

IL-2000SA

SERVICE MANUAL

First Edition, November 2007



Manual No. RS-61021-11

⚠ CAUTION

READ AND UNDERSTAND THIS MANUAL

- Thoroughly read and understand this manual before installing, operating, inspecting, or servicing the machine.
- Keep this manual in a safe place where you can refer to it whenever necessary.



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SAFETY PRECAUTIONS

Those who handle the machine must be aware of the hazards involved. These dangers may not be obvious, so it is imperative to follow the instructions detailed in this manual when installing, operating, inspecting, or servicing the machine. Therefore, we recommend that you thoroughly read and understand this manual before installing, operating, inspecting, or servicing the machine. ISHIDA is not liable for any damage, loss or injury that results from incorrect handling, insufficient caution, unauthorized modifications to the machine, or failure to follow the instructions contained in this manual.

In the recent weighing industry, the latent hazards involved with handling the machine have increased due to new materials, new processing methods, and higher processing speeds, and it is impossible to predict all of the possible dangers.

Likewise, there are far too many operations which cannot or should not be performed to fully describe all of them in the manual. Please assume that any operation not specifically described in this manual should never be performed.

Safety countermeasures should be carefully considered and implemented before performing any installation, operation, inspection, or maintenance procedure not specifically described in this manual or indicated on the machine itself.

Battery Disposal:

When replacing a battery, make sure that it is the same model or an equivalent. Dispose of used batteries according to the local regulations.

When replacing the board, follow local regulation on its disposal because the board contains lithium batteries.

MEANINGS OF SIGNAL WORDS

This machine is manufactured for use according to proper procedures by a qualified person and only for the purposes described in this manual. The following conventions are used to indicate and classify precautions depending on the level of danger, or seriousness of potential injury. Always heed the information provided in this manual. Failure to heed precautions can result in personal injury or property damage.

The following signal words are used in this manual.

WARNING	Indicates a potentially hazardous situation which, if not avoided, will result in minor or moderate injury, or may result in serious injury or death. Additionally, there may be significant property damage	
Indicates a potentially hazardous situation where, if not avoided, r in minor or moderate injury or in property damage.		
MEMO	Indicates a reminder or emphasis of information.	

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CHAPTER 1

OUTLINE

1.1 OUTLINE

The IL-2000SA is a label printer that has the same functions as the SR-2000 α except for the weighing unit. The main board, printer board, and cassette of the IL-2000SA are common to the SR-2000 α .

1.2 SPECIFICATIONS

Items	Descriptions	
Model	IL-2000SA	
Operating conditions	Temperature: 32 to 104°F (0 to 40°C)	
	Humidity: 20 to 85% (no condensation)	
Outer dimensions	8.9 (W) × 14.7(D) × 12.9-14.2 (H) inch 225 (W) x 370 (D) x 330-360 (H) mm	
Operator display	7.7 inch STN LCD with back light, 640 × 480 dots	
Preset keys	3960: 40 x 99 pages	
Memory capacity	Standard: 34 MB	
Communications	TCP/IP 10/100 Base T Ethernet	
Interface	Two PCMCIA slots	
Printing method	Direct thermal method	
Thermal print head	3 inches (76/mm)	
Printing speed	4" (100 mm) per second	
Label size	Label width: 1.5" - 3.1" (30 mm to 80 mm) Label length: 1.2" - 7.9" (30 mm to 200 mm)	
Label roll	Inside diameter: 1.6" (40 mm) Outside diameter: 3.9" (100 mm)	
Label backing paper	Width: Up to 3.3" (84 mm)	
Number of label cassettes	7 cassettes	
Weight:	20.7 lb (9.4 kg)	
Power supply	AC 110 to 120 V, 60 Hz, 4A	
Warranty	One-year limited warranty	
Weight	9.4 kg	
Power supply	Canada: AC110 to 120[V] 60[Hz] 4[A] New Zealand: 220 to 240[V] 50/60[Hz] 2[A]	

1.3 FEATURE

♦ Mechanical Components

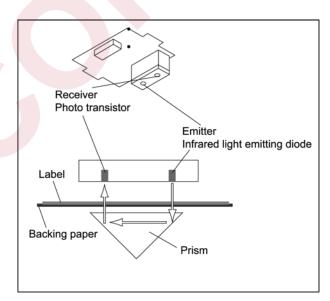
- (1) The machine height is lowered by sliding the thermal head forward. The height is further lowered by adopting the prismatic reflection for the label sensor.
- (2) The label adhesion is suppressed by applying the grain processing.
- (3) The 3-inch wide label can be printed.

Electric Components

- (1) 7.7-inch color liquid crystal is adopted for the operator display. (640 dots × 480 dots)
- (2) 7.7-inch touch panel is adopted for operation panel.
- (3) 3-inch thermal head is adopted. IL-2000SA (3 inches)
- (4) Printing speed becomes faster. IL-2000SA (100 mm/second)
- (5) 3-inch wide label can be printed. IL-2000SA (3-inch)

The print effective width is as follows: IL-2000SA (76 mm)

(6) The mechanism is simplified by adopting the prism for the label sensor (transparent type), and the machine height can be lowered.



- (7) The micro step drive is adopted for the label feeding motor, therefore, smoother rotation becomes possible.
 - IL-2000SA (micro step drive)
- (8) Modular connector is adopted for the I²NET communication. L-2000SA (modular)

- (9) The RS-232C port for general-purpose interlock is installed. IL-2000SA (RS-232C port)
- (10) The card slot (PCMCIA) port is provided. IL-2000SA (PCMCIA port)
- (11) CompactFlash/flash ROM is adopted for the program storage. IL-2000SA (CompactFlash)

CompactFlash (32 Mbyte)..... OS + Application program Flash ROM (1 Mbyte)..... Boot program



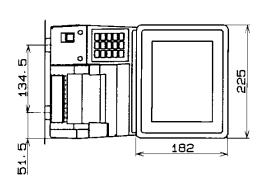


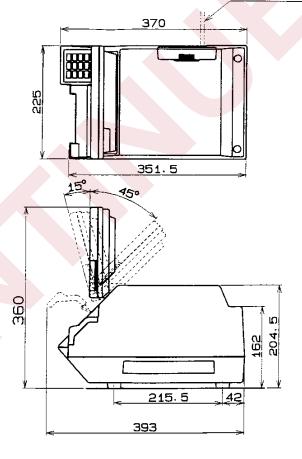
CHAPTER 2

INSTALLATION

2.1 OUTER DIMENSIONS

Power supply cable (1.8m)





2.2 CONTENTS OF THE PACKAGE

Check that the following items are included in a package.

- (1) IL-2000SA
- (2) User's manual
- (3) Head cleaning sheet (sheet wrapping film 68-5054-09)
- (4) Cleaning pen

1. Items Required at the Delivery

- (1) C/F card
- (2) C/F card adapter

2.3 INSTALLATION

1. Installation Conditions

Do not install the machine in the following types of places:

- (1) Places exposed to direct sunlight
- (2) Places where water or other liquids are easily spilled on the machine
- (3) Places subject to a lot of dust or dirt
- (4) Places subject to excessive vibration or unstable foundations

Other required conditions:

- (1) Temperature range: 0 to 40°C, humidity: 20 to 85 % (no condensation)
- (2) Power supply voltage must be stable

2. Connecting Options

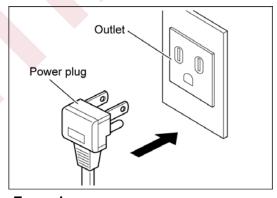
Connecting wand scanner

Remove the cover at the lower part of the back of the display unit. Connect the scanner to the round shape DIN socket.

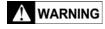
3. Power Supply

Specification of the power supply is provided on the specification plate. Make sure to use an appropriate power supply.

Power supply with noise or voltage drop may cause malfunction. Use a dedicated power supply.



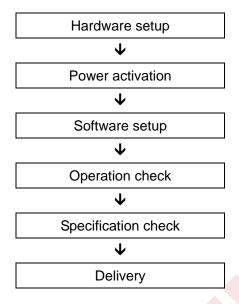
Example



To avoid electric shock, make sure to connect the ground wire (at least third class grounding).

2.4 SETUP

1. Setup Flow



2. Software Setup

For details in each mode, see Chapter 3.

Follow the steps below to set up the software.

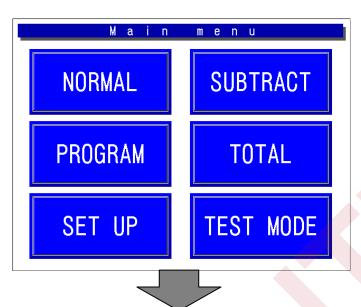
- (1) Activate the test mode.
- (2) Initialize the memory (clear the master data, initialize the system data).
- (3) Adjust the print (peel sensor level, printing density, label sensor distance, peel sensor distance).
- (4) Activate the system menu.
- (5) Set sale mode.
- (6) Set a machine number.
- (7) Set the holding data.
- (8) Set the automatic update.
- (9) Set the cassette.
- (10) Set the label.
- (11) Set the format.
- (12) Set the printing item.
- (13) Check the barcode.
- (14) Check the file.
- (15) Input/output the file.
- (16) Activate the setting menu.
- (17) Refer to the User's Manual to set necessary items.
- (18) Activate the registration menu.
- (19) Refer to the User's Manual to register the necessary items.
- (20) Check the operation. (Perform production with user data.)

3. Handling Description

Give operating and handling instructions of the machine to users and check that the instructions are fully understood.

TEST MODE

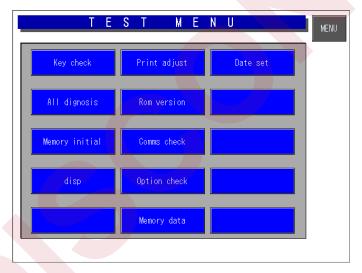
3.1 START UP OF TEST MODE



● How to start Test Mode

Enter [4][9][5][3][4][4] and touch [TEST MODE] to start the Test Menu.



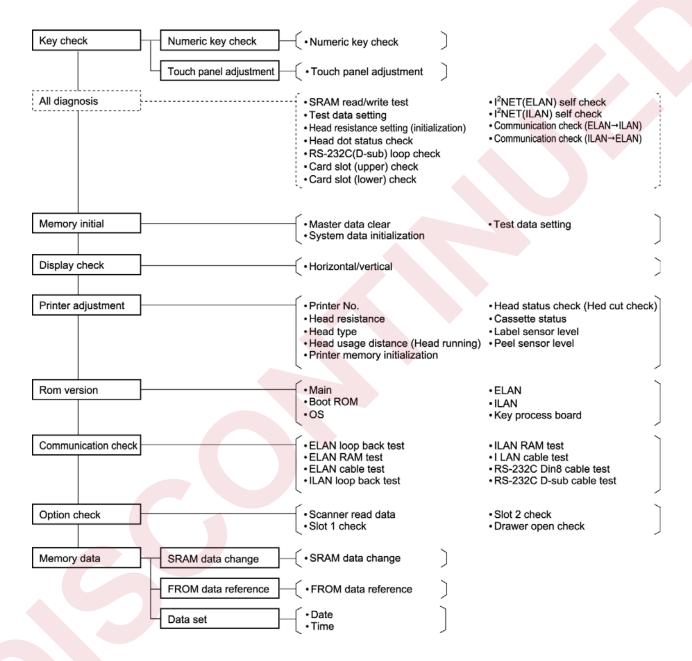


- How to advance each item Press the touch key of the item to be selected on the screen.
- How to return to the previous menu Touch the [MENU] key to return the display to the previous menu screen.

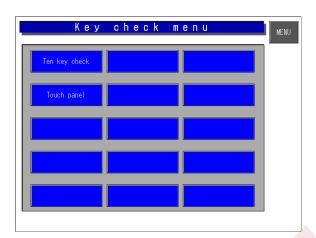
3.2 TEST MODE HIERARCHICAL CHART

ACAUTION

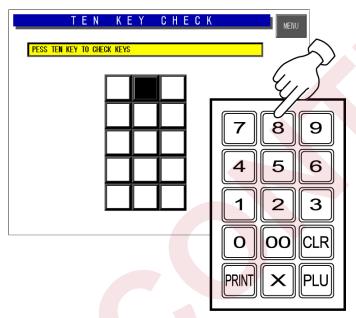
The modes (All-diagnostic and Time/Date setting) described in the dotted line are only for the product check in the factory.



3.3 KEY CHECK



1. Numeric Key Check



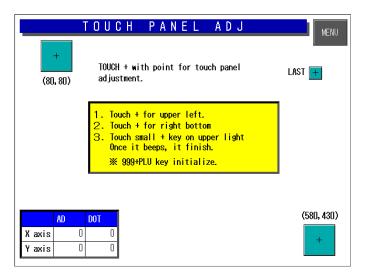
Operation

Press each numeric key, then the corresponding screen key displays in reverse.

The left screen is an example when [8] key is pressed.

After a while, the reversed key on the screen is cleared.

2. Touch Panel Adjustment



Operation

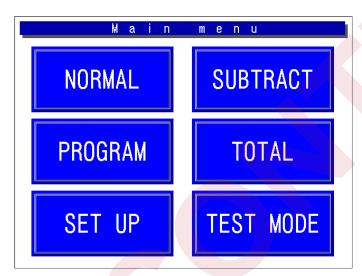
Operate the machine according to the explanation on the screen.

♦Purpose

Memorize the positions of the color liquid crystal screen and the touch panel in the main body memory.

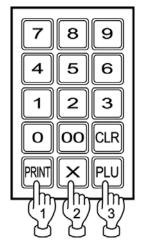
If this is poorly adjusted, the screen key position is misaligned.

Coordinates of the inputted touch panel are displayed at the bottom left corner of the screen.





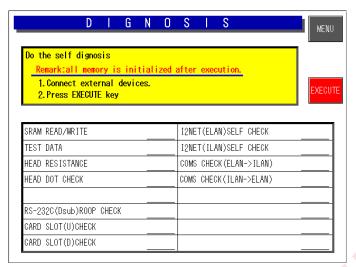
If the screen key position misalignment occurs, perform the following key operation on the operating console while in the Main Menu to enter this mode.



3.4 ALL DIAGNOSIS



This mode is used to test the machine in the factory. Note that all memories will be initialized when this mode is used.



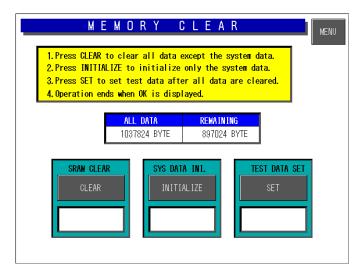
Operation

When the [EXECUTE] key is touched, each test is carried out one by one.



Diagnostic Items	Operation Contents	Measures under Abnormal Conditions
SRAM read/write test	SRAM reading and writing test	(1) Defect of P-910
Test data setting	Master registration for each test	The display shows abnormality.
Head resistance setting (initialization)	Automatic setting of head resistance	(1) Defect of thermal head(2) Defect of P-909(3) Defect of harness "C2" thermal head (63-5585-04)
Head dot status check	Thermal head failure check	(1) Defect of thermal head(2) Defect of P-909(3) Defect of harness "C2" thermal head (63-5585-04)
RS-232C (D-sub) loop check	RS-232C hardware check * The check cable is required.	(1) Defect of P-910(2) Defect of P-907(3) Defect of harness "C2" RS-232C (63-8459-20)
Card slot (upper) check	PCMCIA (upper) hardware check * The check cable is required.	(1) Defect of P-910
Card slot (lower) check	PCMCIA (lower) hardware check * The check cable is required.	(1) Defect of P-910
I ² NET (ELAN) self check	I ² NET (ELAN) hardware check	(1) Defect of P-910
I ² NET (ILAN) self check	I ² NET (ILAN) hardware check	(1) Defect of P-910
Communication check (ELAN→ILAN)	I ² NET loopback hardware check * The check cable is required.	(1) Defect of P-910
Communication check (ILAN→ELAN)	I ² NET loopback hardware check * The check cable is required.	(1) Defect of P-910

3.5 MEMORY CLEAR



Operation

When one of [CLEAR] [INITIALIZE] [SET] keys is touched, each processing is carried out.

When the processing ends normally, "OK" is displayed.

* If an error occurs, the defect of P-910 is assumed.

♦SRAM Clear

All masters are cleared except the system master.

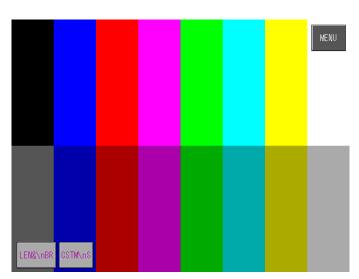
♦System Data Initialization

The system master is returned to the initial values, and the system data is set to the initial values.

♦Test Data Setting

The master for test is set.

3.6 DISPLAY CHECK



Operation

When one of [LENS&-BR] or [CSTM-ns] key is touched, each test is carried out.

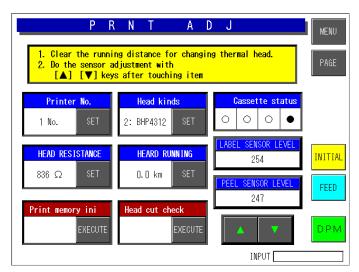
♦ Horizontal/Vertical

Perform a visual check to confirm whether there is any missing dot on the operator display.

♦ Rear Display

Perform a visual check to confirm whether there is any missing dot on the customer display.

3.7 PRINTER ADJUSTMENT



Operation

Perform each setting related to the printer.

♦ Printer

Printer number: "1" (fixed).

♦Head Resistance

There are two setting methods:

<Method 1>

When the [SET] key of the Head Resistance is touched, values set to the thermal head will be read and stored in the in the memory of the main body.

<Method 2>

Read the resistance described on the thermal head, and touch the [SET] key after entering the value using the numeric keys.

Enter the thermal head resistance → [SET]

◆Head Type

2: BHP4312 (fixed).

$$[2] \rightarrow [SET]$$

0: LH4114 1: LH4116 2: BHP4312

Designed In consideration of future expansion.

♦Printer Usage Distance

Enter the head usage distance in the unit of 0.1 km. \rightarrow [SET]

♦Printer Memory Initialization

The following five items are executed.

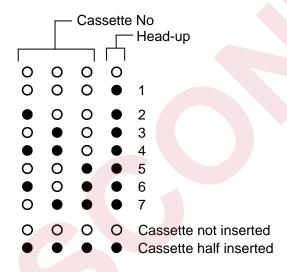
- Automatic setting of head resistance
- · Head type (Set it to 2: BHP4312)
- Head usage distance (Set it to "0.0" km.)
- · Initialization of the label sensor level
- Initialization of the peel sensor level

♦Head Status Check

The head failure check is executed.

The following causes are assumed when an error is displayed.

- (1) Defect of the thermal head
- (2) Defect of the P-909 board
- (3) Defect of the harness "C2" thermal head



Cassette Status

The contents detected by the cassette sensor are displayed. The ● seals are affixed to the cassette to shield the light.

<Cassette No.>

Three sensors are in the state of light acceptance at the cassette "1".

Seven cassette types (1-7) are available.

♦ Label Sensor Level

1. Label sensor (transmission sensor) mechanism

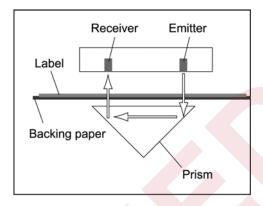
The label sensor has a mechanism as shown in the right figure.

The light emitted from the emitter

Passing the label and reflects the light in 90

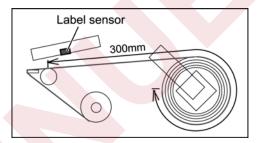
degrees→90 degrees (180 degrees) with the prism.

The reflected light passes the label again, and receives the light at the receiver.



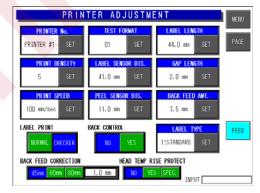
2. Adjustment of the label sensor

(1) Peel off approximately 10 labels (approx. 30 cm) so that the label sensor can detect the label backing paper only, and insert the cassette. Do not care even if you rewind the paper when it is already wound up.



- (2) Touch the [FEED] key twice to stretch the backing paper.
- (3) The data field changes to green when the [LABEL SENSOR LEVEL] button is touched.
- (4) Touch [▲] [▼] keys to make the numeric value around "120". This value is assumed as (Numeric value A).
- (5) Touch the [FEED] key several times again to issue one label. At this time, the label sensor is detecting the label and the backing paper. This value is assumed as (Numeric value B).
- (6) When the result of (Numeric value A) (Numeric value B) is "60" or more, the adjustment is completed.
 (Numeric value A) (Numeric value B) ≥ 60
 If the result is less than "60", try to adjust from (1) again. Use the numeric value with (+10) added to

the previous case.





This machine does not have the VR (volume) for the sensibility adjustment.

The label sensor sensibility adjustment of the conventional model has been made by the VR (volume). However, software adjustment can be performed by adopting the DPM (digital potentiometer) with this machine. Therefore, the VR (volume) adjustment by is unnecessary.

♦ Peel Sensor Level

1. Adjustment of Peel Sensor

- (1) Confirm that there is no label on the peel stand, and put into the state of light acceptance state.
- (2) The data field changes to green when the [PEEL SENSOR LEVEL] button is touched.
- (3) Touch [▲][▼] keys to make the numeric value around "100".
- (4) Touch the [FEED] key to issue one label.

 At this time, confirm that the peel sensor is shielded by the label.
- (5) Confirm that the numeric value of [PEEL SENSOR LEVEL] is "20" or less.

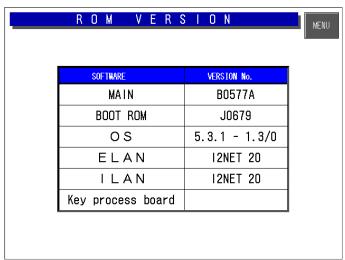
Note: If the value is more than "20", adjust the optical axis by bending the steel plate of the emitting sensor bracket.

♦Printer Adjustment

Touch the [PAGE] key, and set each item to perform test print. Press the [PRINT] key to check whether the printing is normal.



3.8 ROM VERSION

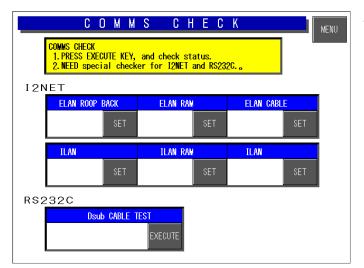


Operation

Each software program can be confirmed on this screen.

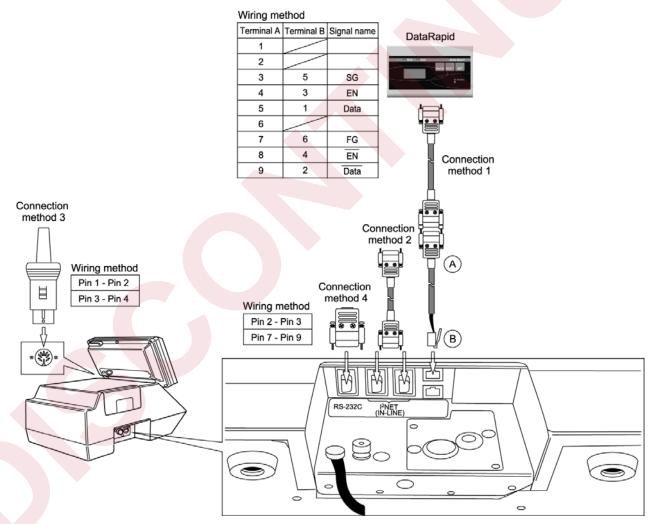
Screen Example

3.9 COMMUNICATION CHECK



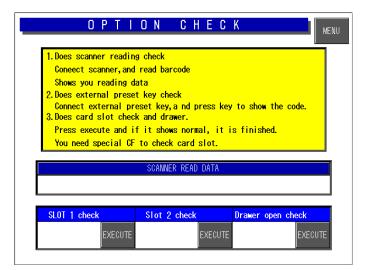
Operation

Touch the [EXECUTE] key of the corresponding check part. Connect the cable with each cable test referring to each connection method (1-4).



Check Items		Operation Contents	Measures under Abnormal Conditions
	ELAN loopback test	Driver → receiver communication test	(1) Defect of P-910
	ELAN RAM test	Communication buffer read/write test	(1) Defect of P-910
I ² NET	ELAN cable test	Main body → IF-21FD communication test (Refer to connection method 1)	(1) Defect of P-907(2) Defect of P-910(3) Defect of harness "C3" communication (63-8468-23)
INEI	ILAN loopback test	Driver → receiver communication test	(1) Defect of P-910
	ILAN RAM test	Communication buffer read/write test	(1) Defect of P-910
	ILAN cable test	Main body → IF-21FD communication test (Refer to connection method 2)	(1) Defect of P-907(2) Defect of P-910(3) Defect of harness "C3" communication (63-8468-23)
RS-232C	D-sub cable test	D-sub (Refer to connection method 4)	(1) Defect of P-910 (2) Defect of P-907 (3) Defect of harness "C3" RS-232C (63-8459-20)

3.10 OPTION CHECK



Operation

Perform the operation test for each connected option.

<Scanner Read Data>

The result of reading the barcode is displayed.

<Slot 1 Check>

Insert the CF card into the slot 1, and touch the [EXECUTE] key.

<Slot 2 Check>

Insert the CF card into the slot 2, and touch the [EXECUTE] key.

<Drawer Open Check>

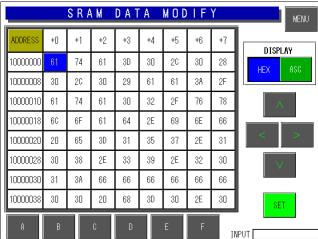
Connect the drawer and touch the [EXECUTE] key to open the drawer.

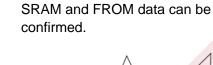
3.11 MEMORY DATA

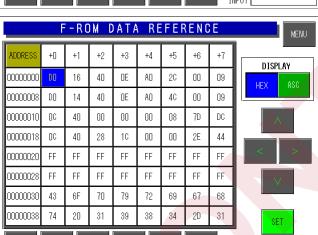


Do not change the data. If the data is changed, the machine does not operate normally.

Operation



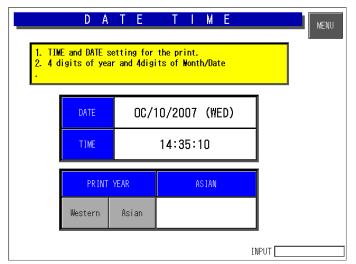




INPUT [



3.12 DATE SET



Operation

Same as the date/time setting of the setup mode. This mode is used for machine operation test at factory.

Date setting can also be performed in the Set Mode.

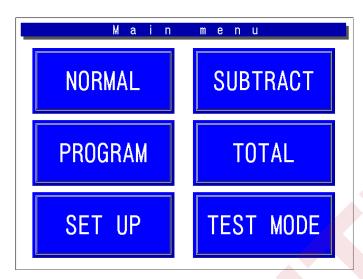


CHAPTER



SYSTEM SETTING MENU

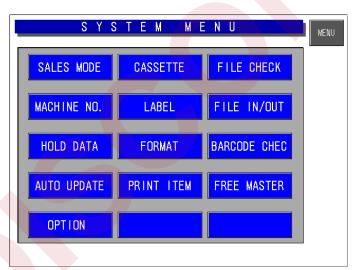
4.1 START UP OF SYSTEM SETTING MENU



● How to start System Setting Menu
While in the Main Menu, enter
[4][9][5][3][4][4] and press the [PLU] key
on the operating console to enter the
System Setting Menu.

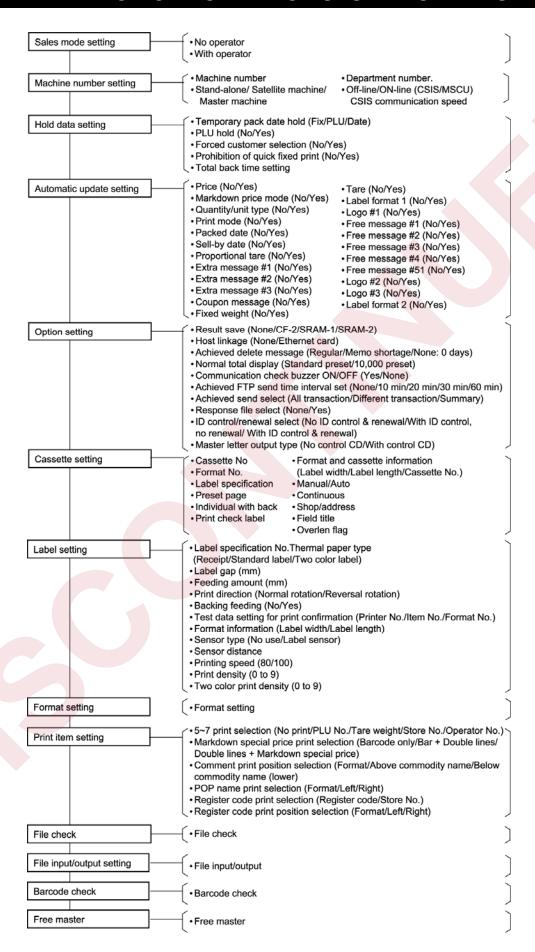




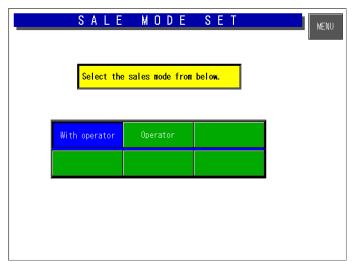


- How to advance each item Press the touch key of the item you want to select.
- How to return to the previous menu Touch the [MENU] key to return the display to the previous menu.

4.2 HIERARCHICAL CHART OF SYSTEM SETTING MENU



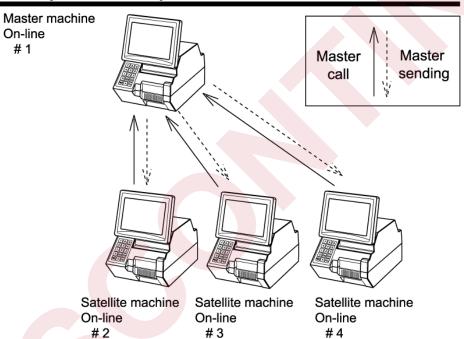
4.3 SALE MODE SETTING



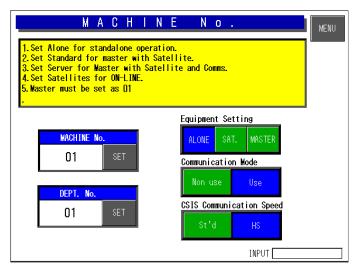
Operation

Touch to select one of the keys to set whether the operator system is used or not.

♦No operator/With operator



4.4 MACHINE NUMBER SETTING



Perform settings suitable for the system referring to the figure below.

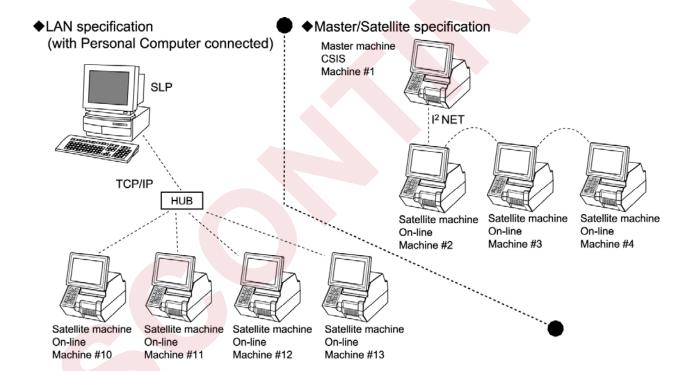
The department number is used when managing the master for each department with the personal computer connected (Store in-line specification).

Selection

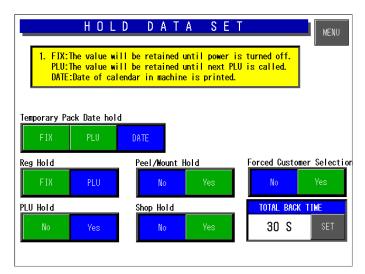
Touch one of the keys to select the desired function.

Setting

Enter the numeric value and touch the SET key.



4.5 HOLD DATA SETTING



These settings are not used because they are used in Cash Register mode.

Selection

Touch one of the keys to select the desired function.

Setting

Enter the numeric value and touch the SET key.

<Temporary Pack Date Hold>

[FIX]

After the power supply is turned ON, the clock date is printed. The date is maintained and printed when the pack date is changed.

[PLU]

The clock date and time at the time when the commodity is called is printed. When a temporary change is made, the changed date and time are printed. The date and time return the clock date and time when the next commodity is called.

[DATE]

The clock date and time are printed at the time when a label is issued.

<Reg hold>

[No]

The register code is not held.

[Yes]

The register code is held.

<PLU hold>

[ON]

The PLU name is not held after the print ends in the manual mode.

[Yes]

The PLU name is held for the called PLU after the print ends.

<Forced customer selection>

[No]

Entry of a customer data is not forced.

[Yes]

Entry of a customer data is forced.

<Peel/mount hold>

[No]

Label issuing condition either peeled off or with backing paper is not held.

[Yes]

Label issuing condition either peeled off or with backing paper is held.

<Prohibition of quick fixed print>

[No]

Fixed price label issue is not prohibited at zero point.

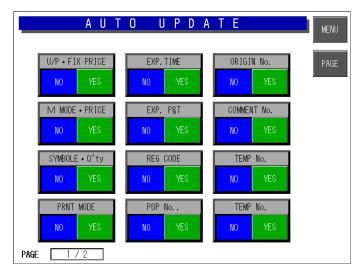
[Yes]

Fixed price label issue is prohibited at zero point

<Total back time>

Timeout period setting for changing from the subtotal screen to the normal screen.

4.6 AUTOMATIC UPDATE SETTING





There are two pages for setting the automatic program. To change the page, touch the [PAGE] key.

Selection

Touch one of the keys to select the desired function.

[No]

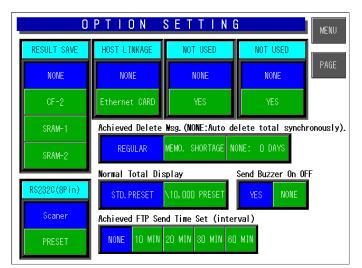
The data which is temporarily changed in the operation mode is not reflected in the PLU master.

[Yes]

The PLU master is updated automatically with the data temporarily changed in the operation mode.

When the RAM is cleared, everything is set to "No".

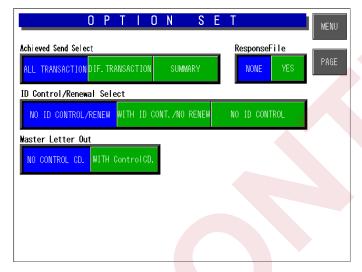
4.7 OPTION SETTING



There are two pages for setting the options. To change the page, touch the [PAGE] key.

Selection

Touch one of the keys for each option to select the desired function.



<RESULT SAVE>

Set a medium to save the result in the CSV format.

[NONE] Do not save.

[CF-2] Insert the CF card into the bottom slot to save.

[SRAM-1] Insert the S-RAM into the upper slot to save.

[SRAM-2] Insert the S-RAM into the bottom slot to save.

<HOST LINKAGE>

NONE: No linkage

Ethernet CARD: Linking to PC via Ethernet

Achieved Delete Msg.>

REGULAR: Displayed at normal mode start. When there is record other than today's, a message is displayed

MEMO. SHORTAGE: Displayed before memory becomes full.

NONE: Daily total is automatically deleted.

<Normal Total Display>

STD.PRESET: Standard preset

¥10.000 PRESET: Preset for ten thousand Yen ticket

<Send Buzzer On OFF>

When receiving master from PC or performing master maintenance, one of the following takes place.

YES: Buzzer sounds **NO:** No buzzer sounds

<Achieved FTP Send Time Set>

Set interval for record sending FTP.

[RS-232C(8Pin)]

Use this to connect a scanner.

[PRESET]

Select this to connect a preset key.

<Achieved Send Select>

[ALL TRANSACTION]:

All transaction data

[DIF.TRANSACTION]

Differential transaction data

[SUMMARY]

Summary data

<ResponseFile>

Response telegraphic message

NONE: Do not add any control code.

[WITH ControlCD.]

Add control code.

<ID Control/Renewal Select>

Select a header unit of a CSV file.

[NO ID CONTROL/RENEW]

Do not use a control code ID.

Add #0 to 2 to control the update of each data.

#0: Rewrite

#1: Prioritize the internal master and do not rewrite.

#2: Rewrite only when the internal master is 0 (NULL).

[WITH ID CONT./NO RENEW]

Identify CSV data with the control code ID.

[NO ID CONTROL]

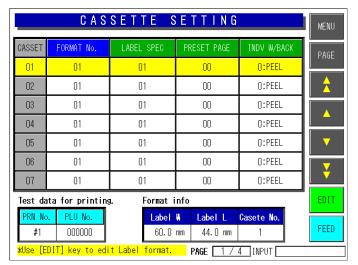
Do not use the control code ID.

<Master Letter Out>

Decide whether to add the control code to a string of the CSV file to be output.

[NO CONTROL CD.]

4.8 CASSETTE SETTING



A maximum of 7 cassettes (1-7) is available. There are four pages for cassette settings. To change the page, touch the [PAGE] key.

<Format No.>

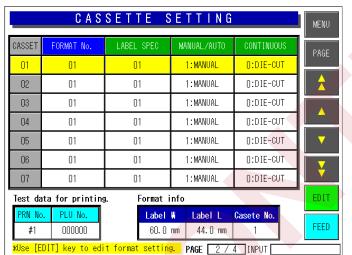
Set the label format number to be printed.

<Label Spec>

Set the label specifications.

<Pre><Pre>et Page>

Set a page number of the default preset key.



<Individual/With backing paper>

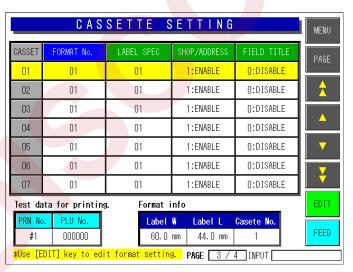
Set whether the label is peeled off or issued with the backing paper.

<Manual/Auto>

Set whether the label is issued manually or automatically as a default data.

<Continuous>

Set whether the die-cut or continuous label is used.

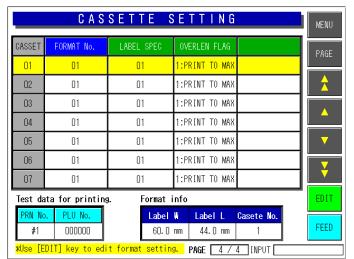


<Shop/Address>

Set whether the shop name and address are printed on the label or not.

<Field title>

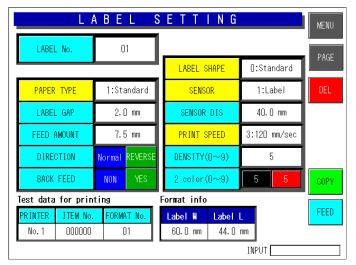
Set whether or not to print the field title on the label.



<Over-length flag>

Set whether or not to print the text that exceeds the specified length.

4.9 LABEL SETTING



Set the printing conditions for each label number.

<Label No.>

Enter a desired label number (1-99) and touch the Label Spec. field.

<Thermal paper type>

Select the desired paper type:

- Receipt
- Standard label (monochrome label)
- Incapable for two color label

<Label gap>

Set the label gap in units of 0.1mm. (Initial value: 2.0 mm)

<Preprint Feed>

Set the amount in the unit of 0.1mm. for the preprint feed. (Initial value: 7.5 mm)

<Print direction>



SIRLOIN STEAK

MEIGHL(M)

MEIGHL(

4.25

PRICE(£)

Normal direction

Reverse direction

<Back Feed>

Used with [No].



IL-2000SA cannot be used with the back feeding "Yes". It is prepared in consideration of a future model development.

0.850

6,00

(вя)тнелам

Extra

<Label Sensor>

Used with "Label Sensor".

→ Set as [No use] when the receipt is used and too thin to detect. The receipt end cannot be detected.

<Sensor Distance>

Set the print side line to be 7.5 mm from the label bottom.

<Print Speed>

Set [80/sec] or [100/sec].

<Print density (0-9)>

Usually, the density is optimum at [5]. If the density is too thin, adjust the thermal head position.

<Two color print density (0-9)> (Optional)

Two color print is incapable with this machine.

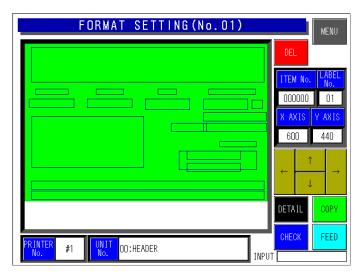
<Item No>

Set an item number for test printing.

<Format Information>

The set information is displayed.

4.10 FORMAT SETTING



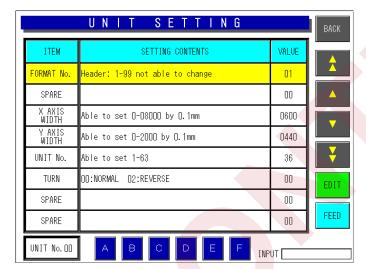
There are two pages for format setting.

To change the page, touch the [PAGE] key.

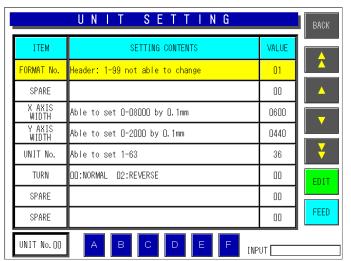


This mode is used to create the label format.

→ Refer to Appendix "Label Formatting" for more information.



4.11 UNIT SETTING



<Set Contents>

To edit a text of the Set Contents, touch the EDIT key to display the edit screen.

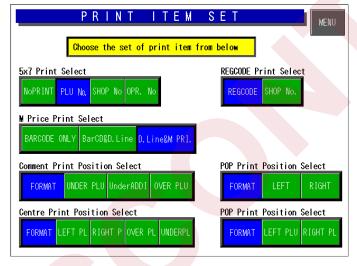
<Value>

To set or change the value, enter the desired numeric value and touch the corresponding field.

<Unit Number>

Touch to select one of A to F buttons for Unit No. 01.

4.12 PRINT SETTING



<5X7 Print Select>

Select the 5X7 print content.

<Register Code Select>

Decide whether to print either one of the register or the shop code.

<Markdown Price Print Select>

Select one of the three types.

<Comment Print Position Select>

Select column of the comment.

<POP Print Position Select>

Select column of POP name.

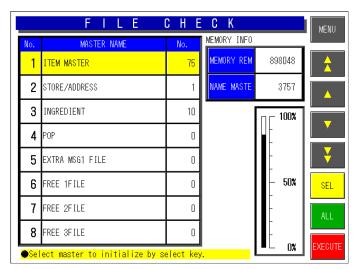
<Register Code Print Position Select>

Select the register code print position.



Print position changes for each print position selection of Comment, POP name, and Register code. Note that the display position does not change.

4.13 FILE CHECK



<Count>

The number of files is displayed.

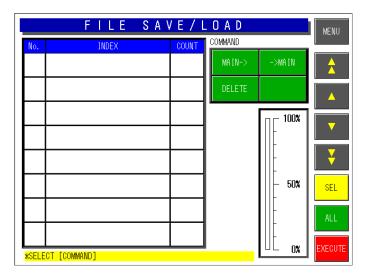
<Master Initialization>

Select the master(s) by touching the one of [SELECT] and [SELECT ALL] key, and initialize by touching the [EXECUTE] key.



Even if initialization is performed for all masters by touching [SELECT ALL] and [EXECUTE] keys, a part of basic master is written. Therefore, the PLU master conversion (number of files) does not become "0" because memory is partially used.

4.14 FILE SAVE/LOAD



- Connecting Method
 Connect the machine with the
 DataRapid referring to the figure below.
- Select the processing.
 - •When writing the machine data in the DataRapid

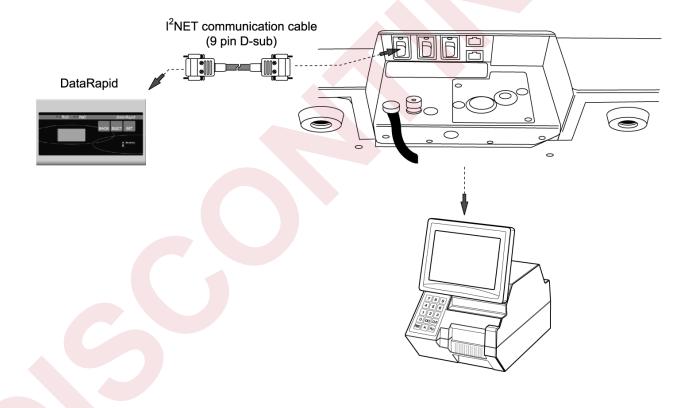
Select [Main→].

 When writing the DataRapid data in the machine

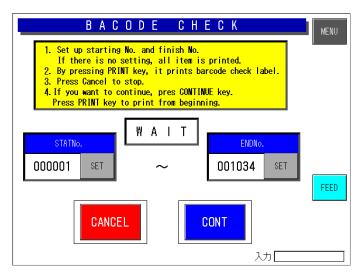
Select [→Main].

•When deleting the files in the DataRapid

Select [DELETE].



4.15 BARCODE CHECK



Operation

Touch the [BARCODE] key on the SYSTEM MENU screen.

Selection

Enter the desired starting number and ending number.

Print

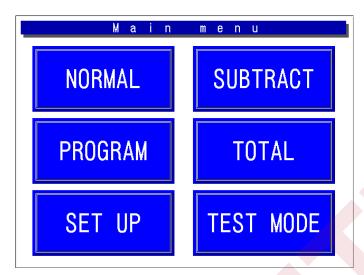
Touch the [PRINT] key to print a barcode check label. Touch the [CANCEL] key to stop printing.

Continue

Touch the [CONTINUE] key to keep printing.

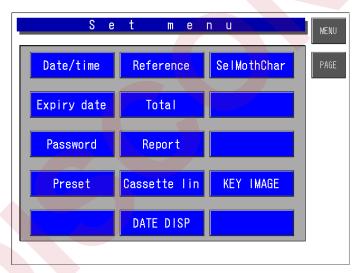
SET UP MENU

5.1 START-UP OF SET UP MENU



• How to start Set Up Menu screen Touch the [SETUP] key on the Main Menu to start the Set Up Menu. The Set Up Menu screen appears.



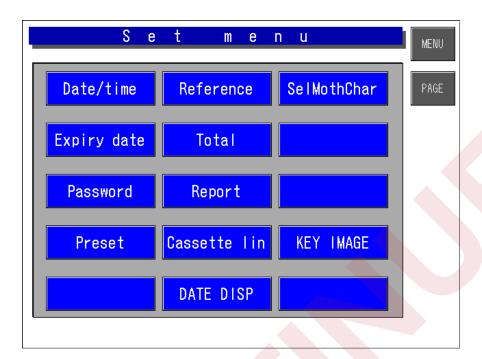


- How to select the desired item
 Press the touch key of the item you want to select on the screen.
- How to display "Set Up Menu 2" screen

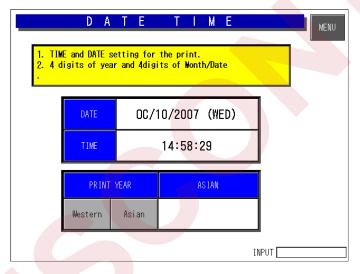
To display "Set Up menu 2" screen, enter [9][9][9] and touch the [PAGE] key.

 How to return the display to Main Menu

5.2 SET UP MENU 1

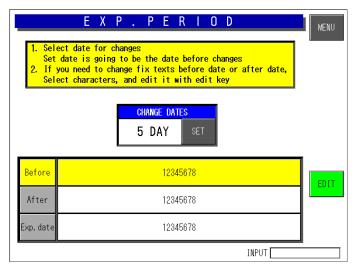


1. Date/Time Setting



- How to display this screen
 Touch the [Date/time] key on the Set
 Menu screen
- How to set the date and time
 Enter the desired date or time. For
 example, enter [10102007] to set the
 date as October 10, 2007. Then touch
 the [DATE] key to update the date.
- How to return the display to Main Menu

2. Expiry Date Setting

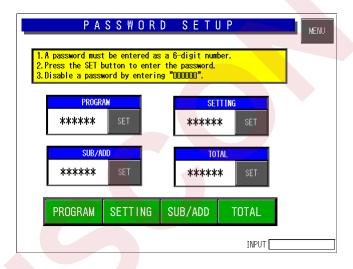


This function is not available with this machine, but provided for a future option.

- How to display this screen
 Touch the [Expiry date] key on the Set
 Up Menu screen
- How to set the Conversion Days
 Enter the number of days and touch the [SET] key.
- How to select the desired field
 Touch to select the desired field for Expired Date Set Error.
- How to edit the desired text
 Touch to select the desired field and touch the [EDIT] key to access the edit screen.
- How to return the display to Main Menu

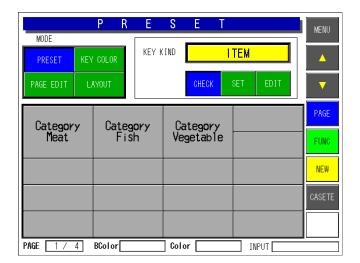
To return the display to the Main Menu, touch the [MENU] key on the screen.

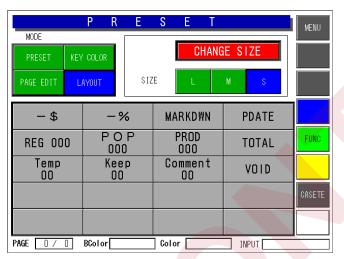
3. Password Setting

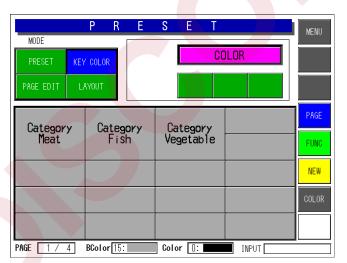


- How to display this screen
 Touch the PASSWORD SET key on the Set Up Menu screen
- How to set the password Enter the desired password (6 digits) to be applied for the selected mode(s) and touch the corresponding SET key.
- How to select the desired mode
 Touch to select the desired mode(s).
- How to return the display to Main Menu To return the display to the Main Menu, touch the [MENU] key on the screen.

4. Preset

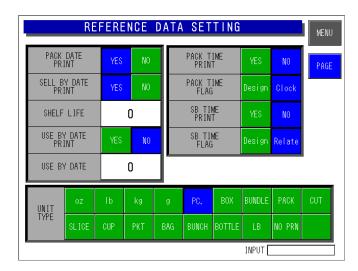


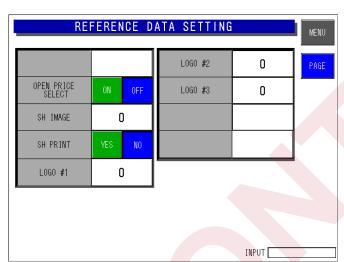




- How to display this screen
 Touch the [Preset] key on the Set Up
 Menu screen
- How to select the desired field
 Touch to select the desired field for each reference data.
- How to display the next page
 To display the next page, touch the [PAGE] key.
- How to return the display to Main Menu To return the display to the Main Menu, touch the [MENU] key on the screen.

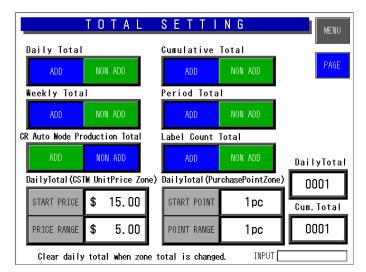
5. Reference Data Setting

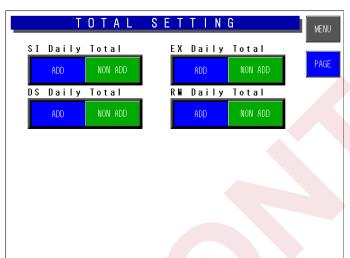




- How to display this screen
 Touch the [Reference] key on the Set Up
 Menu screen
- How to select the desired field
 Touch to select the desired field for each reference data.
- How to set the desired numeric value
 Enter the desired numeric value for each
 reference data and touch the
 corresponding SET key.
- How to display the next page
 To display the next page, touch the [PAGE] key.
- How to return the display to Main Menu

6. Total Setting





This function is not available with this machine, but provided when Cash Register mode will be used in future.

- How to display this screen
 Touch the TOTAL SET key on the Set Up Menu screen.
- How to select the desired field
 Touch to select the desired field for each data.
- How to set the desired numeric value
 Enter the desired numeric value for each
 data and touch the corresponding SET
 key.
- How to display the next page
 To display the next page, touch the [PAGE] key.
- How to return the display to Main Menu

To return the display to the Main Menu, touch the [MENU] key on the screen.

7. Report Setting

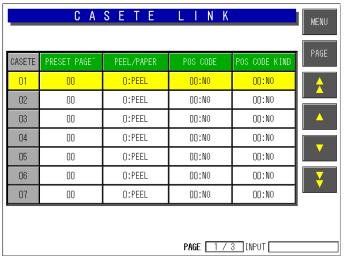


- How to display this screen
 Touch the REPORT key on the Set Menu screen.
- How to select Day Total or Total Touch either [Day Total] or [Total] to select the desired report type.
- How to select individual report or all reports

Touch either [SELECT] or [ALL] to select individual or all reports.

- How to preset individual report
 Touch the corresponding SELECT field to preset to be printed.
- How to return the display to Main Menu

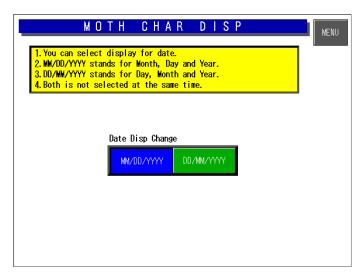
8. Cassette Link Setting

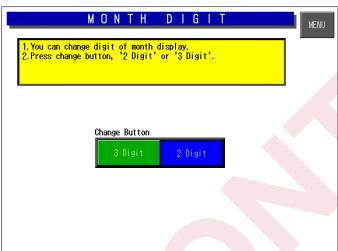


- How to display this screen Touch the [Cassette lin] key on the Set Up Menu screen
- How to select the desired field Touch to select the desired field for each reference data.
- How to display the next page To display the next page, touch the [PAGE] key.
- How to return the display to Main Menu



9. Date Display Setting

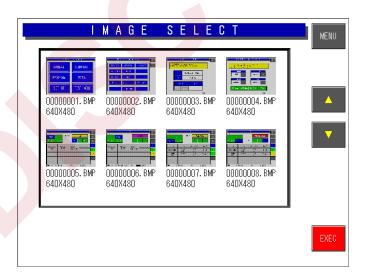




- How to display this screen
 Touch the Date Disp key on the Set Menu screen.
- How to select Display or Date
 Touch either [MM/DD/YYYY] or
 [DD/MM/YYYY] to select the desired display type.
- How to select the number of digits
 Touch either [3 Digit] or [2 Digit] to select
 the number of digits to be displayed.
- How to return the display to Main Menu

To return the display to the Main Menu, touch the [MENU] key on the screen.

10. Key Image Select

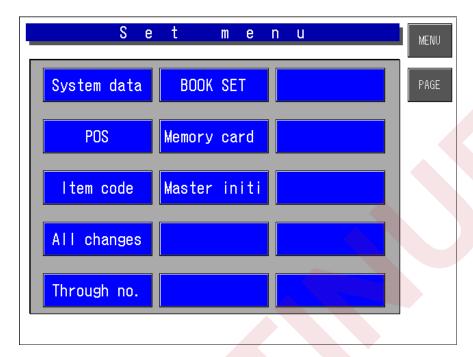


This function is used to list images stored in the machine and select the desired image to be used.

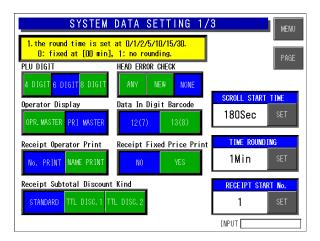
- How to display this screen
 Touch the KEY IMAGE key on the Set Up
 Menu screen
- How to select the image
 Touch to select the desired image area.
- How to paste on the preset key
 Touch the EXECUTE key to paste on the
 desired preset key.
- How to return the display to Main Menu

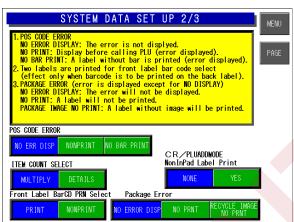
5.3 SET UP MENU 2

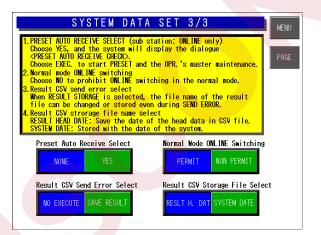
To display the "Set Up menu 2" screen, enter [9][9][9] and touch the [PAGE] key.



1. System Data Setting

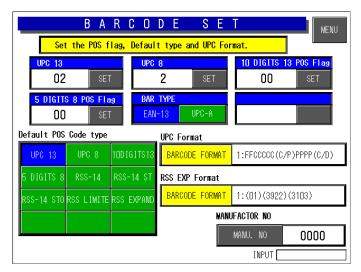






- How to display this screen
 Touch the SYS DATA SET key on the Set Up Menu screen.
- How to select the desired field
 Touch to select the desired field for each data.
- How to set the desired numeric value Enter the desired numeric value for each data and touch the SET key.
- How to display the next page
 To display the next page, touch the [PAGE] key.
- How to return the display to Main Menu To return the display to the Main Menu, touch the [MENU] key on the screen.

2. Barcode Setting



Set the POS flag, default type, and UPC code.

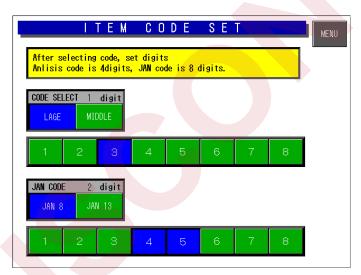
- How to display this screen
 Touch the BARCODE SET key on the Set Up Menu screen.
- How to select the desired field
 Touch to select the desired field for each data.
- How to set the desired numeric value Enter the desired numeric value for each data and touch the SET key.
- How to select UPC and Barcode formats

Touch the corresponding field to display a selection list. Then, touch to select the desired item field.

 How to return the display to Main Menu

To return the display to the Main Menu, touch the [MENU] key on the screen.

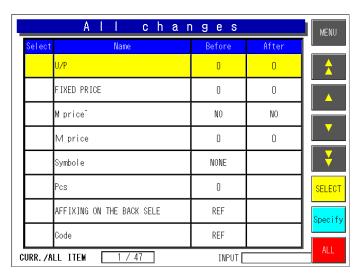
3. Item Code Setting



After selecting the code type, set the code digit, 4-digit classification code, and 8-digit JAN code.

- How to display this screen
 Touch the ITEM CODE key on the Set
 Up Menu screen.
- How to select the desired field
 Touch to select the desired field for each data.
- How to return the display to Main Menu

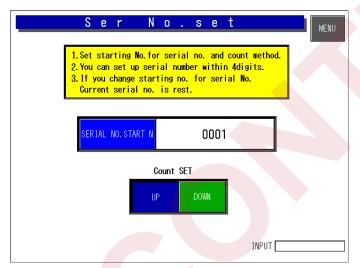
4. PLU Update



- How to display this screen
 Touch the PLU UPDATE key on the Set
 Up Menu screen.
- How to set the desired numeric value
 Enter the desired numeric value for each data and touch the corresponding field.
- How to select the desired item
 Touch the corresponding field to display
 a selection list. Then, touch to select the
 desired item field
- How to return the display to Main Menu

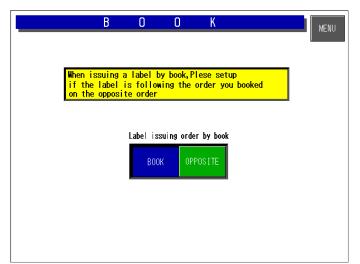
To return the display to the Main Menu, touch the [MENU] key on the screen.

5. Serial Number Setting



- How to display this screen
 Touch the PLU UPDATE key on the Set Up Menu screen.
- How to set the desired numeric value
 Enter the desired numeric value for each data and touch the corresponding field.
- How to select the desired item
 Touch the corresponding field to display a selection list. Then, touch to select the desired item field
- How to return the display to Main Menu

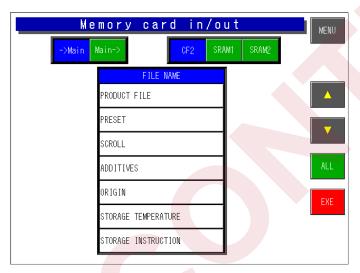
6. Book Setting



- How to display this screen
 Touch the PLU UPDATE key on the Set
 Up Menu screen.
- How to set the desired numeric value Enter the desired numeric value for each data and touch the corresponding field.
- How to select the desired item
 Touch the corresponding field to display a selection list. Then, touch to select the desired item field
- How to return the display to Main Menu

To return the display to the Main Menu, touch the [MENU] key on the screen.

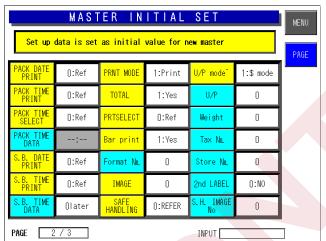
7. Memory Card Setting

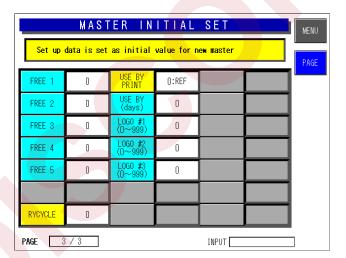


- How to display this screen
 Touch the PLU UPDATE key on the Set Up Menu screen.
- How to set the desired numeric value
 Enter the desired numeric value for each data and touch the corresponding field.
- How to select the desired item
 Touch the corresponding field to display a selection list. Then, touch to select the desired item field
- How to return the display to Main Menu

8. Master Initial Value Setting







Set the default data to be used when a new PLU is created.

- How to display this screen
 Touch the DEFAULT DATA key on the Set Up Menu screen.
- How to select the desired item
 Touch one of yellow buttons to display a selection list. Then, touch to select the desired item field.
- How to set the desired numeric value
 For blue buttons, enter the desired numeric value and touch the corresponding field.
- How to return the display to Main Menu

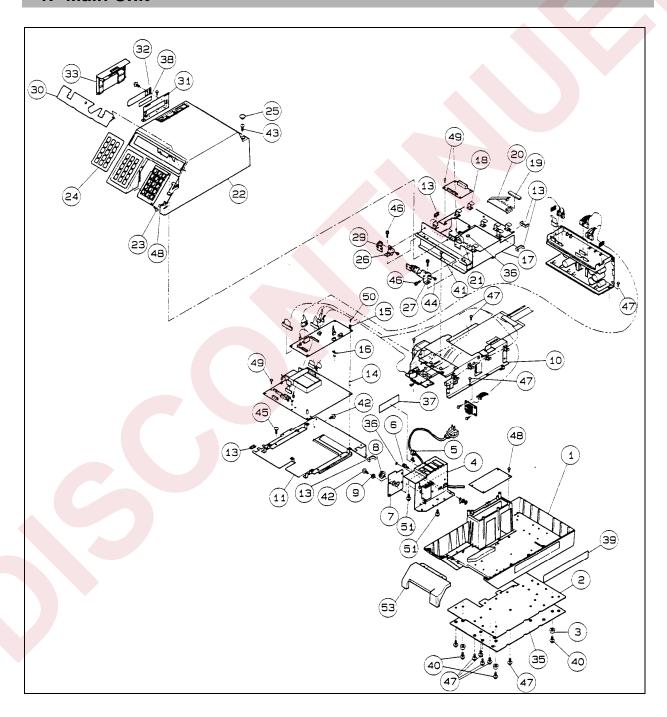
CHAPTER

6

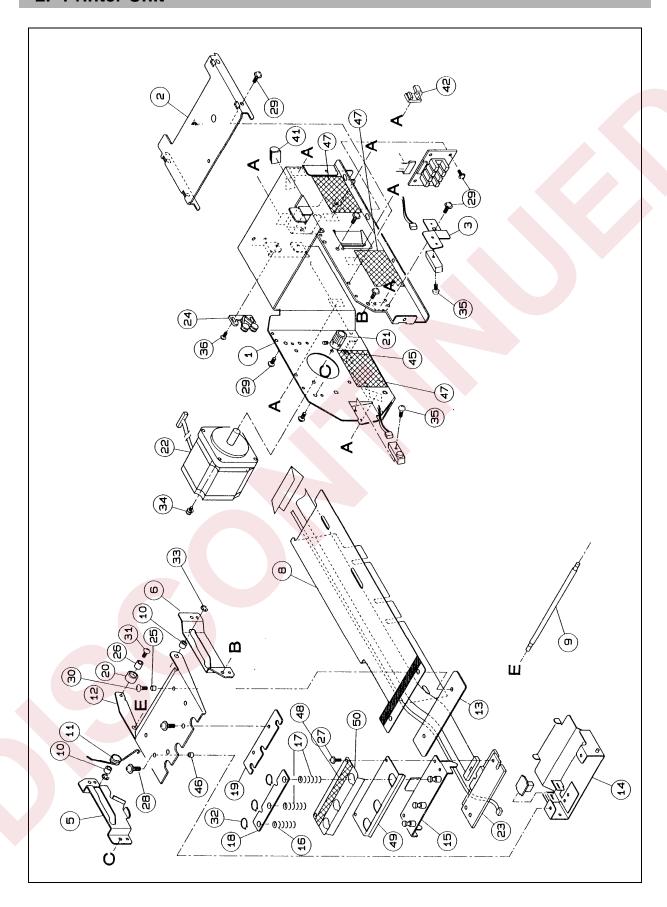
HARDWARE CONFIGURATION

6.1 MECHANICAL COMPONENTS

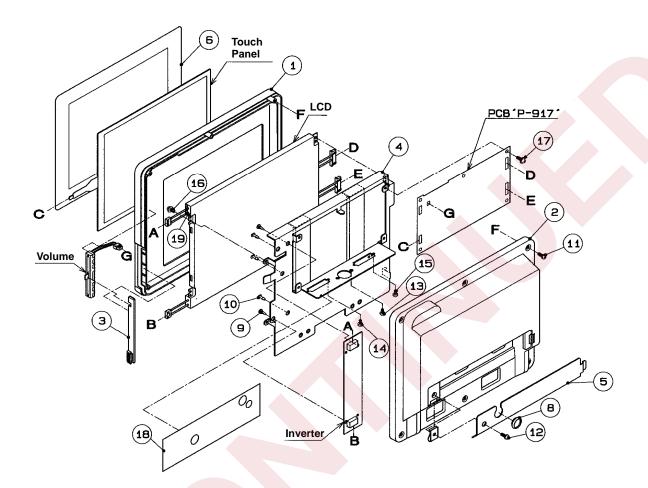
1. Main Unit



2. Printer Unit

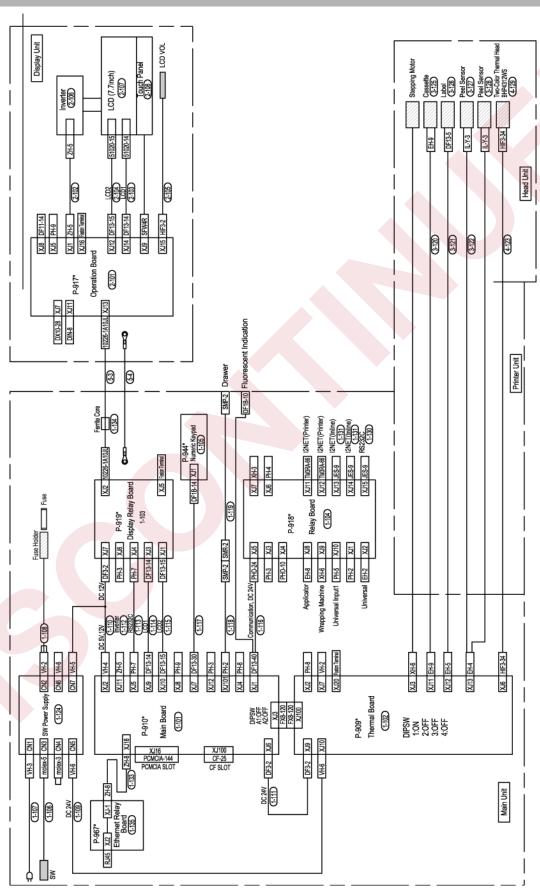


3. Display Unit



6.2 ELECTRICITY

1. Electric Block

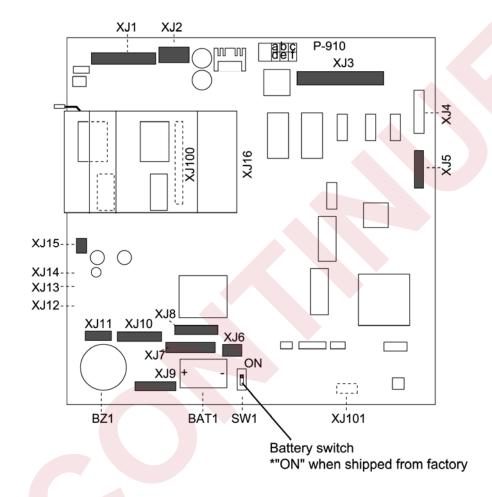


2. Board Setting

1) Main board (P-910)



When replacing the board, make sure to turn ON the battery switch.



• I/O signals

XJ1

NI.	Ciamal mana	Othorada	
No.	Signal name Direction		Other side
	RS-232C		
1	I ² NET(ELAN)		
to	I ² NET(ILAN)	_	
28	Fluorescent		
	indicator		
29			
to	DC+12[V]	\rightarrow	D 040
31			P-918 (XJ5,7)
32	VH		
33	DC+24[V]	\rightarrow	
34			
to	GND	\rightarrow	
38			
39	Vcc	,	
40	DC+5[V]	7	

XJ2

	102						
No.	Signal name Direct		Other side				
1	DC+5[V]	←	014				
2	GND(DC+5[V])	+	SW power				
3	DC+12[V]	+	supply (CN7)				
4	GND(DC+12[V])	+	(CIV7)				

XJ3

No.		Signal name	Other side
A0 to A60	B0 to B60	Signal between P-909 and P-910	P-909 (XJ1)

XJ5

,				
No.	Signal name	Direction	(Other side
1	TXD	\rightarrow	2	
2	RTS	→	4	
3	RXD	+	Ψ-	DC 222C
4	CTS	+	თ	RS-232C (P-919)
5	DC+5[V]	1	8	(P-919)
6	SG	-	5	
7	-	-	-	

XJ6

No.	Signal name	Direction	Other side
1	DC+24[V]	←	P-909
2	GND	ı	(XJ9)

<u>XJ7</u>

No.	Signal name	Direction	Other side
1 to	KEYBORD		
24	control signal	_	
25	\/aa		I/ a. da a a ud
to	Vcc	\rightarrow	Keyboard P-944
27	DC+5[V]		
28			(XJ1)
to	GND	_	
30			

XJ9

No.	Signal name	Direction	Other side
1 to 8	Data (LDO to LD7)	-	
9	Vcc(DC+5[V])	\rightarrow	Liquid crystal
10	GND	T	display
11	1	1	(Through P-919)
12	DC+34[V]	\rightarrow	P-919)
13	DC+34[V]	\rightarrow	
14	Vcont	\rightarrow	

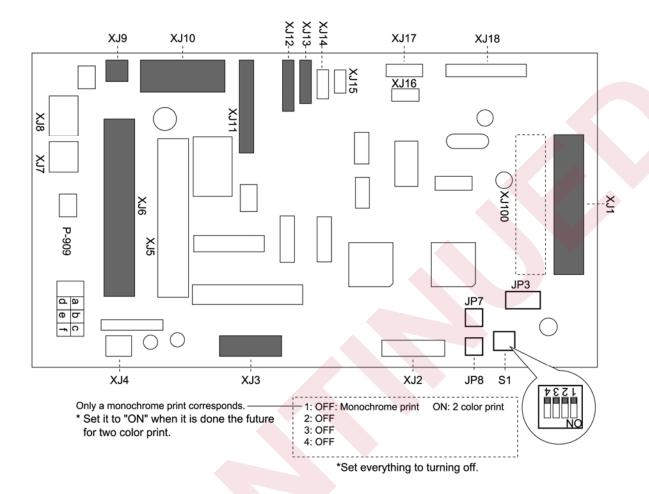
XJ10

No.	Signal name	Other side
1 to 15	Liquid crystal display control signal	Liquid crystal display (Through P-919)

XJ11

No.	Signal name	Direction	Other side
1	DC+12[V]	\rightarrow	D 1 11 1 1
2	GND	-	Back light
3	ON/OFF(buzzer on/off)	_	inverter (CN1)

2) Thermal board (P-909)



Setting of DIP switch S1

1	ON	
2	OFF	
3	OFF	
4	OFF	

• I/O signals

XJ1

, (O I			
No	0.	Signal name	Other side
A0 to A60	B0 to B60	Signal between P-909 and P-910	P-910 (XJ3)

XJ3

A00					
No.	Signal name	Direction	Other side		
1	\overline{B} phase	\rightarrow			
2	$\it B$ phase	\rightarrow			
3	$\overline{\overline{A}}$ phase	\rightarrow	Stepping		
4	A phase	\rightarrow	motor		
5	В сом	_			
6	A _{COM}	-			

XJ6

No.	Signal name	Direction	Other side
1, 3, 5, 7, 9	GND	-	
2, 4, 6, 8, 10	V _H (DC+24[V])	→	
11	GND	ı	Thermal head
12, 13	V _{CC} (DC+5[V])	\rightarrow	
14 to 34	Signal between thermal heads P-909 -	-	

XJ9

No.	Signal name	Direction	Other side
1	DC+24[V]	1	P-910
2	GND (DC+24[V])	2	(XJ6)

XJ10

No.	Signal name	Direction		Other side	
1	DC+24[V]	(1		
2	DC+24[V]	+	2	0)4/	
3	DC+24[V]	+	3	SW power	
4	GND	-	4	supply (CN6)	
5	GND	-	5	(CNO)	
6	GND	-	6		

XJ11

No.	Signal name	Direction	Other side
1	Cassette 0(Vcc)	\rightarrow	
2	Cassette 0	ì	
3	Cassette 1(Vcc)	\rightarrow	
4	Cassette 1	ı	
5	Cassette 2(Vcc)	→	Cassette sensor
6	Cassette 2	ı	
7	Head-up (Vcc)	\rightarrow	
8	Head-up	-	
9	GND	-	

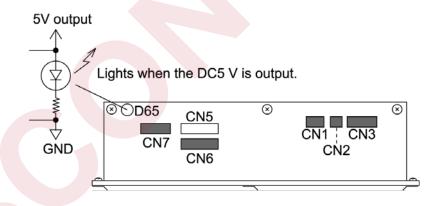
XJ12

No.	Signal name	Direction	Other side
1	Vcc (Receiver)	\rightarrow	
2	GND (Emitter)	\rightarrow	
3	Vcc (Receiver)	←	Labelaanaar
4	Sensor signal (Receiver)	+	Label sensor
5	_	-	

XJ13

No.	Signal name	Direction	Other side
1	Vcc (Emitter)	\rightarrow	
2	GND (Emitter)	-	
3	Vcc (Receiver)	\rightarrow	Peel sensor
4	Sensor signal (Receiver)	+	

3) Power Supply Unit



I/O signals

CN1

L	No.	Signal name	Direction	Other side
	1	AC100[V]	←	Б
	2	1	ı	Power supply
	3	AC100[V]	+	plug

CN3

No.	Signal name	Direction	Other side
1	AC100[V]	\rightarrow	
2	AC100[V]	+	D
3	-	ı	Power supply
4	AC100[V]	\rightarrow	SW
5	AC100[V]	+	

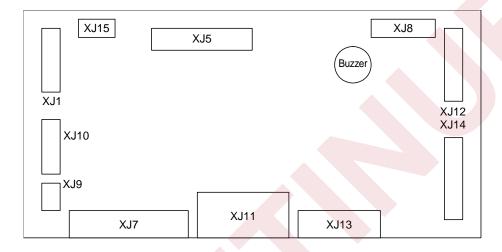
CN6

No.	Signal name	Direction	Other side	
1	DC24[V]	\rightarrow	1	
2	DC24[V]	\rightarrow	2	
3	DC24[V]	\rightarrow	3	P-909
4	GND	-	4	(XJ10)
5	GND	-	5	
6	GND	-	6	

CN7

No.	Signal name	Direction	Of	ther side
1	DC+5[V]	\rightarrow	1	
2	DC+12[V]	\rightarrow	3	D 040
3	-	I	ı	P-910
4	GND	I	2	(XJ2)
5	GND	I	4	

4) Operation Board (P-917-1)



XJ1

No.	Signal name	Direction	Other side
1	+12[V]	→	Invertor
2	GND	ı	Inverter

XJ9

No.	Signal name	Direction	Other side
1 to 4	Touch panel signal	_	Touch panel

XJ12

No.	Signal name	Direction	Other side
1 to 4, 6, 8 to 15	Liquid crystal display signal	*	LCD indicator
5, 7	GND	ı	

XJ13

No.	Signal name	Direction	Other side
1 2	DC+12[V]	+	
1, 3, 16, 18	Liquid crystal display signal	+	P-919-1
2, 8, 10, 17, 19, 25	GND	-	(XJ2)

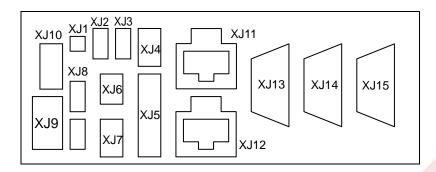
XJ14

No.	Signal name	Direction	Other side
1 to 8	Display signal	\rightarrow	
9	Vcc	\rightarrow	LCD indicator
10	GND	ı	

XJ15

No.	Signal name	Direction	Other side
1	LCD brightness adjustment	-	LCD VR
2	GND		

5) Relay Board (P-918A-1)



XJ5

No.	Signal name	Direction	Other side
1 to 8	RS-232C	+	
9 to 12	I ² NET	+	
13 to 16	I ² NET	+	P-910
17 to 20	-	I	(XJ1)
21 to 24	GND	-	

XJ6

No.	Signal name	Direction	Other side
1	D		
2	D*		Option display
3, 4	GND		display

XJ7

No.	Signal name	Direction	Other side
1, 2	GND	_	Option
3	+24V	\rightarrow	display

XJ11

No.	Signal name	Direction	Other side
1 to 9	I ² NET		ILAN

XJ12

7.0 12			
No.	Signal name	Direction	Other side
1 to 9	I ² NET		ILAN

XJ13

No.	Signal name	Direction	Other side
1 to 9	I ² NET		ELAN

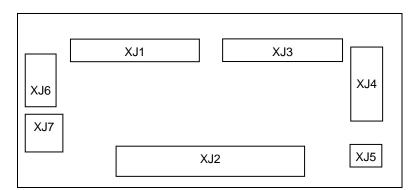
XJ14

No.	Signal name	Direction	Other side
1 to 9	I ² NET		ELAN

XJ15

No.	Signal name	Direction	Other side		
1 to 9	RS-232C		RS-232C		

6) Display Relay Board (P-919-1)



XJ1

No.	Signal name	Direction	Other side
1, 3 to 6, 10 to 15	Display signal	+	P-917
2, 7	GND	-	

XJ2

No.	Signal name	Direction	Other side
	Display signal	→	P-917
	GND	ı	(XJ13)

XJ3

Displa	y signal	←	
9 Vcc		←	D 040
10 GND		-	P-910
12,13 +34V		+	

XJ4

No.	Signal name	Direction	Other side
1	TxD	+	
2	RTS	+	
3	RxD	\rightarrow	P-910
4	CTS	\rightarrow	(XJ5)
5	DC+5V	ı	RS-232C
6	SG	-	
7	FG	-	

XJ6

- 1				
	No.	Signal name	Direction	Other side
٩	1	DC+12[V]		
	2	GND		P-910
	3	ON/OFF		

XJ7

7.07			
No.	Signal name	Direction	Other side
1	DC+12[V]		P-910
2	GND		(XJ2)



CHAPTER 7

MAINTENANCE

7.1 DETACH OF PRINTER COVER



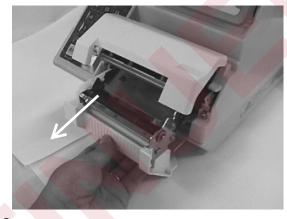
1. Printer cover is located at the right side of the front.



3. Lift the cover.



5. Slide the left side to the rear to remove the cover.



2. Pull out the cassette.



4. Slide the right side of the cover to the rear. (The cover will be damaged if the cover contacts the printer bracket.)

7.2 EXCHANGE OF THERMAL HEAD

Make sure to exchange the thermal head AFTER turning off the power supply.

Remove the printer cover (Refer to 7.1).

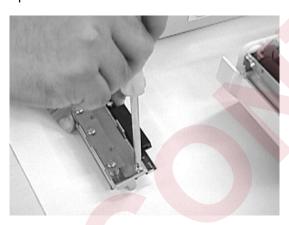
Resistance value setting and running distance resetting are required to exchange the thermal head. (Refer to page 3-7.)



1. Lift the thermal head with the bracket and pull it with both hands.



2. Remove the connector.



3. Remove the thermal head out of the bracket, and mount a new thermal head.



4. Mount the connector.



5. Hold the thermal head with both hands to mount it on the printer.

7.3 POSITIONING OF THE THERMAL HEAD

1. Preparation for positioning the head.

Confirm that the label cassette is in an appropriate condition.

- Adjust the space to be "+0.2 to 1.0 mm" between the guide lever and the label width.
- Adjust the space to be "+0.1 to 0.4 mm" between the guide and the label backing paper.
- 2. Remove the cover printer from the head section.
- 3. Load the cassette properly to the main body.
- 4. Select the Printer Adjustment screen, and set the head resistance.
- 5. Touch the [PAGE] key to set the label information, and touch the [FEED] key several times to feed the label.
- 6. Touch the [Checker Mark] key and press the [PRINT] three times to see the third or thereafter label. Check that there is no misalignment at the right or left and no irregular printing on the label.
- 7. Perform the following procedures when the print adjustment is necessary.
 - a. How to adjust the standard position.
 Loosen the fixing screws ((1) in the figure), and adjust the front end of the printer bracket comes to the same end of the thermal head stay. Then, lightly tighten the screws. Try to perform test printing to decide the appropriate position.
 - b. If printing is too light over the label

 The cause can be assumed that the center line of the heating element of the thermal head and
 the center line of the print roller are misaligned to the front or back in parallel. Therefore, move
 the fixing screws ((1) in the figure), to the front or back and decide the positions so that the
 printing gets deeper.
 - c. If the printing density is different at the left and the right The cause of the lighter part can be assumed that the thermal head is misaligned to the front or back for the center line of the print roller. Therefore, loosen the fixing screws ((1) in the figure) and move them so that the left and right of the thermal head comes in parallel (both center lines are overlapped viewing from the above) to the center line of the print roller, then tighten the screws.
 - d. If the print position is misaligned left or right Loosen the fixing screws ((1) in the figure), and move the thermal head position in the reverse direction while keeping the above mentioned center lines in parallel, then tighten the screws.

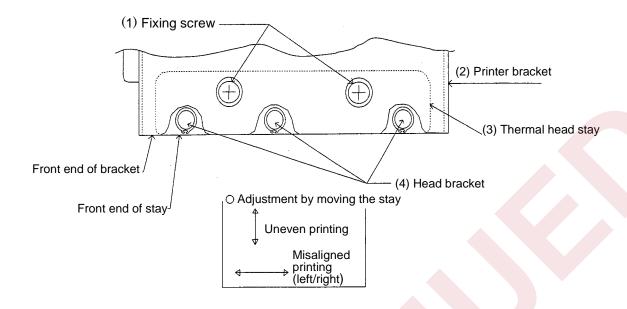


Figure 1 Positioning of the thermal head

7.4 EXCHANGE OF LABEL SENSOR

Remove the printer cover in advance. (See 7.1 DETACH OF PRINTER COVER.)



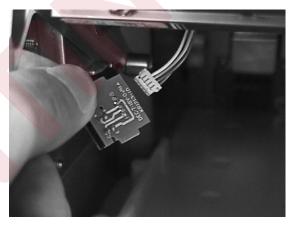
1. Remove the screws for the thermal head. Be careful not to lose the collars.



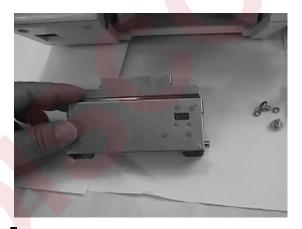
2. Remove the bracket.



3. Remove the label sensor.



4. Replace the bell sensor.



5. Check the sensor mounting side.



6. Mount the bracket.

7.5 EXCHANGE OF PEEL SENSOR



1. There are two peel sensors. One is at the receiver side and another at the emitter side.



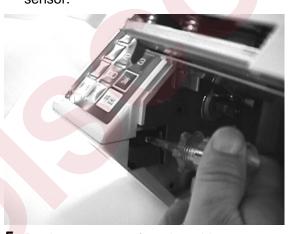
2. Loosen the fixed screws to remove the sensor.



3. Remove the connector to remove the sensor.



4. Adjust the protrusion portions to the holes to mount.

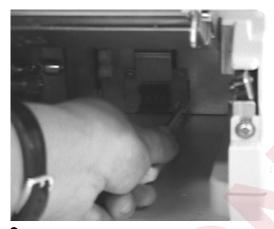


5. Do the same as 4 for other side.

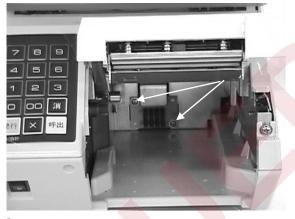
7.6 EXCHANGE OF CASSETTE SENSOR



1. Pull out the cassette.



3. Remove the screws.



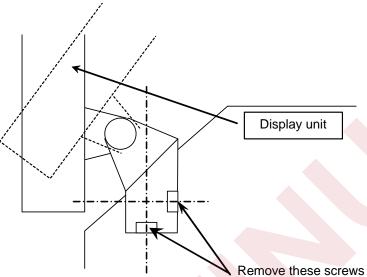
2. The sensor is fixed by two screws.



4. Remove the connector out of the sensor.

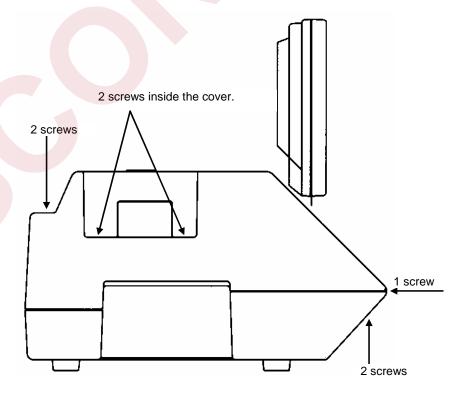
7.7 DETACH OF DISPLAY UNIT

Remove the truss that fixes the back cover, and remove the connection cable. Remove the four screws that fix the display unit. If a screwdriver cannot reach those screws, change the angle of the display unit.



7.8 DETACH OF TOP COVE

The top cover needs to be removed to remove the display unit. (Refer to 7.7.) The top cover is fixed by seven screws.



7.9 TROUBLESHOOTING

Problem 1	Problem 2	Causes or Remedies
Power supply is not turned ON.	Buzzer does not sound.	 Check that the power plug and power cable are connected. Check the voltage of the outlet (100 VAC). Check the power supply unit (connector and harness).
Screen is not displayed.	Buzzer sounds but the screen is not displayed.	 Check the volume of the right side of the screen. Disconnection of the connector at the back of the display or contact failure. Check the connections of XJ2, XJ5, XJ9, XJ10, and XJ11 of P-910B-2. Check the connector and harness of P-919. Defect of the back light inverter Defect of the inside the display unit of P-917 or LCD
The printer stops while displaying "Wait" on the screen. Unable to do numeric key entry.	The printer stops in the middle of process, or displays an error. Unable to do any or particular key entry.	 Defect of P-910-2 Defect of the CF card or contact failure of the socket Disconnection of XJ7 of P-910B-2, or contact failure. Defect of the numeric keypad
Displacement of the touch panel keys	Displacement of the display key buttons and touch input	 Adjust the touch panel of the test mode. If the positioning cannot be recovered, replace the display unit.
Display is dark.		 Defect of the volume. Defect of the back light. Defect of the back light inverter board.
The printer does not work.	Display is normal.	 Check the connection of XJ1 and XJ5 of P-910B-2. Check the connection of XJ3, XJ9, and XJ10 of P-909C-1. Defect of P-909C-1. Defect of P-910B-2. Defect of the power supply unit. Defect of the gear. Defect of the stepping motor.
Unable to print. Print is light.	The printer normally works.	 Set the print density of the print adjustment of the test mode. Adjust the position of the thermal head. Check the connection of the thermal head. Defect of the thermal head. Defect of the label or receipt (not a thermal paper) Check the connection of XJ5 of P-909C-1. Defect of P-909C-1. Clean the thermal head.
		 Adjust the location of the thermal head. Defect of the label and receipt. Defect of the power supply unit. Defect of the printing roller.