

1280 Enterprise™ Series Programmable Weight Indicator and Controller

Resolving Print Errors

Product: 1280 Enterprise Series Programmable Weight Indicator and Controller

Issue: Printing errors occur

Cause: Loading a print format containing non-human readable ASCII characters with a USB flash drive or SD™ card

Solution: Use the Revolution® Scale Software ticket editor to correct non-human readable characters (NULL - Unit Separator; ASCII decimal value 0-31)



Manuals are available from Rice Lake Weighing Systems at www.ricelake.com/manuals

Warranty information is available at www.ricelake.com/warranties

To avoid errors, download print formats with the Revolution Scale Software. If importing from a USB flash drive or SD card and the format does not print properly, replace non-human readable characters (NULL - Unit Separator) with a 0-31 ASCII decimal value enclosed by angle brackets (<>) using the Revolution ticket editor.



NOTE: Revolution Scale Software can be downloaded at www.ricelake.com/resources/software.

Editing Print Formats with Revolution

1. Launch Revolution Software.
2. Select **File ► Open**.

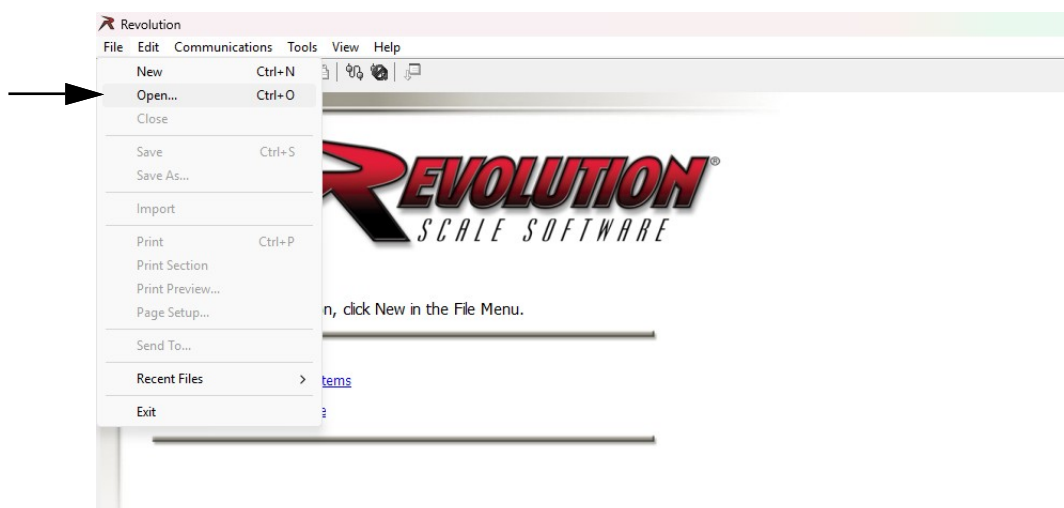


Figure 1. Open Configuration File

3. Open the 1280 configuration file containing the print formats.

4. Select **Ticket Formatting ► Ticket Editor**.
5. Search each Auxiliary Format for non-human readable ASCII characters (see [Figure 2](#)).

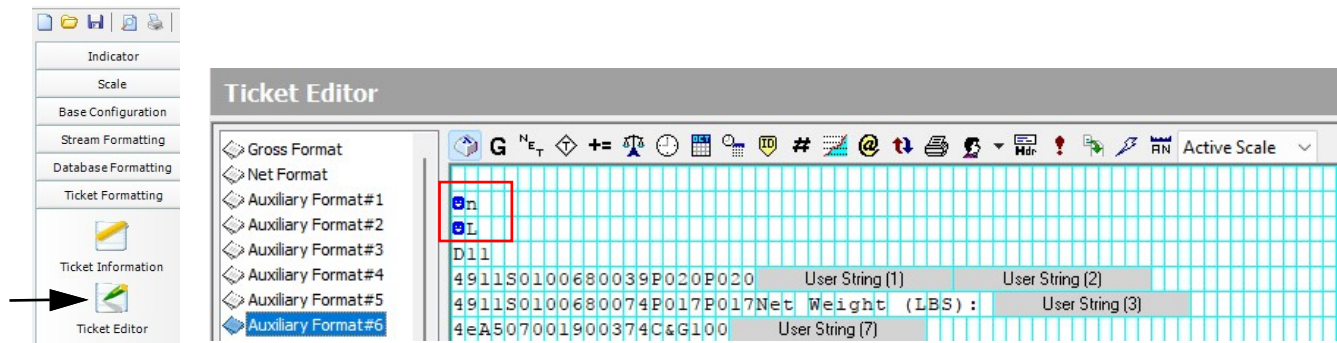


Figure 2. Corrupted Format

6. Replace each non-human readable character with a 0-31 ASCII decimal value enclosed by angle brackets (see [Figure 3](#)).

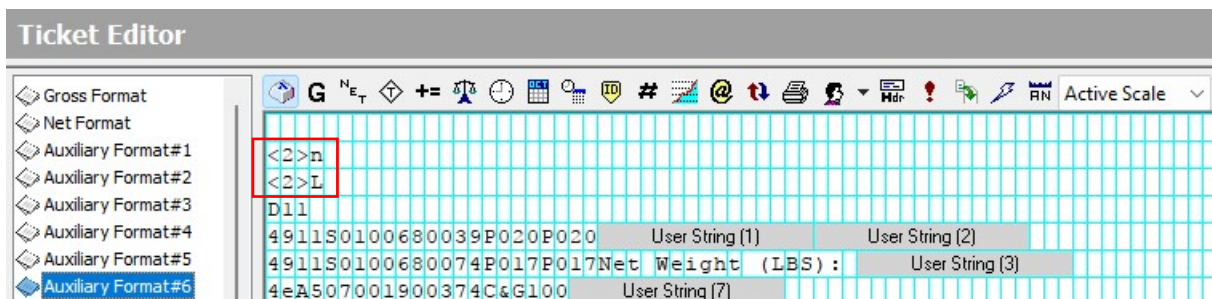


Figure 3. Corrected Format

7. Repeat Step 6 until all non-human readable characters are replaced.
8. Download configuration to 1280 indicator before printing.



NOTE: The above steps will resolve errors with print formats that have already been corrupted. Print format corruption can reoccur when importing from a USB flash drive or SD card. To prevent errors, use only the Revolution software to download print formats to the 1280 Indicator.



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