



Figure 3-3. Network Connections

5. Right-click on a *Local Area Connection*.



Figure 3-4. Network Options

6. Select Properties.



Figure 3-5. Network Properties



7. Double-click Internet Protocol Version 4 (TCP/IPv4).



Figure 3-6. Local Area Connection Properties

#### 8. Select Use the following IP address.

nternet Protocol Versio	n 4 (TCP/ Pv4) Properties
Genera	
You can get IP settings this capability. Other w for the appropriate IP : () Obtain on IP addr	assigned automatically if your network supports se, you need to ask your network administrator settings. ess automatically
Use the following	IP address:
IP address:	169 254 . 10
Subnet mask:	255 255 255 [

Figure 3-7. IP Address Selection

9. Change the *IP address* to 169.254.1.10.

nternet Protocol Version	n 4 (TCP/ Pv4) Properties	×
Genera		
You can get IP settings a this capability. Other was for the appropriate IP as	assigned automatically if your network support e, you need to ask your network administrator ectings.	's
() Obtain an IP addre	ss. automatical y Pladdreos:	
() Obtain an IP addre © Use the following IP IP address:	ess automaticelly Pladdrecs: 169 254 , 1 10	
() Obtain an IP addre © Use the following IP IP address: Subnet mask:	ess automatically Pladdress: 165 254 - 1 - 10 255 255 - 255 - 0	

Figure 3-8. IP Address Configuration



9

10. Change the *Subnet mask* to 255.255.255.0.



Figure 3-9. Subnet Mask Configuration

#### 11. Select Ok.

) Obtain DNS server address a	utomatical	ly			
Use the following DNS server	addresses	3:			
Preferred DNS server:		a.	- 62	3	
Alternate DNS server:		•	•		
Validate settings upon exit				Adv	anced
				Auv	ancean

Figure 3-10. Configuration Confirmation

- 12. Open an Internet browser.
- 13. Type 169.254.1.1 in the address bar and press **Enter** to display the iDimension QubeVu Manager.

Note For operation instructions see the iDimension Operation Manual PN 173137.

14. When connecting the USB cable assembly from the hub to the PC a new communications port is detected.

## 3.2 Device Manager

The correct port must be identified for setup of UPS WorldShip. To check if the port is connected, follow the instructions below:

1. Press **Windows**, or click **I** in the task bar, and type **Device Manager**.



2. Press Enter while the results display or select *Device Manager*.

Best match		
Control panel	$\rightarrow$	
Search suggestions	Device Mensee	
	>	Control panel

Figure 3-12. Device Manager Result

3. Within Device Manager navigate to Ports (Com & LPT) to identify and select the com port.



Figure 3-13. Ports (COM & LPT) Selection

4. Identify the com port selected in the Device Manager to ensure the USB Serial Port is connected.



Figure 3-14. USB Serial Port (COM5) Detection



# 3.3 QubeVu® Configuration

For complete QubeVu Manager setup instructions, see the iDimension Plus QubeVu Managers Guide (PN 195441).

See the following procedure to configure QubeVu Manager settings:

1. To view the **QubeVu Manager**, open an Internet browser and enter http://169.254.1.1. If using DHCP, remember to replace 169.254.1.1 with the IP address provided by the network administrator.

💮 QubeVu Mar	nager	Restart 🧵
Displays Operator Tools Admin Tools	<ul> <li>Operator, customer and demo displays.</li> <li>Export scan data or view scheduled extracts' status, etc.</li> <li>System administration tools to help you configure QubeVu to your environment.</li> </ul>	Device: QubeVu - Running   Address: 169.254.1.1

Figure 3-15. QubeVu Home

2. From the QubeVu Manager menu, select



3. QubeVu Manager Login displays. The username is admin. The password is password.



Figure 3-16. QubeVu Manager Login





.... Network



Modify the network settings for

QubeVu.

Figure 3-18. QubeVu Setup

- 6. Follow the procedure below to configure general settings.
  - iDimension provides additional external interfaces to facilitate integration with client applications and backend systems

Vu Manager > Admin	Tools > Setup > General	Settings		Device: QVD52P31180	02002 - Running   Address: 192.168
General Settings	Data Extract	ion Date/Time			
General Settings Auto trigger flats: Auto trigger parcels Flat detection: Irregular shape obje Flat/Parcel threshol Logging level: Self recovery:	On Off     I2     Into     Off	Low Resolution Camera Switch resolution delay (ms): Image format: Display Page Suppress scale data: Disk Finder	200 BITMAP ▼ On ● Off	Depth Sensor Retries for data: Minimum coverage External Interface Serial interface: Serial port:	(%): 75 tes Off • None Change Clear
Scale Scale type: Comms parameters: Use scale stable status: Wait timeout (ms): Scale delay (ms):	Restart Reboot	Enable disk finder:	On ® Off	TCP interface: TCP port: HTTP interface: HTTP port: HTTP output forma %LENGTH%, %WIDTP	0ff • 1024 0ff • 8080 41: 45:56HEIGHT%,0,%WEIGH 

Figure 3-19. Setup – General Settings

7. Follow the procedure below for **QubeVu General Settings** external interface setup:

S QubeVu° General Settings										
UubeVu Manager > Admin Tools > Setup > General S General Settings Data Extraction	on Date/Time	Device: QVDS311801047 - Running   Address: 169.254.1.1								
General Settings         Auto trigger flats:       On © Off         Auto trigger parcels:       On © Off         Flat detection:       On © Off         Irregular shape object:       © On © Off         Flat detection:       ① n © Off         Irregular shape object:       © On © Off         Flat/Parcet threshold (in):       12         Logging level:       info         Self recovery:       O ff         © Restart       © Restart         © Reboot       Scale         Scale	Low Resolution Camera Switch resolution delay (ms): 200 Image format: BITMAP V Display Page Suppress scale data: O On O Off Disk Finder Enable disk finder: O On O Off	Depth Sensor         Retries for data:       10         Minimum coverage (%):       75         External Interfaces       5         Serial interface:       Cobsens 110/150 ×         Serial port:       None         Chang C       Clear         TCP interface:       Off         TCP port:       1024         HTTP ontput format:       8080         HTTP output format:       8080         WLENGTH%, %WIDTH%, %HEIGHT%, 0,%WEIG       <								

Figure 3-20. Configured General Settings



8. Select Cubiscan 110/150 from the **Serial Interface** dropdown.



Figure 3-21. Serial Interface Selection

9. Select Change... before plugging in the USB – Serial cable into USB hub. QubeVu begins scanning for a new cable.



Figure 3-22. Scanning Notification

- 10. Plug the FTDI to serial converter cables together with the null modem USB adapter, then plug the USB into the computer.
- 11. Select Ok to proceed.
- 12. Select **Save** to complete the serial emulation setup.
  - The status of the serial port is viewable from General Settings.



Figure 3-23. Cable Detection Notification



13. After setup is configured click Save.



Figure 3-24. Edit/Cancel/Save Keys

14. Select Ok; QubeVu Manager restarts.



Figure 3-25. Restart Confirmation

15. After restarting, go to QubeVu Manager.



Figure 3-26. QubeVu Manager Navigation





18. Once within *QubeVu Demo*, the iDimension Plus is ready for use.



DimensionNotStable,ScaleIsZero,UnsupportedFlatItem Figure 3-29. QubeVu Demo Menu

# 4.0 UPS WorldShip Configuration

This section provides instructions on how to configure WorldShip settings from within the firmware.

## 4.1 UPS WorldShip

The home screen of WorldShip prompts for shipping information to be entered. Connections must be secured before proceeding. Follow the steps below to ensure setup is complete:

II 📀 🖇	\$ - 🏖 픵 🖷					UPS W	orldShip			_	o ×
Home	Tools Pi	rinting Activities	Import-I	Export	UPS.co	m S	upport				∧ 😯 -
History Navigate	1 Create a R	Void	Track Track	Ado	dresses • • Addresses	End of Day End of Day	Pickup Pickups	Messaging Center Messages			
Ship To Custome Compare Attention Attention Address Country United City or T Telegho ( ) - UPS Ac	Ship From D er ID: ny or Name: n: a 1: a 2: /Tentory: States ~ Fown: []] count Number:	stribution   Update Address Residential Address 3: Postal Code: State/Province/Cod State/Province/Cod Email Address: Tag ID Number:	Book	Service Shipme Preis Need I Need it Sature Shipper Weth Packag	Options and ght rvice: ayay Air there soon arday Deliv r n Return S t (b) pe: atronic Sca	Detail Perei Pereix Per	Reference	Package Ty Package Ty Package Ty Length: Declared Va Reference N Reference N Shipper's Ct Published:	pe: Width: Hei Lue: Lumber 1: Lumber 2: ost (USD) O.OO Detail Cost	ph:	~
Shipper	a V	Profile UPS	~	Pkg: Add	K ◀ 1	kgs	is NE Delete Pkg	N Proces	s Shipment F10		
Your invo	ice may vary from	the displayed rates.									~
								Ver: 21.0	0.24 XOFY Pend	ina: 0 Shpmt(	s). 0 Pkg(s)

Figure 4-1. Home Screen

1. Within *Tools* select System Preferences.



Figure 4-2. System Preferences

2. Within *Electronic Dimensioner Configuration*, select the *Dimensioner Port* associated with the computer connection to the USB hub kit (Section 3.2 on page 11) from the *Dimensioner Port* dropdown menu.

Electronic Dimensioner Configuration				
Dimensioner Port:	Request Made			
COM3 ~	Uisten Made			
	Ustern Mode	Sync Mode		

Figure 4-3. Dimensioner Port Selection



3. Select the Dimensioner Type from the dropdown then select Quantronix CubiScan 110.

Electronic Dimensioner Configuration				
Dimensioner Port: COM3 ~	Data Mode © Request Mode Clisten Mode	Auto Mode		
Dimensioner Type:				
Quantronix CubiScan 110	~	Test Dimensioner		

Figure 4-4. Dimensioner Type Selection

4. Within Data Mode, check Auto Mode.



Figure 4-5. Auto Mode Selection

5. Once configuration is set, select **Test Dimensioner**.

Dimensionen Berti	Data Mode	
COM3	Request Mode	Auto Mode
0000	O Listen Mode	Sync Mode
Dimensioner Type:		
Quantronix CubiScan 110	~	Test Dimensioner

Figure 4-6. Test Dimensioner

6. The dimensioner model will be tested. The process will be finished when the bar at the bottom fills.

Test Active Dimensioner / Scanner	? ×
Model: Quantronix CubiScan 110	ОК
Connect Status:	Help
Obtaining dimensions. Please wait	
Weight: Units:	
Length: Width: Height:	Units:
Import Key:	

Figure 4-7. Test Active Dimensioner



7. Once the **Test Active Dimensioner** process is finished, select **Ok**. WorldShip configuration is finished and the dimensioner is now ready for use.

Test Active Dimensioner / Scanner	?	×
Model: Quantronix CubiScan 110	ОК	
Connect Status:	Help	
Connected Weight: Units: Lbs Landth: Mathe Height:	l luña:	
Import Key:	In	
Weight/Dimensions Processed		

Figure 4-8. Test Active Dimensioner Processed

Note See UPS WorldShip documentation for processing a shipment using Dimensioner.

## 4.2 Optimize Performance

By default, WorldShip is installed in C:\UPS\WSTD and C:\ProgramData.

- 1. From Windows Explorer or File Explorer, find C:\ProgramData\UPS\WSTD\dimensioner.ini.
- 2. Open C:\ProgramData\UPS\WSTD\dimensioner.ini with a text editor.
- 3. Change *Sleep=3000* in the two *[Quantronix Cubiscan nnn]* sections to a value of 200 or higher (try different settings for best results) and *Save* the document. Restart UPS WorldShip to apply changes.



Figure 4-9. Dimensioner.ini Edit





© Rice Lake Weighing Systems Specifications subject to change without notice. Rice Lake Weighing Systems is an ISO 9001 registered company.

230 W. Coleman St. • Rice Lake, WI 54868 • USA U.S. 800-472-6703 • Canada/Mexico 800-321-6703 • International 715-234-9171 • Europe +31 (0)26 472 1319

www.ricelake.com