## Troubleshooting Serial Cable Wiring with a Null Modem Adapter

Issue: Indicator unable to establish a connection to the device

Potential Cause: Serial cable wires are switched inside the indicator

Solution: Attach a null modem adapter to the connector to troubleshoot wiring



Manuals and additional resources are available from Rice Lake Weighing Systems at <u>www.ricelake.com/manuals</u> Warranty information can be found at <u>www.ricelake.com/warranties</u>

A null modem adapter can be used to troubleshoot wiring without opening the enclosure of the indicator. This is a temporary fix to switch the transmit and receive pins of the serial cable connection if it is incorrectly wired. See the indicator technical manual for connector locations and pin assignments.

## **Available Null Modem Parts**

- Null Modem Cable (64794)
- Null Modem Adapter (130798)
- Communication Kit (166204)

NOTE: The Communication Kit includes PN 130798.

Use the following procedure to test the wiring of a serial cable with a null modem adapter:

1. Acquire the correct type of null modem adapter for the serial cable connection.



Figure 1



2. Attach a null modem adapter to the serial cable connector.



Figure 2

3. If needed, add a gender changer to the connector cable.



Figure 3

4. Test for connectivity. If connectivity test fails, consult a technician for repair.

NOTE: Use the null modem adapter until wiring can be corrected by a trained technician.



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