

In older firmware, it is possible the 720i, 820i and 920i display will lock up if power is not reset within 42 days. If this is a reoccurring problem, the solution is to upgrade the firmware version. This is corrected in all of the current firmware versions available on the website.

To upgrade, it is VITAL that the hardware, firmware and boot monitor are compatible.

First, the hardware revision of the CPU board must be determined. The part number and revision for the 920i (similar for 720i & 820i) are located here:

