

CV-P1101 Touchscreens with Windows® 10 IoT LTSC

Microsoft Support Lifecycle Timeline

Product: All CV-P1101 touchscreen products with Windows 10 IoT Long-Term Servicing Channel (LTSC)

Issue: Windows 10 IoT LTSC operating system support lifecycle dates need clarity

Cause: Windows 10 IoT LTSC operating system Fixed Lifecycle Policy

Solution: Be aware of the system's Windows 10 IoT LTSC operating system to avoid lapses in security updates

CV-P1101 touchscreen products use the Windows 10 IoT LTSC operating system. According to Microsoft [Fixed Lifecycle Policy](#), every Microsoft product is given a fixed timeline which schedules when support features change.

Microsoft offers "[Mainstream Support](#)" for a minimum of 5 years with "[Extended Support](#)" for an additional time period. Beyond the end of the Extended Support timeline, Microsoft only offers security updates and support through a paid [Extended Security Update](#) (ESU) program.



Manuals are available from Rice Lake Weighing Systems at www.ricelake.com/manuals

Warranty information is available at www.ricelake.com/warranties

Windows IoT LTSC Support Timeline

Identify the product operating system version to verify product lifecycle.

Product	Mainstream Support End Date	Extended Support End Date
Win IoT LTSC 2019	Jan 9, 2024	Jan 9, 2029
Win IoT LTSC 2021	Jan 12, 2027	Jan 13, 2032

Table 1. Win IoT LTSC Lifecycle Schedule

Microsoft has defined the support for Windows 10 IoT LTSC products as follows:

Mainstream Support is the first phase of the product lifecycle. At the supported service pack level, Mainstream Support for products and services includes:

- Incident support (no-charge incident support, paid incident support, support charged on an hourly basis, support for warranty claims)
- Security update support
- The ability to request non-security updates
- Extended Support

The **Extended Support** phase follows Mainstream Support. At the supported service pack level, Extended Support includes:

- Paid support
- Security updates at no additional cost

For more information see:

- <https://learn.microsoft.com/en-us/lifecycle/policies/fixed>
- <https://learn.microsoft.com/en-us/lifecycle/products/windows-10-iot-enterprise-ltsc-2019>
- <https://learn.microsoft.com/en-us/lifecycle/products/windows-10-iot-enterprise-ltsc-2021>





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