# Tracer AVi

Aviation Baggage Instrumentation v2.0

# **Installation Manual**





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# **About This Manual**

This manual is intended for use by service technicians responsible for installing and servicing the Tracer AVi single channel diagnostic junction box and bagwell display.



Authorized distributors and their employees can view or download this manual from the Rice Lake Weighing Systems distributor site at www.ricelake.com.

## 1.0

Introduction

The Tracer AVi system consists of three components:

- $iQube^{TM}$ , a digital programmable junction box used with an analog load cell. It outputs a serial string that can be directly input to the remote display and VIRTUi.
- RD-1 remote display, a .8", six-digit, seven-segment LED display.
- VIRTUi<sup>™</sup>, a PC-based indicator for *iQube*. The virtual front panel consists of display and five-button keypad.

The *iQube* consists of three boards:

- The connector board provides the physical connections for the load cell, serial communications, and power.
- The core module, which plugs into the • connector board, contains the Tracer AVi's processor and stores configuration and calibration data for the Tracer AVi. The core module provides a discrete A/D input and converts the analog load cell signal to a digital serial output.
- The 7.5 VDC power supply mounts inside the enclosure and requires a 115/230 VAC input.

#### Configuration

The Tracer AVi system can be configured by using a PC running the *VIRTUi* configuration program. This method defines the load cell connected to *iQube*, which is associated with a platform, and the platform that makes up the scale. Even though the single-channel iQube is just one cell, one platform, and one scale; the association of scale and platform is required because the software is also used on multiple cell and multiple platform scales.

Configuration consists of the following steps:

**Define Load Cell:** This is the electrical sensitivity (mV/V output) and capacity specification of the load cell. Load cell name and serial number can also be specified.



Some procedures described in this manual require work inside the *iQube* enclosure. These procedures are to be performed by qualified service personnel only.

The Tracer AVi does not have an on/off switch and therefore must be installed near a power outlet that is easily accessible and in accordance with UL/CSA Safety Standards.

**Define Platforms:** The *iQube* board must assign a load cell to the platform.

Define System: The *iQube* board must assign the platform to the system.

#### Load Cell Trimming and Calibration

*iOube* supports calibration of multiple load cells with corner match and section match calibration.

For the single cell *iQube*, only multi-point linear calibration and theoretical calibration apply. Each type of calibration captures the initial dead load of the scale and provides a means to trim the output of the load cell.

Based on the cell capacity and sensitivity, the theoretical calibration calculates weight values based on the total signal from the cell.

#### **Single Cell Diagnostic**

Diagnostic functionality can be enabled for the *iQube* to identify abnormal load cell output. The diagnostic conditions that can be identified are open bridge open channel, drifting, peak-to-peak noise, cell at rail, and cell over/under range.

Error conditions generate a displayed error message if connected to VIRTUi which can be configured to email the alert message to an address.

1

# 2.0 Installation

This section describes procedures for connecting load cell, power, and serial communications cables to the  $iQube^{TM}$  enclosure. Drawings and replacement parts lists are included for the service technician.



Use a wrist strap to ground yourself and protect components from electrostatic discharge (ESD) when working inside the *iQube* enclosure.

Disconnect AC power from the main module before installing remote displays.

## 2.1 Unpacking and Assembly

Immediately after unpacking, visually inspect the contents to ensure all components are included and undamaged. The shipping carton should contain the *iQube*, the remote display, and connection cables. If any parts were damaged in shipment, notify Rice Lake Weighing Systems and the shipper immediately.

See Table 2-4 on page 4 for information on the *iQube* cables.

## 2.2 Enclosure Security/Disassembly

After an NTEP inspector has examined the unit, he/ she will install security cables pictured in Figure 2-1. These cables prevent the *Tracer AVi* from being tampered with by an unauthorized individual. If these cables are removed, NTEP certification will become void.

If the *Tracer AVi* enclosure must be opened by an authorized technician, ensure power is disconnected, then place it on an anti-static work mat. Cut the tamper-proof cables, remove screws, and remove the enclosure's cover. An NTEP inspector will have to examine the unit and attach new security cables.

## 2.3 Mounting the iQube and Remote Display

The iQube and remote display are two separate components. The main board is installed in the iQube. All components can be installed in separate locations.

The *iQube* can be placed either upright or on its side. Mounting hardware is not included in the parts kit.

## 2.4 Cable Connections

The single channel *iQube* provides one load cell connector, two remote display connectors, one host (PC) com port connector for connecting to the PC running *VIRTUi*, and an AC power cord.

## 2.5 Load Cells

The load cell wired to connector J3 in the *iQube*, is assigned a default name A1. J3 is wired to a DB-9 on the enclosure panel.

#### Load Cell Wiring

To attach the load cell cable to the connector board, plug the cable into external connector (see Figure 2-6 on page 6).

Wire load cell cables as shown in Table 2-1.

DB-9 Pin Female Connector	On-Board Connector (J3)	Function
7	1	+SIG
3	2	–SIG
4	3	+EXC
6	4	-EXC
5	5	SHIELD





Figure 2-1. Security cables installed

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Figure 2-2. iQube Connector Board with Core Module

## 2.6 Serial Communications

The J4, J6 and J7 serial communications ports on the iQube connector board support communications between the iQube and a host device (PC and/or remote display.)

• Port J4 supports full-duplex RS-232 communications between the *iQube* unit and a host device.

Port J6 and J7 are used to connect to the remote display(s).

To attach serial communications cables, plug cable into the external DB-9 connectors labeled Remote Display.

Table 2-2 shows the pin assignments for connectors J4, J6, and J7.

Connector	DB-9 Pin	Pin	Signal
J4	Male 2	1	TxD
(Host Com)	Male 3	2	RxD
	Male 5	3	Gnd
J6	Female 1	1	DC+
(Remote)	Female 2	2	GnD
	Female 9	3	TxD
J7	Female 1	1	DC+
(Remote)	Female 2	2	GnD
	Female 9	3	TxD

Table 2-2. Serial Port Pin Assignments

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#### **Communications Cable Distance Limitations**

The maximum cable lengths that can be used for various communications types depend on a number of factors. These include: output impedance of the transmitter; electrical noise in the environment; cable capacitance, gauge, termination, and shielding.

Given that these and other factors will affect the maximum usable cable length, the following distances can be used as a general guide for iQube communications cabling (10 ft cable is provided):

RS-232: 50 ft (15 m)

### 2.7 Core Module DIP Switches

The DIP switches on the iQube core module must be set to configure the iQube as a primary or secondary unit, and to specify the type of serial communications provided by the unit. Table 2-3 lists the DIP switches and their functions.

Switch	Function	Values
1–3	Primary	OFF, OFF, OFF = PRIMARY
4	Setup enable	ON = setup enabled
5	Host communication protocol	OFF = RS-232
6	Host communication port	OFF = Port J7
7	Reserved	OFF
8	Load default	OFF

Table 2-3. Core Module DIP Switch Settings

## 2.8 Core Module Reset Procedure

If *VIRTUi* does not recognize the connection to the load cell, the core module may need to be reset to initialize the *iQube* firmware.

To reload the default firmware into the *iQube* core module, do the following:

- 1. Power-off the *iQube*. Remotely powered units can be powered off by temporarily removing fuse F1 (see Figure 2-2 on page 3).
- 2. Set core module DIP switch 8 ON.
- 3. Power-on the *iQube*.
- 4. Power-off the *iQube*.
- 5. Set DIP switch 8 OFF.
- 6. Power-on the *iQube*. The reset is now complete.

### 2.9 The Power Supply

The internal power supply provides 100-240 VAC, 50-60Hz, Output 7.5 VDC.



Figure 2-3. iQube 7.5V Power Supply

## 2.10 Fuse Replacement

Fuse F1 on the *iQube* connector board (see Figure 2-2 on page 3) provides protection for power supplied to the connector board and core module at connector J5. Fuse F1 is poly resettable and does not need replacement. See Section 6.0 on page 17 for complete fuse specifications.

## 2.11 Interface Cables

Table 2-4 lists the cables for the *iQube*.

PN	Description	
50749	Cable for com port to PC	
72704	RS-232/USB connector	
93563	Cable for remote display	

Table 2-4. iQube Cables

## 2.12 Replacement Parts and Drawings

Table 2-5 lists replacement parts for the Tracer AVi.

PN	Description (Quantity)
104859	Bracket, 25 Watt Power (1)
104860	Enclosure, Formed $iQube$ (1)
104861	Cover, Formed <i>iQube</i>
104862	End Plate, Power Supply (1)
105068	End Plate, Labeled (1)
14839	Screw, Machined 6-32NC x 1/4 (14)
54206	Screw, Machined 6-32 x 3/8 (4)
93552	Connector board (1)
93553	iQube core module (1)
76556	Power supply (1)
93213	Remote display enclosure, front (1)
93214	Remote display, back (1)
93561	Remote display CPU board (1)
93215	Display lens (1)
93633	Installation manual (1)

Table 2-5. Replacement Parts



Figure 2-4. System Configuration





Figure 2-5. Remote Display Cutout

Figure 2-6. iQube Cable Connections



Figure 2-7. Remote Display Drawing

# 3.0 PC Configuration

The  $iQube^{TM}$  can be configured using a PC running VIRTUi.

## 3.1 Introduction to VIRTUi

*VIRTUi* is a PC-based virtual indicator designed to replicate the form and function of a single function indicator. The virtual front panel consists of a display and five-button keypad. Keys are activated by a mouse click. Features included:

- Electronic data processing (EDP) port for full-duplex, RS-232 communications up to 57600 bps
- Printer port for output-only, RS-232 communications up to 57600 bps

Edit View Looks Setting	s Help			
RICE LANKE	Rice Lake V	Weighing Systems - MODE	EL: VIRTUI	VIRIUL
Gross ● Net ● →0← ●			1590	🥌 IБ 🌨 kg
	Class: 111/1111. n <sub>max</sub> : 10000			
	G/N	Tare	Units	Print
Zero	the second se	the second	and the second se	termine in the second s

Figure 3-1. VIRTUi Main Screen

*VIRTUi* is NTEP-Certified for Classes III and III L at 10,000 divisions

#### NOTES:

To send and receive commands from *VIRTUi* using HyperTerminal:

- 1. Open HyperTerminal on the PC
- 2. Connect to "localhost" on port 20355 using TCP/IP

By default, *VIRTUi* is always the top window within Windows<sup>®</sup>. This is required by NTEP to ensure the weight is visible at all times. This can be changed in the Application Settings if Legal-for-Trade requirements are **not** necessary.

#### **Auto-Update Feature**

If connected to the Internet, *VIRTUi*'s Auto-update feature will automatically download updates to the program. The auto-update feature will only function if the user is logged in to Windows as "Administrator" and/or if the user has "write" access to the application installation directory.

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#### 3.1.1 Authentication/Authorization System

The User Manager is a security feature of *VIRTUi* and is used to set up *VIRTUi* users, their "roles" and the permissions for those roles. The User Manager for authentication/authorization can be found under the File menu. After installing *VIRTUi*, the user must logon as "Administrator" to access the User Manager.





Figure 3-3. Username and Password

Figure 3-2. Logon

Certain *VIRTUi* functions can be disabled for particular users, or roles. Only the Administrator can configure the User Manager.

🤧 User Manager			
<u>File E</u> dit			
🎎 🌮 🎖 🎘			
Users	Details		
🥵 Users	Name	Roles	
🕈 Administrator	8 Administrator	Administrator	
Ready			đ

Figure 3-4. User Manager

To add a new user, a user name and password must be configured.

Add Us	er	
24	User Name	Save
	New Password	Cancel
	Confirm Password	

Figure 3-5. Add User

Using the Permissions Manager, resources and allowed roles can be configured for each role.

🗫 Permissions Manager		
Eile Edit		
Folit Allowed Roles		
Resource	Allowed Roles	
Edit iQube Communications Port Settings	Administrator, Dealer	
Edit EDP Communications Port Settings	Administrator, Dealer	
Edit Printer Communications Port Settings	Administrator, Dealer	
Edit Error Notification Settings	Administrator, Dealer	
Edit Application Configuration Settings	Administrator	
View Cell Diagnostics	Administrator, Dealer	
Reset Peak Weight History	Administrator, Dealer	
Edit Next Calibration Date Settings	Administrator, Dealer	

Figure 3-6. Permissions Manager

#### 3.1.2 Communication

The steps in this section summarize how to configure *VIRTUi* to communicate with the *iQube* and a remote display.

- 1. With the PC and *iQube* connected and the *VIRTUi* program running, select *Communications Settings* from the *Settings* menu.
- 2. Select *iQube* Port in the left section of the screen under the Communications folder.
- 3. Mark the Streaming Port checkbox, shown in Figure 3-6, and click Save.

Communications Settings		×
Communications Settings	iQube Port PC Port COM6: V Data Bits 8 V	Baud Rate 19200 V Parity N - None V
		Streaming is only supported on version XXXXXX of the iQube, Save Cancel

- 4. Select Stream format in the left section of the screen under the Communications folder
- 5. Select *Rice Lake Extended* from the drop-down box and click *Save*.

Communications Settings	
Communications ViQube Port Printer Port EDP Port Windows Printers Vindows Printers Stream Format	Stream Format Stream Format Rice Lake Extended Save

Figure 3-8. Stream Format

Figure 3-7. iQube Port

#### 3.1.3 Function Keys and Annunciators

Function keys and annunciators are summarized in this section.

#### **Function Keys**

The function keys below perform the front panel functions via the computer keyboard:

Кеу	F5	F6	F7	F8	F9
Function	Zero	Gross/Net	Tare	Units	Print



#### Annunciators

The *VIRTUi* display uses a set of eight annunciators to provide additional information about the value being displayed:

- Gross and Net annunciators are lit to show whether the display weight is a gross or net weight
- Center of Zero: Gross weight is within 0.25 graduations of zero. This annunciator lights when the scale is zeroed
- Standstill: Scale is at standstill or within the specified motion band. Some operations, including tare functions and printing, can only be done when the standstill symbol is shown
- The display units can also be set to short tons (tn), metric tons (t), or NONE (no units information displayed). The lb and kg annunciators default as primary and secondary unit annunciators. Changing unit annunciators under the Settings menu will also change the annunciators on the *VIRTUi* display.

#### 3.1.4 VIRTUi Operations

This section summarizes the basic operations of VIRTUi.

#### Toggle Gross/Net Mode

Press the Gross/Net key to switch the display mode between Gross and Net. If a tare value has been entered or acquired, the net value is the gross weight minus the tare. Gross mode is shown by the Gross annunciator; Net mode is shown by the Net annunciator.

#### **Zero Scale**

- 1. In gross mode, remove all weight from the scale and wait for the standstill annunciator.
- 2. Press the Zero key. The Center of Zero annunciator lights to indicate the scale is zeroed.

#### **Acquire Tare**

- 1. Place container on scale and wait for standstill annunciator.
- 2. Press the TARE key to acquire the tare weight of the container. The indicator switches to net mode.

#### 3.1.5 Web Browser-Based Cell Status

#### **Remove Stored Tare Value**

- 1. Remove all weight from the scale and wait for the standstill annunciator.
- 2. Press the TARE key. The indicator switches to gross mode, indicating the tare value has been removed.

#### **Print Ticket**

- 1. Wait for standstill annunciator.
- 2. Press the Print key to send data to the serial port.

*iQube* load cell status can be reported via a standard web browser. A "http://localhost:5050" URL is used to view the status page. "Http" must be included as it is not inferred, and "localhost" can be replaced with the appropriate IP address or domain name.

	ji			
VIR I L Cell Status				
ell Status				
Platform	Load Cell	Value		
latform 1			Format	Status

Figure 3-9. Cell Status

#### 3.1.6 System Requirements

#### Minimum

- Windows 98 or greater
- Internet Explorer 5.5 or greater
- .NET Framework 1.1
- 64 MB RAM
- 30 MB free hard drive space
- Serial port connection for connection to *iQube*

Additional serial ports are required for connection to printers/remote displays.

#### Recommended

- Windows 2000 or greater
- Internet Explorer 6.0 SP1
- .Net Framework 1.1
- 128 MB RAM
- 30 MB free hard drive space
- Serial port for connection to *iQube*

Additional serial ports are required for connection to printers/remote displays.

## 3.2 VIRTUI Configuration

*VIRTUi* can be used to set *iQube* configuration parameters. When configuration is complete, data is downloaded to the *iQube*.

To configure the *iQube* using *VIRTUi*:

1. With the PC and *iQube* connected and the *VIRTUi* program running, select *iQube* Configuration from the Settings menu.



Figure 3-10. VIRTUi Tracer AVi Display

- 2. Select the **Cells** display. Use this display to select the load cell used in the *Tracer AVi* system by checking the box to the left of the cell. Enter load cell data such as factory sensitivity, serial number, and capacity on the General Information sheet for the cell.
- 3. Select the **Platforms** display. The cell that was checked on the Cells screen is now listed as Available Load Cell for the *iQube*.
- 4. Click on Platform 1.
- Double-click on the load cell to move the cell into the Assigned Load Cell column for Platform 1. As the cell is added to the Assigned Cell column, a Section Format Diagram is displayed at the bottom of the screen.
- 6. Select the **Systems** display.
- 7. Click on System 1.
- 8. Platform 1 is now shown in the Assigned Platforms field. Click the Platform 1 box to assign Platform 1 to System 1. Use the General display to enter scale system parameters.

#### 3.2.1 Downloading to the Tracer AVi

Once configuration is complete, you must download the configuration data from the PC to the *iQube*.

- 1. Select Send Configuration to write the values to the *iQube*.
- 2. Click Begin to initiate the download. Downloading may take up to 30 seconds.

# 4.0 Calibration

#### **VIRTUi Calibration**

With the *iQube* connected to a PC running the *VIRTUi* program, do the following:

1. From the Settings menu, select Calibration then Multi-Point.

Multi-Point Calibration		×
Multi-Point Calibrat Select the platform to calibrate.	ion	Ś
	Ylatform ∲Platform #1	
	< Back Next >	Cancel Finish

Figure 4-1. Platform Selection

2. Remove all weight from the scale platform. Click on Calibrate. The word *Transmitting* is displayed while the zero value is calculated. This process can last up to 45 seconds.

Multi-Point Calibration	
Multi-Point Calibration Remove weight from the platform and click point. Click 'Next' when complete.	Calibrate' to calibrate the zero
	Calibrate
Initialize Complete	Back Next > Cancel Finish

Figure 4-2. Calibration

3. Enter the test weight value in the *Calibration Weight* field. You are now ready to measure the load cell output using the Multi-Point procedure.

4. Place the test weight over the cell to be measured.

Multi-Poin	t Calibration		X
Multi-F Apply weigh calibrate a complete.	Point Calibration ht to the scale, enter the app linear point. Repeat as many	lied weight, and click 'M times as needed. Click 'I	easure' to Next' when
	Applied Weight	Calibrate	Status
Weight:	0.00	e Measure	
Weight:	0.00	e Measure	
Weight:	0.00	e Measure	
Weight:	0.00	e Measure	
Weight:	0.00	e Measure	
Weight:	0.00	e Measure	
Weight:	0.00	e Measure	
Zero Calibrati	on Complete	< Back Next	> Cancel Finish

Figure 4-3. Multi-Point Calibration

5. Click the first Measure box.

Multi-Poin	nt Calibration		X
Multi-F Apply weig calibrate a complete.	Point Calibration ht to the scale, enter the app linear point. Repeat as many	lied weight, and click 'Me times as needed. Click 'f	easure' to Next' when
	Applied Weight	Calibrate	Status
Weight:	500	Measure	Step Completed
Weight:	0.00	e Measure	
Weight:	0.00	e Measure	
Weight:	0.00	e Measure	
Weight:	0.00	e Measure	
Weight:	0.00	e Measure	
Weight:	0.00	e Measure	
		< Back Next	> Cancel Finish

Figure 4-4. Step Complete

6. Click Finish. Multi-Point automatically calculates the load cell trim factor.



Figure 4-5. Calibration Complete

#### 7. Click Exit.

*iQube* calibration is complete. You can view the active status of the cell, platform, or system by returning to the *Tools* menu and selecting *Cell Diagnostic Monitor*. Click on the **Auto Refresh** box to automatically update the readings from the *iQube*.

# 5.0 Diagnostics

## 5.1 Diagnostic Tests

The *iQube* provides a number of diagnostic tests, including boundary, weighing, and system tests.

## 5.2 Diagnostic Setup

Parameters associated with each of the *iQube*'s diagnostic tests can be set using *VIRTUi*.

Platform #1       Cell Drift At Load       Cell Balance       Zero Reference       Platform #2         Platform #2       Platform #2       Cell Enulator       Cell Noise       Long Term Cell Drift         Platform #4       Cell Enulator Algorithm       Cell Enulator Algorithm       Cell Enulator Mode       Automatic         © Disabled       Standard Algorithm       Capture Cell Ratios       Automatic       Manual         Activate Automatic Mode Errors       Cell Boundary Error       Cell Boundary Error       Hopper Snapshot Weight Threshold         Q       Cell At Rail Error       Q1D Timeout Error       Algorithm Activation Threshold (%)	Diagnostics		
Platform #2       Cell Emulator       Cell Noise       Long Term Cell Drift         Platform #4       Cell Emulator Algorithm       Olisabled       Automatic         Standard Algorithm       Hopper Algorithm       Automatic       Manual         Cell Enulator Cell Ratios       Cell Enulator Terror       Cell Enulator Mode         Activate Automatic Mode Errors       Cell Enulator Terror       Hopper Snapshot Weight Threshold         Cell At Rail Error       A/D Timeout Error       Algorithm Activation Threshold (%)	Platform #1	Cell Drift At Load Cell Balanc	e Zero Reference Platform Zero
Cell Emulator Algorithm Cell Emulator Algorithm Cell Emulator Mode Automatic Activate Automatic Mode Errors Cell Boundary Error Cell A Rail Error Alto Timeout Error Cell Alto Error Alto Timeout Error Alto Error Alto Timeout Error Alto Error A	Platform #2	Cell Emulator Ce	ell Noise Long Term Cell Drift
Obiabled     Standard Algorithm     Hopper Algorithm     Capture Cell Ratios      Activate Automatic Mode Errors     Cell Boundary Error     Cell At Rail Error     Cell At Rail Error     Cell At DError      AlD Timeout Error	Platform #4	Cell Emulator Algorithm	Cell Emulator Mode
Standard Algorithm     Hopper Algorithm     Capture Cell Ratios      Activate Automatic Mode Errors     Cell Boundary Error     Cell At Rall Error     AlD Timeout Error     AlD Timeout Error     AlD Timeout Error		<ul> <li>Disabled</li> </ul>	Automatic
Hopper Algorithm     Capture Cell Ratios     Activate Automatic Mode Errors     Cell Boundary Error     Cell At Rail Error     A/D Timeout Error     AlD Timeout Error     AlD Error     AlD Error		Standard Algorithm	() Manual
Capture Cell Ratios Activate Automatic Mode Errors Cell Boundary Error Cell At Rail Error AlD Timeout Error AlD Timeout Error Algorithm Activation Threshold (%)		O Hopper Algorithm	
Activate Automatic Mode Errors		Capture Cell Ratios	
Cell Boundary Error     Cell At Rail Error     AlD Timeout Error     Cell AJD Error     Algorithm Activation Threshold (%)		Activate Automatic Mode Errors	
Cell Boundary Error Cell At Rail Error Alp Timeout Error Cell A/D Error Cell A/D Error Algorithm Activation Threshold (%)			
Cell At Rail Error     Cell At Rail Error     A/D Timeout Error     Cell A/D Error     Algorithm Activation Threshold (%)	nıt	Cell Boundary Error	United to Construct the United Structure of
A/D Timeout Error      Cell A/D Error      Algorithm Activation Threshold (%)		Cell At Rail Error	Rupper Snapsnot weight mreshold
Cell A/D Error Algorithm Activation Threshold (%)		A/D Timeout Error	
		Cell A/D Error	Algorithm Activation Threshold (%)
20			20

Figure 5-1. VIRTUi Diagnostic Setup Display

# 6.0 Specifications

#### Power

#### **A/D Specifications**

Excitation Voltage4 VDC (+4V and ground, single-sided)Analog Signal Input Range-11.7 mV to +27.3 mVA/D Sample Rate15 Hz

#### **Serial Communications**

J4 PortFull duplex RS-232J6 PortSimplex RS-232J7 PortSimplex RS-232

#### Environmental

Operating Temperature –10 to +40°C (14 to 104°F)Storage Temperature-10 to +70°C (14 to 158°F)Humidity0–95% relative humidity

#### Weight

1.5 lbs

#### Enclosure

Enclosure Dimensions 4.9" W x 3.0" H

# Certifications and Approvals



CoC Number 03-032 Accuracy Class III/IIIL n<sub>max</sub>: 10 000

# **Tracer AVi Limited Warranty**

Rice Lake Weighing Systems (RLWS) warrants that all RLWS equipment and systems properly installed by a Distributor or Original Equipment Manufacturer (OEM) will operate per written specifications as confirmed by the Distributor/OEM and accepted by RLWS. All systems and components are warranted against defects in materials and workmanship for two years.

RLWS warrants that the equipment sold hereunder will conform to the current written specifications authorized by RLWS. RLWS warrants the equipment against faulty workmanship and defective materials. If any equipment fails to conform to these warranties, RLWS will, at its option, repair or replace such goods returned within the warranty period subject to the following conditions:

- Upon discovery by Buyer of such nonconformity, RLWS will be given prompt written notice with a detailed explanation of the alleged deficiencies.
- Individual electronic components returned to RLWS for warranty purposes must be packaged to prevent electrostatic discharge (ESD) damage in shipment. Packaging requirements are listed in a publication, *Protecting Your Components From Static Damage in Shipment*, available from RLWS Equipment Return Department.
- Examination of such equipment by RLWS confirms that the nonconformity actually exists, and was not caused by accident, misuse, neglect, alteration, improper installation, improper repair or improper testing; RLWS shall be the sole judge of all alleged non-conformities.
- Such equipment has not been modified, altered, or changed by any person other than RLWS or its duly authorized repair agents.
- RLWS will have a reasonable time to repair or replace the defective equipment. Buyer is responsible for shipping charges both ways.
- In no event will RLWS be responsible for travel time or on-location repairs, including assembly or disassembly of equipment, nor will RLWS be liable for the cost of any repairs made by others.

THESE WARRANTIES EXCLUDE ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NEITHER **RLWS** NOR DISTRIBUTOR WILL, IN ANY EVENT, BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

**RLWS** AND BUYER AGREE THAT **RLWS'** SOLE AND EXCLUSIVE LIABILITY HEREUNDER IS LIMITED TO REPAIR OR REPLACEMENT OF SUCH GOODS. IN ACCEPTING THIS WARRANTY, THE BUYER WAIVES ANY AND ALL OTHER CLAIMS TO WARRANTY.

SHOULD THE SELLER BE OTHER THAN RLWS, THE BUYER AGREES TO LOOK ONLY TO THE SELLER FOR WARRANTY CLAIMS.

NO TERMS, CONDITIONS, UNDERSTANDING, OR AGREEMENTS PURPORTING TO MODIFY THE TERMS OF THIS WARRANTY SHALL HAVE ANY LEGAL EFFECT UNLESS MADE IN WRITING AND SIGNED BY A CORPORATE OFFICER OF RLWS AND THE BUYER.

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