

Ishida IP-Ai Remote Scale Base

Cleaning, Sanitizing and Inspecting Procedure

Use the following procedure to clean, sanitize and inspect the Ishida IP-Ai.

Supplies

- Clean warm water
- Isopropyl/rubbing alcohol or alcohol swabs/wipes
- Clean cotton towels



NOTE: A blue towel indicates the use of water or water-based cleaners. Towel should be wrung out and without drips. A red towel indicates the use of Isopropyl/rubbing alcohol or alcohol swabs/wipes.

- Optional: Mild degreaser or a non-chloride-based sanitizer



IMPORTANT: Do not use chloride-based cleaners.
Do not use water-based cleaners on print head or platen rollers.

Procedure

1. Press the power button to the left of the keypad for one second to trigger the POWER OFF screen, press EXEC.

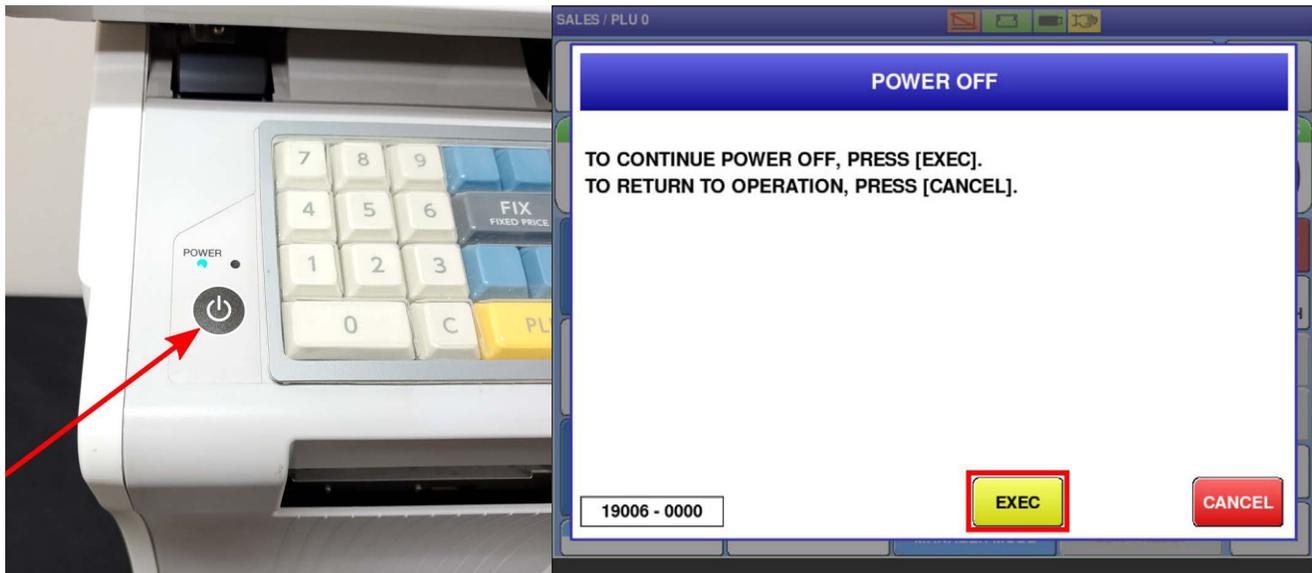


Figure 1.

2. Clean the screen and the keypad.

 **IMPORTANT:** If the keypad protective cover is damaged, call for service.



Figure 2.

3. Wipe clean all areas on the exterior and underneath the printer.



Figure 3.

4. Open the printer by pulling forward, towards the operator.
5. Clean the print head and peel sensors with alcohol.

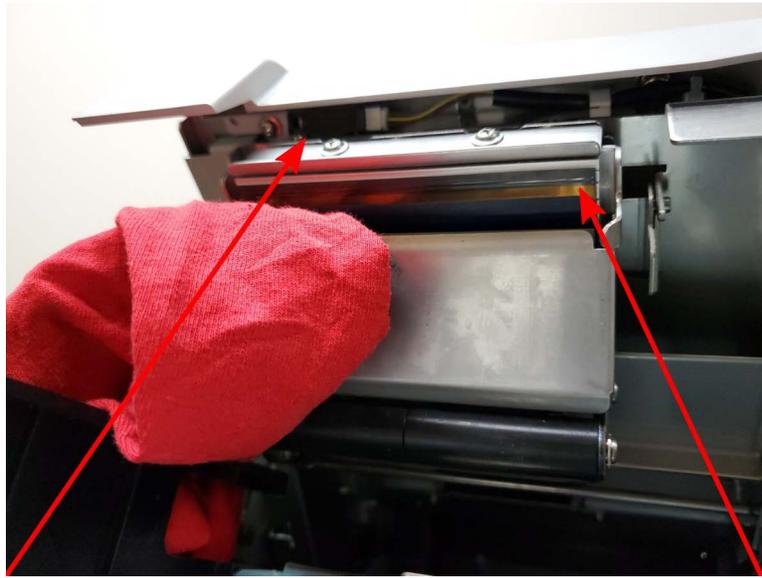


Figure 4.

6. Remove the label roll.
7. Clean any label dust from the cassette.



IMPORTANT: Always confirm the stainless latch is in the open position, otherwise label feeding issues will occur.



Figure 5.

8. Clean the two black platen rollers with alcohol.
9. Wipe the interior of the gap sensor with alcohol.
10. Load labels then close the cassette.

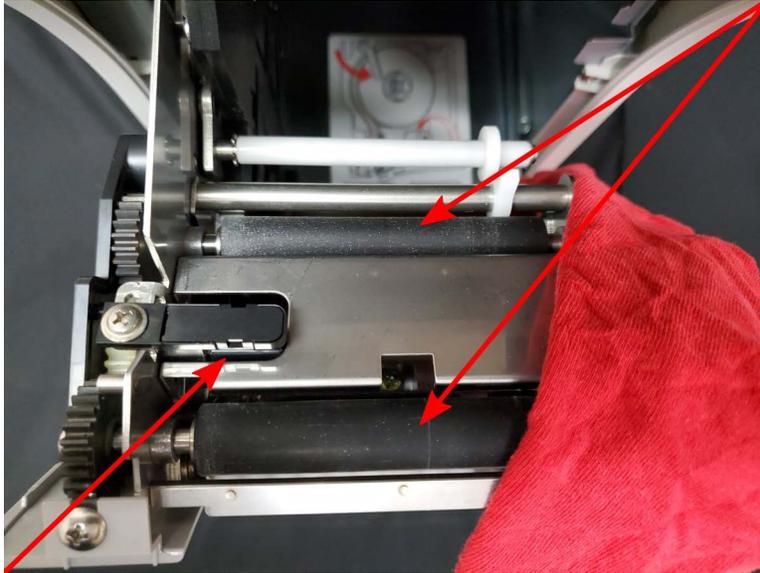


Figure 6.

11. Power on the printer using the physical key to the left of the keypad.

 **IMPORTANT:** Never leave powered off overnight.

12. Print and remove two labels.

 **NOTE:** This allows alignment of the labels with the print head.

 **IMPORTANT:** Call for service if print quality appears degraded despite proper cleaning of the print head.



Figure 7.

13. If equipped with a remote scale base, remove the stainless scale platter, and wipe clean.
14. Wipe clean all areas of the exterior and underneath the scale.



Figure 8.



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